

# ELECTRIC, GAS AND WATER Schedule of Charges

2017



MEMPHIS LIGHT, GAS AND WATER DIVISION

MEMPHIS, TENNESSEE

**MEMPHIS LIGHT, GAS AND WATER DIVISION**  
**ELECTRIC SCHEDULE OF CHARGES**  
*Effective JANUARY 2017*

**A. UNDERGROUND CONNECTION FEES**  
**for SUBDIVISIONS**

- |   |                 |
|---|-----------------|
| 1. 4/0 Triplex Service  |                 |
| a. Fee charged for the electric service connection of residential homes in a subdivision. The Fee includes an S-1 Pedestal.                                 | <b>\$465.00</b> |
| b. Fee charged for the electric service connection of residential homes in a subdivision. The Fee includes an S-2 Pedestal.                                 | <b>\$602.00</b> |
| c. Normal connection fees are estimated assuming a service distance of no more than 60'. This Fee (per foot) is charged for any service over 60' in length. | <b>\$7.69</b>   |
| 2. 350 MCM Triplex Service  |                 |
| a. Fee charged for the electric service connection of residential homes in a subdivision. The Fee includes an S-2 Pedestal.                                 | <b>\$891.00</b> |
| b. Normal connection fees are estimated assuming a service distance of no more than 60'. This Fee (per foot) is charged for any service over 60' in length. | <b>\$11.75</b>  |

**B. UNDERGROUND CONNECTION FEE PER SERVICE**  
**for APARTMENTS and MOBILE HOME COMMUNITIES**

- |   |                 |
|---|-----------------|
| 1. Fee charged for the electric service connection of residences in an apartment complex or a mobile home. This Fee is for a 350 MCM Triplex Service. | <b>\$373.00</b> |
|---|-----------------|

**C. RESIDENTIAL REVENUE PER LOT ALLOWANCES**

- |                                  |                 |
|----------------------------------|-----------------|
| 1. Subdivision                   |                 |
| a. gas heating                   | <b>\$350.00</b> |
| b. <i>Removed - all electric</i> |                 |
| 2. Condominium                   |                 |
| a. gas heating                   | <b>\$275.00</b> |
| b. <i>Removed - all electric</i> |                 |
| 3. Apartment                     |                 |
| a. gas heating                   | <b>\$175.00</b> |
| b. <i>Removed - all electric</i> |                 |

**D. TRANSFORMER MAINTENANCE FEE**

Side-Yard Transformer Maintenance Fee is a fee that is charged to developers if they request the transformer to be set back further than what our standards allow.

**\$535.00**

**E. TEMPORARY ELECTRIC SERVICES**

1. Temporary electric service (metered) installed by electrical contractor

Minimum metered charge includes:

- a. Connection of underground service conductor in URD handhole/padmount
- b. Installation and removal of overhead service conductors of 100 feet or less

**\$691.00**

**\$796.00**

2. Connection from underground street light standard (metered) by contractor includes:

Installation and removal of overhead #2 service conductors of 10 ft. or less

**\$1,088.00**

3. Transformer and service conductors (metered) installed by contractor includes:

Installation and removal of 25 KVA transformer on an existing pole and service conductors of 100 feet or less

**\$3,146.00**

4. 120V Temporary Electric Service Pedestal (Unmetered); MLGW Installed with two duplex 20A receptacles. Included are the materials for the temporary pedestal installation and the labor/equipment associated with the installation/ removal/salvage. Additionally, an energy charge will be billed initially and then each subsequent six month period.

**\$583.00**

5. Verification/Safety check fee for a temporary service pedestal. This Fee includes field checking the pedestal ensuring that the respective pedestal is at the correct address, and also includes verifying that the pedestal is still installed properly and not a safety hazard.\*

**\$62.00**

\*To be completed every six months and billed beginning on the third and each subsequent six-month period.

6. Temporary overhead service pole furnished and installed by MLGW (metered)

**\$710.00**

7. Any other temporary service

**Individual Estimate**

**F. MISCELLANEOUS METER FEES**

1. Meter Test Charges	
a. All self-contained single-phase residential non-demand	<b>\$85.00</b>
b. Power meters - Non-demand	<b>\$129.00</b>
c. Power meter - Demand	<b>\$165.00</b>
d. All Other	<b>Individual Estimate</b>
2. Installation of Electric Meter Relay	<b>\$632.00</b>
3. Trip Charge for Maintenance of Electric Meter Pulse Output	<b>\$105.00</b>
4. Trip Charge for Replacement of Failed Electric Meter Relay	<b>\$286.00</b>
5. Electronically Reading a Commercial or Industrial Customer's Meter (each meter per month) (SPECIAL READ REQUEST - REMOTELY)	<b>\$35.00</b>

**G. SERVICE CHARGES**

1. RESIDENTIAL/SMALL GENERAL POWER: CONNECTION CHARGE (any combination electric, gas and/or water)	
a. Charge to the customer for connection of utility services if order date and worked date are the same.	<b>\$52.00</b>
b. Charge for an additional order at the same general location by one customer to be connected at the same time on a one-trip, same day service connect.	<b>\$47.00</b>
c. Charge to the customer for connection of utility services if order date is next day service connect.	<b>\$42.00</b>
d. Each additional Order at same general location by same customer to be connected at the same time on a one-trip, next day service connect.	<b>\$47.00</b>
2. RESIDENTIAL: RECONNECTION CHARGE DELINQUENT ACCOUNTS (any combination electric, gas and/or water)	
Charge to the customer for a same day reconnection of utility services.	<b>\$25.00</b>
3. SMALL GENERAL SERVICE RECONNECTION CHARGE DELINQUENT ACCOUNTS (any combination electric, gas and/or water)	
a. Charge to the customer for a same day reconnection of utility services.	<b>\$52.00</b>
b. Charge to the customer for a next day reconnection of utility services.	<b>\$45.00</b>

**G. SERVICE CHARGES (cont'd)**

4. GENERAL SERVICE CONNECTION OR RECONNECTION CHARGE Applies to large commercial or industrial customers when service cannot be connected exclusively by personnel of the Customer Service Department. Electric Only.	<b>\$163.00</b>
5. TRIP CHARGE Fee assessed for a call made to a customer's service address.	<b>\$20.00</b>
6. RETURNED CHECK FEE	<b>\$40.00</b>

**H. CHARGES RESULTING FROM TAMPERING AND/OR DAMAGES TO MLGW'S ELECTRIC METERING EQUIPMENT**

1. The following customer charges are the result of damages to MLGW'S electric metering equipment from a customer tampering, attempting to turn on an off status service or non-pay disconnect, vandalism or neglect:	
a. Replace damaged barrel lock <i>(Material only)</i>	<b>\$13.69</b>
b. <i>Removed - Replace damaged/stolen single phase electric meter.</i>	
c. Replace damaged/stolen three phase electric meter.	<b>\$354.92</b>
d. Replace damaged/stolen meter socket cover.	<b>\$54.94</b>
2. Charges to the customer where the meter is found turned on after MLGW has terminated service for non-payment.	
a. <i>Removed - Illegal turn on by customer.</i>	
b. Charge resulting from cutting off the underground electric service at the pull box or transformer.	<b>\$512.84</b>
c. Charge resulting from cutting off the overhead electric service lines at the point of delivery.	<b>\$230.79</b>
d. Charge resulting from cutting off the overhead electric service at the pole.	<b>\$322.90</b>
e. <i>Removed - Removal and installation of lugs in electric meter center</i>	
f. Removal and installation of a single phase electric meter.	<b>\$109.34</b>
g. Removal and installation of a three phase electric meter.	<b>\$137.66</b>
h. Remove Electric CST - not including meter removal <i>(material only)</i>	<b>\$28.63</b>

**H. CHARGES RESULTING FROM TAMPERING AND/OR DAMAGES TO MLGW'S ELECTRIC METERING EQUIPMENT (cont'd)**

i. Install Jiffy Lock **\$17.21**  
(material only)

j. *Removed - Install a Locking Bar*

3. Investigative Fee **\$277.58**  
Where theft of service has been confirmed (or actual cost whichever is highest). Also this cost is to be charged to a customer who writes MLGW a check on a closed bank account or fraudulent use of a credit card.

4. *Removed - CARINA METER BASE*

**I. CUSTOMIZED CUSTOMER'S UTILITY BILLING**

1. MLGW will furnish an itemization of a customer's utility bill for twelve months or less at the customer's request. Each additional twelve month period incurs another fee.

a. Itemized Customer's Utility Bill Without Demand **\$29.00**

b. Itemized Customer's Utility Bill With Demand **\$56.00**

2. MLGW will furnish printed copy of a customer's utility bill for twelve months or less at the customer's request. Each additional twelve month period incurs another fee.

Print Customer's Previous Utility Bill **\$15.00**

**J. REPLACEMENT OF LARGE FUSES**

The Customer will be charged for replacement of large fuses (150, 200 or 400 Amp) in the customer's fuse panel. **\$52.00**

**K. REDESIGN FEE**

1. Residential Subdivision and Ranchette (per affected lot) **\$157.00**

2. Apartment Complexes and Mobile Home Development **Individual Estimate**

3. Streetlights (per affected streetlights) **\$180.00**

4. General Power and all other projects **Individual Estimate**

**L. ALTERNATE CIRCUIT STAND-BY CHARGE PER KVA**

- |  |  |
|--|--|
| 1. From same Electric Substation to the Customer.  | <b>\$1.55</b>  |
| 2. From a different substation to the Customer.  | <b>\$2.25</b>  |
| 3. This option is for a Customer with over 5000 KW load.<br>This involves an MLGW contract only. | <b>1 1/2% of cost per month for<br/>10 years or negotiated term.</b> |

**M. LEASED OUTDOOR LIGHTING**

- |   |                   |
|---|-------------------|
| 1. Residential  |                   |
| a. 100-watt High Pressure Sodium (HPS) Nema with two-foot mast arm on existing wood pole. Additional cost from fixture upgrades will be added to this charge, unless MLGW substitutes the fixture to prevent light trespass.                                    | <b>\$54.00</b>    |
| b. 100-watt High Pressure Sodium (HPS) Nema, two-foot mast arm and 30-foot wood pole with up to 150 feet of duplex conductor. Additional cost for fixture upgrades will be added to this charge, unless MLGW substitutes the fixture to prevent light trespass. | <b>\$530.00</b>   |
| 2. Commercial   | <b>Individual</b> |

**N. INFORMATION REQUEST FEE (Public Records)**

Request for information which does not directly relate to the requestor's utility account nor directly benefit the customer base should be made to office of Corporate Communication. Customer will be charged actual cost or \$10.00 minimum whichever is greater. Applicable to Tennessee residents.	<b>\$0.50/page color</b>
	<b>\$0.15/page black &amp; white</b>

**O. ADDRESS ASSIGNMENT**

- |   |                   |
|---|-------------------|
| 1. Individual Address Change Per Customer's Request | <b>\$28.00</b>    |
| 2. Address/Street Name Change (Apartments)          | <b>\$89.00</b>    |
|   | <b>*BASE RATE</b> |
| 3. Address/Street Name Change (Subdivisions)        | <b>\$71.00</b>    |
|   | <b>*BASE RATE</b> |

**P. POLE AND CONDUIT USE FEES**

Applicable to Attachments and Occupancy Use made other than pursuant to a pole attachment with MLGW or for such use beyond the expiration or termination of a pole attachment agreement with MLGW.

1. Permit Fees	
a. Permit Application Fee, per pole	<b>\$45.00</b>
b. Permit Application Fee, per 500 feet or portion thereof of overhead route to be overlapped	<b>\$30.00</b>
c. Removal Verification Fee, per pole	<b>\$38.00</b>
d. Conduit Occupancy Application Fee, per request	<b>Individual Estimate</b>
e. Conduit Occupancy Verification Fee, per request	<b>Individual Estimate</b>
2. Pole Attachment Fees	
a. Pole Attachment Fee for each foot or portion thereof of a single side of an MLGW pole required by an attachment and its associated separation to meet NESC clearances and MLGW Construction Standards. The attachment fee for a Meter center and disconnect placed on an MLGW Pole will be billed as three (3) feet. Other facilities attached to Poles will be billed based on the actual space encumbered by the equipment, in increments of whole feet with increments of a foot rounded up to the next foot. There is no charges for space occupied by risers.	<b>\$37.20</b>
b. Pole Attachment Fee - Camera Attachments	<b>\$41.59</b>
3. Anchor Attachment Fees and Conduit Occupancy Fees	
a. Anchor Attachment Fee	<b>\$89.47</b>
b. Conduit Occupancy Fee, per foot of occupied conduit	<b>\$4.51</b>



**Q. GENERAL SERVICE DISCONNECT FEES**

1. The following customer charges are the result of damages to MLGW'S electric metering equipment:
  - a. Replace damaged barrel lock. **\$13.47**  
*(material only)*
  - b. Replace damaged three phase electric meter. **\$252.30**
  - c. Replace damaged meter socket cover. **\$54.31**
2. Charges to the customer where the meter is found turned on after MLGW has terminated service for non-payment.
  - a. Charge resulting from cutting off the underground electric service at the pull box or transformer. **\$477.14**
  - b. Charge resulting from cutting off the overhead electric service lines at the point of delivery. **\$226.27**
  - c. Charge resulting from cutting off the overhead electric service at the pole. **\$322.90**
  - d. Removal and installation of a single phase electric meter. **\$106.44**
  - e. Removal and installation of a three phase electric meter. **\$131.45**
  - f. Remove Electric CST - not including meter removal. **\$28.41**  
*(material only)*
  - g. Install a Jiffy Lock **\$17.22**  
*(material only)*
3. INVESTIGATIVE FEE **\$272.26**  
Where theft of service has been confirmed (or actual cost whichever is highest). Also this cost is to be charged to a customer who writes MLGW a check on a closed bank account or fraudulent use of a credit card.

**R. SMART METER SERVICE CHARGES**

1. RESIDENTIAL/SMALL GENERAL POWER: CONNECTION CHARGE (any combination electric, gas and/or water)	
a. Charge to the customer for connection of utility services if order date and worked date are the same.	<b>\$25.21</b>
b. Charge to the customer for connection of utility services if order date is next day service connect.	<b>\$25.21</b>
2. RESIDENTIAL: RECONNECTION CHARGE DELINQUENT ACCOUNTS (any combination electric, gas and/or water)	
Charge to the customer for a same day reconnection of utility services.	<b>\$11.44</b>
3. TRIP CHARGE Fee assessed for a call made to a customer's service address.	<b>\$20.00</b>
4. RETURNED CHECK FEE	<b>\$40.00</b>
5. Electric Smart Meter replacement cost	<b>\$91.00</b>

**S. STREET LIGHT SERVICE**

The fees below have been establish to collect costs related to the operation, maintenance and other related fees of the Street Light System. The costs are charged monthly.

1. Residential Apartments, Billboards/Outdoor Advertising	<b>\$1.08</b>
2. Residential Non-Apartment	<b>\$4.32</b>
3. Small Commercial (Up to 50kW)	<b>\$6.48</b>
4. Large Commercial (Over 50kW)	<b>\$19.07</b>

**T. CONTRACTED OPTION INSPECTION FEE**

(Developer's Option for Apartments)

**Individual  
Estimate**

Fee is charged when a Developer elects to install the electrical utility infrastructure.

**U. DISTRIBUTED GENERATION INTERCONNECTION CHARGES**

1. Application Fee for Interconnection

a. Residential

**\$250 .00 + \$5.00/kW**

b. Commercial

**\$500 .00 + \$5.00/kW**

2. System Acceptance Test fee

*(Green Power Providers participants will be charged after 2nd test)*

**\$200 .00 per test**

3. Monthly Generation Meter charge

*(Green Power Providers and Renewable Standard Offer participants will not be charged)*

**Effective Rate Schedule**

**MEMPHIS LIGHT, GAS AND WATER DIVISION**  
**GAS SCHEDULE OF CHARGES**  
*Effective JANUARY 2017*

**A. SERVICE CHARGES**

1. RESIDENTIAL/SMALL GENERAL SERVICE (any combination electric, gas and/or water)	
a. Charge to the customer for connection of utility services if order date and worked date are the same.	<b>\$52.00</b>
b. Charge for an additional order at the same general location by one customer to be connected at the same time on a one-trip, same day service connect.	<b>\$47.00</b>
c. Single order if order date is prior to work date	<b>\$42.00</b>
d. Each additional Order at same general location by same customer to be connected at the same time on a one-trip, next day service connect.	<b>\$47.00</b>
2. RESIDENTIAL/SMALL GENERAL SERVICE DELINQUENT ACCOUNTS (any combination electric, gas and/or water)	
Charge to the customer for a same day reconnection of utility services.	<b>\$25.00</b>
3. COMMERCIAL AND INDUSTRIAL CONNECTION OR RECONNECTION CHARGE (Gas Service Only).	<b>\$137.00</b>
4. Trip Fee Fee assessed for a call made to a customer's service address.	<b>\$20.00</b>
5. RETURNED CHECK FEE	<b>\$40.00</b>

**B. GAS CONNECTION FEE**

1. RESIDENTIAL CUSTOMERS in a Subdivision	
a. 5/8" Polyethylene Service* up to 60 feet	
This fee includes connecting at the existing gas tee, up to 60 feet of 5/8" service, and a 250, 400 or 630 meter, including all fittings, an excess flow valve, and regulator.	
i. with 250 meter	<b>\$724.00</b>
ii. with 400 meter	<b>\$891.00</b>
iii. with 630 (675) meter	<b>\$1,465.00</b>
Charge per foot of service over 60 ft	<b>\$5.45</b>

**B. GAS CONNECTION FEE (cont'd)**

b. 1" Polyethylene Service\* up to 60 feet

This fee includes connecting at the existing gas tee, up to 60 feet of 1" service, and a 250, 400 or 630 meter, including all fittings, an excess flow valve, and regulator.

i. with 250 meter **\$826.00**

ii. with 400 meter **\$992.00**

iii. with 630 (675) meter **\$1,565.00**

Charge per foot of service over 60 ft **\$6.10**

c. Services larger than 1" or meters larger than 630 (675) will be treated as "RESIDENTIAL CUSTOMERS not in a subdivision" **Individual Estimate**

d. Revenue per lot Allowances

i. Subdivision **\$200.00**

ii. Condominium **\$100.00**

iii. Apartment **\$100.00**

2. RESIDENTIAL CUSTOMERS not in a Subdivision

All Services **Individual Estimate**

*\*Meter cost not included in estimate, refer to Gas Meter Book for meter cost*

3. GENERAL SERVICE CUSTOMERS

All Services **Individual Estimate**

**C. PILOT LIGHT-UP CHARGE**

1. Pilot Light-Up Charge - Residential

a. This pilot light-up charge will apply only during the light-up season from October 6th through December 31st each year. Any MLGW residential customer of record who is verified to be handicapped or 60 years of age or older is exempt from paying this pilot light-up charge. **\$55.00**

b. Charge for additional heating appliances. **\$16.00**

This charge is applied to residential customers for each heating appliance over three (3) that is lighted and/or inspected at the same location.

2. General Services/Commercial **Individual Estimate**

3. Intentional False Gas Leak Charge **\$143.20**

This charge is made as a result of a customer demanding incidental service work after obtaining priority response time by falsely reporting a gas leak.

**D. GAS METER TEST**

1. Residential meter **\$100.00**

2. Small General Service Meter **\$100.00**  
Up to 1,000 Cubic Feet Per Hour

3. All Others **Individual**

**E. REDESIGN FEES**

1. Residential Subdivision and Ranchette (per affected lot) **\$88.00**

The Gas Redesign Fee is a per lot fee assessed to developers of residential subdivisions for any redesign request after the initial quote. The fee is not imposed if the redesign is due to an oversight or error by MLGW.

2. Apartment redesign fee **Individual Estimate**

3. Service Request **Individual Estimate**

**F. THE FOLLOWING CHARGES ARE MADE AS A RESULT OF CUSTOMER TAMPERING, DAMAGING AND/OR STEALING GAS.**

1. Gas meter damage by customer	<b>\$241.38</b>
2. Removal and reinstallation of residential gas meter	<b>\$100.15</b>
3. Gas meter removed by MLGW and the customer connects the gas supply pipe to his/her piping "Remove hazardous by-pass and rebuild meter center upon remittance".	<b>\$191.58</b>
4. Replace broken wing cock and install Brooklyn valve (a more secure valve that is harder to tamper with or steal) if there is evidence of tampering or stealing. If the customer was stealing they will be billed for all charges and replacement of wing cock and installing new valve.	<b>\$189.90</b>
5. Disconnect and reconnect gas service at the street because of meter being inaccessible, customer refusing to install protective posts, and/or illegally turned on gas.	<b>\$1,247.99</b>
6. <i>Removed - Meter removed from another address and reinstalled</i>	
7. <i>Removed - Illegal turn on by a customer</i>	
8. Investigative Fee Where theft of service has been confirmed (or actual cost, whichever is higher). Also this cost is to be charged to a customer who writes MLGW a check on a closed bank account or fraudulent use of credit card.	<b>\$277.58</b>

**G. CUSTOMIZED CUSTOMER'S UTILITY BILLING**

1. MLGW will furnish an itemization of a customer's utility bill for twelve months or less at the customer's request. Each additional twelve month period incurs another fee.	
a. Itemized Customer's Utility Bill Without Demand	<b>\$30.00</b>
b. Itemized Customer's Utility Bill With Demand	<b>\$57.00</b>
2. MLGW will furnish printed copy of a customer's utility bill for twelve months or less at the customer's request. Each additional twelve month period incurs another fee.	
Print Customer's Previous Utility Bill	<b>\$15.00</b>

**H. PROTECTIVE POST**

Installed by MLGW	4"	<b>\$368.00</b>
	6"	<b>\$451.00</b>

**I. GAS METER HEADERS**

The owner of the building or suite/apts. requesting services should pay for purchase and installation of headers. Headers are mainly installed when there is a new service or expansion to the building and suite/apts.

1. 1" and 1-1/2" header - cost per any size outlet		<b>\$30.00</b>
2. 2" header - cost per any size outlet		<b>\$39.00</b>
3. 3" header - cost per any size outlet		<b>\$37.00</b>
4. 4" header - cost per any size outlet		<b>\$57.00</b>
5. Header support (each)		<b>\$58.00</b>

Example:  
 2" header with 4  
 outlets (nipples)  
 4 @ \$44.00 =  
 \$176.00

**J. MISCELLANEOUS SERVICE CALL CHARGES**

1. Earthquake Shut Off Equipment

This charge is assessed when it is necessary to reset earthquake shut off equipment and/or restore utility services caused by a false alarm or malfunction of the equipment.

a. Residential meter	<b>\$52.00</b>
b. Small General Service <i>675 meter and smaller</i>	<b>\$99.00</b>
c. Large General Service <i>larger than a 675 meter</i>	<b>Individual Estimate</b>

2. Carbon Monoxide Equipment

This charge is assessed when it is necessary to investigate false alarm orders related to Carbon Monoxide Test Equipment. Customers will not be charged for the first service call in each calendar year.

a. Residential meter	<b>\$52.00</b>
b. Small General Service <i>675 meter and smaller</i>	<b>\$99.00</b>
c. Large General Service <i>larger than a 675 meter</i>	<b>Individual Estimate</b>



**K. INFORMATION REQUEST FEE (Public Records)**

Request for information which does not directly relate to the requestor's utility account nor directly benefit the customer base should be made to office of Corporate Communication. Customer will be charged actual cost or \$10.00 minimum whichever is greater. Applicable to Tennessee residents.

**\$0.50/page  
color  
  
\$0.15/page  
black & white**

**L. GENERAL SERVICE DISCONNECT FEES**

- 1. Gas meter damage by customer **\$241.38**
- 2. Removal and reinstallation of residential gas meter **\$100.15**
- 3. Gas meter removed by MLGW and the customer connects the gas supply pipe to his/her piping "Remove hazardous by-pass and rebuild meter center upon remittance". **\$191.58**
- 4. Replace broken wing cock and install Brooklyn valve **\$189.90**
- 5. INVESTIGATIVE FEE **\$277.58**  
Where theft of service has been confirmed (or actual cost whichever is highest). Also this cost is to be charged to a customer who writes MLGW a check on a closed bank account or fraudulent use of a credit card.

**M. SMART METER SERVICE CHARGES**

- 1. RESIDENTIAL/SMALL GENERAL POWER: CONNECTION CHARGE (any combination electric, gas and/or water)
  - a. Charge to the customer for connection of utility services if order date and worked date are the same. **\$25.21**
  - b. Charge to the customer for connection of utility services if order date is next day service connect. **\$25.21**
- 2. RESIDENTIAL: RECONNECTION CHARGE DELINQUENT ACCOUNTS (any combination electric, gas and/or water)  
  
Charge to the customer for a same day reconnection of utility services. **\$11.44**
- 3. TRIP CHARGE **\$20.00**  
Fee assessed for a call made to a customer's service address.
- 4. RETURNED CHECK FEE **\$40.00**
- 5. Gas Smart Meter replacement cost **\$70.08**
- 6. Gas Smart Meter module replacement cost **\$42.00**

**MEMPHIS LIGHT, GAS AND WATER DIVISION**  
**WATER SCHEDULE OF CHARGES**  
*Effective JANUARY 2017*

**A. CONNECTION FEE**

1. Residential - Subdivisions with existing future use connection	
a. 3/4" meter	<b>\$587.00</b>
b. 1" meter	<b>\$677.00</b>
2. Commercial	<b>Individual Estimate</b>

**B. SHELBY COUNTY METER CAPACITY CHARGE**

1. Residential		<b>\$500.00</b>
2. Commercial	Effective July 1, 1999 Shelby County Water System acquisition until approx. 2019	
a. 5/8 Inch		<b>\$500.00</b>
b. 3/4 Inch		<b>\$582.64</b>
c. 1 Inch		<b>\$999.31</b>
d. 1-1/2 Inch		<b>\$1,999.31</b>
e. 2 Inch		<b>\$4,167.36</b>
f. 3 Inch		<b>\$8,331.96</b>
g. 4 Inch		<b>\$12,459.84</b>
h. 6 Inch		<b>\$15,763.12</b>
i. 8 Inch		<b>\$19,065.60</b>
j. Larger than 8 Inch		<b>Individual Estimate</b>

**C. TEMPORARY METER CONNECTING TO FIRE HYDRANT**

1. Deposit for portable as per Lease Agreement	
a. 1. One inch without reduced pressure backflow device	<b>\$375.00</b>
2. One inch with reduced pressure backflow device	<b>\$1,236.00</b>
b. 1. Three inch without reduced pressure backflow device	<b>\$662.00</b>
2. Three inch with reduced pressure backflow device	<b>\$1,818.00</b>

**C. TEMPORARY METER CONNECTING TO FIRE HYDRANT (cont'd)**

2. Install and remove portable temporary meter connection by MLGW (no refund). **\$88.00**  
**+ Deposit**  
*Deposit for meter will be in addition to this charge.*

*NOTE: Customer to be billed at the proper W-5 or W-6 Water rate schedule or a \$30.00 minimum bill service charge, whichever is greater.*

**D. CHARGES RESULTING FROM CUSTOMER TAMPERING, DAMAGING AND/OR INACCESSIBLE WATER METERING EQUIPMENT**

1. Removal of irregular connection to prevent illegal usage where a water meter has been removed. **\$29.01**
2. Removal and reinstallation of residential water meter. **\$110.31**
3. *Removed - Illegal turn on by customer*
4. Lock off meter with stop cock locking device. **\$43.84**
5. Investigative Fee **\$277.58**  
Where theft of service has been confirmed (or actual cost, whichever is higher). Also this cost is to be charged to a customer who writes MLGW a check on a closed bank account or fraudulent use of credit card.

**E. CUSTOMIZED CUSTOMER'S UTILITY BILLING**

1. MLGW will furnish an itemization of a customer's utility bill for twelve months or less at the customer's request. Each additional twelve month period incurs another fee.
- a. Itemized Customer's Utility Bill Without Demand **\$30.00**
- b. Itemized Customer's Utility Bill With Demand **\$57.00**
2. MLGW will furnish printed copy of a customer's utility bill for twelve months or less at the customer's request. Each additional twelve month period incurs another fee.
- Print Customer's Previous Utility Bill **\$15.00**

**F. SERVICE CHARGES**

1. RESIDENTIAL CONNECTION CHARGE (Any combination electric, gas and/or water).	
a. Charge to the customer for connection of utility services if order date and worked date are the same.	<b>\$51.81</b>
b. Charge for an additional order at the same general location by one customer to be connected at the same time on a one-trip, same day service connect.	<b>\$47.00</b>
c. Charge to the customer for connection of utility services if order date is next day service connect.	<b>\$42.00</b>
d. Each additional Order at same general location by same customer to be connected at the same time on a one-trip, next day service connect.	<b>\$47.00</b>
2. RESIDENTIAL RECONNECTION CHARGE DELINQUENT ACCOUNTS (Any combination electric, gas and/or water).	
Charge to the customer for a same day reconnection of utility services.	<b>\$25.00</b>
3. COMMERCIAL & INDUSTRIAL CONNECTION OR RECONNECTION CHARGE (Water service only)	
<i>1-1/2" or larger connection</i>	<b>\$117.00</b>
4. TRIP CHARGE Fee assessed for a call made to a customer's service address.	<b>\$20.00</b>
5. RETURNED CHECK FEE	<b>\$40.00</b>

<b>G. <u>METER TEST</u></b>	
1. 3/4" & 1" only	<b>\$148.00</b>
2. All Others	<b>Individual Estimate</b>
<b>H. <u>REDESIGN FEE</u></b>	
1. Subdivision (per affected lots)	<b>\$86.00</b>
2. Apartment and/or Mobile Home Community	<b>Individual Estimate</b>
3. Service Request	<b>Individual Estimate</b>
<b>I. <u>FIRE FLOW TEST</u></b>	<b>\$255.00</b>
<b>J. <u>INFORMATION REQUEST FEE (Public Records)</u></b>	
Request for information which does not directly relate to the requestor's utility account nor directly benefit the customer base should be made to office of Corporate Communication. The per page cost is in accordance with state law. Applicable to Tennessee residents.	<b>\$0.50/page color</b>
	<b>\$0.15/page black &amp; white</b>
<b>K. <u>CONTRACTED OPTION INSPECTION FEE</u></b> (Water Main Extension)	
Fee is charges when MLGW approved private contractor installs water main.	<b>Individual Estimate</b>

**L. GENERAL SERVICE DISCONNECT FEES**

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|--|-----------------|
| 1. Removal of irregular connection to prevent illegal usage where a water meter has been removed.  | <b>\$29.01</b>  |
| 2. Removal and reinstallation of a residential water meter.  | <b>\$110.31</b> |
| 3. Lock off meter with stop cock locking device.   | <b>\$43.84</b>  |
| 4. INVESTIGATIVE FEE<br>Where theft of service has been confirmed (or actual cost whichever is higher). Also this cost is to be charged to a customer who writes MLGW a check on a closed bank account or fraudulent use of a credit card. | <b>\$277.58</b> |

**M. SMART METER SERVICE CHARGES**

- |  |                |
|--|----------------|
| 1. RESIDENTIAL/SMALL GENERAL POWER: CONNECTION CHARGE (any combination electric, gas and/or water)         |                |
| a. Charge to the customer for connection of utility services if order date and worked date are the same.   | <b>\$25.21</b> |
| b. Charge to the customer for connection of utility services if order date is next day service connect.    | <b>\$25.21</b> |
| 2. RESIDENTIAL: RECONNECTION CHARGE<br>DELINQUENT ACCOUNTS<br>(any combination electric, gas and/or water) |                |
| Charge to the customer for a same day reconnection of utility services.                                    | <b>\$11.44</b> |
| 3. TRIP CHARGE<br>Fee assessed for a call made to a customer's service address.                            | <b>\$20.00</b> |
| 4. RETURNED CHECK FEE  | <b>\$40.00</b> |
| 5. Water Smart Meter replacement cost  | <b>\$83.49</b> |
| 6. Water Smart Meter module replacement cost   | <b>\$75.00</b> |

**N. CROSS CONNECTION CONTROL PROGRAM COST RECOVERY**

Applies to all Commercial and Industrial Customers to recover costs related to the Cross Connection Control Program for the protection of MLGW's Water System.

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|-----------------------------|---------------|
| Fee will be charged monthly | <b>\$6.05</b> |
|-----------------------------|---------------|