



**JOB LOSS**

**MILITARY DEPLOYMENT**

**100% DISABLED**

**HOSPITALIZATION**



City of  
**MEMPHIS UTILITY**  
**ASSISTANCE FUND**



# Need Help with Your Utilities?

## One of three ways to qualify:

- Household income does not exceed 130% of Federal Poverty Guidelines
- Be a Tennessee Department of Human Services client
- Experienced financial, health or military deployment-hardship within the last six months

## You must also:

- Live in Memphis
- Have the utilities in your name or your spouse's name
- Have a current MLGW cut-off notice
- Meet income guidelines established under ways to qualify

## DHS clients must show proof of disconnect notice via:

DHS office drop box, by mail or online via the DHS portal

## Hardship Examples:

- 100% medically disabled
- Job loss
- Hospitalized
- Spouse on active military deployment

## Non-DHS Customers:

- Go online at [ncclife.org](http://ncclife.org) or
- Pick up an application at the Neighborhood Christian Center, 223 Scott Street from 8:30 a.m. – 4 p.m.

**ATTENTION:** If you received help through DHS, you're ineligible for additional assistance through the NCC.

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