

# **Need Help with Your Utilities?**

## One of two ways to qualify:

- → A Tennessee Department of Human Services client or
- A financial, health or military deployment-related hardship

#### You must also:

- Live in Memphis
- Have the utilities in your name or your spouse's name
- → Have a current MLGW cut-off notice
- → Not have income exceeding 130% of Federal Poverty Guidelines

#### DHS clients must show proof of disconnect notice via:

→ DHS office drop box, by mail or online

### **Hardship Examples:**

- → 100% medically disabled
- Job loss
- Hospitalized for half a year
- Spouse on active military deployment

#### **Hardship Cases:**

- → Go online at ncclife.org or
- → Pick up an application at the Neighborhood Christian Center, 223 Scott Street from 8:30 a.m. – 4 p.m.

**ATTENTION:** If you received help through DHS, you're ineligible for additional assistance through the NCC.

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