

Customer CONNECTION



PRODUCED MONTHLY BY MEMPHIS LIGHT, GAS AND WATER DIVISION

Don't Go BOOM!

No one wants to hear an explosion in their neighborhood;

but it happens. Damage to a

natural gas line can cause a leak and lead to an explosion and fire.

"Call 811 Day" is an effort to keep accidents like that from happening.



**Know what's below.
Call before you dig.**

National Call 811 Day is August 11 (8/11). It is a reminder to call 811 before you, or a contractor, do any digging on your property. It is a free service, and it is the law!

Calling 811 notifies companies (like MLGW) to come out and mark your underground utilities. When lines are marked you can dig safely and avoid hitting an underground electric, gas, or other type of line. Hitting a buried line can disrupt service to your neighborhood. It can even cause a fatal accident. Stay safe and always call 811 before you dig.



Power Supply Options

Memphis Light, Gas and Water issued a Request for Proposal (RFP) Monday, July 12 in its search for power supply alternatives. The RFP is for electrical transmission options.

Two more RFP's, a thermal generation option, and a renewable and other option, will be released at a future date. Visit mlgw.com/PowerSupplyInfo for updates on this process.

In Brief

■ Join MLGW October 21 for a Power Hour community meeting. Up for discussion: power outages and power supply options. Tell us what else you want to talk about; visit www.MLGW.com/PowerHour, fill out the survey and let us know.

■ There is no cost for pilot light inspections in September; call 901-544-6549 to set up an appointment. Beginning October 1 there is a \$55 fee which includes three heating appliances. There is a \$16 fee for each additional heating appliance.

Fees Increased

Depending on where in Shelby County you live, you may notice an increase in non-MLGW fees on your utility bill. A rate increase for Shelby County Millington Ambulance fees went into effect in July. An increase on storm water fees for the City of Memphis also went into effect last month.

Did you know? MLGW collects applicable fees on behalf of the City of Memphis and Shelby County. Charges from MLGW show up against a white background; City and County fees are shown on a gray background.

MLGW Charges					
GAS	6/14/19	5/15/19			
G-1 Residential Gas	1591	1585	6	13.82	13.82
Includes Purchased Gas Adjustment of 0.0020000/cf					
ELECTRIC	6/14/19	5/15/19			
E-1 Residential Electric	23266	22010	1256	128.79	128.79
Includes TVA Fuel Cost Adjustment of 0.0194800/kwh					
WATER	6/14/19	5/15/19			
W-1 Residential Water	51	46	5	9.57	10.46
9.25% Sales Tax					
				0.89	10.46
City/County Fees					
City of Memphis					
B sewer Charge - For inquiries, call (901) 636-6720.			5	10.74	10.74
City of Memphis					
Solid Waste Fee - For inquiries, call (901) 576-6500.				22.80	22.80
Shelby County					
Mosquito/Rodent Control Fee - For inquiries, call (901) 222-9725.				0.75	0.75
City of Memphis					
Storm Water Fee - For inquiries, call (901) 576-4349.				7.05	7.05

Interact with MLGW via: Instagram, Twitter, Facebook, Blogspot and YouTube



Just visit mlgw.com and click on the logos.



Customer Reference Number: 8/21

