

MLGW participates in 2019 ClearPath VII

MLGW employees participated recently in the Department of Energy's (DOE) Office of Cybersecurity Energy Security and Emergency Response (CESER) seventh iteration of the ClearPath exercise series.

The exercise offers an opportunity for utilities, state and federal organizations to discuss what the impacts could be in an earthquake and how to leverage their collective resources when it's time to react to the disaster. More than 180 people participated in the exercise including the Tennessee Valley Authority (TVA), military officials, the Federal Emergency Management Agency (FEMA) and several utilities from Tennessee, Kentucky, Arkansas, Mississippi, Illinois, Alabama and Missouri.

According to DOE's website, energy.gov, ClearPath is an annual exercise involving energy and emergency management partners from both private and public sectors, the Department of Homeland Security and FEMA.

ClearPath VII focused on the potential for an earthquake in the New Madrid Seismic Zone in the Mississippi Valley. The likelihood of a powerful New Madrid earthquake with a magnitude of 6.0 or greater within the next 50 years ranges between 28 and 46 percent.

Source: ClearPath VII: Sizing up a Seismic Zone, published recently on energy.gov.



From left to right: Nicholas Newman, Vice President of Engineering and Operations; Oussama Terrab, Transmission Operational Planning and Crisis Management; Bryant Williamson, Transmission Operational Planning and Crisis Management; Jonathan Mosteller, Substation Transmission Engineering.

Buried gas pipelines

As a natural gas customer, you may have a natural gas line running underground from the meter to either a separate building or an outdoor gas-burning appliance such as a gas grill, gas light, pool heater, etc.

Federal regulations require MLGW to make you aware that you are responsible for maintaining any underground gas piping on your property that extends beyond the meter. If not properly maintained, buried gas pipelines may be subject to corrosion

(if metallic) and/or leakage. To ensure its continued safe and reliable operation, buried piping should be checked for leaks or damage.

You are advised to contact a natural gas contractor such as a private utility service, meter specialist or gas-certified plumber to locate, inspect and make any necessary repairs to your buried gas piping. MLGW



cannot perform inspections or make repairs on customer-owned buried piping. If you are not the property owner, please notify the owner about this requirement.

Schedule a pilot light safety inspection

To ensure gas appliance safety, MLGW offers pilot light safety inspections. Customers are encouraged to begin scheduling appointments. Inspection appointments during the month of September are free.

After September 30, customers are charged a \$55 fee which covers up to three gas heating appliances. Each additional appliance will be an extra \$16. The service

is free to physically challenged customers and seniors (60 years and older).

To schedule an appointment with a service advisor, customers can call 544-6549 to choose a convenient date and time. MLGW's Interactive Voice Response (IVR) system can also be used to schedule appointments with the customer's 16-digit account number or telephone number.

MLGW employee administers CPR, saves a life

At least three to five times a week, for the past 20 years, David Leake, MLGW Hickory Hill Service Center Garage, takes a nightly jog. Usually his evening run is uneventful, until recently during one warm Sunday night. As he prepared for his run, he saw a woman trying to coax a man from the ground to her car. He watched for a moment, assessed the situation and decided to see what was wrong.

When he approached the duo, the man was struggling to breathe. "She was trying to get him in the car and drive him to the hospital. His chest wasn't moving and he seemed to be getting worse the longer we waited. I thought, 'I have to do something,'" Leake said.

Leake asked the woman to call 911 and began chest compressions. On the second set of compressions, Leake said the barely conscious man seemed to go into shock.

"He was shaking real bad. I put a sweater under his head and he went limp. On the third compression, he came back and grabbed my hand tight. He stayed conscious until first



responders got there. I was glad to see the guy was going to make it," Leake said.

Leake has worked for MLGW for 20 years, but that encounter was the first time he has ever used CPR. The married father of two and grandfather of five, said he was surprised by the way everything played out. For instance, he almost didn't go jogging that night. On that

particular evening, the field was emptier than usual and he had just learned CPR two weeks prior during a MLGW training class.

"When the guy passed out, I thought he was going to die. I couldn't believe that what I was doing actually worked. It was surprising to me that he came back," Leake said. "To know that he has a second chance at life feels good. A lot of things go through your head when something like this happens. God gave him a second chance."

Leake said it was a great feeling to know that something he learned at work, saved someone in the community.

Memphis now has a financial empowerment center

The Shelby County Trustee's Office, in partnership with RISE Foundation and the national Cities for Financial Empowerment Fund (CFE Fund), has launched the Greater Memphis Financial Empowerment Center (GMFEC), offering professional, one-on-one financial counseling and coaching as a free public service to local residents.

Community partners held a ribbon cutting on July 16 for the GMFEC office, located at 254 Court Avenue, Suite 100. Terica Lamb, MLGW Community and Economic Development, gave remarks during the ribbon cutting.

At the GMFEC, professionally trained FEC counselors will help individuals and families manage their finances, pay down debt, increase savings, establish and build credit, and access safe and affordable mainstream



Memphis and Shelby County mayors, business leaders, sponsors and organizations gathered recently at the Crane Building in Downtown Memphis for a ribbon cutting to celebrate the opening of the Greater Memphis Financial Empowerment Center. The center provides free, professional one-on-one financial counseling to all residents of Shelby County.

banking products. This will be a great resource for our customers.

The GMFEC is a sponsored project of the Women's Foundation for a Greater Memphis, made possible by a match-grant from the Cities for Financial Empowerment and the support of Shelby County government, the Shelby

County Assessor's Office, Memphis Light, Gas and Water Division, and with the financial assistance of United Way of the Mid-South, the Assisi Foundation and Bank On Memphis.

For more information, visit gmfec.org. To schedule an appointment, call 901-390-4200.