

Smell Gas? Leave Fast!

If you smell gas, leave fast! Natural gas from MLGW is stinky and smells like rotten eggs or sulfur. If you smell gas, there may be a leak. Take these precautions:

- Leave immediately! Abandon your house, building, vehicle, equipment, etc.
- Do not cause sparks by smoking, using matches, phones, lights, electricity, or flashlights.
- Go outside or to a neighbor's house to call MLGW's Emergency Hotline 901-528-4465 and 911.
- Do not start vehicles or equipment near a leak.

Natural gas leaks typically result from damaged underground gas pipelines, household or business gas appliances. Have your gas appliances, heater, and water heater checked by a professional every year to ensure they are safe and work correctly. Learn more about natural gas at mlgw.com/residential/naturalgasleak.



No More Guessing

Take the guesswork out of your utility bill by signing up for MLGW's Budget Billing program. With Budget Billing, your annual energy expenses are spread out evenly over 12 months. Your bill is the same amount each month, so you always know how much your bill will be. MLGW analyzes your usage over the past year, adjusts for rate changes and weather conditions, then divides the total into 12 monthly installments. The monthly amount may be adjusted up or down periodically depending on how much energy you use. Visit mlgw.com/BudgetBilling for more information.



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Customer Reference Number: 6/22



Customer CONNECTION



PRODUCED MONTHLY BY MEMPHIS LIGHT, GAS AND WATER DIVISION

Weatherizing for Spring and Summer Months

Temperatures are rising in the Mid-south. Just like the cold, warmer weather comes with joys and challenges, but it does not have to be costly. As the thermostat crawls towards the high-end, MLGW recommends customers take some of the following precautions: (a) Have a professional, reputable contractor clean and inspect your air conditioner.



Do this every year, whether you have a window or central units. (b) Set the thermostat at 78° degrees or higher for the most energy-efficient operation. Each degree below this setting adds 6% to your cooling costs. (c) Shade windows on the sunny side of your home. Keep drapes closed or add room-darkening shades to block out the heat from the sun. Find a full list of warmer weather preparation tips at mlgw.com/residential/summertips. It's also storm season, find preparedness tips at mlgw.com/outagecenter.