

Protect your pipes from freezing

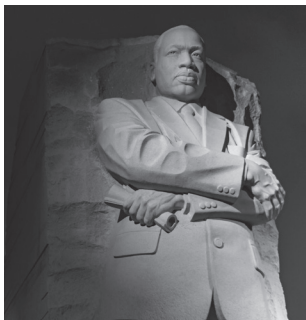


Freezing temperatures make your pipes susceptible to the effects of cold weather. Here are four ways to prevent your pipes from freezing:



- Open interior cabinet doors to expose pipes to warmer air.
- Let water drip from any faucet served by exposed pipes.
- Wrap or cover all exposed outside faucets.
- Lower your thermostat if you're away from your home but avoid turning it off completely so warm air still circulates and keeps your pipes open.

Offices Closed for MLK Day



MLGW administrative offices will be closed on January 16, 2023, in observance of Dr. Martin Luther King Jr. Day. Please note, MLGW crews respond to power outages and emergencies as needed every day of the year.

Paving to resume when weather warms

You may notice utility and other excavations around Shelby County that have been repaired and covered with concrete, but not finally paved with asphalt. That is because every year area asphalt production plants close for as long as 90 days during the cold, winter months, so the source of asphalt for repairs is suspended. Paving areas in progress after MLGW utility work is completed will be marked with orange cones and barricades, or metal plates if the work site is in traffic lanes. MLGW will continue to survey these locations until repairs are made and final paving with asphalt resumes in the spring. If you have any issues or concerns about MLGW asphalt paving in your area, contact MLGW Customer Care at 901-544-6549.



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Customer Reference Number: 01/23



Customer CONNECTION



PRODUCED MONTHLY BY MEMPHIS LIGHT, GAS AND WATER DIVISION

MLGW Board unanimously rejects 20-year contract with TVA

Memphis Light, Gas and Water's Board of Commissioners rejected a 20-year, rolling contract with the Tennessee Valley Authority (TVA). Board Chairman Mitch Graves stated the contract was "too long of an agreement."



On September 1, after months of public and advisory council meetings, work with consultants, and internal debate, MLGW's senior leadership, recommended keeping the TVA as the utility's power supplier. A public review period began after that. MLGW customers and civic organizations representatives shared concerns through email, social media, and public meetings. MLGW will remain a TVA customer for the foreseeable future.

