



Board of Light, Gas and Water Commissioners

220 S. Main Street
Memphis, TN 38103

www.mlgw.com

Board Meeting

~ Minutes ~

Wednesday, February 3, 2021

8:30 AM

Zoom Electronic Meeting

CALL TO ORDER AND OPENING REMARKS:

Chairman Graves

Chairman Graves called the meeting to order.

He explained the Governor's order and the fact the meeting is being held electronic due to the COVID pandemic.

PLEDGE OF ALLEGIANCE:

Chairman Graves

The Pledge of Allegiance was recited.

ROLL CALL:

Dana Jeanes

Attendee Name	Title	Status	Arrived
Michael Pohlman	Board Member	Present	
Steven Wishnia	Board Member	Present	
Carlee McCullough	Board Member	Present	
Mitch Graves	Chairman	Present	
Leon Dickson	Vice-Chair	Present	

Advisory Board Members:

Kevin Young - Present

Dwain Kicklighter - Present

A roll call was not taken for the SLC staff.

APPROVALS:

Motion To: Minutes of Meeting of January 20, 2021.

RESULT:	ADOPTED [UNANIMOUS]
MOVER:	Steven Wishnia, Board Member
SECONDER:	Michael Pohlman, Board Member
AYES:	Pohlman, Wishnia, McCullough, Graves, Dickson

CITY COUNCIL ACKNOWLEDGEMENTS & UPDATE:

Dana Jeanes

There were no acknowledgements to report.

PRESENTATIONS:

1. Security 500 Rankings - Lashell Vaughn explained the criteria needed to receive an award for the Security 500 Rankings. She stated in the past seven years MLGW has been in the top 25 rankings and for the past 3 years in the top 20 rankings. Ms. Vaughn thanked all the team members that work diligently to keep MLGW secure.

2. United Way Presentation – Chantal Lairy/Dr. Kenneth Robinson/Mr. Albert Edwards – Ms. Lairy thanked everyone for working so hard on the campaign and for all of the support given to her and the team for the United Way 2020 campaign. She talked about how the COVID19 pandemic impacted the fund raisers and various activities that would have normally been held. She presented United Way with a check in the amount of \$605,071.55. Dr. Robinson thanked everyone that was involved and expressed his gratitude to the MLGW staff.

GENERAL STATEMENTS FROM THE PUBLIC:

Chairman Graves acknowledged multiple e-mails received from the public opposing the Byhalia pipeline running through Davis Wellfield, asking MLGW to intervene. He acknowledged that Cheryl Patterson, VP, General Counsel, and the legal team are investigating the matter and working with the water department. President Young added that the water and aquifer are very important to MLGW and our community.

PRESIDENT'S BRIEFING:

1. PEAK Natural Gas Contracts - Michael Taylor reviewed his presentation providing details to the Board in reference to Consent Agenda items 3 and 4. President Young complimented Mr. Taylor and his team and thanked them for the cost savings efforts impacting MLGW financially.

2. Review of Consent Agenda - J. T. Young
(President's Briefing Continued on Page 11)

The original of the resolutions and documents relating to each item is filed in the vault on the fifth floor of the MLGW Administration Building, 220 South Main. The original documents shall control in the event of any conflict between the description and these minutes and the original documents.

CONSENT AGENDA

(Items 1 through 5)

RESULT:	APPROVED [UNANIMOUS]
MOVER:	Steven Wishnia, Board Member
SECONDER:	Michael Pohlman, Board Member
AYES:	Pohlman, Wishnia, McCullough, Graves, Dickson

CHIEF CUSTOMER OFFICER
(None)

CHIEF INFORMATION OFFICER
(None)

CHIEF PEOPLE OFFICER

1. Resolution approving Position No. 03477 - General Foreman Network. (JT Young/Jackie Jones) (REQUIRES CITY COUNCIL APPROVAL)
2. Resolution approving Position No. 07073 - Planning Engineer 3. (JT Young/Jackie Jones) (REQUIRES CITY COUNCIL APPROVAL)

COMMUNITY & EXTERNAL AFFAIRS

(None)

DESIGN CONSTRUCTION & DELIVERY

(None)

ENGINEERING & OPERATIONS

3. Resolution authorizing the execution of a contract with Public Energy Authority of Kentucky (PEAK) for the purchase of natural gas. (Nick Newman) (REQUIRES CITY COUNCIL APPROVAL)
4. Resolution authorizing the execution of a contract with Public Energy Authority of Kentucky (PEAK) for a new industrial sales program to purchase natural gas, as well as acknowledging PEAK will issue gas supply revenue bonds to fund the purchase of the supply of the natural gas. (Nick Newman) (REQUIRES CITY COUNCIL APPROVAL)
5. Resolution approving Change No. 3 to Contract No. 11974, Cross Connection Control Survey/Inspection with Mid-South Engineering Consultants, LLC. (This change is to renew the current contract for the third of four annual renewal terms for the period covering February 21, 2021 through February 20, 2022, with no increase in rates or the contract value from the previous year. (Randy Orsby)

PRESIDENT

(None)

SVP, CFO & CAO, FINANCE

(None)

SVP, CHIEF OPERATING OFFICER

(None)

SHARED SERVICES

(None)

VP & GENERAL COUNSEL

(None)

COMMITTEE REPORTS:

(None)

PRESIDENT'S BRIEFING (Continued):

3. 4th Quarter, 2020 Healthcare Report – Dana Jeanes summarized the healthcare report. Chairman Graves asked how the transition is going with the CVS prescription program. Mr. Jeanes reported there have been several meetings and all is going well.

4. 2021 State of MLGW Message - J. T. Young

President Young addressed the Board starting with discussions of how COVID caused MLGW to work differently and spawned innovation. He shared the various statistics and how the employees were affected. In addition, he discussed customer statistics and pointed out that the JD Power scores are trending upward. He reviewed annual sales and revenue for E, G and W. He showed graphs comparing 2018, 2019 and 2020 outage minutes. He also discussed the reduction of employees through attrition and cost savings associated with that.

President Young shared graphs and the good news that in 2020 MLGW's average winter utility bills are at its lowest out of the last ten years. In addition, residential bills have decreased over the last few years. Another graph that was shared demonstrated MLGW residential retail rates are lower or as low as other utilities in the MISO footprint. He reviewed operational metrics.

President Young highlighted the MLGW Way Values. He emphasized the importance of safety and how MLGW is always working to improve safety. He discussed accomplishments in relation to integrity, ownership, inclusion, and compassionate service.

The 2021 key focus areas he detailed are: 1) effectively execute plans and projects; 2) prepare and equip the workforce; 3) reshape the customer experience; 4) build on technology and integration; 5) elevate the MLGW image and public perception; and 6) promote good governance and compliance.

In summary President Young stated we must adjust to the new normal, improve service, continue to leverage technology, improve in streamlining services, meet goals and remain committed to the community and environment.

In closing, President Young thanked the Board of Commissioners for their leadership and guidance. He also thanked the MLGW team for perseverance and commitment.

5. Other - J. T. Young

President Young addressed the e-mails from the customers opposed to the Byhalia pipeline. He wanted to clarify that MLGW does not own or control the aquifer.

Chairman Graves asked about the water PILOT discussed at the City Council meeting the previous day. Mr. Jeanes provided details and briefed him on the history of the PILOT.

ADJOURNMENT:

There being no further business, the meeting was adjourned at 9:56 a.m.

(See Minute File No. 1458.)

Approved Without Interlineation
DocuSigned by:
Mitch Graves
Chairman F1248D...

These Minutes Compiled by Undersigned and
DocuSigned by:
are Correct
Dana James
Secretary/Treasurer