



# Board of Light, Gas and Water Commissioners

220 S. Main Street  
Memphis, TN 38103  
[www.mlgw.com](http://www.mlgw.com)

## Board Meeting

~ Minutes ~

Wednesday, June 18, 2025

8:30 AM

Board Room

For a recording of this meeting visit: <https://mlgw.igm2.com/Citizens/Default.aspx>

### CALL TO ORDER AND OPENING REMARKS:

Chairman Pohlman

The Meeting was called to order at 8:29 a.m.

### PLEDGE OF ALLEGIANCE:

Chairman Pohlman

The Pledge of Allegiance was recited.

### ROLL CALL:

Rodney Cleek

Attendee Name	Title	Status	Arrived
Michael Pohlman	Chairman	Present	
Cheryl Pesce	Board Member	Present	
Carl Person	Vice Chairman	Present	
Mitch Graves	Board Member	Present	
Leon Dickson	Board Member	Present	
James Lewellen	Advisory Board Member	Present	
John Butler	Advisory Board Member	Present	

### APPROVALS:

Chairman Pohlman

**Motion To:** Approve Minutes from the Meeting of June 4, 2025.

**RESULT:** ADOPTED [UNANIMOUS]  
**MOVER:** Cheryl Pesce, Board Member  
**SECONDER:** Mitch Graves, Board Member  
**AYES:** Pohlman, Pesce, Person, Graves, Dickson

### CITY COUNCIL ACKNOWLEDGEMENTS & UPDATE:

Rodney Cleek

Acknowledged receipt of Certified Copies of City Council Resolutions dated June 10, 2025, Items 12 through 23 and Item 29. (See Minute File No. 1507)

### PRESENTATIONS:

(None)

**Review Consent Agenda – President Doug McGowen**

The original of the resolutions and documents relating to each item is filed in the vault of the fifth floor of the MLGW Administration Building, 220 South Main. The original documents shall control in the event of any conflict between the description and these minutes and the original documents.

(President's Briefing Continued on Page 66)

**CONSENT AGENDA**

(Items 1 through 8)

**Motion To:** Approve Consent Agenda Items 1 through 8.

<b>RESULT:</b>	<b>APPROVED [UNANIMOUS]</b>
<b>MOVER:</b>	Mitch Graves, Board Member
<b>SECONDER:</b>	Leon Dickson, Board Member
<b>AYES:</b>	Pohlman, Pesce, Person, Graves, Dickson

Advisory Board Member James Lewellen - Concurs

Advisory Board Member John Butler - Concurs

Commissioners were given an opportunity to ask questions regarding Consent Agenda Items.

Commissioner Butler asked if we are tracking the tariffs in an effort to see how they are affecting us. President McGowen stated that is a good recommendation and that we would take that as an action item. Randy Orsby, Manager of Procurement and Contracts, commented that he had asked the Supervisor of the Purchasing Department to create a spreadsheet consisting of all items that are subject to tariffs. Commissioner Butler suggested that since the tariffs are ever-evolving that someone monitor the USTRA website.

1. Resolution approving the ratification of Purchase Order Number 7066578 with Direct Connections, Inc. for 200 kW generators for an additional amount not to exceed \$38,060.00. (Randy Orsby) (REQUIRES CITY COUNCIL APPROVAL)
2. Resolution approving Change No. 1 to Contract No. 12556, 2 - 18" XHP Replacements, Weaver to Gill Inspection with Mid-South Engineering Consultants, LLC to expand the scope and increase the current contract value in the funded amount of \$553,250.00. (Randy Orsby) (REQUIRES CITY COUNCIL APPROVAL)
3. Resolution approving the 2024 Retirement and Pension System Annual Report. (Rod Cleek)
4. Resolution approving the 2024 Other Post Employment Benefit Trust Annual Report. (Rodney Cleek)

5. Resolution approving the 2024 MLGW Annual Report. (Rodney Cleek)
6. Resolution approving revisions to the Investment Policy Statement for each of the Memphis Light, Gas & Water Retirement and Pension Fund and Other Post-Employment Benefits Trust. (Rodney Cleek)
7. Resolution approving Change No. 2 to Contract No. 12390, Project Portfolio Management Software Tool Acquisition with WorkOtter, Inc. to renew the current contract in the funded amount of \$159,539.40. (Randy Orsby) (REQUIRES CITY COUNCIL APPROVAL)
8. Resolution approving Change No. 4 to Contract No. 12529 (formerly C2359), MLGW Employee App with Engagedly Inc. dba theEmployeeApp, LLC (formerly theEmployeeApp) to renew the current contract in the funded amount of \$64,673.00. (Randy Orsby) (REQUIRES CITY COUNCIL APPROVAL)

**GENERAL STATEMENT(S) FROM THE PUBLIC:**

Glenda Hicks - 608 Gilleas - Co-Founder of 21st Century Memphis or Bust - Arrived late to the Board Meeting, but was still allowed to speak after the Consent Agenda. Ms. Hicks provided to the General Counsel for the benefit of the Board some documents. Ms. Hicks appeared before the Board to notify the Board of another delayed bill issue of a customer by the name of Tracy Moore. Ms. Hicks described in detail Ms. Moore's issues with her water bill and estimating on her water usage. Ms. Hicks also stated that Ms. Moore had to deal with the abuse of multiple cut-off notices because of these billing issues. Ms. Hicks asked again for an independent audit of all the accounts that have been effected by the delayed billing fiasco.

President McGowen responded stating that we are aware of Ms. Moore's issue and that we are doing the right thing. President McGowen stated that our Customer Advocacy Department is already in contact with Ms. Moore.

**PRESIDENT'S BRIEFING****Other - Doug McGowen**

President McGowen responded to Ms. Hicks concerns stating that we are aware of Ms. Moore's issue and that we are doing the right thing. President McGowen stated that our Customer Advocacy Department is already in contact with Ms. Moore.

President McGowen informed the Board that they would be receiving an invitation to the graduation ceremony of our students that participated in our summer boot camp. President McGowen informed the Board that the ceremony would take place at Southwest Community College this Friday, June 20, 2025. President McGowen reported that there about 90 students that participated in this program. President McGowen spoke of all the benefits of this program.

President McGowen also shared photos from the ribbon cutting from grand opening of our new substation in Collierville, Tennessee, on June 17, 2025. President McGowen shared how beneficial this new substation is to increase our reliability. President McGowen also talked about some other projects we are working on to improve our infrastructure to support growth.

Commissioner Dickson asked that the Board be updated on Ms. Moore's account and be provided where the breakdown took place. President McGowen agreed to provide that information.

**COMMITTEE REPORTS:**

(None)

**ADJOURNMENT**

There being no further business, the meeting was adjourned at 8:58 a.m. (See Minute File No. 1507)

Approved Without Interlineation

\_\_\_\_\_  
Acting Chairman

These Minutes Compiled by Undersigned  
and are Correct

Rodney Cleck  
Secretary-Treasurer