Learn More

Call (901) 544-6549

or visit mlgw.com/powerpay.

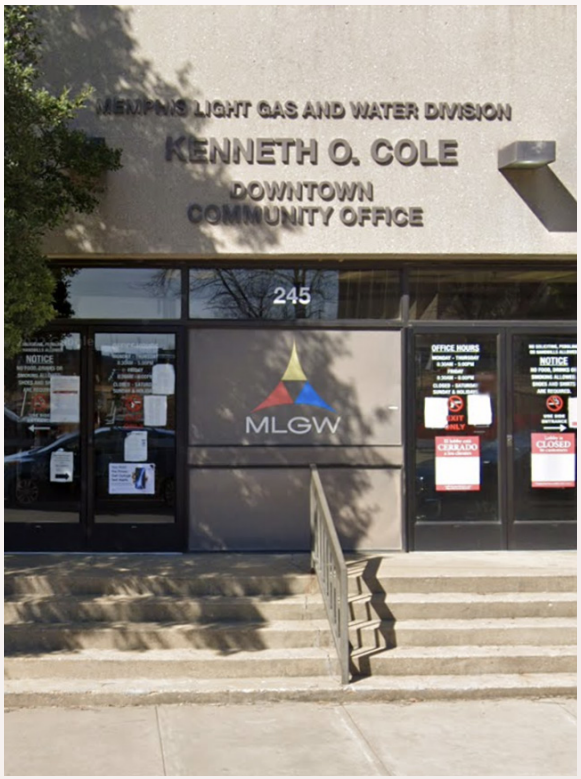
MLGW Community Offices

Downtown Community Office
245 South Main Street, 38103

Lamar Community Office
2935 Lamar Avenue

Millington Community Office
5131 Navy Road 38053

Whitehaven Community Office
1111 East Shelby Drive



MLGW

PowerPay puts the power in your hands!

Taking Control:

FLEXIBILITY
*
CUSTOMIZATION
*
CONVENIENCE

Sign Up Today!

MR/2-26

MLGW powerpay

An alternative to traditional monthly billing, allowing you to purchase utilities in advance and monitor your usage in real time.

PowerPay is for MLGW residential customers who want information to help budget for their utility spending.

Why PowerPay?

Eliminate end-of-the month bill surprises, deposits, reconnection and late fees! Set your balance and usage according to what you need throughout the month. You can "refuel" as often as you choose.

Signing Up is Easy!

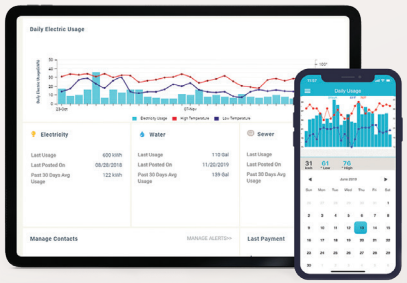
You must have a smart meter to enroll. Begin with as little as $50. Opt-in to receive emails, texts and/or voice calls when your balance is running low or reaching a certain amount.

The MyUsage app makes monitoring your account easy.

Call (901) 544-6549 or visit mlgw.com/powerpay.

Customize Your Notifications

Set your notifications for common alerts including balance updates, payment confirmations, pending disconnects and recommendations for when to add funds to your account.



Ways to PowerPay

Making payments is simple and can be done in the My Usage app, in our community offices, online, at authorized agents, self-service kiosks and over the phone. We suggest making payments in $50-increments, but you're in control of how much you pay to maintain your account. Online and pay-by-phone payments require you to set up a My Account login at *mlgw.com*.

PowerPay Benefits You!

Payment flexibility: Choose when you want to make payments instead of receiving a monthly bill.

Usage flexibility: Use your up-to-date energy usage information to adjust your energy consumption for savings.

Research shows that being aware of how much energy you use can reduce your consumption by 10 percent.

Instant Connection

Coupling the automation of smart meters with the ease of PowerPay means quicker service delivery. Faster service is a big-time saver because let's face it—life happens. In the event your services are disconnected, you can have them restored in an hour or less after making a payment—24 hours a day, 7 days a week!