Festival Latino, Tiger Lane, Noon – 8 p.m.

MLGW Neighborhood Leaders Conference, 4949 Raleigh-LaGrange, 10 a.m. – 3 p.m.

MLGW's Neighborhood Leaders Conference is scheduled for Friday, August 1 from 8:30 a.m. to 3:30 p.m. The conference will cover topics ranging from the City of Memphis Budgeting Process to Mural Making. Here’s a look at a couple of the workshops designed to give attendees information aimed at transforming neighborhoods.

Mural Making: Murals not only beautify but they can aid in shaping a neighborhood’s identity. This session aims to provide participants information on identifying a feasible mural site, obtaining property owner permission, selecting mural materials and methods to transfer the mural design to the mural surface.

City of Memphis Budget 101: Get a chance to learn more about the City budgeting process in this session where City of Memphis Chief Administrative Officer George Little and Finance Director Brian Collins will guide attendees through how the City of Memphis government is organized, how services and infrastructure are provided and paid for, as well as the City’s current strategic priorities.

MLGW’s Neighborhood Leaders Conference is held at the Joyce Blackmon Training Center (4949 Raleigh-LaGrange at Covington Pike). The cost of the conference is $10 and includes a continental breakfast and buffet lunch. To get a conference brochure and to register by phone, call 528-4820, or register online at mlgw.com/neighborhood-leaders.

MLGW Bills Among Lowest in the Nation

A new survey of 50 U.S. cities shows that Memphis Light, Gas and Water residential customers paid the lowest combined rates for electricity, natural gas, water and wastewater. The average residential bill for MLGW customers is $278.25. Springfield, MO was second place with an average bill of $310.36. The survey compares residential, commercial and industrial electric, natural gas, water and wastewater bills at various use levels at rates in effect on January 2, 2014.

"As our Vision states, To be the best utility for our customers, MLGW and its employees are dedicated to supplying our customers with low cost and reliable service," said MLGW President and CEO Jerry Collins Jr. "We are very proud to be able to say we provide the lowest residential utility bills and we will strive to continue this trend in the future.”

The annual survey is conducted by MLGW and is based on 1000 kilowatts of electricity, 200 hundred cubic feet (CCF) of natural gas, 10 CCF of water and 10 CCF of wastewater, which is the usage of a typical MLGW customer. The complete survey can be found on MLGW’s website at mlgw.com/ratesurvey.

Community Offices Now Accepting Credit Cards

Memphis Light, Gas and Water Division began accepting MasterCard, Visa and Discover cards as forms of payment on Tuesday, April 29. Memphis City Councilman Myron Lowery made the inaugural credit card payment at MLGW’s Downtown Community Office located at 245 South Main St. MLGW’s other Community Office locations started accepting payments on Thursday, May 1.

The new payment method expands the services offered for residential customers who come into MLGW’s Community Offices to make a payment on their bills. Customers can visit MLGW’s other Community Offices located at 2935 Lamar Ave. (South Community Office), 1111 Navy Road (Millington Community Office), 1111 East Shelby Dr. (Whitehaven Community Office), and 2424 Summer Ave. (North Community Office). To learn more about MLGW payment options, in-person, online or via telephone, visit mlgw.com/residential/payingyourbill.
Five Free Things You Can Do to Save Energy in the Summer

- Adjust your thermostat. In the summer, set your thermo-
  stat to 78°. If the temperature change is too drastic, raise
  the thermostat one or two degrees each week until you
  are comfortable at 78°.
- Use ceiling fans or box fans to create a breeze that will
  make you feel five degrees cooler. For each degree you
  set the thermostat below 78°, your monthly
  cooling costs increase six percent.
- Block drafts around doors and windows. If you felt cold air seeping
  under doors and windows during the winter, remember to
  block those air leaks during the summer too. Roll up thick
towels and place inside against the
  bottom of closed exterior doors and on
  window sill to block air leaks. Close your
  curtains or blinds during the day to block out
  the sun. Keep exterior doors and windows
  closed. If your house has storm doors or storm windows,
  make sure they are closed tightly.
- Adjust your water heater temperature. A setting of
  120° or “warm” provides hot water and reduces the
  risk of scaling.
- Cook, wash laundry and do other chores in the morning or
  late evening. Household chores that produce
  heat and moisture increase the indoor tempera-
  ture, making your air conditioner work harder.

Raving Fans: Customer Compliments

Shawn Fitzgerald

Sincerely,

Thanks for your quick and professional response, as well as the excellent job done. On Monday, December 9, I had a crew out first thing to take care of my trees. And no problems, but wanted to know if I should place a request or wait until the power

Some MLGW Customers Get Free AC Units

Memphis Light, Gas and Water Division and the Neighbor-
hood Christian Center teamed once again to “Play It Cool,”
the annual initiative to provide window air-conditioning
units to qualified low-income seniors and disabled residents
of Shelby County. About 200 units were donated this time
around.

MLGW Recognized as Top Green Power Switch Recruiter

TVA recently honored Memphis Light, Gas and Water during the annual Green
Power Switch Leadership Awards as the Top New Recruiter of the Year.
The distinction recognizes MLGW’s efforts to promote renewable energy
by enrolling the most new customers into the Green Power Switch program
in 2013.

MLGW A-Blazing Race

The 2nd Annual MLGW A-Blazing Race (a model solar car race) is scheduled
for Saturday, August 16 from 8 a.m. - 2 p.m. on the roof of the MLGW Beale
Street Landing Parking Garage at 220 South Main Street. This year, the race
will be open to youth in grades three through five and six through eight.

MLGW Employees Help Raise Funds for Utility Assistance

More funds will be available for utility assistance as a result of the Plus-1 Telethon and the Plus-1 Jam events, in which MLGW employees volunteered this spring. MLGW employ-
ees staffed phone banks and took pledges at the telethon where viewers
lined up in over 15,000 donations. These funds will provide an additional
212 households with help on their utility bill.

The Telethon, an all-day event held at the MLGW Administra-
tion Building and coordinated by MLGW and MIFA, aimed at
increasing awareness and par-

Raving Fans: Customer Compliments

Recently, I called MLGW to report iced tree branches hanging on my lines. I had power
and no problems, but wanted to know if I should place a request or wait until the power went out. The customer service associate was very helpful and politely took my routine request. On Monday, December 9, I had a crew out first thing to take care of my trees. They did a beautiful job and cleaned up the entire mess. I can barely tell they were here. Thanks for your quick and professional response, as well as the excellent job done.

Sincerely,

Shawn Fitzgerald