

MLGW ELECTRIC RELIABILITY

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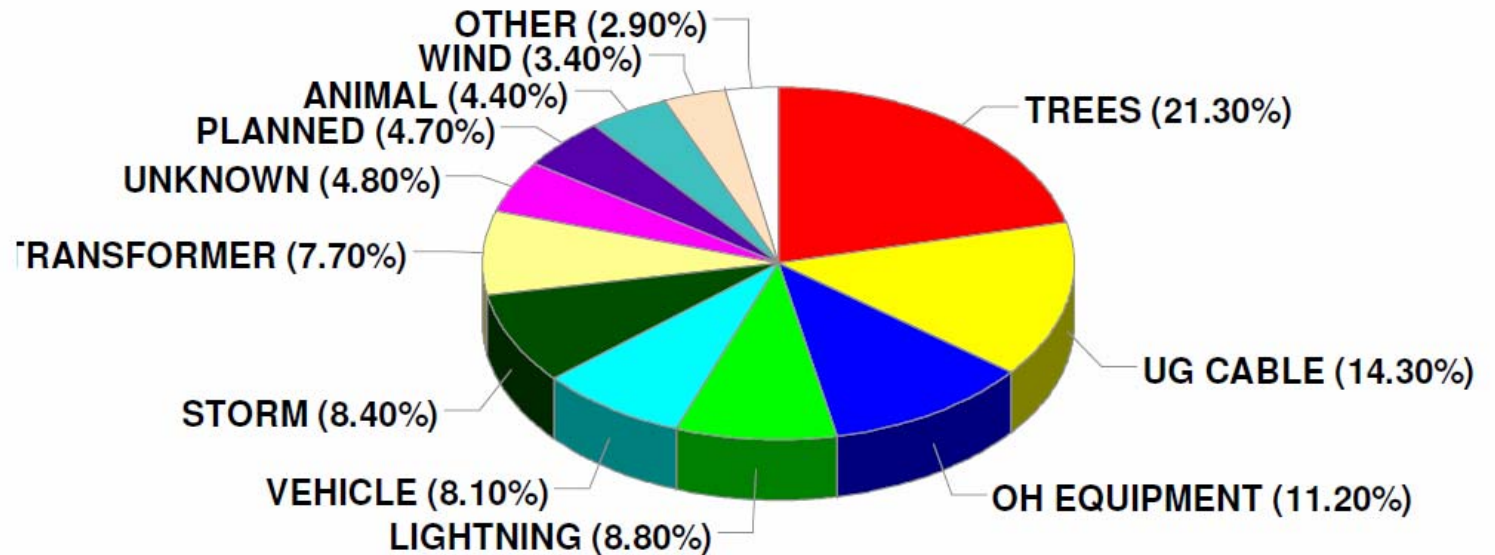


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RELIABILITY METRICS

- 📊 Outages/year – 1.38
- 📊 Average duration/outage – 114.8 Minutes
- 📊 Average time off/year – 2.38 hours
- 📊 Power availability (distribution) – 99.968%
- 📊 Power availability (transmission) – 99.999%

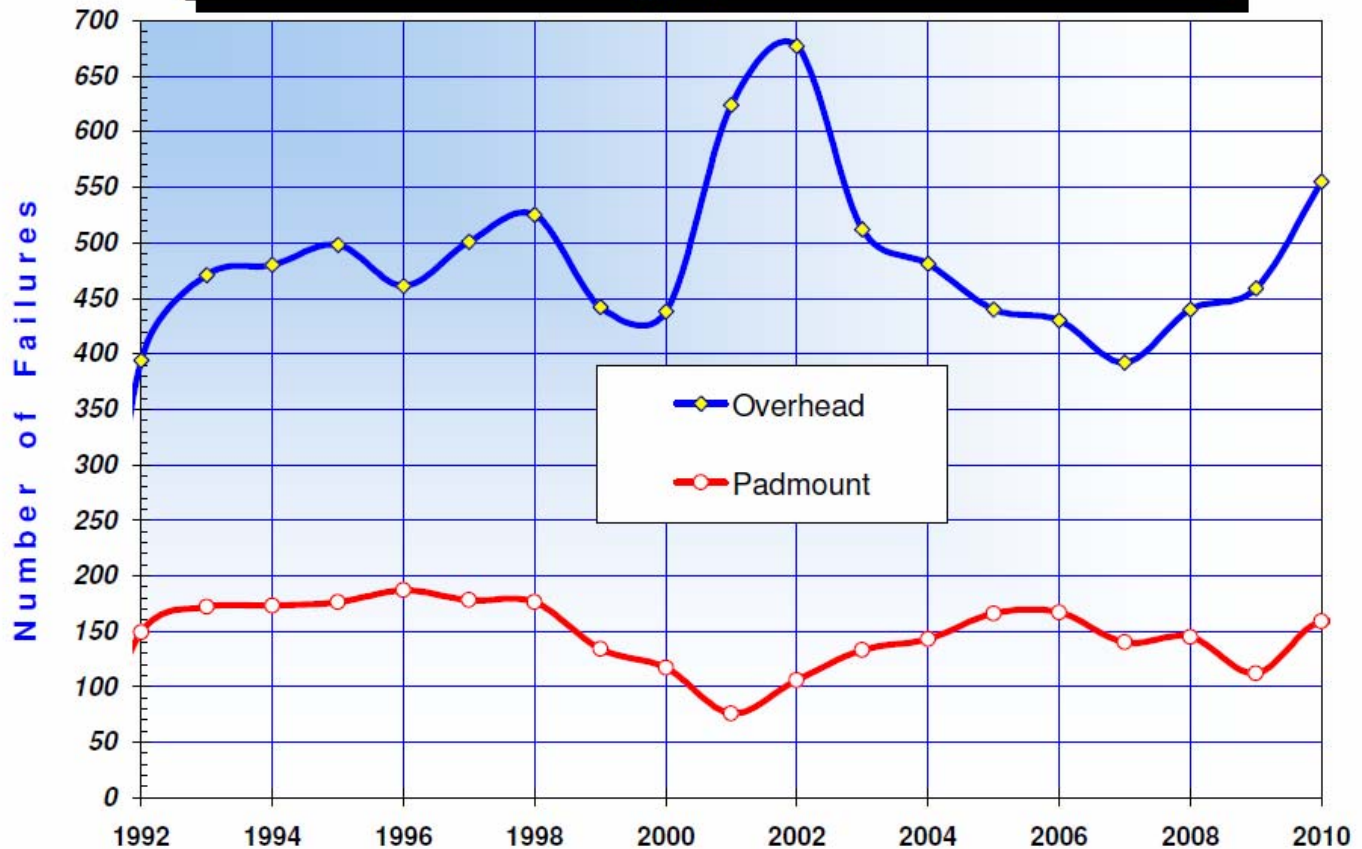
OUTAGE CAUSES



TRANSFORMER FAILURES



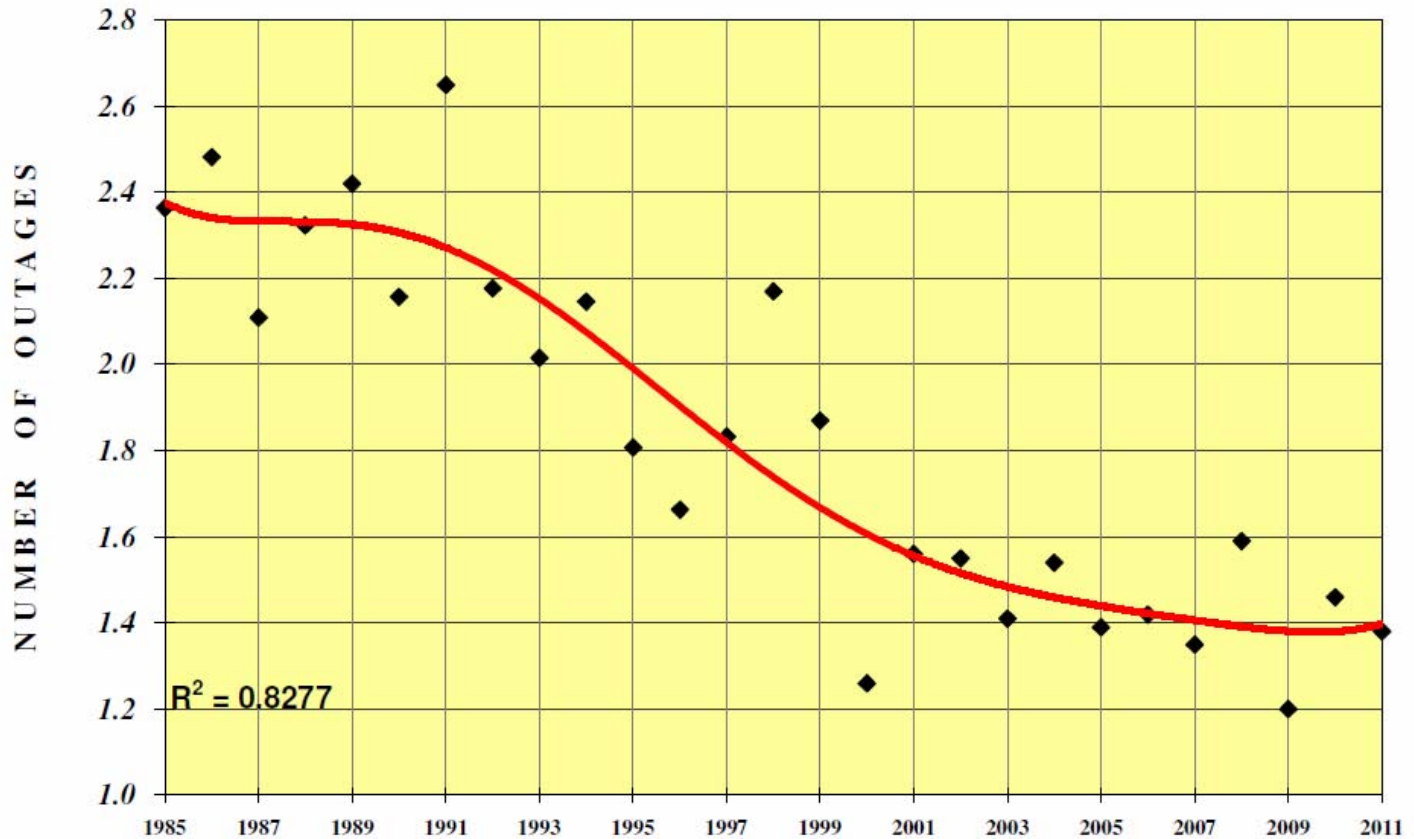
Transformer Failures on Electric Distribution



OUTAGE FREQUENCY



SYSTEM AVERAGE INTERRUPTION FREQUENCY INDEX
Excluding Major Event Days



OUTAGE PREVENTION PROGRAM

- ▣ Analyze causes and develop mitigation strategies
- ▣ Recapitalization of system
 - Replacing outdated equipment with new, more reliable equipment
 - \$3M/year replacing underground cable proactively
- ▣ New substations
- ▣ Line inspections



OUTAGE PREVENTION PROGRAM

Storm-hardening

- Critical customers
- Construction standards
- Seismic prevention
- Vegetation management program

Outage duration improvements

- Smart meters – automatic reporting
- Smart switches - \$1.5M/year

RELIABILITY OVERVIEW

- 📌 Reliability and power quality are equally important
- 📌 Goals
 - Identify problem areas
 - Continually improve grid system
- 📌 Outages do happen
- 📌 Contact your Key Account Representative if you have reliability or power quality issues
- 📌 Key Account Rep and Reliability can help determine strategies to help customer
 - Alternate circuit, redundant transformers, backup generation, UPS, ride-through devices, etc.



QUESTIONS?



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