provide a thorough review and specific recommendations on how to improve the energy efficiency of the home. To make energy-efficiency improvements, a contractor within the TVA Quality Contractor Network will be referred. For more information visit **2eScore.com**.

EcoBUILD

EcoBUILD is a voluntary supplement to local building codes. MLGW inspects the home during construction and again, upon completion, to ensure compliance with the standards. The final inspection includes a pressure test of the ductwork to minimize air leaks and ensure occupant comfort. EcoBUILD standards require more efficient air-conditioning units, better-designed and installed ductwork, roof radiant barriers and low-e windows. For more information, visit **mlgw.com/ecobuild**. To schedule an appointment, **call 528-4188**.

MLGW
Energy Services

Energy Services Department

PO Box 430
Memphis, TN 38101-9969

Phone: 528-4188

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Energy-Efficiency and Conservation Programs

Conserving energy is easy when you know what steps to take. At Memphis Light, Gas and Water, we are dedicated to helping our customers lower their energy consumption by using energy more wisely. We've created a number of programs and services that help customers take advantage of energy-saving practices that will help increase the comfort level in their homes.

Energy Doctor

The Energy Doctor offers a free in-home energy audit conducted by Home Energy Rating System (HERS) Certified Energy Technicians. Our Energy Technicians identify energy-saving opportunities by analyzing the HVAC equipment, water heater, attic insulation and checks for leakage around windows, doors and other areas of the home. This free energy audit takes about an hour depending on the size of your home. To schedule an audit with the Energy Doctor, **call 528-4188**.

Rental Ordinance

The City of Memphis Rental Ordinance ensures minimum energy-efficiency standards are met at rental properties. Once a property is identified, an MLGW HERS Certified Energy Technician will visit the property and inspect the following: holes in walls or roof, non-working heating and/or cooling units, evidence of water leaks, lack of attic insulation and missing window panes. MLGW will inform the landlord of the minimum energy-efficiency standards that should be repaired. MLGW has the legal right to take further action if energy-related issues are not resolved in a reasonable time. For more information or to set up an inspection of your rental unit, **call 322-5757**.

Energy Smart Workshops

Energy Smart Workshops are free workshops that last approximately 90 minutes and provide attendees with an overview of energy-efficiency information, hands-on demonstrations and energy-saving tips that anyone can use to reduce their overall energy consumption.

These workshops can be scheduled by any neighborhood association, church, private organization or civic group.

To host a workshop, group enrollment must be between 20-40 participants and should be scheduled three to four weeks in advance. To schedule, **call 528-4188**.

Community Conservation Days

Community Conservation Days are hosted monthly at MLGW Community Offices, community agencies, colleges and businesses in the City of Memphis and Shelby County. MLGW employees and volunteers set up information tables to provide customers with energy-efficiency and conservation tips.

Share the Pennies

Share the Pennies provides home weatherization grants for income qualified MLGW customers. The goal of the program is to improve energy efficiency by making weatherization repairs to their home.

Weatherization repairs include attic insulation, broken window replacement, repairing gas/water leaks, HVAC and water heater replacement.

To qualify, customers must own their home, meet income guidelines (based on 200% of Federal Poverty Guidelines) and other eligibility requirements. For a full list of eligible repairs and eligibility requirements, visit **mlgw.com/sharethepennies**.

eScore

eScore is a TVA program that gives residential customers a way to identify a home's energy-efficiency level. Customers will receive a free energy-savings kit after creating an account and completing a self-audit online. The self-audit creates an eScorecard that rates the efficiency of a home from 1 - 10 and identifies areas for improvement and potential savings. Customers can also request an in-person eScore evaluation with a TVA-certified energy advisor for a fee. The eScore evaluation will