

PAYMENTS IN LIEU OF TAXES

Table with 2 columns: Utility, Amount. Rows: Electric (\$48,386), Gas (\$20,320), Water (\$2,500)

AVERAGE RESIDENTIAL COST PER

Table with 2 columns: Utility, Cost. Rows: kWh of Electricity (\$0.0966), ccf of Gas (\$0.7286), ccf of Water (\$2.2180), Gallon of Water (\$0.002965)

AVERAGE ANNUAL REVENUE PER

Residential customer

Table with 2 columns: Utility, Revenue. Rows: Electricity (\$1,465.79), Gas (\$562.06), Water (\$219.37)

Miscellaneous

Table with 2 columns: Category, Value. Rows: Population of Memphis (662,038), Population of Shelby County (953,993)

Table with 2 columns: Area, Value. Rows: Area of Memphis (317), Area of Shelby County (783)

Table with 2 columns: Category, Value. Rows: Electric street lights in service (108,715), Memphis (84,499), All other cities in Shelby County (23,847), Total for MLGW, railroad, airport, parks (369), Leased outdoor lights in service (42,717), Fire hydrants in service (30,374), Overhead electric distribution circuit miles (4,387)

Table with 2 columns: Category, Value. Rows: Underground electric distribution circuit miles (2,780.8), Miles of gas mains (4,518.19), Miles of gas transmission mains (200.35), Miles of water mains (3,948), Overhead transmission structure miles (450), Overhead transmission circuit miles (626), Underground transmission circuit miles (17.58)

Personnel

Table with 2 columns: Category, Value. Rows: Total full-time regular employees (2,621), Permanent part-time (.7), Temporary part-time (.92), Total Employees (2,720), ANNUAL PAYROLL (\$208,350,601.77)

BILL PAYMENT OPTIONS:

MLGW Community Offices

Monday - Thursday, 8:30 a.m. - 5 p.m.
Friday until 6 p.m., except Millington
Community Office

Main Community Office - 245 South Main Street

North Community Office - 2424 Summer Avenue

South Community Office - 2935 Lamar Avenue

Whitehaven Community Office - 1111 E. Shelby Drive

Millington Office - 5131 Navy Road
Monday - Friday, 8 a.m. - 4:30 p.m.

- 24-hr. Express Payment stations at community offices
Paying Agents website - mlgwagents.com

- Paying Agents - Authorized groceries, pharmacies and banks
Online Payments - mlgw.com
Phone - 1-866-315-0277
By Mail - MLGW Accounts Payable
P. O. Box 388
Memphis, TN 38145-0388
Disputed Bills - Customer Care Center
901-544-MLGW (544-6549)
Monday - Friday, 7 a.m. - 7 p.m.
Business Solutions Center - For business customer inquiries: 901-528-4270

For additional copies:

Memphis Light, Gas and Water Division
Corporate Communications
P.O. Box 430 • Memphis, TN • 38101-0430
901-528-4557

mlgw.com

05-19/MLGW/kcf/2.5M



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