



I heard MLGW is cutting the tree trimming budget, does that mean my trees won't be trimmed this year?

MLGW made financial cuts in order to get a city council approved budget for 2019. A total of \$14.4 million was cut from what was budgeted for: tree trimming, environmental spending and other operations and maintenance items related to capital work.

MLGW will continue to have trees trimmed. Aside from storms, trees are the number one cause of power outages in Memphis and Shelby County. In order to keep limbs and branches away from power lines crews trim trees every three-to-five years. Plans for a more aggressive trimming cycle are on hold.

How do I report a streetlight out in my neighborhood?

You can report streetlight outages two ways: call 820-7878 and speak to a Customer Service Advisor or report the outage online. Log onto mlgw.com, click the "residential" tab and you'll see an option for "streetlight outage." Click "streetlight outage" and fill out the form. Follow the same steps to check the status of a previous report.

MLGW appreciates customers who help us out by reporting these kinds of outages, so thank you in advance!

What is the power supply study?

MLGW announced findings of its power supply study February 1st. The utility commissioned an outside engineering and consultants firm, GDS Associates, to find new, possible, alternative ways to purchase power. The firm presented multiple scenarios as alternatives to purchasing power from the TVA including: buying from the Bellefonte Nuclear Plant, buying from the MidContinent Independent System Operator (MISO), self-build options and combinations of the three companies (MLGW, Bellefonte, MISO).

The Georgia firm's research shows MLGW could potentially save tens-of-millions of dollars by ending its purchasing agreement with TVA. However, none of the scenarios included capacity costs or costs associated with capital expansion required to build new generation or transmission infrastructure. The power supply study suggests the potential savings of a split with TVA and warrants a more in-depth, Integrated Resource Plan (IRP).

Ok, so what's an Integrated Resource Plan?

An IRP is a much more comprehensive view of what a utility needs to continue providing energy to its customers. A utility must consider a seemingly endless set of variables. How many customers will we serve? What happens if a plant goes down? Are state or federal regulations changing? The list goes on. Utilities use what they learn to create a roadmap for the future of the company.

What's MLGW doing about it?

Right now MLGW is putting together a team to work on the IRP. The team will evaluate MLGW's current agreement with TVA and research alternatives for purchasing power. They'll also outline the electric resources needed for MLGW to meet customer demand for the next 20 years.

MLGW is also working with the mayor of Memphis to put together an advisory committee. It will be made up of MLGW customers, environmental specialists, city leaders and utility leadership. Committee members will review the power purchasing process and alternatives.

The final decision whether to stay with TVA or pursue another course of action lies with the Memphis City Council and MLGW's Board of Commissioners. MLGW's agreement with TVA requires a five-year notice before separation.

