



# Board of Light, Gas and Water Commissioners

220 S. Main Street  
Memphis, TN 38103  
www.mlgw.com

## Board Meeting

~ Minutes ~

Wednesday, February 16, 2022

8:30 AM

Board Room

### CALL TO ORDER AND OPENING REMARKS:

Chairman Graves

The meeting was called to order at 8:32 a.m.

### PLEDGE OF ALLEGIANCE:

Chairman Graves

The Pledge of Allegiance was recited.

### ROLL CALL:

Dana Jeanes

Attendee Name	Title	Status	Arrived
Michael Pohlman	Board Member	Remote	
Steven Wishnia	Board Member	Present	
Carlee McCullough	Board Member	Present	
Mitch Graves	Chairman	Present	
Leon Dickson	Vice Chairman	Present	

### APPROVALS:

**Motion To:** Approve Minutes of the Meeting of February 2, 2022.

<b>RESULT:</b>	<b>ADOPTED [UNANIMOUS]</b>
<b>MOVER:</b>	Carlee McCullough
<b>SECONDER:</b>	Steven Wishnia
<b>AYES:</b>	Steven Wishnia, Carlee McCullough, Mitch Graves, Leon Dickson
<b>REMOTE:</b>	Commissioner Pohlman cannot vote with remote attendance.

### CITY COUNCIL ACKNOWLEDGEMENTS & UPDATE:

Dana Jeanes

Receipt of Certified Copies of City Council Resolutions dated February 1, 2022, items 13 through 20. (See Minute File No. 1466.)

### PRESENTATIONS:

(None)

### GENERAL STATEMENTS FROM THE PUBLIC:

Mrs. Mary Tucker of 70 Grove Dale Street, Memphis, TN 38120 addressed the Board. Mrs. Tucker stated that she was there on behalf of her family and others who are unable to speak or do not have the resources to cover expenses during an extended power

outage. She stated that her central concern was the lack of accurate communication from the Division during the recent winter storm Landon while their power was out from February 3 through 10. She stated that she would like to see the MLGW leadership and Board review its means of communication to customers, come up with a better means of communicating assessments of outages and restorations so customers can make plans during outages. Mrs. Tucker thanked the Board for giving her time to express her concerns.

Chairman Graves thanked Mrs. Tucker for expressing her concerns, adding that the Board and leadership agree that improved communications to customers is necessary and is being addressed.

#### **PRESIDENT'S BRIEFING:**

1. Review of Consent Agenda - J. T. Young

(President's Briefing Continued on Page 20)

The original of the resolutions and documents relating to each item is filed in the vault on the fifth floor of the MLGW Administration Building, 220 South Main. The original documents shall control in the event of any conflict between the description and these minutes and the original documents.

NOTE: Prior to discussion of the Consent Agenda Items, Commissioner McCullough stated that out of an abundance of caution, she wants to disclose that she had served as a consultant to Griffin & Strong on a previous disparity study with another agency. Therefore, she will not vote on Item 10. Following further discussion of the Consent Agenda Items, Chairman Graves called for a new motion for approval of Items 1 through 9; and Items 11 and 12. Item 10 will be voted on separately.

#### **CONSENT AGENDA**

(Items 1 through 9, 11 and 12)

<b>RESULT:</b>	<b>APPROVED [UNANIMOUS]</b>
<b>MOVER:</b>	Steven Wishnia, Board Member
<b>SECONDER:</b>	Leon Dickson, Vice-Chair
<b>AYES:</b>	Steven Wishnia, Carlee McCullough, Mitch Graves, Leon Dickson
<b>REMOTE:</b>	Commissioner Pohlman cannot vote with remote attendance.

#### **CHIEF CUSTOMER OFFICER**

(None)

#### **CHIEF INFORMATION OFFICER**

1. Resolution awarding a purchase order to Mythics Incorporated for E-Business Suite - Succession Planning and Taleo Enterprise / Talent Acquisition software in the amount of \$164,387.00. (Randy Orsby) (REQUIRES CITY COUNCIL APPROVAL)

2. Resolution awarding Contract No. 12311, Microsoft Unified Advanced Support to Crayon Software Experts, LLC in the funded amount of \$151,829.00. (Randy Orsby) (REQUIRES CITY COUNCIL APPROVAL)

3. Resolution awarding Contract No. 12323, Taleo Enterprise Implementation Services to ThinkTalent LLC, in the not-to-exceed amount of \$250,000.00. (Randy Orsby) (REQUIRES CITY COUNCIL APPROVAL)

**CHIEF PEOPLE OFFICER**

4. Resolution to approve revisions to MLGW Human Resources Policy Number 22-09, Leave of Absence. (J. T. Young/Jackie Jones)

5. Resolution to approve revisions to MLGW Human Resources Policy Number 21-09, Employment of MLGW Retirees. (J. T. Young/Jackie Jones)

6. Resolution to approve revisions to MLGW Human Resources Policy Number 21-02, Employment Status. (J. T. Young/Jackie Jones)

7. Resolution approving Change No. 4 to Contract No. 11997, Commercial Auto Insurance for Out-of-State Travel with Pete Mitchell and Associates, Incorporated in the amount of \$121,288.00. (This change is to ratify and renew the current contract for the fourth and final annual renewal term for the period covering March 14, 2022 through March 13, 2023. This amount reflects an increase of covered vehicles from 62 to 66.) (Randy Orsby) (REQUIRES CITY COUNCIL APPROVAL)

**COMMUNITY & EXTERNAL AFFAIRS**

(None)

**DESIGN CONSTRUCTION & DELIVERY**

(None)

**ENGINEERING & OPERATIONS**

8. Resolution for payment of an invoice from North American Transmission Forum for the 2022 Equal Share Membership Dues in the amount of \$51, 935.00. (Nick Newman) (REQUIRES CITY COUNCIL APPROVAL)

9. Resolution awarding a thirty-six-month purchase order to Information Handling Services (IHS) Global. Inc./IHS Markit for annual web-based subscription service in the amount of \$186,394.74. (Randy Orsby)(REQUIRES CITY COUNCIL APPROVAL)

**PRESIDENT**

(None)

**SVP, CFO & CAO, FINANCE**

(None)

**SVP, CHIEF OPERATING OFFICER**

(None)

**CONSENT AGENDA - (Item 10)**

<b>RESULT:</b>	<b>APPROVED [UNANIMOUS] – Item 10</b>
<b>MOVER:</b>	Steven Wishnia, Board Member
<b>SECONDER:</b>	Leon Dickson, Vice-Chairman
<b>AYES:</b>	Steven Wishnia, Leon Dickson, Mitch Graves
<b>ABSTAINED:</b>	Carlee McCullough, Board Member
<b>REMOTE:</b>	Commissioner Pohlman cannot vote with remote attendance.

**SHARED SERVICES**

10. Resolution awarding Contract No. 12300, Disparity Study to Griffin & Strong Attorneys & Public Policy Consultants, in the not-to-exceed amount of \$398,000.00. (Randy Orsby) (REQUIRES CITY COUNCIL APPROVAL)

11. Resolution awarding Contract No. 12340, Vertiv to Vertiv Corporation in the funded amount of \$127,750.00. (Randy Orsby) (REQUIRES CITY COUNCIL APPROVAL)

**Motion To:** Approve Same Day Minutes – Item No. 12

<b>RESULT:</b>	<b>APPROVED [UNANIMOUS] – Item 12 – Same Day Minutes</b>
<b>MOVER:</b>	Steven Wishnia, Board Member
<b>SECONDER:</b>	Leon Dickson, Vice-Chairman
<b>AYES:</b>	Carlee McCullough, Steven Wishnia, Leon Dickson, Mitch Graves
<b>REMOTE:</b>	Commissioner Pohlman cannot vote with remote attendance.

**VP & GENERAL COUNSEL**

12. Resolution to approve the law firm of Lewis Thomason, P.C. be employed on an as needed basis at the hourly rates not exceeding \$325.00. (Cheryl Patterson) (REQUIRES CITY COUNCIL APPROVAL) (REQUESTED SAME DAY MINUTES)

**PRESIDENT'S BRIEFING (Continued):****2. Winter Storm Landon Update - J. T. Young**

President Young gave a presentation of the division's efforts in addressing customer outages during winter storm Landon. He stated that considering the sheer numbers of outages, the division did not 'knock it out of the park' but there are many 'takeaways' and areas that need improvement.

He stated that he extends from his heart to our customers, the community, our Board, his apologies that we, the Division, did not meet the expectations of the community in our response to the devastating storm. That MLGW staff did their best while navigating unprecedented challenges. However, the Division is going to do better.

President Young reviewed the restoration prioritization process that is followed throughout the power industry. The process targets critical locations first with safety being the priority.

He added that of the many factors to keep in mind, safety is paramount and will not be sacrificed. He stated that the Division would continue to work to get better, focusing on infrastructure improvement, communications and accountability.

3. Other - J. T. Young

President Young thanked the entire staff of individuals who worked tirelessly 'behind the scenes' supporting the linemen and the crews during the restoration process. He added that the crews could not do their jobs without the support of dedicated employees who are staging, handling logistics and all of the many other components required in the restoration process.

**ADJOURNMENT:**

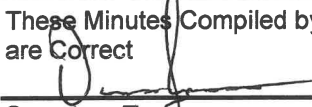
There being no further business, the meeting was adjourned at 9:20 a.m.

(See Minute File No. 1467.)

Approved Without Interlineation

  
Chairman

These Minutes Compiled by Undersigned and  
are Correct

  
Secretary-Treasurer