

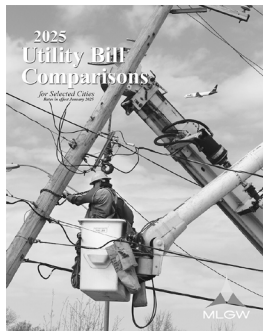
Customer CONNECTION



PRODUCED MONTHLY BY MEMPHIS LIGHT, GAS AND WATER DIVISION

Low Utility Rates and Exceptional Value

Memphis continues its commitment to low rates and great value. This is the third year Memphis Light, Gas and Water has earned the top spot for having the lowest combined typical winter residential bill among selected cities across the country.



Each year we strive to not only deliver the best possible price, but also the highest quality service. One way we measure our performance is to examine how Memphis' typical winter bills compare to other cities.

We surveyed 39 cities, including many that are geographically close to Memphis, as well as utilities that are similar in size.

Visit mlgw.com/ratesurvey to review the report.



MLGW Awarded “Partner of the Year”

MLGW has been named the inaugural **Partner of the Year by Southwest Tennessee Community College**, recognizing a partnership that spans over three decades—dating back to when Southwest was still known as State Technical Institute.

The award was presented during an open house on April 10. Together, the organizations have built programs like line worker and utility worker training and automotive technology boot camps, helping prepare students for high-demand careers in the utility industry.

Stay Ready for Severe Weather

Along with warmer temperatures, springtime can also bring intense storms. MLGW wants you and your family to be safe and have a plan for severe weather. Here are a few tips to increase your safety:

- Identify the safest place in your home in case of an emergency. It might be a closet or bathroom in the middle of your home, away from exterior doors and windows.
- Stock the safest place with emergency items.
- Know how to turn off your gas, electricity and water if the lines are damaged.
- If you smell gas after severe weather, leave the building immediately. Go to a safe place and call MLGW. Do not go back into your home until MLGW says it is safe to do so.
- Should you have downed wires, gas leaks or a broken water main inside a building, call MLGW's 24-hour, emergency-only hotline at 901-528-4465.

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and click on the logos.



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