



Board of Light, Gas and Water Commissioners

220 S. Main Street
Memphis, TN 38103
www.mlgw.com

Board Meeting

~ Minutes ~

Wednesday, December 3, 2025

8:30 AM

Board Room

For a recording of this meeting visit: <https://mlgw.igm2.com/Citizens/Default.aspx>

CALL TO ORDER AND OPENING REMARKS:

Chairman Pohlman

The meeting was called to order at 8:30 a.m.

PLEDGE OF ALLEGIANCE:

Chairman Pohlman

The Pledge of Allegiance was recited.

ROLL CALL:

Rodney Cleek

Attendee Name	Title	Status	Arrived
Michael Pohlman	Chairman	Present	
Cheryl Pesce	Board Member	Absent	
Carl Person	Vice Chairman	Present	
Mitch Graves	Board Member	Present	
Leon Dickson	Board Member	Present	
James Lewellen	Advisory Board Member	Present	
John Butler	Advisory Board Member	Present	

APPROVALS:

Chairman Pohlman

Motion To: Approve Minutes from the Meeting of November 19, 2025.

RESULT: ADOPTED [UNANIMOUS]

MOVER: Mitch Graves, Board Member

SECONDER: Leon Dickson, Board Member

AYES: Michael Pohlman, Carl Person, Mitch Graves, Leon Dickson

ABSENT: Cheryl Pesce

CITY COUNCIL ACKNOWLEDGEMENTS & UPDATE:

Rodney Cleek

Acknowledged receipt of Certified Copies of City Council Resolutions dated November 18, 2025, Items 17 through 38 and Item 41. (See Minute File No. 1512)

PRESENTATIONS:

(None)

GENERAL STATEMENT(S) FROM THE PUBLIC:

Chairman Pohlman read into record the policies and procedures for making public comments before the Board.

Joe Kent - 5111 Flamingo - Mr. Kent appeared before the Board to say that he has nothing against President McGowen personally. Mr. Kent disputed several statements that he stated were made at City Council the night before by President McGowen. Mr. Kent's focus was the tree trimming budget. Mr. Kent would like Mr. Cleek to provide his feedback on the tree trimming spending model. Mr. Kent also asked why he and another guest of the meeting were assigned seats in the very back row of the Board Room.

Review of Consent Agenda – President Doug McGowen

The original of the resolutions and documents relating to each item is filed in the vault of the fifth floor of the MLGW Administration Building, 220 South Main. The original documents shall control in the event of any conflict between the description and these minutes and the original documents. (President's Briefing Continued on Page 123)

CONSENT AGENDA

(Items 1 through 14)

Motion To: Approve Consent Agenda Items 1 through 14.

RESULT:	APPROVED [UNANIMOUS]
MOVER:	Mitch Graves, Board Member
SECONDER:	Carl Person, Vice Chairman
AYES:	Michael Pohlman, Carl Person, Mitch Graves, Leon Dickson
ABSENT:	Cheryl Pesce

Advisory Board Member James Lewellen - Concurs

Advisory Board Member John Butler – Concurs

Motion To: Approve Same Night Minutes for Item 14.

RESULT:	APPROVED [UNANIMOUS]
MOVER:	Mitch Graves, Board Member
SECONDER:	Leon Dickson, Commissioner
AYES:	Michael Pohlman, Carl Person, Mitch Graves, Leon Dickson
ABSENT:	Cheryl Pesce

Commissioners had opportunity to ask questions regarding Consent Agenda Items. MLGW Staff responded.

Advisory Board Member Butler stated that he would like a tour of the LNG Plant.

1. Resolution ratifying the approval of the 2026 Budgets for the Electric, Gas, and Water Divisions to include the changes made due to negotiations agreement with IBEW Local 1288 Union. (Doug McGowen)
2. Resolution approving Contract No. 12658, Reliability Coordination Agreement, for a period of January 1, 2026 to December 31, 2026, stipulating that a sum of \$1,147,890.00 will be furnished by the Division for the Tennessee Valley Authority to act as MLGW's designated Reliability Coordinator. (Quinton Clark) (REQUIRES CITY COUNCIL APPROVAL)
3. Resolution approving Ratification, Renewal, Scope Change and Increase (Change No. 1) to Contract No. 12276, Mobile Radio Replacement with Leonardo US Cyber and Security Solutions, LLC to ratify, renew, expand the scope and increase the current contract in the funded amount of \$819,262.00. (Randy Orsby) (REQUIRES CITY COUNCIL APPROVAL)
4. Resolution awarding Contract No. 12601, IPS Energy to IPS-Energy USA, Inc. in the funded not-to-exceed amount of \$479,216.00. (Randy Orsby) (REQUIRES CITY COUNCIL APPROVAL)
5. Resolution awarding Contract No. 12661, Variable Frequency Drive (VFD) for the LNG Plant to Agilix Solutions in the funded amount of \$759,412.00. (Randy Orsby) (REQUIRES CITY COUNCIL APPROVAL)
6. Resolution awarding purchase order for a #5 vertical turbine pump and motor assembly to Wastewater Solutions, LLC in the amount of \$229,445.00. (Randy Orsby) (REQUIRES CITY COUNCIL APPROVAL)
7. Resolution awarding Contract No. 12610, Allen Pumping Station Reservoir Baffling and Piping Installation to KAJACS Contractors, Inc. in the funded amount of \$12,750,000.00. (Randy Orsby) (REQUIRES CITY COUNCIL APPROVAL)
8. Resolution approving Ratification and Renewal (Change No. 2) to Contract No. 12435, External Corrosion Direct Assessment (ECDA) with Integrity Solutions Field Services, Inc. to ratify and renew the current contract in the funded amount of \$228,000.00. (Randy Orsby) (REQUIRES CITY COUNCIL APPROVAL)
9. Resolution approving Increase (Change No. 4) to Contract No. 12244 (formerly Purchase Order No. 7019313), Smartsheet with Smartsheet, Incorporated to increase the current contract value in the funded amount of \$45,750.03. (Randy Orsby) (REQUIRES CITY COUNCIL APPROVAL)
10. Resolution awarding Contract No. 12547, Enterprise Synergy Frames and Gen11 Compute Modules for VDI to Logicalis, Inc. in the funded amount of \$1,104,904.50. (Randy Orsby) (REQUIRES CITY COUNCIL APPROVAL)

11. Resolution awarding purchase order for Palo Alto firewalls for the 5G project to Unico Technology, LLC in the amount of \$340,798.00. (Randy Orsby) (REQUIRES CITY COUNCIL APPROVAL)
12. Resolution awarding purchase orders for crew cab trucks with enclosed service bodies to AutoNation Ford Memphis in the amount of \$163,142.00 and Nashville Automotive LLC dba Serra Chevrolet Buick GMC for \$88,500.00. (Randy Orsby) (REQUIRES CITY COUNCIL APPROVAL)
13. Resolution approving renewal (Change No. 2) to Contract No. 12563 (formerly Contract No. C2649), MLGW Flower Planting, Mulch Maintenance, & Turf Area Management with Enlightenment Inc. dba APS Facility Maintenance to renew the current contract in the funded amount of \$95,517.12. (Randy Orsby) (REQUIRES CITY COUNCIL APPROVAL)
14. Resolution approving an annual salary in the amount of \$178,552.80 for a new hire to fill the vacant position of Director, Central Support Services (Alonzo Weaver) (REQUIRES CITY COUNCIL APPROVAL) (SAME DAY MINUTES REQUESTED)

PRESIDENT'S BRIEFING CONT'D

Other - Doug McGowen

President McGowen informed the Board that Timothy Davis was going to present to them an update on the delayed bills. President McGowen thanked Commissioner Person for making the request that we provide a billing update.

Mr. Timothy Davis, VP of Customer Care, reported to the Board that 99.81% of MLGW Customers are billed on-time which is the highest level of stability with utility companies. Mr. Davis stated that our standard is not perfection, it is a commitment to do the right thing. Mr. Davis explained the meter-2-cash process. Mr. Davis thanked employees, peers, and leaders for their work and insight to decrease the number of delayed bills. Mr. Davis revealed that there had been a 98% reduction in delayed bills. Mr. Davis mentioned that improvements at the Call Center have contributed to this reduction. Mr. Davis stated that 94% of MLGW meters are providing actual readings. Mr. Davis stated that he challenged Paula Hatton about a month ago to clear all bills that are 60 days out. Mr. Davis happily reported to the Board that there are zero delayed bills over 60 days old. Mr. Davis also acknowledged the work of Angela Debose and Customer Advocacy Department. Mr. Davis informed the Board of several reasons why there might be delayed bills. Mr. Davis also mentioned a newly created CEES - MLGW Customer Academy. Mr. Davis reported that through that academy we have hired 20 people at the Call Center. Mr. Davis reported that we have added Customer Advocacy within the Call Center. Lastly, Mr. Davis thanked the MLGW Facilities Department and Corporate Security for their work to make changes for improvements that needed to be

made. Mr. Davis provided the Board with photos of improvements that have been made to our community offices as well.

President McGowen mentioned that there was an Audit Committee Meeting after the Board Meeting. President McGowen made comments regarding Mr. Davis's Billing Presentation and made reference to the use of Smartsheets. President McGowen mentioned that we are looking at bill presentation modifications and other independent charges that we collect for other entities. President McGowen discussed our response regarding the Government Shutdown. President McGowen informed the Board that two days before Thanksgiving we had a water main break on Second Street and then last night we had another line split. President McGowen mentioned that we are working to patch it up to not interfere with the St. Jude Marathon as well as the Peabody's Thanksgiving Event. President McGowen gave an overview of PILOT Payments that would be on the next Agenda for their approval. President McGowen informed the Board that we did close on the Goodlett Farms Parkway on December 1, 2025. President McGowen reviewed the next steps for the Goodlett Farms Building.

COMMITTEE REPORTS:

(None)

ADJOURNMENT

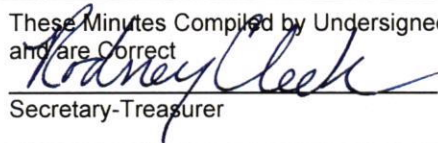
There being no further business, the meeting was adjourned at 9:38 a.m. (See Minute File No. 1513)

Approved Without Interlineation



Vice Chairman

These Minutes Compiled by Undersigned
and are Correct



Secretary-Treasurer