



Rust in the Water

If your water has a:

- Reddish or brownish tint
- Cloudiness
- Weird smell or taste...

What to do:

- Let your faucets run until the water clears
- Call MLGW if the problem continues

If only your hot water is discolored:

- The water tank lining is likely failing

What to do:

- Turn off the water valve
- Call a plumber

WHY IS MY WATER RUSTY?

- Mineral deposits, silt or corroded pipes are often the cause. Iron and manganese are typical offenders. It's still safe to drink. If it's only hot water, your tank lining is likely failing, and sediment is breaking loose.

WHY IS MY WATER CLOUDY?

- Cloudy or milky-looking water results from air bubbles trapped in the water lines (typically during construction). If cloudy water is poured into a container and left out for a few minutes, the air bubbles will rise and dissolve.

WHY IS THERE AN UNUSUAL SMELL/TASTE IN MY DRINKING WATER?

- Unusual tastes or odors may appear after plumbing work or are due to low water usage. Run the tap for a few minutes to clear the lines.

IS IT SAFE TO GIVE MY INFANT TAP WATER?

- Yes. Memphis' water supply is exceptionally pure.

**Some people, however, may be more vulnerable to contaminants in drinking water than the general population. The latest annual [Water Quality Report](#) provides more details for those at risk of infection.*

WHY ARE MY WATER PIPES NOISY?

- Aging pipes, low water pressure, or air in the water line can cause pipes to rattle. If the noise continues, check for loose pipes and improperly sealed valves.

[For more information, visit Rusty Water Info web page.](#)