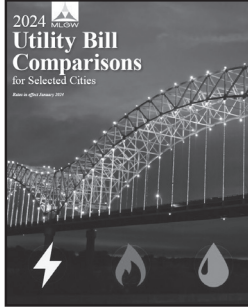


MLGW rates remain among the lowest in the country

Memphis Light, Gas and Water recently completed its annual Comparative Rates Survey comparing Memphis' combined electric, gas, and water utility rates with other cities around the United States. MLGW's combined rates continue to be among the lowest in the country.



The Division surveyed 39 cities to complete the 2024 report. All costs covered in the survey are based on rates published and effective as of January 2024. In 2023, MLGW customers paid \$0.116 per kWh, compared to the U.S. average of \$0.160 per kWh; that means running a dishwasher for an hour (an estimated 1,800 watts) would cost about \$0.209 in Memphis compared to \$0.288 on average elsewhere in the country.

The 2024 report is available at mlgw.com/ratesurvey

Interact with MLGW via: Instagram, Twitter, Facebook, Blogspot and YouTube



Just visit mlgw.com and click on the logos.

Reminder: MLGW business offices will be closed on Thursday, July 4 in observance of Independence Day.

Blue Suede Networks Breaks Ground

On Tuesday, April 30 President McGowen was among the speakers at the ceremonial groundbreaking for the Blue Suede Networks (BSN) at Willow Park.

BSN plans to invest \$829 million over five years to install fiber internet for at least 85% of Memphis. The project is a public private partnership that includes the City of Memphis and MLGW.



Next to water, gas and electricity, high-speed internet is now considered an essential utility. President McGowen said, "This is a natural pairing with our modern electric grid. Building this infrastructure now, we don't even know all of the benefits ahead of us, but this investment will pay dividends for decades to come."

This project brings transformative opportunities for low-income families to have access to high-speed internet for education and other purposes like home-based businesses, remote work, telemedicine and distance-learning. Before this deal, only 25% of Memphians had access to superior fiber internet.

With BSN, Memphis will go from the 90th to Top 10 in the country for fiber availability.



Customer Reference Number: 6/24



Customer CONNECTION



PRODUCED MONTHLY BY MEMPHIS LIGHT, GAS AND WATER DIVISION

MLGW Releases 2023 Water Quality Report

Memphis Light, Gas and Water is excited to announce the online release of the 2023 Water Quality Report. It is available in English and Spanish at mlgw.com/waterquality. Customers can also request a printed copy of the Water Quality Report by calling 901-320-3950 or emailing corpcomm@mlgw.org.



All community water systems are required to prepare and distribute an annual water quality report. Specialists in MLGW's Water Laboratory perform numerous tests throughout the year to monitor components of Memphis' water.

In 2023, a study conducted on the water quality of 70 large American cities concluded that Memphis has the cleanest drinking water among those surveyed. The study was conducted using EPA standards for water quality and was conducted by the independent water quality advocacy group, Water Filter Guru, and their research partner the Environmental Working Group.