

## Offices Closed for Holidays

MLGW Community and Administrative Offices will be closed on November 24 and 25 in observance of Thanksgiving. Offices will also be closed on December 23 and 26 in observance of the Christmas holiday. Please note that MLGW crews respond to power outages and emergencies as needed every day of the year.



## Got Gas? Be Safe!

Cold weather is here, so home heating and natural gas safety have become very important. Natural gas is safe and efficient when used properly. A healthy natural gas flame burns steady and blue.



- Yellow-orange tipped, dancing, “hissing,” or shapeless flames are signs of incomplete combustion on your gas stove, furnace, or water heater. If you notice any of these things, contact a qualified service technician for repairs.
- Never heat your home with a gas stove; that’s a fire and carbon monoxide hazard.

### If you smell a gas leak:

- Evacuate the area immediately.
- Do not smoke or use anything that produces an open flame or spark.
- Do not operate electrical or battery-powered equipment, light switches, flashlights, or phones. The slightest spark could cause an explosion.
- Once you are away from the suspected leak, call MLGW’s emergency hotline number: 528-4465.
- Stay away until MLGW says it’s safe to return.

If you suspect exposure, seek medical help immediately.

# Customer CONNECTION



PRODUCED MONTHLY BY MEMPHIS LIGHT, GAS AND WATER DIVISION

## MLGW’s 11<sup>th</sup> President Pursuing Another Opportunity in Florida

MLGW’s 11<sup>th</sup> President, J.T. Young, recently resigned and his last day at the utility was October 14. Young took a position at Florida Power & Light. Under the provisions of the MLGW Charter, the duties of the President are to be performed by the current Board Chairman in the event of a vacancy. Board Chairman, Mitch Graves, is the acting President and CEO.



Commissioner Graves has appointed the current Senior Vice President and Chief Operating Officer, Alonzo Weaver, to serve as interim Chief Utility Officer. Weaver will be responsible for the day-to-day functions of the President’s office until a new President is appointed by Mayor Strickland and confirmed by the Memphis City Council.

Interact with MLGW via: Instagram, Twitter, Facebook, Blogspot and YouTube



Just visit [mlgw.com](http://mlgw.com) and click on the logos.



Customer Reference Number: 11/22

