



# Energy Edge

A NEWSLETTER FOR MEMPHIS LIGHT, GAS AND WATER DIVISION GENERAL POWER CUSTOMERS  
JANUARY 2013

## MLGW expands Business Energy Advisor Website offers greater access to information, tools, programs

The New Year brings a new look to MLGW's popular Business Energy Advisor webpages. Hosted by ESource, the web content has been organized by business type and now includes links to available programs, incentives and news.

Visit [www.mlgw.com/businessenergyadvisor](http://www.mlgw.com/businessenergyadvisor) when you have questions about managing energy costs in your facility, want to find new ways to controlling operations & maintenance tasks, need information about new technologies or want to calculate equipment operating costs and effectiveness. You'll also find case studies for how businesses have cut energy costs. In addition, most content can be printed for distribution at staff meetings, training and presentations.

## Memphian joins TVA Board of Directors

Former MLGW Commissioner V. Lynn Evans was sworn in this month as a member of the TVA Board of Directors. Evans, confirmed unanimously by the U.S. Senate on 1/1/2013, succeeds former board member William Graves, of Memphis, whose term expired in 2012. Her term expires 5/18/2017.

"I am honored the President and Senate have confidence in my abilities and look forward to serving on the board," Evans said. "I've worked with TVA while on the board at Memphis Light, Gas and Water and I'm excited to continue to serve the needs of the Tennessee Valley."

A Mississippi native, Evans lives in Memphis and is the owner of V. Lynn Evans, CPA, a certified public accounting and consulting firm established in 1983. Evans was appointed to the MLGW Board of Commissioners in 2004 and served as chairman in 2008 and 2009. Evans received a Bachelor of Science degree in accounting from Jackson State University.

The Tennessee Valley Authority, a corporation owned by the U.S. government, provides electricity for business customers and distribution utilities that serve 9 million people in parts of seven southeastern states at prices below the national average. TVA,

## MLGW Rates

MLGW's current and historic electric, natural gas and water rates are published at [www.mlgw.com](http://www.mlgw.com), along with updated Purchased Gas Adjustment and Fuel Cost Adjustment rates.

### Purchased Gas Adjustment (PGA)

MLGW Rate	Consumption	Demand
G-1 residential	(\$0.046)	na
G-7	(\$0.051)	na
G-8 / G-9	(\$0.128)	\$0.557
G-10 / G-12	(\$0.210)	na

Monthly adjustment in \$/Ccf to published natural gas rates for meters read on or after 1/2/2013.

### Fuel Cost Adjustment (FCA)

TVA Rate Class	MLGW Rate Code	FCA Amount
GSA, Part 1	E-2	\$0.02575
GSA, Part 2	E-2	\$0.02575
GSA, Part 3	E-2	\$0.02544
Residential	E-1	\$0.02602
Outdoor Lighting	E-3	\$0.02606

Monthly adjustment in \$/kWh to all firm kWh, beginning with meters read on or after 1/2/2013.



## Important Contact Information

Commercial Resource Center:

Monday-Friday

7:30am-5:00pm Central

Phone: 901-528-4270

Fax: 901-528-4547

E-mail: [crc@mlgw.org](mailto:crc@mlgw.org)

Emergency: 901-528-4465

Outage: 901-544-6500

Maintenance,  
Trouble and Gas

Pilot Safety: 901-820-7878

VIEW YOUR BILL ONLINE AT [www.mlgw.com](http://www.mlgw.com)

which receives no taxpayer money and makes no profits, also provides flood control, navigation and land management for the Tennessee River system and assists utilities and state and local governments with economic development. TVA's Board establishes the broad strategies, goals and objectives, long-range plans, and policies of TVA.

## MLGW offers Mobile Alerts to help avoid late fees, disconnection

Program uses text messaging to notify customers of billing due dates and impending cut-offs

Need help remembering payment due dates? MLGW's Mobile Alerts program notifies customers of billing due dates and impending cut-offs via text messaging. Participants receive a text notification approximately three business days prior to the billing due date and/or scheduled cut-off date, if there is a balance due on their account.

To opt into the program to receive billing notifications and/or cut-off notices, visit <http://mlgw.com/mobilealerts> and enter your 16-digit MLGW account number and six-digit My Account access code (shown in the blue column on page 1 of your bill). Press the **Enroll** button at the bottom of the form.

### DID YOU KNOW?

## Tax credits for residential energy improvements reinstated with recent legislation

You spend all day worrying about energy costs and opportunities at your organization, but you may need to consider energy improvements at your home as well. There's good news: The American Taxpayer Relief Act of 2012, passed by Congress on 1/1/2013, included legislation that resurrects expired residential tax credits for energy efficiency home improvements. Homeowners that make qualified improvements between 1/1/2012 and 12/31/2013 may be eligible for up to \$500 in federal tax credits.

There are many stipulations and documents are not yet available through the IRS due to the late date of legislation, so you'll need to consult your tax professional and other sources—but you could save some cash if you need to make improvements anyway. MLGW recommends these resources: [www.energytaxincentives.org](http://www.energytaxincentives.org), [www.irs.gov](http://www.irs.gov), [www.energystar.gov](http://www.energystar.gov), [www.aceee.org](http://www.aceee.org), [www.ceel.org](http://www.ceel.org), [www.ase.org/taxcredit](http://www.ase.org/taxcredit) and [www.dsireusa.org](http://www.dsireusa.org).

Tax incentives for qualified energy improvements in commercial facilities are still available through 2013. Watch the February issue of *Energy Edge* for details or visit [www.energytaxincentives.org](http://www.energytaxincentives.org)

*Energy Edge* is published by the Commercial & Industrial Customer Care department of Memphis Light, Gas and Water Division. Comments and distribution list changes may be e-mailed to: [CRC@mlgw.org](mailto:CRC@mlgw.org)