



Board of Light, Gas and Water Commissioners

220 S. Main Street
Memphis, TN 38103
www.mlgw.com

Board Meeting ~ Minutes ~

Wednesday, November 5, 2025

8:30 AM

Board Room

For a recording of this meeting visit: <https://mlgw.igm2.com/Citizens/Default.aspx>

CALL TO ORDER AND OPENING REMARKS:

Chairman Pohlman

The meeting was called to order at 8:30 a.m.

PLEDGE OF ALLEGIANCE:

Chairman Pohlman

The Pledge of Allegiance was recited.

ROLL CALL:

Rodney Cleek

Attendee Name	Title	Status	Arrived
Michael Pohlman	Chairman	Present	
Cheryl Pesce	Board Member	Present	
Carl Person	Vice Chairman	Present	
Mitch Graves	Board Member	Present	
Leon Dickson	Board Member	Remote	
James Lewellen	Advisory Board Member	Present	
John Butler	Advisory Board Member	Present	

APPROVALS:

Chairman Pohlman

Motion To: Approve Minutes from the Meeting of October 15, 2025.

RESULT:	ADOPTED [UNANIMOUS]
MOVER:	Carl Person, Vice Chairman
SECONDER:	Mitch Graves, Board Member
AYES:	Pohlman, Pesce, Person, Graves, Dickson

Commissioner Dickson attended the meeting remotely, and therefore did not vote.

CITY COUNCIL ACKNOWLEDGEMENTS & UPDATE:

Rodney Cleek

Acknowledged receipt of Certified Copies of City Council Resolutions dated October 21, 2025, Items 13 through 24. (See Minute File No. 1511)

PRESENTATIONS:

(None)

GENERAL STATEMENT(S) FROM THE PUBLIC:

Chairman Pohlman read into record the policies and procedures for the public to make statements before the Board.

Rex Hamm - 825 Vaughn Road - Mr. Hamm stated that he has never had an issue with MLGW and he hopes he never does again. Mr. Hamm appeared before the Board because he had recently had an issue with his bill, and he believed that if he appeared before the Board that it would be handled. Mr. Hamm provided information to the Board about his billing issue, and the steps that he had taken to resolve the issue. Mr. Hamm hoped that his billing issue could be resolved before another payment was processed for on his account.

Joe Kent - 5111 Flamingo - Mr. Kent appeared before the Board to express his thoughts and concerns regarding MLGW's tree trimming contracts and budget.

Glenda Hicks - 608 Gilleas - Co-Founder of 21st Century Memphis or Bust - Ms. Hicks appeared before the Board asking that MLGW pause the four percent (4%) rate increase that is scheduled to be in effect on January 1, 2026 due to the Government Shut-down and the effects it will have on the economy. Ms. Hicks also stated that there are still billing issues and asked that there not be any estimated bills.

Review of Consent Agenda – President Doug McGowen

The original of the resolutions and documents relating to each item is filed in the vault of the fifth floor of the MLGW Administration Building, 220 South Main. The original documents shall control in the event of any conflict between the description and these minutes and the original documents. (President’s Briefing Continued on Page 111)

CONSENT AGENDA
(Items 1 through 24)

Motion To: Approve Consent Agenda Items 1 through 24.

RESULT:	APPROVED [4 TO 0]
MOVER:	Cheryl Pesce, Board Member
SECONDER:	Mitch Graves, Board Member
AYES:	Michael Pohlman, Cheryl Pesce, Carl Person, Mitch Graves
AWAY:	Leon Dickson

Commissioner Dickson attended the meeting remotely, and therefore did not vote.

Advisory Board Member James Lewellen - Concurr

Advisory Board Member John Butler - Concurr.

Commissioners asked questions regarding Consent Agenda Items. MLGW Staff provided answers to the questions.

Advisory Board Member James Lewellen asked that we discuss "sole source" contracts. Vice Chairman Person asked that we discuss our inventory and how we are disbursing things.

Vice Chairman Person acknowledged the attendance of Councilwoman Cooper-Sutton and Councilman Spinosa.

Vice Chairman Person also asked Ms. Madden about our communication being sent out regarding the cold months that are approaching and asked that Mr. Timothy Davis provide an update on billing.

1. Resolution awarding purchase order for gatekeepers to Wesco Distribution, Inc. in the amount of \$1,019,540.00. (Randy Orsby) (REQUIRES CITY COUNCIL APPROVAL)
2. Resolution approving Renewal (Change No. 15) to Contract No. 10332, ABB Software Maintenance with Hitachi Energy (formerly ABB Power Training and Development Company, Incorporated) to renew the current contract in the funded amount of \$774,713.00. (Randy Orsby) (REQUIRES CITY COUNCIL APPROVAL)
3. Resolution approving the payment for Street Cut Permits to the City of Memphis in the amount of \$2,000,000.00. (Chandrika Winston-Rosser) (REQUIRES CITY COUNCIL APPROVAL)
4. Resolution awarding Contract No. 12607, Davis Aerator Building Screen Replacement to A&B Construction Company, Inc. in the funded amount of \$350,000.00. (Randy Orsby) (REQUIRES CITY COUNCIL APPROVAL)
5. Resolution awarding Contract No. 12605, McCord Mechanical Maintenance Building to Barnes & Brower, Inc. in the funded amount of \$3,000,000.00. (Randy Orsby) (REQUIRES CITY COUNCIL APPROVAL)
6. Resolution approving the execution of an amendment and extension of Contract No. 12416 between Memphis Light, Gas and Water Division and Trunkline Gas Company, LLC, in the amount of \$16,000,000.00 approximately. (Chandrika Rosser) (REQUIRES CITY COUNCIL APPROVAL)
7. Resolution approving the execution of a new Contract No. 12640 between Memphis Light, Gas and Water Division and Texas Gas Transmission, LLC, in the amount of \$6,000,000.00 approximately. (Chandrika Rosser) (REQUIRES CITY COUNCIL APPROVAL)

8. Resolution approving the amendment of Contract No. 12313 between Memphis Light, Gas and Water Division and ANR Pipeline Company, in the amount of approximately \$9,500,000 approximately. (Chandrika Rosser) (REQUIRES CITY COUNCIL APPROVAL)
9. Resolution approving the execution of an extension of Contract No. 12398 between Memphis Light, Gas and Water Division and Texas Gas Transmission, LLC, in the amount of \$70,000,000.00 approximately. (Chandrika Rosser) (REQUIRES CITY COUNCIL APPROVAL)
10. Resolution approving Renewal and Scope Change (Change No. 25) to Contract No. 11292, Cashiering System Replacement with System Innovators to renew and scope change the current contract in the funded amount of \$159,497.24. (Randy Orsby) (REQUIRES CITY COUNCIL APPROVAL)
11. Resolution approving Extension (Change No. 1) to Contract No. 12650 (formerly Contract No. C2819), FlexDeploy Automatic Code Migration for EBS/APEX with Flexagon, LLC to extend the current contract in the funded amount of \$197,760.00. (Randy Orsby) (REQUIRES CITY COUNCIL APPROVAL)
12. Resolution approval of Extension (Change No. 2) to Contract No. 12652 (formerly Contract No. C2493), Meter Reading with United Systems & Software, Inc. to extend the contract value in the funded amount of \$137,082.90. (Randy Orsby) (REQUIRES CITY COUNCIL APPROVAL)
13. Resolution approving Renewal (Change No. 3) to Contract No. 12378, Fleet Maintenance with Goodyear Commercial Tire and Service Centers to renew the current contract in the funded amount of \$987,996.00. (Randy Orsby) (REQUIRES CITY COUNCIL APPROVAL)
14. Resolution awarding purchase order for fuse elements to Brighter Days & Nites Inc. in the amount of \$669,900.00. (Randy Orsby) (REQUIRES CITY COUNCIL APPROVAL)
15. Resolution awarding Contract No. 12558, Mallory Pumping Station Filter Building Roof Replacement to B Four Plied, Inc. in the funded amount of \$504,870.30. (Randy Orsby) (REQUIRES CITY COUNCIL APPROVAL)
16. Resolution approving ratification of Purchase Order Number 7068545 with Brighter Days & Nites Inc. for luminaire floodlights LED 1000W in the amount of \$151,450.50. (Randy Orsby) (REQUIRES CITY COUNCIL APPROVAL)
17. Resolution approving twelve-month extension of Purchase Order Number 7050908 with Mueller Company LLC for fire hydrants with no increase in funding. (Randy Orsby)

18. Resolution awarding purchase order for smart water meter modules to Wesco Distribution, Inc in the amount of \$2,004,900.00. (Randy Orsby) (REQUIRES CITY COUNCIL APPROVAL)
19. Resolution awarding purchase order for water meter registers to Badger Meter Incorporated in the amount of \$1,048,950.00. (Randy Orsby) (REQUIRES CITY COUNCIL APPROVAL)
20. Resolution awarding purchase order for gas smart meters and equipment to Ed Young Sales Company, Inc. in the amount of \$1,980,389.94. (Randy Orsby) (REQUIRES CITY COUNCIL APPROVAL)
21. Resolution approving Increase (Change No. 3) to Contract No. 12236, Meter Support Maintenance with Elster Solutions, LLC (formerly Honeywell International, Inc.) to increase the current contract in the funded not-to-exceed amount of \$1,000,397.00. (Randy Orsby) (REQUIRES CITY COUNCIL APPROVAL)
22. Resolution approving Extension (Change No. 14) to Contract No. 11070, Utility Meter Data Application with Brillion, Inc. (formerly Apogee Interactive, Inc.) to extend the current contract with no increase in the contract value. (Randy Orsby)
23. Resolution approving Ratification, Renewal and Scope Change (Change No. 5) to Contract No. 12464 (formerly Contract No. C2561), Samsara Fleet Safety and Track Solution with Samsara, Incorporated to ratify, renew, and expand the scope of the current contract value in the funded amount of \$929,714.14. (Randy Orsby) (REQUIRES CITY COUNCIL APPROVAL)
24. Resolution approving Renewal and Extension (Change No. 5) to Contract No. 12186, Family Medical Leave Act with Unum Group to renew and extend the current contract in the funded amount of \$301,282.08. (Randy Orsby) (REQUIRES CITY COUNCIL APPROVAL)

PRESIDENT'S BRIEFING CONT'D

Debt Obligation Report - Rodney Cleek

Rodney Cleek - VP, CFO and Secretary-Treasurer - Mr. Cleek provided to the Board a copy of the Debt Obligation Report that was required to be filed with the State of Tennessee Comptroller in regard to the recent Bond Issuance. Mr. Cleek gave a brief summary of the information on the report.

Commissioners had opportunity to ask questions. Mr. Cleek responded.

3Q Metrics Review - Valerie Overton

Valerie Overton, Manager, Performance Engineering - Mrs. Overton presented to the Board the Third (3rd) Quarter Metrics Review. The Metrics Review includes information on Customer Service, Outages, Infrastructure Repair and Replacement, Share the Pennies Program, Safety, Finances, and Employment. A copy of the information presented was provided to the Board. Mrs. Overton stated that all the information presented plus more can be found at MLGW.com.

Commissioner Graves requested that the street light repair metrics measure the time from the reported outage until it is repaired. President McGowen responded that is a great point and we can start providing that information.

Other - Doug McGowen

President McGowen mentioned that as you can see we had a decline in some of our metrics and that we took action. President McGowen addressed the concerns regarding the preventable vehicle accidents metrics presented in the third quarter metrics review. President McGowen stated that as a result of distracted driving incidents, we turned on the inside cameras as well as intervention at the Supervisor level and thus we have seen this metrics improve. President McGowen also mentioned we have Safety people out in the field and our Biokinetics team that helps our team work better. President McGowen stated that we are constantly measuring ourselves relentlessly and that is how we get better. President McGowen discussed the increase in calls to our Call Centers stating that many are regarding Federal Funding that is available to assist them. President McGowen stated that the City Council decided yesterday to add funding to assistance programs and elected officials have called upon us to not cut people off during the Government Shut-Down. President McGowen encouraged customers to contact us so that we can help support them during this time. President McGowen mentioned our Winter Moratorium for those that are sixty (60) years plus, we will not cut-off their utilities in the really cold temperatures.

President McGowen thanked the Board for approving the gas pipeline contracts. President McGowen stated that because of our position and our forward thinking, we have the lowest gas price in the country for residential customers. President McGowen stated that our team does a great job.

President McGowen stated that tomorrow we would have our first Town Hall for employees as part of our Division-Wide Safety Meeting which is Supervisors and above. President McGowen informed the Board that they could tune in for the Town Hall if they would like.

President McGowen reported that he was pleased to be a part of something last week that was inspirational. President McGowen mentioned our partnership with TVA is strong and that they do a lot to invest in this community. President McGowen reported that TVA's most recent investment into our community was Perea Elementary in North Memphis. TVA gave Perea Elementary \$220,000.00 to upgrade the HVAC System as well as the lighting. President McGowen stated that the school performed for the occasion with cheerleaders and a dance. President McGowen mentioned that TVA is also donating \$10,000.00 to twenty (20) other schools.

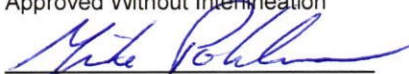
President McGowen addressed the tree trimming contracts and tree trimming budget.

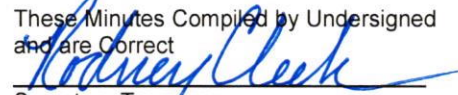
COMMITTEE REPORTS:

(None)

ADJOURNMENT

There being no further business, the meeting was adjourned at 9:59 a.m. (See Minute File No. 1512)

Approved Without Interlineation

Chairman

These Minutes Compiled by Undersigned
and are Correct

Secretary-Treasurer