



# Energy Edge

A NEWSLETTER FOR MEMPHIS LIGHT, GAS AND WATER DIVISION GENERAL POWER CUSTOMERS  
NOVEMBER 2023

## Joint MLGW/TVA EnergyRight program expands to offer incentives for more technologies

Additional technologies have been incorporated into the EnergyRight for Business & Industry program, expanding the incentives available for customers who make qualified improvements.

TVA relaunched efficiency incentives in July 2022 and has adjusted incentives and technologies twice since to keep up with market needs. Incentives are available for:

- Electric Forklifts
- HVAC
- LED Lighting
- Refrigeration
- Thermal Ice Storage
- Variable Speed Drives
- Custom solutions

Except for HVAC in instances of equipment failure, all projects require pre-approval from TVA prior to removing or installing equipment. (Emergency HVAC projects are eligible, provided applications are submitted within 60 days of the qualified equipment installation, based on required invoices and specifications sheets to be uploaded with the online application.)

Project incentives are allocated based on the expected completion date and the applicable TVA fiscal year. Nearly 80% of program funding is still available for FY2024, which began October 1, 2023, so MLGW encourages you to begin exploring energy efficiency opportunities at your facilities.

Customers must use a member of TVA’s Preferred Partners Network, comprised of companies that have been trained on program guidelines and who have access to applicable workbooks and documents. Find a trusted partner or request expert solutions at <https://energyright.com/business-industry/preferred-partners-network/>

For information, reach out to TVA’s program team directly at (866) 233-0450 or [TVABusinessIncentive@tva.gov](mailto:TVABusinessIncentive@tva.gov)

### MLGW Rates

MLGW’s current and historic electric, natural gas and water rates are published at [www.mlgw.com](http://www.mlgw.com), along with updated Purchased Gas Adjustment and Fuel Cost Adjustment rates.

### Purchased Gas Adjustment (PGA)

MLGW Rate	Consumption	Demand
G-1 residential	(\$0.073)	na
G-7	(\$0.030)	na
G-8, G-9, G-11	(\$0.082)	\$0.248
G-10, G-12	(\$0.023)	na

Monthly adjustment in \$/Ccf to published natural gas rates for meters read on or after 10/31/2023.

### Fuel Cost Adjustment (FCA)

TVA Rate Class	MLGW Rate Code	FCA Amount
GSA, Part 1	E-2	\$0.02368
GSA, Part 2	E-2	\$0.02368
GSA, Part 3	E-2	\$0.02340
Residential	E-1	\$0.02389
Outdoor Lighting	E-3	\$0.02250

Monthly adjustment in \$/kWh to all firm kWh, beginning with meters read on or after 10/31/2023.



### Important Contact Information

Business Solutions Center:

*Monday-Friday*

*8:00am-4:30pm Central*

Phone: 901-528-4270

Fax: 901-528-4547

E-mail: [mlqwbsc@mlgw.org](mailto:mlqwbsc@mlgw.org)

Emergency: 901-528-4465

Outage: 901-544-6500

Maintenance,  
Trouble and Gas

Pilot Safety: 901-820-7878

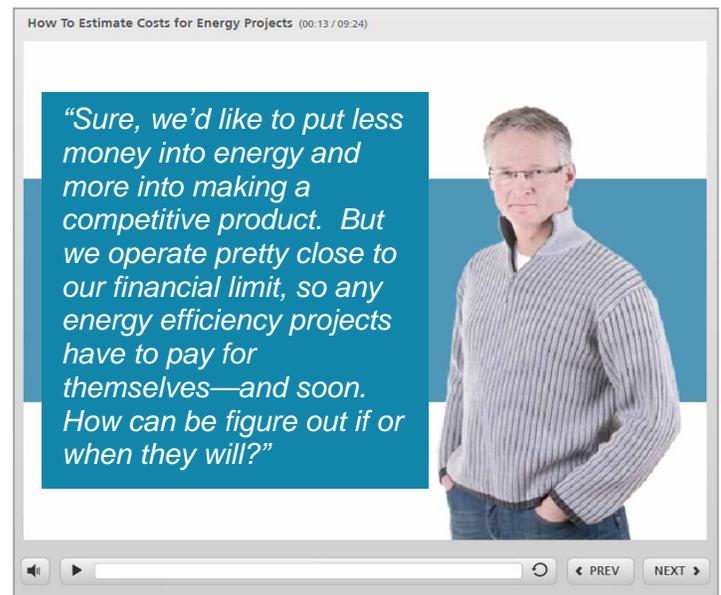
VIEW YOUR BILL ONLINE AT [www.mlgw.com](http://www.mlgw.com)

## New on-demand video series helps businesses seeking guidance in lowering energy costs, achieving goals

EnergyRight for Business and Industry—a program offered jointly by TVA, MLGW and the other distributors of TVA power—has launched a free, on-demand video series for businesses of all sizes that provides guidance, best practices and resources to help lower energy costs and reach energy goals.

Organized around the principle of Strategic Energy Management (SEM), the videos are short and concise, making it easy for your organization to select the most applicable sections when considering ways to evolve your energy management efforts or to watch in sequence when developing a comprehensive SEM plan.

- How to Use Online SEM Training (10:05 minutes)
- How to Form an Energy Team (05:37)
- How to Find Free Help or Hire Professionals (07:14)
- How to Create Awareness and Support (11:12)
- How to Get and Record Energy Data (06:02)
- How to Convert Measurements to Common Units (04:27)
- How to Translate Data into Performance (13:43)
- How to Manage the Energy that Matters Most (09:05)
- How to Perform an Energy Audit (08:25)
- How to Set and Achieve Energy Goals (07:18)
- How to Choose the Best Energy Projects (09:38)
- How to Estimate Costs for Energy Projects (09:24)
- How to Choose Key Performance Indicators (08:00)
- Safety Awareness Implementing Energy Projects (25:02)
- How to Write an Energy Policy (05:57)
- How to Monitor, Target and Report Performance (14:18)
- How to Improve Through Operations and Maintenance (11:04)



Find videos at: <https://energyright.com/business-industry/business-energy-savings-training/>

## Electric rate increases triggered by TVA in October, proposed electric rate increase in MLGW's 2024 budget

TVA enacted a wholesale electric rate increase, which MLGW is contractually required to implement at the retail level, effective with meters read on and after October 2, 2023. For commercial rates, the average impact was 2.6%.

Most commercial customers also were impacted by the expiration of TVA's Pandemic Credit, with an average rate impact of 1.4% effective with meters read on and after October 31, 2023. Find current rate details at <https://www.mlgw.com/commercial/commercialrates> and historic rate sheets archived at <https://www.mlgw.com/commercial/archivedcommercialrates>

MLGW's 2024 budget, which has been approved by the MLGW Board and must be approved by the Memphis City Council, calls for a 4% electric rate increase in each of the next three years to fund the Reliability and Resiliency Roadmap.

The MLGW 2024 budget does not include any natural gas or water rate increases.

The 2024 budget presentation to the MLGW Board of Commissioners outlines specific measures to increase reliability and resiliency, as well as details about the gas and water divisions. The presentation is available at [https://www.mlgw.com/images/content/files/pdf/Board%20Presentation%2020231018%20v1\\_0\\_edited.pdf](https://www.mlgw.com/images/content/files/pdf/Board%20Presentation%2020231018%20v1_0_edited.pdf). A recording from the meeting can be found at <http://mlgw.iqm2.com/Citizens/Calendar.aspx>, under the October 18, 2023 MLGW Board Meeting video link.



*Energy Edge* is published by the Customer Programs & Services team at Memphis Light, Gas and Water Division. Comments and distribution list changes may be e-mailed to: [mlgwbcs@mlgw.org](mailto:mlgwbcs@mlgw.org)