



# 2021 Utility Bill Comparisons for Selected Cities

*Rates in effect January 2021*

Electricity

Natural Gas

Water



# Survey History

The largest three-service municipal utility system in the nation, MLGW delivers electricity, natural gas and water throughout Memphis and Shelby County. Each year we strive to not only deliver the best possible price, but also the highest quality service.

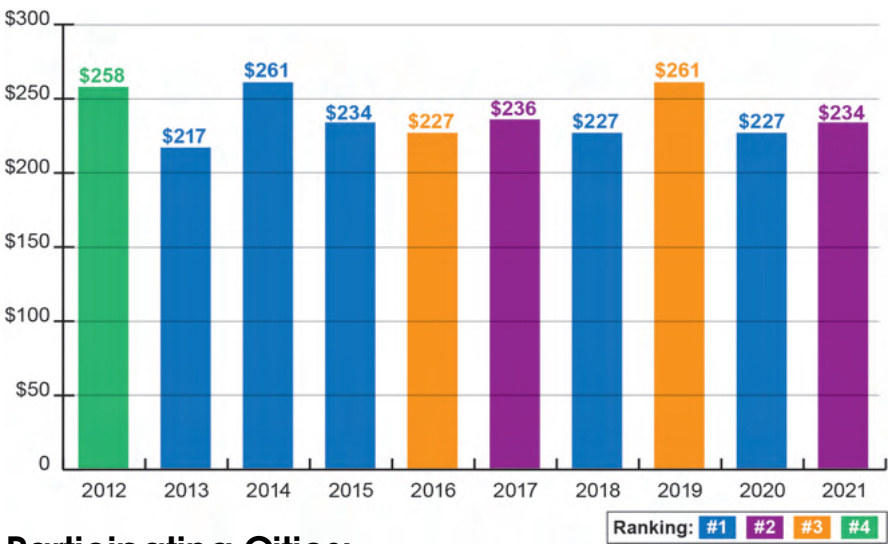
We surveyed 39 cities, including many that are geographically close to Memphis, as well as utilities that are similar in size to MLGW. All costs covered in this survey are based on published rates effective January 2021.

MLGW started collecting data on rates in the early 1990s. Memphis continues to outperform many cities in terms of what customers pay for electricity, natural gas and water services. MLGW’s financial management remains a driving force in keeping utility bills as low as possible.

We are proud to present the 2021 Utility Bill Comparisons for Selected Cities. MLGW, a division of the City of Memphis, compiled the data. The survey compares residential, commercial and industrial electric, gas and water bills at various usage levels with rates in effect January 2021. Only FIRM RATES are used. Cities were selected on the basis of size and geographic location.

## Memphis: 10 Years Among Lowest Winter Utility Bills

For 29 years, Memphis customers have spent less for their winter utility bills than their counterparts in many metro areas, capturing the top ranking 17 times since 1992. The 2021 ranking includes what a homeowner would pay for 1,000 kilowatt-hours of electricity, 200 hundred cubic feet (CCF) of gas and 10 CCF of water. Wastewater is no longer included. Dollar amounts have been rounded.



### Participating Cities:

Atlanta, GA	Detroit, MI	Los Angeles, CA	Philadelphia, PA
Austin, TX	Houston, TX	Louisville, KY	Phoenix, AZ
Baltimore, MD	Huntsville, AL	Miami, FL	Reno, NV
Birmingham, AL	Indianapolis, IN	Milwaukee, WI	Salt Lake City, UT
Boston, MA	Jackson, MS	Nashville, TN	San Antonio, TX
Charlotte, NC	Jackson, TN	New Orleans, LA	Seattle, WA
Chattanooga, TN	Jacksonville, FL	New York, NY	Springfield, MO
Chicago, IL	Knoxville, TN	Oklahoma City, OK	St. Louis, MO
Dallas, TX	Las Vegas, NV	Omaha, NE	Washington, D.C.
Denver, CO	Little Rock, AR	Orlando, FL	

### Guidelines used in providing the utility figures:

- Calculations are based on monthly consumption.
- Seasonal rates are used when applicable.
- Special early payment discounts are excluded.
- Time differentiated rates were excluded.
- Taxes not booked as revenue by the utility are excluded.
- Special rates are not used for electric space heating and water heating.

## TYPICAL RESIDENTIAL WINTER BILL

Rates in effect January 2021

Location		Electricity 1,000 kWh	Natural Gas 200 CCF	Water 10 CCF	Total
1	Reno, NV	\$102.05	\$92.75	\$37.23	\$232.03
2	Memphis, TN	\$103.87	\$107.42	\$22.81	\$234.10
3	Oklahoma City, OK	\$87.96	\$112.02	\$42.65	\$242.63
4	Omaha, NE	\$107.63	\$106.65	\$32.74	\$247.02
5	Denver, CO	\$109.02	\$113.26	\$33.19	\$255.47
6	St. Louis, MO	\$85.31	\$146.15	\$25.65	\$257.11
7	Springfield, MO	\$89.94	\$125.02	\$46.80	\$261.76
8	Indianapolis, IN	\$111.93	\$120.16	\$45.42	\$277.51
9	San Antonio, TX	\$105.13	\$132.89	\$46.02	\$284.04
10	Salt Lake City, UT	\$108.89	\$161.47	\$22.98	\$293.34
11	Chattanooga, TN	\$109.40	\$139.07	\$45.60	\$294.07
12	Las Vegas, NV	\$118.70	\$134.64	\$41.40	\$294.74
13	Milwaukee, WI	\$151.23	\$118.03	\$27.57	\$296.83
14	Houston, TX	\$137.59	\$127.27	\$42.33	\$307.19
15	Chicago, IL	\$126.38	\$154.48	\$30.46	\$311.32
16	Jackson, TN	\$109.97	\$164.91	\$37.36	\$312.24
17	Little Rock, AR	\$106.52	\$182.11	\$26.06	\$314.69
18	Huntsville, AL	\$102.42	\$189.20	\$24.29	\$315.91
19	Austin, TX	\$99.20	\$165.77	\$55.35	\$320.32
20	Atlanta, GA	\$112.33	\$153.32	\$54.96	\$320.61
21	Nashville, TN	\$116.88	\$171.28	\$37.34	\$325.50
22	Louisville, KY	\$113.95	\$173.69	\$38.14	\$325.78
23	Dallas, TX	\$131.59	\$178.92	\$25.05	\$335.56
24	Knoxville, TN	\$108.61	\$200.35	\$41.20	\$350.16
25	New Orleans, LA	\$122.79	\$158.96	\$70.31	\$352.06
26	Philadelphia, PA	\$140.82	\$162.69	\$50.58	\$354.09
27	Jackson, MS	\$108.14	\$212.45	\$39.54	\$360.13
28	Detroit, MI	\$179.81	\$147.77	\$33.79	\$361.37
29	Miami, FL	\$96.57	\$238.61	\$27.17	\$362.35
30	Washington, D.C.	\$106.21	\$207.48	\$59.52	\$373.21
31	Charlotte, NC	\$104.19	\$244.84	\$31.07	\$380.10
32	Seattle, WA	\$122.45	\$195.67	\$72.45	\$390.57
33	Phoenix, AZ	\$144.62	\$232.85	\$20.08	\$397.55
34	Orlando, FL	\$109.50	\$282.18	\$21.32	\$413.00
35	Baltimore, MD	\$121.44	\$247.36	\$46.87	\$415.67
36	Jacksonville, FL	\$114.63	\$282.18	\$25.54	\$422.35
37	Birmingham, AL	\$137.86	\$258.47	\$58.31	\$454.64
38	Boston, MA	\$245.52	\$311.98	\$61.26	\$618.76
39	Los Angeles, CA	\$222.49	\$323.01	\$75.50	\$621.00
40	New York, NY	\$255.76	\$325.63	\$39.90	\$621.29



MLGW

The information in this book has been compiled to ensure maximum accuracy at the time of publication. Representative utilities provided the data, or MLGW calculated the rates through the collection of publicized rate and tariff information. MLGW cannot guarantee the correctness of the information furnished and cannot be responsible for errors or omissions. For more information about the survey, please call 901-528-4607.

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ELECTRICITY




MLGW buys electricity from the Tennessee Valley Authority. TVA sells its power on a non-profit basis to 153 local power companies. As TVA’s largest customer, MLGW purchases 11 percent of TVA’s power.

MLGW owns and maintains over 1,000 miles of transmission lines and four connection points or substations with TVA. The utility company is capable of meeting peak system demands of up to 3.6 million kilowatts for its 437,000 electric customers.

In 2021 the American Public Power Association’s Reliable Public Power Provider program gave MLGW its highest ranking – Diamond level status which lasts for three years.

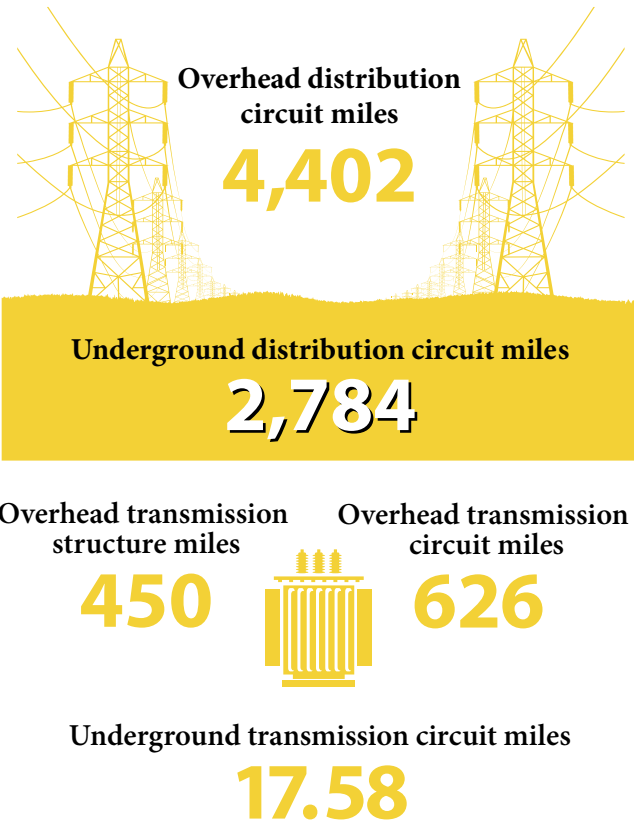


One kilowatt-hour equals ten 100-watt light bulbs staying on for an hour.



100 Watt

x 10 x 1hr = 1kw hour



RESIDENTIAL ELECTRIC BILLS

Rates in effect January 2021

	Location	Company	500 kWh	1,000 kWh	1,500 kWh	2,000 kWh	2,500 kWh
1	St. Louis, MO	Ameren Missouri	\$50.51	\$85.31	\$113.45	\$141.60	\$169.75
2	Oklahoma City, OK	Oklahoma Gas and Electric Company	\$58.42	\$87.96	\$113.56	\$139.16	\$164.78
3	Springfield, MO	City Utilities of Springfield, MO	\$51.40	\$89.94	\$124.04	\$158.14	\$192.24
4	Miami, FL	Florida Power and Light Company	\$52.47	\$96.57	\$151.01	\$205.42	\$259.86
5	Austin, TX	Austin Energy	\$47.03	\$99.20	\$161.29	\$230.87	\$300.46
6	Reno, NV	Sierra Pacific Power Company	\$58.66	\$102.05	\$145.46	\$188.85	\$232.26
7	Huntsville, AL	Huntsville Utilities	\$57.30	\$102.42	\$148.38	\$197.69	\$246.99
8	Memphis, TN	Memphis Light, Gas and Water Division	\$58.56	\$103.87	\$149.17	\$194.48	\$239.78
9	Charlotte, NC	Duke Energy	\$59.48	\$104.19	\$148.89	\$193.59	\$238.29
10	San Antonio, TX	CPS Energy	\$56.95	\$105.13	\$153.33	\$201.51	\$249.71
11	Washington, D.C.	Pepco	\$59.12	\$106.21	\$153.34	\$200.45	\$247.58
12	Little Rock, AR	Entergy Arkansas, LLC	\$58.09	\$106.52	\$144.38	\$182.24	\$220.09
13	Omaha, NE	Omaha Public Power District	\$69.40	\$107.63	\$134.91	\$162.19	\$189.47
14	Jackson, MS	Entergy Mississippi, LLC	\$66.21	\$108.14	\$150.09	\$192.03	\$233.95
15	Knoxville, TN	Knoxville Utilities Board	\$64.56	\$108.61	\$152.67	\$196.72	\$240.78
16	Salt Lake City, UT	Rocky Mountain Power	\$51.29	\$108.89	\$166.48	\$224.06	\$281.65
17	Denver, CO	Public Service Company of Colorado	\$57.30	\$109.02	\$160.74	\$212.46	\$264.18
18	Chattanooga, TN	EPB of Chattanooga	\$59.38	\$109.40	\$159.42	\$209.44	\$259.46
19	Orlando, FL	Orlando Utilities Commission	\$61.00	\$109.50	\$168.00	\$226.50	\$285.00
20	Jackson, TN	Jackson Energy Authority	\$65.00	\$109.97	\$154.95	\$199.92	\$244.90
21	Indianapolis, IN	Indianapolis Power and Light Company	\$68.39	\$111.93	\$155.46	\$199.00	\$242.54
22	Atlanta, GA	Georgia Power	\$66.06	\$112.33	\$156.42	\$200.52	\$244.61
23	Louisville, KY	Louisville Gas and Electric Company	\$64.57	\$113.95	\$163.31	\$212.69	\$262.05
24	Jacksonville, FL	JEA	\$60.23	\$114.63	\$169.04	\$223.44	\$277.85
25	Nashville, TN	Nashville Electric Service	\$63.26	\$116.88	\$164.54	\$212.20	\$263.86
26	Las Vegas, NV	Nevada Power Company	\$65.62	\$118.70	\$171.82	\$224.90	\$278.02
27	Baltimore, MD	Baltimore Gas and Electric Company	\$64.72	\$121.44	\$178.16	\$234.88	\$291.60
28	Seattle, WA	Seattle City Light	\$56.17	\$122.45	\$188.73	\$255.01	\$321.29
29	New Orleans, LA	Entergy New Orleans, LLC	\$67.95	\$122.79	\$171.66	\$220.52	\$269.40
30	Chicago, IL	Commonwealth Edison	\$70.66	\$126.38	\$182.10	\$237.82	\$293.54
31	Dallas, TX	TXU Energy	\$72.48	\$131.59	\$190.70	\$249.81	\$308.92
32	Houston, TX	TXU Energy	\$75.48	\$137.59	\$199.70	\$261.81	\$323.92
33	Birmingham, AL	Alabama Power	\$77.76	\$137.86	\$194.97	\$252.08	\$309.19
34	Philadelphia, PA	PECO	\$75.42	\$140.82	\$206.23	\$271.63	\$337.04
35	Phoenix, AZ	Arizona Public Service Company	\$72.41	\$144.62			
36	Milwaukee, WI	Wisconsin Electric Power Company	\$83.77	\$151.23	\$218.69	\$286.15	\$353.61
37	Detroit, MI	DTE Energy	\$89.42	\$179.81	\$270.74	\$361.66	\$452.59
38	Los Angeles, CA	City of Los Angeles	\$104.94	\$222.49	\$354.83	\$472.38	\$589.92
39	Boston, MA	Nstar Electric Company	\$126.27	\$245.52	\$364.79	\$484.04	\$603.31
40	New York, NY	ConEdison	\$136.82	\$255.76	\$374.71	\$493.64	\$612.59



GENERAL SERVICE ELECTRIC BILLS

Rates in effect January 2021

40 kW 5,000 kWh			100 kW 10,000 kWh		
1	Oklahoma City, OK	\$353.80	1	Oklahoma City, OK	\$646.76
2	Omaha, NE	\$383.80	2	St. Louis, MO	\$812.42
3	Reno, NV	\$398.80	3	Charlotte, NC	\$1,130.71
4	St. Louis, MO	\$411.46	4	Omaha, NE	\$1,186.46
5	Jacksonville, FL	\$525.25	5	Seattle, WA	\$1,204.07
6	Seattle, WA	\$526.33	6	Baltimore, MD	\$1,215.50
7	Memphis, TN	\$527.03	7	Jacksonville, FL	\$1,293.36
8	Huntsville, AL	\$533.29	8	Little Rock, AR	\$1,306.37
9	Charlotte, NC	\$537.98	9	Milwaukee, WI	\$1,326.51
10	Jackson, TN	\$545.13	10	Detroit, MI	\$1,333.30
11	Indianapolis, IN	\$545.94	11	Las Vegas, NV	\$1,388.20
12	Knoxville, TN	\$570.70	12	Reno, NV	\$1,401.00
13	Chattanooga, TN	\$580.90	13	Austin, TX	\$1,407.04
14	Little Rock, AR	\$601.80	14	Jackson, MS	\$1,441.22
15	Louisville, KY	\$608.64	15	Orlando, FL	\$1,613.80
16	Baltimore, MD	\$613.95	16	Miami, FL	\$1,636.78
17	Las Vegas, NV	\$625.10	17	Philadelphia, PA	\$1,670.95
18	Milwaukee, WI	\$671.41	18	Atlanta, GA	\$1,760.35
19	Detroit, MI	\$707.44	19	Jackson, TN	\$1,771.89
20	Jackson, MS	\$709.97	20	Springfield, MO	\$1,778.50
21	Nashville, TN	\$715.00	21	Birmingham, AL	\$1,792.20
22	Austin, TX	\$717.33	22	New Orleans, LA	\$1,804.55
23	Miami, FL	\$718.63	23	Washington, D.C.	\$1,814.67
24	Orlando, FL	\$725.90	24	Huntsville, AL	\$1,834.17
25	Chicago, IL	\$727.42	25	Memphis, TN	\$1,922.90
26	Philadelphia, PA	\$731.57	26	Chattanooga, TN	\$1,963.40
27	Springfield, MO	\$774.60	27	Salt Lake City, UT	\$2,030.61
28	New Orleans, LA	\$804.23	28	Knoxville, TN	\$2,174.20
29	Washington, D.C.	\$848.62	29	Phoenix, AZ	\$2,235.57
30	Birmingham, AL	\$873.89	30	Denver, CO	\$2,344.10
31	Salt Lake City, UT	\$882.68	31	Nashville, TN	\$2,411.07
32	Atlanta, GA	\$987.48	32	Indianapolis, IN	\$2,596.93
33	Denver, CO	\$1,002.10	33	Los Angeles, CA	\$2,723.05
34	Phoenix, AZ	\$1,028.65	34	Louisville, KY	\$2,807.93
35	Los Angeles, CA	\$1,274.13	35	Boston, MA	\$3,163.74
36	Boston, MA	\$1,322.19			



GENERAL SERVICE ELECTRIC BILLS

Rates in effect January 2021

500 kW 100,000 kWh			1,500 kW 500,000 kWh		
1	St. Louis, MO	\$6,952.60	1	St. Louis, MO	\$29,494.60
2	Oklahoma City, OK	\$7,457.41	2	Oklahoma City, OK	\$29,520.21
3	Charlotte, NC	\$8,485.58	3	Charlotte, NC	\$36,293.22
4	Omaha, NE	\$8,995.86	4	Omaha, NE	\$36,640.31
5	Reno, NV	\$9,591.20	5	Little Rock, AR	\$38,433.99
6	Jackson, MS	\$9,762.83	6	Springfield, MO	\$39,160.00
7	Seattle, WA	\$10,037.35	7	Jackson, MS	\$39,243.51
8	Little Rock, AR	\$10,113.97	8	Miami, FL	\$42,269.40
9	Springfield, MO	\$10,690.00	9	Orlando, FL	\$43,828.00
10	Orlando, FL	\$10,796.00	10	Seattle, WA	\$45,652.69
11	Miami, FL	\$11,251.40	11	Phoenix, AZ	\$45,972.82
12	Philadelphia, PA	\$11,297.61	12	Philadelphia, PA	\$46,285.64
13	Jacksonville, FL	\$11,569.80	13	Austin, TX	\$47,901.50
14	Salt Lake City, UT	\$11,682.45	14	Jackson, TN	\$48,867.88
15	Baltimore, MD	\$12,043.40	15	Denver, CO	\$48,919.30
16	Austin, TX	\$12,379.50	16	Indianapolis, IN	\$48,996.50
17	Jackson, TN	\$12,409.99	17	Jacksonville, FL	\$50,089.69
18	Detroit, MI	\$12,598.78	18	New Orleans, LA	\$50,397.01
19	New Orleans, LA	\$12,975.71	19	Huntsville, AL	\$51,729.90
20	Milwaukee, WI	\$13,118.31	20	Memphis, TN	\$51,880.18
21	Huntsville, AL	\$13,127.77	21	Chattanooga, TN	\$54,355.63
22	Memphis, TN	\$13,135.20	22	Atlanta, GA	\$54,943.45
23	Knoxville, TN	\$13,586.95	23	Nashville, TN	\$55,903.54
24	Denver, CO	\$13,607.30	24	Knoxville, TN	\$57,430.00
25	Phoenix, AZ	\$13,725.22	25	Detroit, MI	\$62,667.58
26	Chattanooga, TN	\$13,903.20	26	Milwaukee, WI	\$65,526.31
27	Indianapolis, IN	\$14,179.30	27	Birmingham, AL	\$68,094.00
28	Nashville, TN	\$14,883.97	28	Los Angeles, CA	\$88,762.50
29	Birmingham, AL	\$15,098.67			
30	Atlanta, GA	\$16,852.49			
31	Los Angeles, CA	\$20,310.50			



NATURAL GAS

MLGW currently buys natural gas and moves it via three interstate pipeline companies, Texas Gas Transmission Corp., ANR Pipeline Co. and Trunkline Gas Co. MLGW supplies 315,000 gas customers with 30 billion cubic feet of gas a year purchased from more than 30 suppliers.

In addition to natural gas, MLGW also operates a wholesale Liquefied Natural Gas facility and two retail Compressed Natural Gas stations for our customers.



100 cubic feet

Ccf -

One hundred cubic feet is a common unit of measurement of gas volume.



RESIDENTIAL GAS BILLS

Rates in effect January 2021

	Location	Company	10 CCF	50 CCF	100 CCF	150 CCF	200 CCF	250 CCF
1	Reno, NV	Sierra Pacific Power Company	\$17.93	\$33.70	\$53.37	\$73.07	\$92.75	\$112.45
2	Omaha, NE	Metropolitan Utilities District	\$21.48	\$39.41	\$61.83	\$84.24	\$106.65	\$129.07
3	Memphis, TN	Memphis Light, Gas and Water Division	\$15.54	\$36.82	\$63.42	\$85.42	\$107.42	\$129.42
4	Oklahoma City, OK	Oklahoma Natural Gas	\$24.38	\$53.02	\$72.69	\$92.35	\$112.02	\$131.69
5	Denver, CO	Public Service Company of Colorado	\$17.88	\$37.95	\$63.05	\$88.15	\$113.26	\$138.35
6	Milwaukee, WI	WeEnergies	\$15.62	\$37.18	\$64.13	\$91.08	\$118.03	\$144.98
7	Indianapolis, IN	Citizens Energy Group	\$18.16	\$42.41	\$68.33	\$94.24	\$120.16	\$146.07
8	Springfield, MO	City Utilities of Springfield	\$21.45	\$43.26	\$70.51	\$97.77	\$125.02	\$152.28
9	Houston, TX	CenterPoint Energy	\$22.88	\$44.86	\$72.34	\$99.80	\$127.27	\$154.75
10	San Antonio, TX	CPS Energy	\$15.72	\$40.38	\$71.22	\$102.05	\$132.89	\$163.72
11	Las Vegas, NV	Southwest Gas Corporation	\$16.99	\$41.76	\$72.72	\$103.68	\$134.64	\$165.61
12	Chattanooga, TN	Chattanooga Gas Company	\$25.39	\$49.32	\$79.23	\$109.15	\$139.07	\$168.99
13	St. Louis, MO	Spire Missouri, Inc.	\$30.85	\$55.12	\$85.46	\$115.80	\$146.15	\$176.49
14	Detroit, MI	DTE Energy	\$19.62	\$46.60	\$80.32	\$114.05	\$147.77	\$181.49
15	Atlanta, GA	Atlanta Gas Light Company	\$50.72	\$72.32	\$99.32	\$126.32	\$153.32	\$180.32
16	Chicago, IL	The Peoples Gas Light and Coke Company	\$46.76	\$69.44	\$97.77	\$126.13	\$154.48	\$182.83
17	New Orleans, LA	Entergy New Orleans, LLC	\$20.26	\$49.46	\$85.97	\$122.46	\$158.96	\$195.45
18	Salt Lake City, UT	Dominion Energy	\$14.49	\$45.43	\$84.11	\$122.79	\$161.47	\$200.14
19	Philadelphia, PA	PECO Energy Company	\$19.73	\$49.82	\$87.45	\$125.06	\$162.69	\$200.31
20	Jackson, TN	Jackson Energy Authority	\$24.70	\$55.91	\$92.24	\$128.58	\$164.91	\$201.25
21	Austin, TX	Texas Gas Service, a division of ONE Gas, Inc.	\$24.61	\$54.34	\$91.49	\$128.64	\$165.77	\$202.93
22	Nashville, TN	Piedmont Natural Gas Company	\$25.14	\$55.91	\$94.36	\$132.82	\$171.28	\$209.74
23	Louisville, KY	Louisville Gas and Electric Company	\$29.89	\$60.16	\$98.01	\$135.84	\$173.69	\$211.54
24	Dallas, TX	Atmos Energy	\$31.32	\$62.39	\$101.23	\$140.07	\$178.92	\$217.76
25	Little Rock, AR	CenterPoint Energy Arkansas	\$18.63	\$53.35	\$96.27	\$139.20	\$182.11	\$225.03
26	Huntsville, AL	Huntsville Utilities	\$18.96	\$54.80	\$99.60	\$144.40	\$189.20	\$234.00
27	Seattle, WA	Puget Sound Energy	\$20.73	\$57.56	\$103.60	\$149.63	\$195.67	\$241.71
28	Knoxville, TN	Knoxville Utilities Board	\$22.18	\$63.04	\$108.81	\$154.58	\$200.35	\$246.12
29	Washington, D.C.	Washington Gas	\$22.82	\$61.70	\$110.29	\$158.89	\$207.48	\$256.08
30	Jackson, MS	Atmos Energy Corporation	\$36.15	\$73.27	\$119.69	\$166.07	\$212.45	\$258.85
31	Phoenix, AZ	Southwest Gas Corporation	\$21.81	\$66.24	\$121.78	\$177.32	\$232.85	\$288.39
32	Miami, FL	Florida City Gas	\$27.03	\$67.78	\$130.23	\$184.42	\$238.61	\$292.80
33	Charlotte, NC	Piedmont Natural Gas Company Inc	\$21.74	\$68.71	\$127.42	\$186.13	\$244.84	\$303.55
34	Baltimore, MD	Baltimore Gas and Electric Company	\$26.50	\$73.00	\$131.12	\$189.24	\$247.36	\$305.48
35	Birmingham, AL	Spire Alabama, Inc.	\$22.34	\$79.97	\$139.47	\$198.97	\$258.47	\$315.34
36	Jacksonville, FL	TECO	\$27.98	\$82.50	\$153.39	\$217.79	\$282.18	\$346.58
37	Orlando, FL	TECO	\$27.98	\$82.50	\$153.39	\$217.79	\$282.18	\$346.58
38	Boston, MA	Boston Gas Company	\$27.00	\$87.00	\$161.99	\$236.99	\$311.98	\$386.98
39	Los Angeles, CA	Southern California Gas Company	\$17.97	\$69.87	\$154.25	\$238.63	\$323.01	\$407.39
40	New York, NY	ConEdison	\$37.24	\$104.20	\$185.22	\$255.42	\$325.63	\$395.83



GENERAL SERVICE GAS BILLS

Rates in effect January 2021

200 CCF			500 CCF			1,000 CCF		
1	Reno, NV	\$101.80	1	Reno, NV	\$227.52	1	Reno, NV	\$437.05
2	Indianapolis, IN	\$113.20	2	Indianapolis, IN	\$250.00	2	Indianapolis, IN	\$470.20
3	Milwaukee, WI	\$118.03	3	Omaha, NE	\$275.80	3	Oklahoma City, OK	\$486.78
4	Little Rock, AR	\$124.35	4	Milwaukee, WI	\$279.73	4	Omaha, NE	\$505.70
5	Memphis, TN	\$124.45	5	Denver, CO	\$281.87	5	Denver, CO	\$519.25
6	Houston, TX	\$127.67	6	Houston, TX	\$287.88	6	Las Vegas, NV	\$519.72
7	San Antonio, TX	\$132.89	7	Oklahoma City, OK	\$290.10	7	Milwaukee, WI	\$519.75
8	Omaha, NE	\$137.08	8	Memphis, TN	\$290.69	8	Memphis, TN	\$525.19
9	Denver, CO	\$139.44	9	Little Rock, AR	\$292.32	9	Austin, TX	\$540.50
10	Springfield, MO	\$142.52	10	Austin, TX	\$296.93	10	Houston, TX	\$554.88
11	Las Vegas, NV	\$148.53	11	Springfield, MO	\$306.05	11	Little Rock, AR	\$572.27
12	Austin, TX	\$150.76	12	San Antonio, TX	\$317.90	12	Springfield, MO	\$578.60
13	St. Louis, MO	\$154.61	13	Chicago, IL	\$319.31	13	Chicago, IL	\$592.20
14	Chicago, IL	\$155.55	14	St. Louis, MO	\$327.39	14	St. Louis, MO	\$615.36
15	Salt Lake City, UT	\$161.47	15	Las Vegas, NV	\$332.63	15	Chattanooga, TN	\$621.58
16	Detroit, MI	\$165.23	16	Dallas, TX	\$341.58	16	San Antonio, TX	\$626.24
17	Dallas, TX	\$166.64	17	Detroit, MI	\$360.60	17	Dallas, TX	\$633.14
18	Chattanooga, TN	\$170.89	18	Chattanooga, TN	\$374.28	18	Detroit, MI	\$686.20
19	Oklahoma City, OK	\$172.09	19	Phoenix, AZ	\$378.93	19	Salt Lake City, UT	\$712.52
20	New Orleans, LA	\$179.69	20	Salt Lake City, UT	\$387.37	20	Phoenix, AZ	\$722.56
21	Philadelphia, PA	\$181.35	21	Jackson, TN	\$402.03	21	New Orleans, LA	\$752.82
22	Jackson, TN	\$186.93	22	New Orleans, LA	\$408.03	22	Jackson, TN	\$760.53
23	Nashville, TN	\$190.23	23	Philadelphia, PA	\$408.90	23	Louisville, KY	\$763.45
24	Huntsville, AL	\$196.60	24	Nashville, TN	\$409.58	24	Nashville, TN	\$775.16
25	Charlotte, NC	\$199.49	25	Louisville, KY	\$416.90	25	Philadelphia, PA	\$788.11
26	Seattle, WA	\$207.39	26	Huntsville, AL	\$461.50	26	Seattle, WA	\$901.61
27	Miami, FL	\$208.20	27	Charlotte, NC	\$465.72	27	Huntsville, AL	\$903.00
28	Louisville, KY	\$208.96	28	Seattle, WA	\$467.74	28	Charlotte, NC	\$909.43
29	Washington, D.C.	\$242.49	29	Miami, FL	\$480.24	29	Miami, FL	\$933.62
30	Boston, MA	\$251.34	30	Washington, D.C.	\$522.53	30	Washington, D.C.	\$989.26
31	Knoxville, TN	\$251.54	31	Knoxville, TN	\$552.58	31	New York, NY	\$1,044.11
32	Baltimore, MD	\$256.18	32	New York, NY	\$557.48	32	Knoxville, TN	\$1,044.38
33	Jackson, MS	\$260.46	33	Baltimore, MD	\$580.30	33	Baltimore, MD	\$1,120.50
34	Phoenix, AZ	\$260.78	34	Jackson, MS	\$585.73	34	Jackson, MS	\$1,127.79
35	New York, NY	\$265.51	35	Boston, MA	\$589.35	35	Boston, MA	\$1,152.70
36	Birmingham, AL	\$272.41	36	Birmingham, AL	\$624.25	36	Los Angeles, CA	\$1,189.31
37	Jacksonville, FL	\$304.22	37	Los Angeles, CA	\$657.07	37	Birmingham, AL	\$1,193.30
38	Orlando, FL	\$304.22	38	Jacksonville, FL	\$670.53	38	Jacksonville, FL	\$1,296.05
39	Los Angeles, CA	\$315.76	39	Orlando, FL	\$674.70	39	Orlando, FL	\$1,304.39

GENERAL SERVICE GAS BILLS

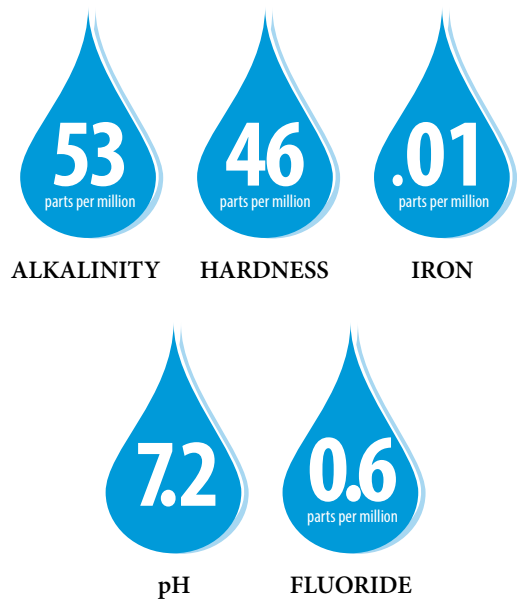
Rates in effect January 2021

250 CCF Demand 5,000 CCF Consumption			500 CCF Demand 10,000 CCF Consumption			2,500 CCF Demand 50,000 CCF Consumption		
1	Reno, NV	\$2,113.25	1	Las Vegas, NV	\$3,929.70	1	Jackson, TN	\$11,980.00
2	Memphis, TN	\$2,117.50	2	Dallas, TX	\$4,008.55	2	Little Rock, AR	\$13,504.78
3	Las Vegas, NV	\$2,141.35	3	Reno, NV	\$4,208.50	3	Las Vegas, NV	\$14,774.00
4	Indianapolis, IN	\$2,235.80	4	Memphis, TN	\$4,235.00	4	Dallas, TX	\$15,852.04
5	Denver, CO	\$2,418.38	5	Denver, CO	\$4,304.29	5	Phoenix, AZ	\$17,877.50
6	Austin, TX	\$2,489.18	6	Indianapolis, IN	\$4,319.80	6	Chattanooga, TN	\$18,447.11
7	Dallas, TX	\$2,489.66	7	Phoenix, AZ	\$4,335.50	7	Omaha, NE	\$18,652.19
8	Milwaukee, WI	\$2,493.35	8	Milwaukee, WI	\$4,811.00	8	Reno, NV	\$19,004.00
9	Little Rock, AR	\$2,688.64	9	Omaha, NE	\$4,850.44	9	Indianapolis, IN	\$20,991.80
10	Houston, TX	\$2,690.92	10	Austin, TX	\$4,925.03	10	Nashville, TN	\$21,014.45
11	Chattanooga, TN	\$2,728.92	11	Nashville, TN	\$5,030.26	11	Denver, CO	\$21,074.83
12	Springfield, MO	\$2,759.00	12	St. Louis, MO	\$5,198.08	12	Memphis, TN	\$21,175.00
13	Chicago, IL	\$2,872.52	13	Chicago, IL	\$5,211.67	13	Charlotte, NC	\$21,742.95
14	Nashville, TN	\$2,915.13	14	Chattanooga, TN	\$5,291.29	14	Milwaukee, WI	\$22,691.00
15	St. Louis, MO	\$2,919.12	15	Little Rock, AR	\$5,312.10	15	Austin, TX	\$24,411.83
16	Seattle, WA	\$2,977.82	16	Houston, TX	\$5,360.97	16	San Antonio, TX	\$24,593.25
17	Salt Lake City, UT	\$3,025.81	17	Springfield, MO	\$5,484.50	17	Chicago, IL	\$24,673.14
18	San Antonio, TX	\$3,115.45	18	San Antonio, TX	\$5,551.90	18	St. Louis, MO	\$25,427.28
19	Omaha, NE	\$3,125.22	19	Seattle, WA	\$5,832.47	19	Houston, TX	\$26,721.37
20	Phoenix, AZ	\$3,126.05	20	Salt Lake City, UT	\$5,933.38	20	Jackson, MS	\$27,029.07
21	Louisville, KY	\$3,270.04	21	Jackson, MS	\$6,168.40	21	Springfield, MO	\$27,288.50
22	Detroit, MI	\$3,291.04	22	Louisville, KY	\$6,261.04	22	Salt Lake City, UT	\$27,660.38
23	Jackson, TN	\$3,429.10	23	Jackson, TN	\$6,282.60	23	Seattle, WA	\$28,669.67
24	Philadelphia, PA	\$3,466.70	24	Detroit, MI	\$6,547.09	24	Louisville, KY	\$30,189.04
25	New Orleans, LA	\$3,479.35	25	Philadelphia, PA	\$6,666.96	25	Detroit, MI	\$30,400.49
26	Huntsville, AL	\$4,270.00	26	New Orleans, LA	\$6,887.51	26	Philadelphia, PA	\$32,268.97
27	Miami, FL	\$4,310.58	27	Charlotte, NC	\$7,837.85	27	Huntsville, AL	\$32,700.00
28	Knoxville, TN	\$4,399.00	28	Huntsville, AL	\$8,340.00	28	New Orleans, LA	\$34,152.77
29	Charlotte, NC	\$4,459.15	29	Miami, FL	\$8,571.33	29	Miami, FL	\$37,171.93
30	New York, NY	\$4,636.09	30	Knoxville, TN	\$8,613.00	30	Los Angeles, CA	\$39,848.26
31	Washington, D.C.	\$4,723.08	31	New York, NY	\$8,749.82	31	Knoxville, TN	\$40,365.00
32	Los Angeles, CA	\$5,201.86	32	Los Angeles, CA	\$9,051.46	32	New York, NY	\$41,659.66
33	Birmingham, AL	\$5,276.45	33	Washington, D.C.	\$9,390.36	33	Baltimore, MD	\$44,012.10
34	Baltimore, MD	\$5,442.10	34	Birmingham, AL	\$10,532.95	34	Washington, D.C.	\$46,728.60
35	Jackson, MS	\$5,464.46	35	Baltimore, MD	\$10,844.10	35	Boston, MA	\$49,344.25
36	Boston, MA	\$5,675.50	36	Boston, MA	\$11,303.00	36	Birmingham, AL	\$52,584.95
37	Jacksonville, FL	\$6,066.75	37	Jacksonville, FL	\$11,857.70	37	Jacksonville, FL	\$52,920.50
38	Orlando, FL	\$6,066.75	38	Orlando, FL	\$11,857.70	38	Orlando, FL	\$52,920.50

ARTESIAN WATER

MLGW operates one of the largest artesian water systems in the world. On a peak day, MLGW can deliver up to 250 million gallons of water to more than 258,000 customers. In the layer of water-bearing sands beneath the city, there is an abundant supply of naturally pure, high-quality water that will meet the daily needs of a city several times the size of Memphis.

Water Analysis  
(average 2019)



RESIDENTIAL WATER BILLS

Rates in effect January 2021

	Location	Company	5 CCF	10 CCF	15 CCF
1	Phoenix, AZ	City of Phoenix	\$7.74	\$20.08	\$46.19
2	Orlando, FL	Orlando Utilities Commission	\$13.67	\$21.32	\$30.23
3	Memphis, TN	Memphis Light, Gas and Water Division	\$11.41	\$22.81	\$34.22
4	Salt Lake City, UT	Salt Lake City Public Utilities	\$16.13	\$22.98	\$29.83
5	Huntsville, AL	Huntsville Utilities	\$17.60	\$24.29	\$31.43
6	Dallas, TX	Dallas Water Utilities	\$12.90	\$25.05	\$43.79
7	Jacksonville, FL	JEA	\$17.98	\$25.54	\$36.98
8	St. Louis, MO	City of St. Louis Water Division	\$16.80	\$25.65	\$34.50
9	Little Rock, AR	Central Arkansas Water	\$17.51	\$26.06	\$34.61
10	Miami, FL	Miami-Dade Water and Sewer Department	\$10.67	\$27.17	\$43.67
11	Milwaukee, WI	City of Milwaukee	\$16.87	\$27.57	\$38.27
12	Chicago, IL	City of Chicago	\$15.23	\$30.46	\$45.69
13	Charlotte, NC	Charlotte Water	\$14.45	\$31.07	\$56.27
14	Omaha, NE	Metropolitan Utilities District	\$25.01	\$32.74	\$40.46
15	Denver, CO	Denver Water	\$26.02	\$33.19	\$42.75
16	Detroit, MI	City of Detroit	\$20.75	\$33.79	\$46.83
17	Reno, NV	Truckee Meadows Water Authority	\$28.20	\$37.23	\$48.98
18	Nashville, TN	Metro Water Services	\$16.22	\$37.34	\$64.64
19	Jackson, TN	Jackson Energy Authority	\$24.70	\$37.36	\$47.87
20	Louisville, KY	Louisville Water Company	\$23.97	\$38.14	\$52.87
21	Jackson, MS	City of Jackson, MS	\$23.49	\$39.54	\$55.59
22	New York, NY	New York City Water Board	\$19.95	\$39.90	\$59.85
23	Knoxville, TN	Knoxville Utilities Board	\$27.95	\$41.20	\$54.45
24	Las Vegas, NV	Las Vegas Valley Water District	\$32.16	\$41.40	\$53.17
25	Houston, TX	City of Houston	\$26.25	\$42.33	\$64.97
26	Oklahoma City, OK	City of Oklahoma City - Utilities	\$31.82	\$42.65	\$58.40
27	Indianapolis, IN	Citizens Energy Group	\$27.05	\$45.42	\$63.78
28	Chattanooga, TN	American Water Company	\$21.73	\$45.60	\$69.47
29	San Antonio, TX	San Antonio Water System	\$24.31	\$46.02	\$76.44
30	Springfield, MO	City Utilities of Springfield	\$32.65	\$46.80	\$60.95
31	Baltimore, MD	Baltimore City Department of Public Works	\$30.37	\$46.87	\$63.37
32	Philadelphia, PA	Philadelphia Water Department	\$27.90	\$50.58	\$73.27
33	Atlanta, GA	City of Atlanta - Dept of Watershed Mgmt.	\$24.98	\$54.96	\$85.76
34	Austin, TX	Austin Water	\$25.70	\$55.35	\$108.75
35	Birmingham, AL	Birmingham Water Works	\$41.21	\$58.31	\$75.41
36	Washington, D.C.	DC Water	\$33.37	\$59.52	\$85.67
37	Boston, MA	Boston Water and Sewer Commission	\$29.80	\$61.26	\$94.76
38	New Orleans, LA	Sewer and Water Board of New Orleans	\$33.39	\$70.31	\$107.22
39	Seattle, WA	Seattle Public Utilities	\$45.45	\$72.45	\$99.45
40	Los Angeles, CA	City of Los Angeles	\$37.75	\$75.50	\$113.25



GENERAL SERVICE WATER BILLS

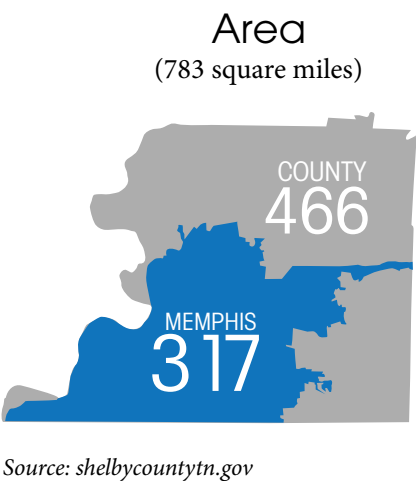
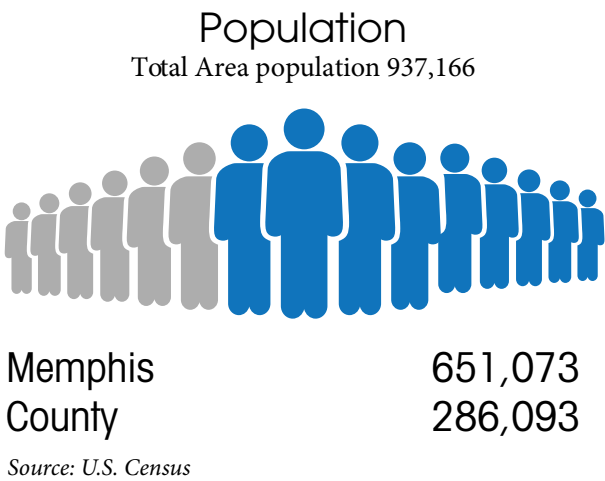
Rates in effect January 2021

Commercial 100 CCF			Commercial 250 CCF			Commercial 500 CCF			Industrial 7,500 CCF		
1	Salt Lake City, UT	\$149.14	1	Salt Lake City, UT	\$354.64	1	Salt Lake City, UT	\$697.14	1	Jackson, TN	\$8,091.32
2	Huntsville, AL	\$158.95	2	Huntsville, AL	\$378.86	2	Omaha, NE	\$734.61	2	Memphis, TN	\$9,486.45
3	Jacksonville, FL	\$175.75	3	Jacksonville, FL	\$390.70	3	Huntsville, AL	\$745.38	3	Huntsville, AL	\$10,404.52
4	Little Rock, AR	\$176.08	4	Omaha, NE	\$394.91	4	Jacksonville, FL	\$748.95	4	St. Louis, MO	\$10,786.92
5	St. Louis, MO	\$188.74	5	Little Rock, AR	\$416.08	5	St. Louis, MO	\$799.24	5	Salt Lake City, UT	\$10,880.76
6	Orlando, FL	\$189.82	6	St. Louis, MO	\$454.24	6	Little Rock, AR	\$816.08	6	Reno, NV	\$10,936.69
7	Omaha, NE	\$191.09	7	Orlando, FL	\$455.02	7	Orlando, FL	\$897.02	7	Jacksonville, FL	\$11,336.85
8	Milwaukee, WI	\$227.16	8	Memphis, TN	\$526.90	8	Memphis, TN	\$918.65	8	Milwaukee, WI	\$11,931.85
9	Denver, CO	\$228.67	9	Denver, CO	\$535.55	9	Jackson, TN	\$1,015.88	9	Omaha, NE	\$12,634.18
10	Reno, NV	\$246.42	10	Milwaukee, WI	\$552.66	10	Denver, CO	\$1,047.93	10	Little Rock, AR	\$12,644.81
11	Memphis, TN	\$260.35	11	Indianapolis, IN	\$595.96	11	Milwaukee, WI	\$1,095.16	11	Orlando, FL	\$13,736.42
12	Indianapolis, IN	\$264.52	12	Jackson, TN	\$628.54	12	Indianapolis, IN	\$1,148.36	12	Springfield, MO	\$13,758.00
13	Jackson, TN	\$273.99	13	Reno, NV	\$658.67	13	Detroit, MI	\$1,323.27	13	Denver, CO	\$17,021.22
14	Detroit, MI	\$280.07	14	Detroit, MI	\$671.27	14	Springfield, MO	\$1,344.00	14	Chattanooga, TN	\$17,781.41
15	Oklahoma City, OK	\$280.11	15	Nashville, TN	\$725.17	15	Reno, NV	\$1,345.76	15	Knoxville, TN	\$18,332.20
16	Nashville, TN	\$296.17	16	Charlotte, NC	\$737.44	16	Nashville, TN	\$1,440.17	16	Detroit, MI	\$20,446.36
17	Charlotte, NC	\$299.44	17	Oklahoma City, OK	\$744.91	17	Chattanooga, TN	\$1,467.20	17	Dallas, TX	\$21,116.10
18	Chicago, IL	\$304.60	18	Louisville, KY	\$752.49	18	Charlotte, NC	\$1,467.44	18	Louisville, KY	\$21,369.99
19	Louisville, KY	\$314.86	19	Chicago, IL	\$761.50	19	Louisville, KY	\$1,481.86	19	Nashville, TN	\$21,676.95
20	Jackson, MS	\$328.44	20	Springfield, MO	\$763.50	20	Chicago, IL	\$1,523.00	20	Charlotte, NC	\$22,174.98
21	Las Vegas, NV	\$334.92	21	Chattanooga, TN	\$804.74	21	Jackson, MS	\$1,612.44	21	Indianapolis, IN	\$22,592.76
22	Springfield, MO	\$339.00	22	Jackson, MS	\$809.94	22	Baltimore, MD	\$1,699.54	22	Chicago, IL	\$22,845.00
23	Dallas, TX	\$352.09	23	Dallas, TX	\$867.29	23	Dallas, TX	\$1,727.49	23	Philadelphia, PA	\$23,865.48
24	Houston, TX	\$359.89	24	Baltimore, MD	\$874.54	24	Houston, TX	\$1,765.19	24	Las Vegas, NV	\$23,984.51
25	Baltimore, MD	\$379.54	25	Houston, TX	\$886.29	25	Oklahoma City, OK	\$1,773.92	25	Jackson, MS	\$24,082.44
26	New York, NY	\$399.00	26	Las Vegas, NV	\$991.44	26	Philadelphia, PA	\$1,975.68	26	Houston, TX	\$26,579.45
27	Chattanooga, TN	\$407.26	27	Philadelphia, PA	\$997.43	27	New York, NY	\$1,995.00	27	Baltimore, MD	\$27,783.70
28	Philadelphia, PA	\$410.48	28	New York, NY	\$997.50	28	Birmingham, AL	\$2,053.09	28	New York, NY	\$29,925.00
29	Phoenix, AZ	\$414.82	29	Birmingham, AL	\$1,053.09	29	Las Vegas, NV	\$2,093.58	29	Oklahoma City, OK	\$30,939.73
30	Birmingham, AL	\$453.09	30	Phoenix, AZ	\$1,058.82	30	Knoxville, TN	\$2,101.30	30	Birmingham, AL	\$32,064.97
31	San Antonio, TX	\$455.21	31	Austin, TX	\$1,132.42	31	Phoenix, AZ	\$2,132.15	31	Phoenix, AZ	\$32,185.49
32	Austin, TX	\$474.93	32	Knoxville, TN	\$1,211.30	32	Austin, TX	\$2,228.24	32	New Orleans, LA	\$38,211.57
33	Washington, D.C.	\$553.53	33	Washington, D.C.	\$1,360.53	33	Washington, D.C.	\$2,705.53	33	Seattle, WA	\$40,805.00
34	Seattle, WA	\$559.00	34	Seattle, WA	\$1,369.00	34	Seattle, WA	\$2,719.00	34	Atlanta, GA	\$46,193.36
35	Knoxville, TN	\$581.30	35	San Antonio, TX	\$1,421.46	35	New Orleans, LA	\$2,945.73	35	Washington, D.C.	\$47,438.16
36	Atlanta, GA	\$609.36	36	New Orleans, LA	\$1,494.61	36	San Antonio, TX	\$3,057.38	36	San Antonio, TX	\$50,195.64
37	New Orleans, LA	\$623.94	37	Atlanta, GA	\$1,533.36	37	Atlanta, GA	\$3,073.36	37	Los Angeles, CA	\$51,435.00
38	Miami, FL	\$650.33	38	Los Angeles, CA	\$1,714.50	38	Los Angeles, CA	\$3,429.00	38	Miami, FL	\$54,449.50
39	Los Angeles, CA	\$685.80	39	Boston, MA	\$1,882.46	39	Boston, MA	\$3,860.01	39	Boston, MA	\$60,595.01
40	Boston, MA	\$717.75	40	Miami, FL	\$1,909.87	40	Miami, FL	\$4,009.09			

COME GROW WITH US

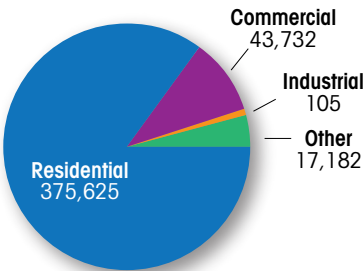
MLGW has the necessary facilities to meet the utility needs of a growing Memphis economy. The MLGW Economic Development Department and the Greater Memphis Chamber of Commerce promote commercial and industrial development in our area. Both encourage and aid in the expansion of local industry and the relocation of new industry. MLGW cares about the economic growth and development of our community as we strive to improve the quality of life for all of our customers.

Memphis/Shelby County

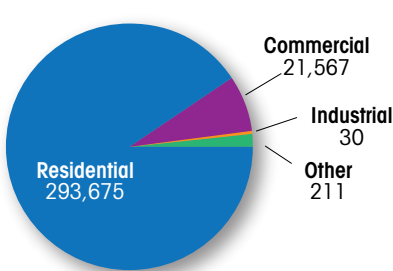


2020 UTILITY USE

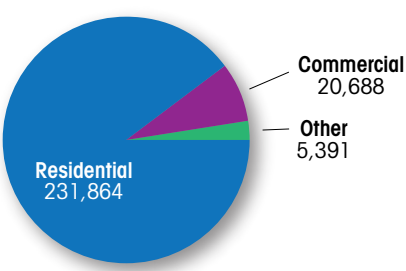
Electric Customers  
Total: 436,644



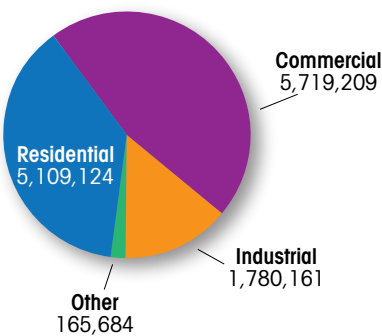
Gas Customers  
Total: 315,483



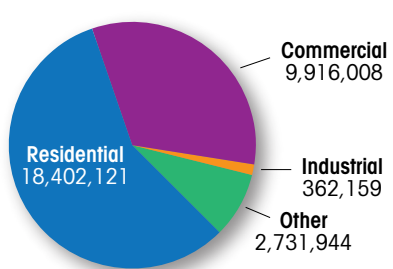
Water Customers  
Total: 257,943



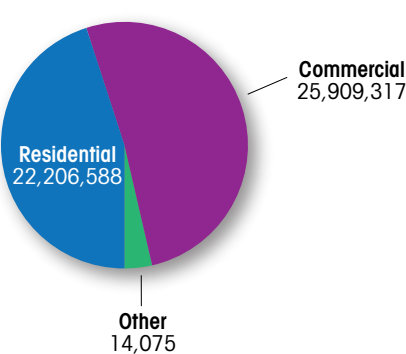
Electric Sales  
12,774,178 (1,000 kWh)



Gas Sales  
31,412,232 (1,000 cf)



Water Sales  
48,129,980 (100 cf)







**MLGW**

SERVING YOU IS  
WHAT WE DO

**Memphis Light, Gas and Water Division  
Rates and Regulatory Affairs  
P.O. Box 430  
Memphis, Tennessee  
(901) 528-4607**

**[mlgw.com](http://mlgw.com)**