



Revamped Online Outage Center

When outages occur, customers want quick, reliable updates. That's why MLGW has redesigned its online Outage Center with improved outage maps, easier navigation and more frequent updates. The site is also optimized for mobile devices, making it simple to track interruptions and restoration times from anywhere. You'll also find helpful emergency preparedness tips and quick links to report gas or water issues. Visit mlgw.com/outagecenter to explore the updates and stay connected when it matters most.

October is Energy Awareness Month

October is National Energy Awareness Month. MLGW encourages customers to take small steps that add up to savings: seal drafts around doors and windows, change air filters regularly and adjust thermostats when away from home. Switching to LED lighting and running full loads in dishwashers or washers can also cut costs. Find more tips and resources at mlgw.com/EnergyTools and make saving energy part of your routine this fall.



The Whitehaven Community Office is closed for renovations until late January 2026. Please visit one of our other community offices.

Interact with MLGW via: Instagram, Twitter, Facebook, Blogspot and YouTube



Just visit mlgw.com and click on the logos.



Customer Reference Number:10/25



Customer CONNECTION



PRODUCED MONTHLY BY MEMPHIS LIGHT, GAS AND WATER DIVISION

New Barricade Reporting Website

MLGW has launched a new Barricade Reporting site to help keep neighborhoods safe and clear. Customers can now report abandoned barricades or cones by visiting mlgw.com/contact and clicking the button that says, "Report a Barricade or Cone." Just enter the address, mark the location on the map or upload a photo. This new tool helps crews respond faster and reduce hazards left after utility work. See it. Snap it. Report it. Together, we can keep Memphis streets safe and clutter-free.

