



Energy Edge

A NEWSLETTER FOR MEMPHIS LIGHT, GAS AND WATER DIVISION GENERAL POWER CUSTOMERS
APRIL 2018

JT Young sworn in as MLGW President

Memphis Mayor Jim Strickland officially swore in J.T. Young as MLGW's new president during a ceremony on 3/20/2018.



Mayor Strickland (left) swears in JT Young as president of MLGW while his wife, Deidre Young, observes.

Young, a native of Pensacola, FL, is the 11th president to lead the utility.

"Memphis is an awesome community and my wife and I and our family are looking forward to being a part of the community...I'm just really looking forward to seeing this company grow and get even better," said Young, adding that one of his objectives is to make sure MLGW delivers exceptional customer value.

Pohlman approved by City Council as new MLGW Commissioner

Memphian Michael E. Pohlman joined the MLGW Board of Commissioners on 3/21/2018, replacing Commissioner Derwin Sisnett, whose term has ended. Pohlman is CEO and president of the Pickering Firm Inc., a full-service engineering and architectural firm, where he has worked in various capacities over the last 37 years. A 1979 graduate of Christian Brothers University, Pohlman is an avid golfer, sports enthusiast and philanthropist.

MLGW is governed by a five-member Board of Commissioners. The Board meets at 1:00pm on the first and third Wednesdays of each month, unless otherwise noted. Learn more at: <http://www.mlgw.com/about/boardofcommissioners>

MLGW warns commercial customers about scammer calls

MLGW is once again warning commercial customers about spoof calls from scammers who claim to be MLGW representatives.

Scammers have spoofed the number for MLGW's Business Solutions Center, 901-528-4270, as well as the BSC's voice greeting, and are leaving voicemails and/or calling unsuspecting

MLGW Rates

MLGW's current and historic electric, natural gas and water rates are published at www.mlgw.com, along with updated Purchased Gas Adjustment and Fuel Cost Adjustment rates.

Purchased Gas Adjustment (PGA)

MLGW Rate	Consumption	Demand
G-1 residential	(\$0.003)	na
G-7	(\$0.063)	na
G-8 / G-9	(\$0.163)	\$0.359
G-10 / G-12	(\$0.149)	na

Monthly adjustment in \$/Ccf to published natural gas rates for meters read on or after 4/2/2018.

Fuel Cost Adjustment (FCA)

TVA Rate Class	MLGW Rate Code	FCA Amount
GSA, Part 1	E-2	\$0.02058
GSA, Part 2	E-2	\$0.02058
GSA, Part 3	E-2	\$0.02033
Residential	E-1	\$0.02082
Outdoor Lighting	E-3	\$0.02098

Monthly adjustment in \$/kWh to all firm kWh, beginning with meters read on or after 4/2/2018.



Important Contact Information

Business Solutions Center:

Monday-Friday

8:00am-4:30pm Central

Phone: 901-528-4270

Fax: 901-528-4547

E-mail: mlqwbsc@mlgw.org

Emergency: 901-528-4465

Outage: 901-544-6500

Maintenance,
Trouble and Gas

Pilot Safety: 901-820-7878

VIEW YOUR BILL ONLINE AT www.mlgw.com

commercial customers with threats of service disconnection unless their bill is paid within 30 to 45 minutes. The phone number, 844-541-2490, is connected to the scam. Scammers ultimately direct their victims to make a payment via a Green Dot MoneyPack card.

At least one customer, whose bill is in good standing and had recently made a legitimate payment, lost \$6,000 to this scam, which has been replicated across the country.

MLGW never calls customers threatening to cut off utilities to force a payment nor directs customers to make payments via Green Dot debit cards.

If you get such a call, you are urged to do the following:

- Hang up the phone.
- Never give out personal or corporate financial information over the phone.
- Call the MLGW Business Solutions Center at 901-528-4270 if you have any concerns.
- Contact your local police department if you have been scammed.
- Go to any of the five MLGW community offices and speak with a credit counselor if you have problems paying your utility bill.

Green Power Providers guidelines released as 2018 program opens

TVA has opened the 2018 offering of its Green Power Providers program, which enables customers to invest in onsite generation and sell 100% of their output to TVA in exchange for generation credits on their monthly MLGW bill. There are 10 MW of capacity available, split evenly between residential and non-residential participants.

Highlights:

- Customers can install up to 50 kW of renewable generation under the program, although proposals for greater than 10 kW require that the previous 12 months of consumption be equal to or greater than the system's potential annual generation.
- The 2018 program will pay a flat \$0.09 per kWh for customers on residential and GSA part 1 rates, provided the system is 10 kW or smaller. Customers on other rates, as well as any project larger than 10 kW, will receive \$0.075 per kWh. Credits are applied to the MLGW bill, based on each period's generation output.
- In addition to the capital investment to purchase and install the system, participants pay all metering and interconnection costs, as well as application and system acceptance test fees.
- Green Power Providers Participation Agreements are for 20-year terms.
- A Federal tax credit equal to 30% of the installed system cost is effective for systems that are placed into service by 12/31/2019. After that, the tax credit decreases in value. (Federal legislation adopted in February 2018 altered the terms. Learn more at <http://programs.dsireusa.org/system/program/detail/658>)

There are nearly 100 Green Power Providers locations in Shelby County, representing 3.6 MW of generation capacity. In 2017, the local sites collectively generated approximately 4.5 million kWh of solar power—or enough to meet the annual electricity needs of 300 average local homes. Valleywide, there are approximately 3,200 Green Power Providers, representing 100 MW of generation capacity.

To learn more about Green Power Providers and other renewable generation options, visit www.mlgw.com/greenpower .

MLGW IN THE COMMUNITY



MLGW, TVA and MIFA staff provided an update on the **Share the Pennies program** at an MLGW Board meeting on 3/21/2018. Share the Pennies rounds up the MLGW bill amount to the next whole dollar, with the pennies donated to MIFA for weatherization and energy efficiency improvement grants to eligible homeowners. Share the Pennies became an opt-out program in January, automatically enrolling customers unless they choose to opt-out and, as a result, vastly increasing program funds. At the meeting, TVA announced it would contribute \$1 million to increase the amount of funding from an average \$4,000 to \$8,000 for individual projects. Learn more at www.mifa.org/sharethepennies



MLGW's super lineman, **The Terminator** (portrayed by Earnest Holliday, center, in white hardhat) visited Bon Lin Elementary School on 3/7/2018, entertaining school children and teaching them about electric safety.

The Terminator drives a graphics-wrapped bucket truck to convey messages about safety around power lines.



For several months, the southeast corner of MLGW's headquarters property has been a hive of activity as workers cleared the parking lot, then began construction of **Martin Luther King Jr. Reflection Park**.

Located at Second Street and Martin Luther King Jr. Blvd., the park is shown under construction. Finishing touches were made on 4/3/2018, the day before MLK50 events honoring King. King was assassinated at the Lorraine Motel, just a few blocks south of the park and now part of the National Civil Rights Museum. The park features the sculpture, *I Have Been to the Mountaintop*, by artist Richard Hunt.

Energy Edge is published by the Commercial & Industrial Customer Care department of Memphis Light, Gas and Water Division. Comments and distribution list changes may be e-mailed to: mlgwbsc@mlgw.org