

South Service Center (Water and Gas)
 Manager's Office 348-5100
 Fax 348-5156
 Gas Planner/Coordinator 348-5106
 Water Planner/Coordinator 348-5116
 Construction Coordinator 348-5105

Hickory Hill Service Center (Electric)
 Electric Planner/Coordinator 367-3301
 Construction Coordinator 367-3302
 Fax 367-3356

North Service Center (Elec. and Gas)
 Electric/Gas Planner/Coord. 320-1737
 Elec. Network Planner/Coord. 320-1492
 Construction Coordinator 320-1517
 Fax 320-1428

North Area Brunswick Service Center (Gas)
 Manager's Office 385-3440
 Fax 385-3456
 Gas Planner/Coordinator 385-3446
 Gas Planner/Coordinator 385-3447
 J T Construction Coordinator 385-3444
 Construction Coordinator 385-3445

Construction and Maintenance

Customer Service
 Office 729-8520
 Fax 729-8533
Customer Service Manager
 Office 729-8520
 Fax 729-8533
North District Customer Service Supervisor
 Office 385-3400
 Fax 385-3455
South District Customer Service Supervisor and Shift Supervisor
 Office 367-3331
 Fax 367-3367
Electric Meter Shop
 385-6140
 • To pick up a meter socket
Leased Outdoor Lighting 528-4548
Residential Engineering 729-8675
 • Initiation of work requests for service to: residential subdivisions; ranchette subdivisions; mobile home subdivisions; multiple housing projects; apartment, townhouse and condo developments and planned unit developments.
Underground Utility Location Service 320-1495
 • For follow-up inquiries only. Initial request can be made by calling 811.
Water Engineering 528-4720
 • Cross connections
Water Operations 320-3911
 • Temporary water meter

Address Assignment 729-8620
 • To obtain or verify addresses or submit new street names for approval
Builder Services Center 729-8630
Builder's Phone (press option 1)
 • Initial meter turn-ons
 • Billing inquiries for builders builderservices@mlgw.org
 729-8607
Builder's Fax 729-8607
 • Initial meter turn-ons
Work Requesting (press option 2)
 • Initiation of Residential/Commercial service work requests
 (Work is routed to one of four MLGW service centers depending upon location). (See map inside)
Work Requesting Fax 729-8606
 Inspections (press option 3)
Control Room 213-1309
 • Open Jacks
 • Drop out services
Customer Care Center 820-7878
 • Transfer Service
Apt. Owners Reconnect 528-4150
Customer Engineering
 North 729-8640
 South 729-8655
 • Design of residential & commercial services

Visit the Commercial & Industrial section of our website, mlgw.com, for online service status and requests.

Business Solution Center

528-4270

8 a.m. – 4:30 p.m.
 Monday – Friday

crc@mlgw.org

fax: (901)528-4547

The One To Call Before You Dig...

TENNESSEE ONE CALL
811

Initial requests for underground utility location service

MLGW Locations

320-1495
 (Follow-up inquiries only)

MLGW
 Telephone
 Directory for
 Contractors



EMERGENCIES

Contractor's Emergency Hotline (24-hour)
 Direct line to MLGW's Control Room to report cut or damaged electric, call 213-1309.
 For gas or water utilities, call 385-6110.





CALL 729-8630 TO REQUEST:

- Application for service
- Demolition
- Status of service request
- Temporary services – installed or removed
- Report changes in project, site condition or need date

NORTH

Brunswick Center

North Center

SOUTH

South Center

Hickory Hill Center

