

Memphis Light, Gas and Water

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ELECTRIC, GAS AND WATER Schedule of Charges

2012



MLGW

MEMPHIS LIGHT, GAS AND WATER DIVISION

MEMPHIS, TENNESSEE

MEMPHIS LIGHT, GAS AND WATER DIVISION
ELECTRIC SCHEDULE OF CHARGES
Effective JANUARY 1, 2012

A. UNDERGROUND CONNECTION FEES
for SUBDIVISIONS

1. 4/0 Triplex Service
 - a. Fee charged for the electric service connection of residential homes in a subdivision. The Fee includes an S-1 Pedestal. **\$464.00**
 - b. Fee charged for the electric service connection of residential homes in a subdivision. The Fee includes an S-2 Pedestal. **\$604.00**
 - c. Normal connection fees are estimated assuming a service distance of no more than 60'. This Fee (per foot) is charged for any service over 60' in length. **\$7.80**
2. 350 MCM Triplex Service
 - a. Fee charged for the electric service connection of residential homes in a subdivision. The Fee includes an S-2 Pedestal. **\$901.00**
 - b. Normal connection fees are estimated assuming a service distance of no more than 60'. This Fee (per foot) is charged for any service over 60' in length. **\$11.92**

B. UNDERGROUND CONNECTION FEE PER SERVICE
for APARTMENTS and MOBILE HOME COMMUNITIES

1. Fee charged for the electric service connection of residences in an apartment complex or a mobile home. This Fee is for a 350 MCM Triplex Service. **\$327.00**

C. RESIDENTIAL REVENUE PER LOT ALLOWANCES

1. Subdivision
 - a. gas heating **\$350.00**
 - b. all electric **\$500.00**
2. Condominium
 - a. gas heating **\$275.00**
 - b. all electric **\$375.00**
3. Apartment
 - a. gas heating **\$175.00**
 - b. all electric **\$250.00**

D. TRANSFORMER MAINTENANCE FEE

Side-Yard Transformer Maintenance Fee is a fee that is charged to developers if they request the transformer to be set back further than what our standards allow. **\$499.00**

E. TEMPORARY ELECTRIC SERVICES

1. Temporary electric service (metered) installed by electrical contractor **\$645.00**

Minimum metered charge includes:

- a. Connection of underground service conductor in URD handhole/padmount
- b. Installation and removal of overhead service conductors of 100 feet or less

2. Connection from underground street light standard (metered) by contractor includes: **\$972.00**

Installation and removal of overhead #2 service conductors of 10 ft. or less

3. Transformer and service conductors (metered) installed by contractor includes: **\$2,765.00**

Installation and removal of 25 KVA transformer on an existing pole and service conducts of 100 feet or less

4. 120V Temporary Electric Service Pedestal (Unmetered); MLGW Installed with two duplex 20A receptacles. Included are the materials for the temporary pedestal installation and the labor/equipment associated with the installation/ removal/salvage. Additional, an energy charge will be billed initially and then each subsequent six month period. **\$500.00**

5. Verification/Safety check fee for a temporary service pedestal. This Fee includes field checking the pedestal ensuring that the respective pedestal is at the correct address, and also includes verifying that the pedestal is still installed properly and not a safety hazard.* **\$57.00**

6. Temporary overhead service pole furnished and installed by MLGW (metered) **\$665.00**

7. Any other temporary service **Individual Estimate**

F. MISCELLANEOUS METER FEES

1. Meter Test Charges	
a. All self-contained single-phase residential non-demand	\$80.00
b. Power meters - Non-demand	\$122.00
c. Power meter - Demand	\$156.00
d. All Other	Individual Estimate
2. Installation of Electric Meter Relay	\$595.00
3. Trip Charge for Maintenance of Electric Meter Pulse Output	\$99.00
4. Trip Charge for Replacement of Failed Electric Meter Relay	\$283.00
5. Electronically Reading a Commercial or Industrial Customer's Meter (each meter per month) (SPECIAL READ REQUEST - REMOTELY)	\$27.00

G. SERVICE CHARGES

1. RESIDENTIAL/SMALL GENERAL POWER: CONNECTION CHARGE (any combination electric, gas and/or water)	
a. Charge to the customer for connection of utility services if order date and worked date are the same.	\$58.00
b. Charge for an additional order at the same general location by one customer to be connected at the same time on a one-trip, same day service connect.	\$47.00
c. Charge to the customer for connection of utility services if order date is next day service connect.	\$54.00
d. Each additional Order at same general location by same customer to be connected at the same time on a one-trip, next day service connect.	\$47.00
2. RESIDENTIAL: RECONNECTION CHARGE DELINQUENT ACCOUNTS (any combination electric, gas and/or water)	
Charge to the customer for a same day reconnection of utility services.	\$25.00
3. SMALL GENERAL SERVICE RECONNECTION CHARGE DELINQUENT ACCOUNTS (any combination electric, gas and/or water)	
a. Charge to the customer for a same day reconnection of utility services.	\$51.00
b. Charge to the customer for a next day reconnection of utility services.	\$45.00

G. SERVICE CHARGES (cont'd)

4. GENERAL SERVICE CONNECTION OR RECONNECTION CHARGE Applies to large commercial or industrial customers when service cannot be connected exclusively by personnel of the Customer Service Department. Electric Only.	\$155.00
5. TRIP CHARGE Fee assessed for a call made to a customer's service address.	\$19.00
6. RETURNED CHECK FEE	\$40.00

**H. CHARGES RESULTING FROM TAMPERING AND/OR DAMAGES
TO MLGW'S ELECTRIC METERING EQUIPMENT**

1. The following customer charges are the result of damages to MLGW'S electric metering equipment from a customer tampering, attempting to turn on an off status service or non-pay disconnect, vandalism or neglect:	
a. Replace damaged barrel lock	\$55.95
b. Replace damaged/stolen single phase electric meter.	\$55.81 plus consumption
c. Replace damaged/stolen three phase electric meter.	\$161.26
d. Replace damaged/stolen meter socket cover.	\$53.17
2. Charges to the customer where the meter is found turned on after MLGW has terminated service for non-payment.	
a. Charge resulting from cutting off the illegal turn on by customer.	\$30.81 plus consumption
b. Charge resulting from cutting off the underground electric service at the pull box or transformer.	\$452.06
c. Charge resulting from cutting off the overhead electric service lines at the point of delivery.	\$212.85
d. Charge resulting from cutting off the overhead electric service at the pole.	\$289.34
e. Charge for the removal and installation of connectors (lugs) in the electric meter socket to prevent the use of the electric service.	\$126.71
f. Removal and installation of a single phase electric meter.	\$89.14
g. Removal and installation of a three phase electric meter.	\$127.61
h. Remove Electric CST - not including meter removal	\$56.72

H. CHARGES RESULTING FROM TAMPERING AND/OR DAMAGES TO MLGW'S ELECTRIC METERING EQUIPMENT (Cont'd)

i. Install Jiffy Lock	\$49.96
j. Install Locking Bar	\$459.44
3. Investigative Fee Where theft of service has been confirmed (or actual cost whichever is highest). Also this cost is to be charged to a customer who writes MLGW a check on a closed bank account or fraudulent use of a credit card.	\$247.74
4. Carina Meter Base This Meter Base enables MLGW to receive real-time notification of meter tampering. Carina Technology, Inc. is the manufacturer of this Meter Base. This is the loaded material cost for the Meter Base. The installation cost of the Meter Base is included in the INVESTIGATIVE FEE.	\$707.34

I. ITEMIZATIONS OF THE CUSTOMER'S UTILITY BILLING

MLGW will furnish an itemization of a customer's utility bill for the preceding twelve months at his request.

a. Without a Demand meter	\$29.00
b. With a Demand meter.	\$54.00

J. REPLACEMENT OF LARGE FUSES

The customer will be charged for replacement of large fuses (150, 200 or 400 Amp) in the customer's fuse panel.	\$41.00
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K. REDESIGN FEE

1. Residential Subdivision and Ranchette (per affected lot)	\$151.00
2. Apartment Complexes and Mobile Home Development	Individual Estimate
3. Streetlights (per affected streetlights)	\$168.00
4. General Power and all other projects	Individual Estimate

L. ALTERNATE CIRCUIT STAND-BY CHARGE PER KVA

- | | |
|---|--|
| 1. From same Electric Substation to the Customer. | \$1.36 |
| 2. From a different substation to the Customer. | \$1.89 |
| 3. This option is for a Customer with over 5000 KW load.
This involves an MLGW contact only. | 1 1/2% of cost per month for
10 years or negotiated term. |

M. LEASED OUTDOOR LIGHTING

- | | |
|---|----------------------------|
| 1. Residential | |
| a. 100-watt High Pressure Sodium (HPS) Nema with two-foot mast arm on existing wood pole. Additional cost from fixture upgrades will be added to this charge, unless MLGW substitutes the fixture to prevent light trespass. | \$56.00 |
| b. 100-watt High Pressure Sodium (HPS) Nema, two-foot mast arm and 30-foot wood pole with up to 150 feet of duplex conductor. Additional cost for fixture upgrades will be added to this charge, unless MLGW substitutes the fixture to prevent light trespass. | \$552.00 |
| 2. Commercial | Individual Estimate |

N. INFORMATION REQUEST FEE (Public Records)

- | | |
|---|---|
| Request for information which does not directly relate to the requestor's utility account nor directly benefit the customer base should be made to office of Corporate Communication. The per page cost is in accordance with State law. Applicable to Tennessee residents. | \$0.50/page
color |
| | \$.15/page
black & white |

O. ADDRESS ASSIGNMENT

- | | |
|---|----------------|
| 1. Individual Address Change Per Customer's Request | \$22.00 |
| 2. Address/Street Name Change (Apartments) | \$83.00 |
| 3. Address/Street Name Change (Subdivisions) | \$60.00 |

P. POLE AND CONDUIT USE FEES

Applicable to Attachments and Occupancy Use made other than pursuant to a pole attachment with MLGW or for such use beyond the expiration or termination of a pole attachment agreement with MLGW.

1. Permit Fees

a. Permit Application Fee, per pole	\$39.00
b. Permit Application Fee, per 500 feet or portion thereof of overhead route to be overlashed	\$27.00
c. Removal Verification Fee, per pole	\$35.00
d. Conduit Occupancy Application Fee, per request	Individual Estimate
e. Conduit Occupancy Verification Fee, per request	Individual Estimate

2. Pole Attachment Fees

a. Pole Attachment Fee for each foot or portion thereof of a single side of an MLGW pole required by an attachment and its associated separation to meet <i>NESC</i> clearances and MLGW Construction Standards. The attachment fee for a Meter center and disconnect placed on an MLGW Pole will be billed as three (3) feet. Other facilities attached to Poles will be billed based on the actual space encumbered by the equipment, in increments of whole feet with increments of a foot rounded up to the next foot. There is no charge for space occupied by risers.	\$35.06
b. Pole Attachment Fee - Camera Attachments	\$39.19

3. Anchor Attachment Fees and Conduit Occupancy Fees

a. Anchor Attachment Fee	\$84.00
b. Conduit Occupancy Fee, per foot of occupied conduit	\$4.25

**MEMPHIS LIGHT, GAS AND WATER DIVISION
GAS SCHEDULE OF CHARGES
Effective JANUARY 1, 2012**

A. SERVICE CHARGES

1. RESIDENTIAL/SMALL GENERAL SERVICE (any combination electric, gas and/or water)	
a. Charge to the customer for connection of utility services if order date and worked date are the same.	\$58.00
b. Charge for an additional order at the same general location by one customer to be connected at the same time on a one-trip, same day service connect.	\$47.00
c. Single order if order date is prior to work date	\$54.00
d. Each additional Order at same general location by same customer to be connected at the same time on a one-trip, next day service connect.	\$47.00
2. RESIDENTIAL/SMALL GENERAL SERVICE DELINQUENT ACCOUNTS (any combination electric, gas and/or water)	
Charge to the customer for a same day reconnection of utility services.	\$25.00
3. COMMERCIAL AND INDUSTRIAL CONNECTION OR RECONNECTION CHARGE (Gas Service Only).	\$119.00
4. Trip Fee	\$19.00
5. Returned Check Fee	\$40.00

B. GAS CONNECTION FEE

1. RESIDENTIAL CUSTOMERS in a Subdivision

a. 5/8" Polyethylene Service up to 60 feet

This fee includes connecting at the existing gas tee, up to 60 feet of 5/8" service, and a 250, 400 or 630 meter, including all fittings, an excess flow valve, and regulator.

i. with 250 meter	\$704.00
ii. with 400 meter	\$823.00
iii. with 630 (675) meter	\$1,217.00
Charge per foot of service over 60 ft	\$5.42

b. 1" Polyethylene Service up to 60 feet

This fee includes connecting at the existing gas tee, up to 60 feet of 1" service, and a 250, 400 or 630 meter, including all fittings, an excess flow valve, and regulator.

i. with 250 meter	\$825.00
ii. with 400 meter	\$945.00
iii. with 630 (675) meter	\$1,389.00
Charge per foot of service over 60 ft	\$5.55

c. Services larger than 1" or meters larger than 630 (675) will be treated as "RESIDENTIAL CUSTOMERS not in a subdivision" **Individual Estimate**

d. Revenue per lot Allowances

i. Subdivision	\$200.00
ii. Condominium	\$100.00
iii. Apartment	\$100.00

2. RESIDENTIAL CUSTOMERS not in a Subdivision

All Services **Individual Estimate**

3. GENERAL SERVICE CUSTOMERS

All Services **Individual Estimate**

C. PILOT LIGHT-UP CHARGE

- 1. Pilot Light-Up Charge - Residential
 - a. This pilot light-up charge will apply only during the light-up season from the first Tuesday of October through December 31st each year. Any MLGW residential customer of record who is verified to be handicapped or 60 years of age or older is exempt from paying this pilot light-up charge. **\$45.00**
 - b. Charge for additional heating appliances. **\$16.00**

This charge is applied to residential customers for each heating appliance over three (3) that is lighted and/or inspected at the same location.
- 2. General Services/Commercial **Individual Estimate**
- 3. Intentional False Gas Leak Charge **\$145.90**

This charge is made as a result of a customer demanding incidental service work after obtaining priority response time by falsely reporting a gas leak.

D. GAS METER TEST

- 1. Residential meter **\$98.00**
- 2. Small General Service Meter **\$98.00**

Up to 1,000 Cubic Feet Per Hour
- 3. All Others **Individual Estimate**

E. REDESIGN FEES

- 1. Residential Subdivision and Ranchette (per affected lot) **\$84.00**

The Gas Redesign Fee is a per lot fee assessed to developers of residential subdivisions for any redesign request after the initial quote. The fee is not imposed if the redesign is due to an oversight or error by MLGW.
- 2. Apartment redesign fee **Individual Estimate**
- 3. Service Request **Individual Estimate**

F. THE FOLLOWING CHARGES ARE MADE AS A RESULT OF CUSTOMER TAMPERING, DAMAGING AND/OR STEALING GAS.

1. Gas meter damage by customer	\$150.22
2. Removal of gas meter for non-payment and reinstallation	\$94.74
3. Gas meter removed by MLGW and the customer connects the gas supply pipe to his/her piping "Remove hazardous by-pass and rebuild meter center upon remittance".	\$166.76
4. Replace broken wing cock and install Brooklyn valve (a more secure valve that is harder to tamper with or steal) if there is evidence of tampering or stealing. If the customer was stealing they will be billed for all charges and replacement of wing cock and installing new valve.	\$161.53
5. Disconnect and reconnect gas service at the street because of meter being inaccessible or illegally turned on.	\$1,039.51
6. Meter removed from another address by the tenant and installed on his/her residence to obtain service.	
Replacement of stolen residential gas meter	\$94.74
7. Fee resulting from cutting off the illegal turn on by customer.	\$30.81 plus consumption
8. Investigative Fee Where theft of service has been confirmed (or actual cost, whichever is higher). Also this cost is to be charged to a customer who writes MLGW a check on a closed bank account or fraudulent use of credit card.	\$247.74

G. ITEMIZATION OF THE CUSTOMER'S UTILITY BILLING

MLGW will furnish an itemization of a customer's utility bill for the preceding twelve months at his request.

a. Without a Demand meter	\$29.00
b. With a Demand meter	\$54.00

H. PROTECTIVE POST

Installed by MLGW	4"	\$354.00
	6"	\$400.00

I. GAS METER HEADERS

The owner of the building or suite/apts. requesting services should pay for purchase and installation of headers. Headers are mainly installed when there is a new service or expansion to the building and suite/apts.

- 1. 1" and 1-1/2" header - cost per any size outlet **\$26.00**
- 2. 2" header - cost per any size outlet **\$32.00**
- 3. 3" header - cost per any size outlet **\$34.00**
- 4. 4" header - cost per any size outlet **\$59.00**
- 5. Header support (each) **\$64.00**

Example:
2" header with 4 outlets
(nipples)
4 @ \$32.00 = \$128.00

J. MISCELLANEOUS SERVICE CALL CHARGES

- 1. Earthquake Shut Off Equipment
This charge is assessed when it is necessary to reset earthquake shut off equipment and/or restore utility services caused by a false alarm or malfunction of the equipment.

- a. Residential meter **\$51.00**
- b. Small General Service **\$92.00**
675 meter and smaller
- c. Large General Service **Individual Estimate**
larger than a 675 meter

- 2. Carbon Monoxide Equipment

This charge is assessed when it is necessary to investigate false alarm orders related to Carbon Monoxide Test Equipment. Customers will not be charged for the first service call in each calendar year.

- a. Residential meter **\$51.00**
- b. Small General Service **\$92.00**
675 meter and smaller
- c. Large General Service **Individual Estimate**
larger than a 675 meter

K. INFORMATION REQUEST FEE (Public Records)

Request for information which does not directly relate to the requestor's utility account nor directly benefit the customer base should be made to office of Corporate Communication. The per page cost is in accordance with State law. Applicable to Tennessee residents.

\$0.50/page color
\$.15/page black & white

**MEMPHIS LIGHT, GAS AND WATER DIVISION
WATER SCHEDULE OF CHARGES
Effective JANUARY 1, 2012**

A. CONNECTION FEE

1. Residential - Subdivisions with existing future use connection	
a. 3/4" meter	\$539.00
b. 1" meter	\$612.00
2. Commercial	Individual Estimate

B. SHELBY COUNTY METER CAPACITY CHARGE

1. Residential		\$500.00
2. Commercial	Effective July 1, 1999 Shelby County Water System acquisition until approx. 2019	
a. 5/8 Inch		\$500.00
b. 3/4 Inch		\$582.64
c. 1 Inch		\$999.31
d. 1-1/2 Inch		\$1,999.31
e. 2 Inch		\$4,167.36
f. 3 Inch		\$8,331.96
g. 4 Inch		\$12,459.84
h. 6 Inch		\$15,763.12
i. 8 Inch		\$19,065.60
j. Larger than 8 Inch		Individual Estimate

C. TEMPORARY METER CONNECTING TO FIRE HYDRANT

- | | |
|---|------------------------------------|
| 1. Deposit for portable as per Lease Agreement | |
| a. One inch without reduced pressure backflow device | \$328.00 |
| with reduced pressure backflow device | \$1,203.00 |
| b. Three inch without reduced pressure backflow device | \$587.00 |
| with reduced pressure backflow device | \$1,726.00 |
| 2. Install and remove portable temporary meter connection by MLGW (no refund).
Deposit for meter will be in addition to this charge. | \$84.00
+ Deposit |

NOTE: Customer to be billed at the proper W-5 or W-6 Water rate schedule or a \$30.00 minimum bill service charge, whichever is greater.

D. CHARGES RESULTING FROM CUSTOMER TAMPERING, DAMAGING AND/OR STEALING WATER

- | | |
|---|---------------------------------------|
| 1. Removal of irregular connection to prevent illegal usage where a water meter has been removed. | \$27.43 |
| 2. Removal of water meter to prevent illegal usage and reinstallation of water meter. | \$104.08 |
| 3. Fee resulting from cutting off the illegal turn on by customer. | \$30.81
plus
consumption |
| 4. Lock off meter with stop cock locking device. | \$50.08 |
| 5. Investigative Fee
Where theft of service has been confirmed (or actual cost, whichever is higher). Also this cost is to be charged to a customer who writes MLGW a check on a closed bank account or fraudulent use of credit card. | \$247.74 |

E. ITEMIZATION OF THE CUSTOMER'S UTILITY BILLING

MLGW will furnish an itemization of a customer's utility bill for the preceding twelve months at his request.

- | | |
|---------------------------|----------------|
| a. Without a Demand meter | \$29.00 |
| b. With a Demand meter | \$54.00 |

F. SERVICE CHARGES

1. RESIDENTIAL CONNECTION CHARGE (Any combination electric, gas and/or water).	
a. Charge to the customer for connection of utility services if order date and worked date are the same.	\$58.00
b. Charge for an additional order at the same general location by one customer to be connected at the same time on a one-trip, same day service connect.	\$47.00
c. Charge to the customer for connection of utility services if order date is next day service connect.	\$54.00
d. Each additional Order at same general location by same customer to be connected at the same time on a one- trip, next day service connect.	\$47.00
2. RESIDENTIAL RECONNECTION CHARGE DELINQUENT ACCOUNTS (Any combination electric, gas and/or water).	
Charge to the customer for a same day reconnection of utility services.	\$25.00
3. COMMERCIAL & INDUSTRIAL CONNECTION OR RECONNECTION CHARGE (Water service only)	
<i>1-1/2" or larger connection</i>	\$111.00
4. TRIP CHARGE Fee assessed for a call made to a customer's service address.	\$19.00
5. RETURNED CHECK FEE	\$40.00

G. METER TEST

- | | |
|-------------------|----------------------------|
| 1. 3/4" & 1" only | \$140.00 |
| 2. All Others | Individual Estimate |

H. REDESIGN FEE

- | | |
|---|----------------------------|
| 1. Subdivision (per affected lots) | \$82.00 |
| 2. Apartment and/or Mobile Home Community | Individual Estimate |
| 3. Service Request | Individual Estimate |

I. FIRE FLOW TEST

\$236.00

J. INFORMATION REQUEST FEE (Public Records)

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**\$0.50/page
color
\$.15/page
black & white**

K. CONTRACTED OPTION INSPECTION FEE

(Water Main Extension)

Individual Estimate

Fee is charged when MLGW approved private contractor installs water main.