

Natural Gas Safety

Call 811 Before You Dig!

It's FREE.

When you call 811, your utility lines will be located and marked free of charge before you dig. Tennessee law requires that you give 72 hours notice (excluding weekends and holidays) to the one-call center before your digging begins. This service is free, so there's no reason not to call.



Damage can occur while:

- Putting up a fence post.
- Installing a mailbox.
- Building a deck or room addition.
- Planting a garden, trees or shrubbery.
- Any construction is underway that involves digging.

**Know what's below.
Call before you dig.**

Digging without calling can:

- Harm you and those around you; damage property.
- Disrupt service to an entire neighborhood.
- Result in fines and repair costs.

Identifying Natural Gas pipelines:

- Pipelines are usually buried underground.
- Yellow markers are used to show the general, not exact, location of a pipeline.
- Pipelines may not follow a straight course between markers.
- Markers don't show how deep the pipeline is buried or how many lines are in the area.
- Never rely solely on the presence or absence of pipeline markers. Someone may have removed the marker.
- Do not disturb markers. Willful removal or damage of markers is a federal offense.
- Emergency contact information is listed on each pipeline marker.



Remember, natural gas smells like rotten eggs! If you smell it or damage an underground utility in any way, call 911 and MLGW (528-4465) immediately.