

Customer CONNECTION



PRODUCED MONTHLY BY MEMPHIS LIGHT, GAS AND WATER DIVISION

Inspectors at Work

You may notice inspectors checking out the wooden utility poles in your neighborhood. They are part of the Osmose Pole Inspection Program.

Programs like the one at Osmose help utility companies like MLGW maintain the strength and integrity of wooden poles. Inspectors use tools like hammers and bores to check for signs of decay. If inspectors find decay, they dig out the rotten wood and replace it with



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Summer Energy Savings

Keeping energy costs low over the summer is not impossible, but you will want to make some adjustments at home. Follow these tips to keep costs in check:

- Set ceiling fans to turn counterclockwise so they push down cool air and create a breeze.
- Grill out instead of using an oven or stove.
- Wash clothes in cold water and lay them out to dry.
- Clean or replace the filter in your air conditioner.
- Seal up cracks or gaps around windows and doors to keep cool air inside your home.
- Turn the AC up or turn it off if you are going to be away from home for more than four hours.

For more ideas on keeping costs low, visit mlgw.com/Residential/EnergySavingTools.



Offices Closed for Holiday

MLGW administrative offices will be Monday, September 6 in observance of Labor Day. Please note, MLGW crews respond to power outages and emergencies as needed every day of the year.

Rebate Available

You may qualify for a \$50 wheel tax rebate from Shelby County if you are 65 years old, or disabled, and your household income is \$25,000 or less.

Applications are available online at ShelbyCountyTrustee.com/237/Wheel-Tax-Rebate. Applications are also available at the Aging Commission of the Mid-South, City Offices, County Clerk Offices, Senior Centers and County Trustee Offices.

For questions or more information, please call Trustee Customer Service at 222-0200 and press option 4.



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a preservative paste. The paste protects the rest of the wooden pole.

This kind of maintenance is important because instead of replacing an entire pole, which costs an average of \$5,000, MLGW can have the pole repaired instead.

Proper maintenance of wooden poles helps add years of safe, reliable service life to our electrical distribution system.

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