

# 2012 Utility Bill Comparisons

*for Selected U.S. Cities*



• **Electricity**



• **Natural Gas**



• **Water**

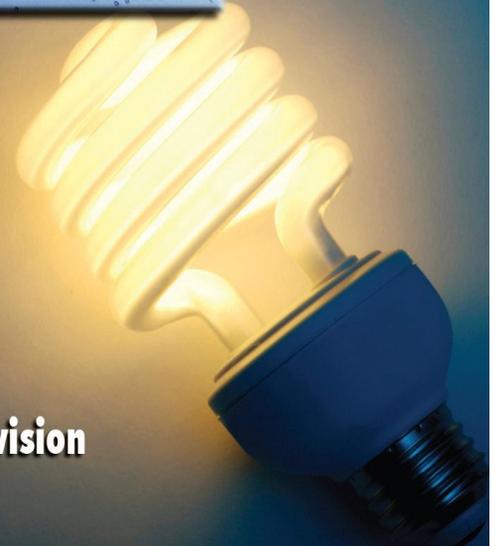


• **Wastewater**



**Memphis Light, Gas and Water Division**

*Rates in effect January 1, 2012*



## **MLGW's Average Residential Utility Bill Ranks Third Lowest**

Each year, MLGW strives to deliver the highest quality service at the lowest possible rates. One way that we measure our performance is to examine how MLGW's average bills compare to those in other cities across the U.S. We survey approximately 50 utilities, including many that are geographically close to Memphis as well as utilities that are similar in size. Some major metro areas are included in the survey as well, which provides a snapshot of average utility bills effective January 1, 2012. These comparative surveys are not opinion surveys; they take into account actual published rates on record from energy providers across the nation.

Traditionally, MLGW has performed well compared to other U.S. utilities in terms of its average bills. Last year, MLGW had the second-lowest combined average residential utility bill of those surveyed (combining electric, natural gas, water and wastewater services). This year, MLGW ranked third lowest in the survey.

Last year, the typical winter residential bill was \$268.98. This year the bill increased slightly to \$274.68. This is an increase of only \$5.70.

Even with MLGW's comparatively low rates, customers can take measures to lower their bills even further. Combining a few steps such as adding insulation, caulking windows and installing a programmable thermostat can add up to big savings. To find out more on how you can save on your bill, go to [www.mlgw.com](http://www.mlgw.com).



The information in this book has been compiled to ensure maximum accuracy at the time of publication. All utility figures were calculated by the participating companies, except where noted. Cities not listed under particular categories did not provide applicable utility figures. Memphis Light, Gas and Water Division cannot guarantee the correctness of the information furnished and cannot be responsible for errors or omissions. For more information about the survey, please call (901) 528-4607.

We are proud to present the 2012 *Utility Bill Comparisons for Selected U.S. Cities*:

*Electricity, Natural Gas, Water and Wastewater.* This publication is compiled by Memphis

Light, Gas and Water Division, Memphis, Tennessee. This survey compares residential,

commercial, and industrial electric, natural gas, water and wastewater bills at various use

levels at rates in effect on January 1, 2012. Only **FIRM RATES** are used in the calculations of

the bills. Cities were selected on the basis of size and geographic location.

The following guidelines were used in providing the utility figures:

- Taxes not booked as revenue by the utility are excluded.
- Special discounts for early payment are excluded.
- Seasonal rates are used when applicable.
- Calculations are based on monthly consumption.
- Special rates are not used for electric space heating and water heating.

### Participating Cities

Rates in effect January 1, 2012

- |                      |                     |                     |
|----------------------|---------------------|---------------------|
| • Austin, TX         | • Baltimore, MD     | • Boston, MA        |
| • Charlotte, NC      | • Chattanooga, TN   | • Chicago, IL       |
| • Cincinnati, OH     | • Clewiston, FL     | • Columbus, OH      |
| • Decatur, IL        | • Detroit, MI       | • Dover, DE         |
| • El Paso, TX        | • Greenville, SC    | • Huntsville, AL    |
| • Indianapolis, IN   | • Jacksonville, FL  | • Seattle, WA       |
| • Knoxville, TN      | • Lakeland, FL      | • Las Vegas, NV     |
| • Lincoln, NE        | • Little Rock, AR   | • Los Angeles, CA   |
| • Louisville, KY     | • Manchester, NH    | • Marietta, GA      |
| • Memphis, TN        | • Milwaukee, WI     | • Myrtle Beach, SC  |
| • Nashville, TN      | • New York, NY      | • Oklahoma City, OK |
| • Olive Branch, MS   | • Omaha, NE         | • Orlando, FL       |
| • Pensacola, FL      | • Peoria, IL        | • Philadelphia, PA  |
| • Phoenix, AZ        | • Reno, NV          | • Rosemead, CA      |
| • Salt Lake City, UT | • San Antonio, TX   | • Springfield, IL   |
| • Springfield, MO    | • Springfield, VA   | • St. Louis, MO     |
| • Washington, D.C.   | • Jackson, MS       | • New Orleans, LA   |
| • Richmond, VA       | • Bellevue, WA      | • Jackson, TN       |
| • Tallahassee, FL    | • Charleston, SC    | • Evansville, IN    |
| • Denver, CO         | • San Francisco, CA | • San Jose, CA      |

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**M**emphis Light, Gas and Water Division (MLGW) is the largest three-service municipal utility system in the nation. It is the distributor of electricity, natural gas and water within Memphis and Shelby County.

#### **ELECTRICITY**

MLGW purchases electricity from the Tennessee Valley Authority (TVA), a federal agency that sells electricity on a non-profit basis to its 158 distributors. MLGW is TVA's largest distributor, purchasing approximately 11 percent of TVA's power. There are four different connection points with TVA; any three of these points are capable of supplying MLGW's peak system demand of approximately 3,600,000 kilowatts. MLGW serves more than 420,900 electric customers.

#### **NATURAL GAS**

MLGW currently purchases natural gas and transports it across three open-access pipeline companies, Texas Gas Transmission Corporation, ANR Pipeline Company and Trunkline Gas Company. MLGW furnishes over 30 billion cubic feet of gas per year to its 313,400 gas customers. MLGW has adequate natural gas under contract to supply the present needs of its customers plus substantially higher demands. Large industrial customers have the option of firm service, interruptible service or transportation service for privately purchased gas. By offering a variety of purchase options, MLGW has been able to keep residential, commercial and industrial gas rates extremely competitive with other major U.S. cities.

#### **ARTESIAN WATER**

MLGW owns and operates one of the largest artesian water systems in the world. On a peak day, MLGW can deliver approximately 250 million gallons of water to more than 255,300 customers. In the layer of water-bearing sands beneath the city, there is an abundant supply of naturally pure, high-quality water that will accommodate the daily needs of a city several times the size of Memphis.

#### **WASTEWATER**

Wastewater treatment facilities are provided by the City of Memphis Public Works Department. Total system treatment capacity is 225 million gallons (MGD) per day. Currently, the daily usage throughout the system stands at about 165 million gallons per day, well below capacity.

MLGW has the necessary facilities to supply the utility needs of the growing Memphis economy. MLGW is proud to provide these services in the community at one of the lowest combined utility rates in the nation. The MLGW Economic Development Department works in partnership with the Memphis Area Chamber of Commerce to promote commercial and industrial development in Memphis and Shelby County by encouraging and facilitating the expansion of local industry and the relocation of new industry. The economic growth and development of the Memphis community is a primary concern of MLGW as it strives to improve the quality of life for all of its customers.

## RESIDENTIAL ELECTRIC BILLS

Rates in effect January 1, 2012

| Rank      | City           | State     | Company                                     | 500 kWh        | 1000 kWh       | 1500 kWh        | 2000 kWh        | 2500 kWh        |
|-----------|----------------|-----------|---|----------------|----------------|-----------------|-----------------|-----------------|
| 1         | Seattle        | WA        | Seattle City Light                          | \$28.40        | \$77.75        | \$127.10        | \$176.45        | \$225.80        |
| 2         | St. Louis      | MO        | AmerenUE                                    | \$46.67        | \$79.04        | \$105.13        | \$131.22        | \$157.31        |
| 3         | Springfield    | MO        | City Utilities of Springfield, MO           | \$46.90        | \$84.07        | \$116.32        | \$148.57        | \$180.82        |
| 4         | Louisville     | KY        | Louisville Gas and Electric Company         | \$47.49        | \$86.27        | \$125.06        | \$163.84        | \$202.64        |
| 5         | Jackson        | MS        | Entergy                                     | \$53.62        | \$88.74        | \$123.89        | \$158.99        | \$194.13        |
| 6         | Lincoln        | NE        | Lincoln Electric System                     | \$50.90        | \$89.10        | \$122.68        | \$156.26        | \$189.85        |
| 7         | San Antonio    | TX        | CPS Energy                                  | \$49.17        | \$90.07        | \$130.99        | \$171.89        | \$212.81        |
| 8         | Austin         | TX        | Austin Energy                               | \$42.55        | \$91.44        | \$140.34        | \$189.23        | \$238.13        |
| 9         | Indianapolis   | IN        | Indianapolis Power and Light                | \$57.40        | \$92.30        | \$127.20        | \$162.10        | \$197.00        |
| 10        | Salt Lake City | UT        | PacifiCorp, dba Rocky Mountain Power        | \$48.29        | \$92.31        | \$136.34        | \$180.36        | \$224.39        |
| 11        | Peoria         | IL        | AmerenCILCO                                 | \$58.05        | \$92.57        | \$118.02        | \$143.47        | \$168.92        |
| 12        | New Orleans    | LA        | Entergy                                     | \$51.56        | \$92.87        | \$130.59        | \$168.28        | \$206.01        |
| 13        | Huntsville     | AL        | Huntsville Utilities                        | \$51.66        | \$94.43        | \$138.02        | \$184.86        | \$231.71        |
| 14        | Myrtle Beach   | SC        | South Carolina Public Service Authority     | \$52.24        | \$94.47        | \$136.71        | \$178.94        | \$221.18        |
| 15        | Richmond       | VA        | Appalachian Power Company                   | \$51.48        | \$94.59        | \$137.72        | \$180.83        | \$223.96        |
| <b>16</b> | <b>Memphis</b> | <b>TN</b> | <b>Memphis Light, Gas and Water</b>         | <b>\$52.68</b> | <b>\$95.76</b> | <b>\$138.84</b> | <b>\$181.92</b> | <b>\$229.27</b> |
| 17        | Omaha          | NE        | Omaha Public Power District                 | \$53.29        | \$96.24        | \$126.43        | \$156.63        | \$186.82        |
| 18        | Knoxville      | TN        | Knoxville Utilities Board                   | \$53.92        | \$96.84        | \$139.76        | \$182.68        | \$225.60        |
| 19        | Bellevue       | WA        | Pudget Sound Energy                         | \$48.53        | \$97.00        | \$147.27        | \$197.54        | \$247.81        |
| 20        | Columbus       | OH        | City of Columbus                            | \$54.35        | \$98.00        | \$141.65        | \$185.30        | \$228.95        |
| 21        | Little Rock    | AR        | Entergy                                     | \$53.86        | \$100.37       | \$133.60        | \$166.80        | \$200.03        |
| 22        | Springfield    | IL        | AmerenCIPS                                  | \$60.33        | \$101.05       | \$139.03        | \$177.01        | \$214.99        |
| 23        | Chattanooga    | TN        | Electric Power Board                        | \$54.68        | \$101.98       | \$149.30        | \$196.60        | \$243.92        |
| 24        | Jackson        | TN        | Jackson Energy Authority                    | \$58.85        | \$102.69       | \$146.54        | \$190.38        | \$234.23        |
| 25        | Lakeland       | FL        | City of Lakeland                            | \$55.81        | \$103.62       | \$153.92        | \$206.73        | \$259.54        |
| 26        | Nashville      | TN        | Nashville Electric Service                  | \$58.07        | \$104.30       | \$150.54        | \$196.77        | \$243.01        |
| 27        | Kissimmee      | FL        | Kissimmee Utility Authority                 | \$57.90        | \$105.63       | \$172.34        | \$226.39        | \$280.45        |
| 28        | Marietta       | GA        | Marietta Power and Water                    | \$60.78        | \$107.97       | \$152.75        | \$197.53        | \$242.32        |
| 29        | Decatur        | IL        | AmerenIP                                    | \$64.22        | \$109.43       | \$152.47        | \$195.52        | \$238.56        |
| 30        | Reno           | NV        | Sierra Pacific Power Company                | \$59.50        | \$109.74       | \$159.99        | \$210.23        | \$260.48        |
| 31        | Clewiston      | FL        | City of Clewiston                           | \$59.58        | \$112.66       | \$165.74        | \$218.82        | \$272.50        |
| 32        | Olive Branch   | MS        | Northcentral Mississippi EPA                | \$66.93        | \$113.74       | \$160.56        | \$207.37        | \$254.19        |
| 33        | Phoenix        | AZ        | Arizona Public Service Company              | \$60.39        | \$118.00       | \$166.47        | \$214.92        | \$263.39        |
| 34        | Chicago        | IL        | Commonwealth Edison Company                 | \$63.45        | \$118.34       | \$168.34        | \$218.33        | \$268.33        |
| 35        | Orlando        | FL        | Orlando Utilities Commission                | \$63.91        | \$119.82       | \$185.73        | \$251.64        | \$317.55        |
| 36        | Tallahassee    | FL        | City of Tallahassee                         | \$63.87        | \$121.10       | \$178.34        | \$235.57        | \$292.81        |
| 37        | Pensacola      | FL        | Gulf Power Company                          | \$66.77        | \$122.65       | \$178.53        | \$234.41        | \$290.29        |
| 38        | Las Vegas      | NV        | Nevada Power Company                        | \$68.02        | \$126.00       | \$184.02        | \$242.00        | \$300.02        |
| 39        | Jacksonville   | FL        | Jacksonville Electric Authority             | \$66.34        | \$126.87       | \$187.41        | \$247.94        | \$308.47        |
| 40        | Charleston     | SC        | South Carolina Electric and Gas             | \$69.16        | \$128.84       | \$187.07        | \$245.30        | \$303.53        |
| 41        | Los Angeles    | CA        | Los Angeles Department of Water and Power   | \$67.29        | \$131.57       | \$197.36        | \$263.14        | \$328.93        |
| 42        | Dover          | DE        | City of Dover - Utilities                   | \$73.22        | \$141.43       | \$209.65        | \$277.86        | \$346.08        |
| 43        | Evansville     | IN        | Vectren (Southern Indiana Gas and Electric) | \$84.72        | \$158.41       | \$232.13        | \$305.82        | \$379.54        |
| 44        | Manchester     | NH        | Public Service of New Hampshire             | \$86.58        | \$161.62       | \$236.66        | \$311.70        | \$386.74        |
| 45        | Boston         | MA        | NSTAR Electric and Gas                      | \$86.15        | \$165.86       | \$245.58        | \$325.29        | \$405.01        |
| 46        | Rosemead       | CA        | Southern California Edison Company          | \$82.07        | \$222.79       | \$376.79        | \$530.80        | \$684.80        |

**COMMERCIAL ELECTRIC BILLS**

Rates in effect January 1, 2012

| 40 kW<br>5,000 kWh Per Month |                |           | 100 kW<br>10,000 kWh Per Month |      |                | 500 kW<br>100,000 kWh Per Month |                   |       | 1500 kW<br>500,000 kWh Per Month |           |                    |    |                |           |                    |
|------------------------------|----------------|-----------|--------------------------------|------|----------------|---------------------------------|-------------------|-------|----------------------------------|-----------|--------------------|----|----------------|-----------|--------------------|
| Rank                         | City           | State     | Rank                           | City | State          | Rank                            | City              | State | Rank                             | City      | State              |    |                |           |                    |
| 1                            | Seattle        | WA        | \$345.00                       | 1    | Seattle        | WA                              | \$714.00          | 1     | Chicago                          | IL        | \$3,191.87         | 1  | Chicago        | IL        | \$10,382.24        |
| 2                            | St. Louis      | MO        | \$378.19                       | 2    | Peoria         | IL                              | \$730.44          | 2     | Seattle                          | WA        | \$6,510.00         | 2  | Evansville     | IN        | \$24,393.80        |
| 3                            | Peoria         | IL        | \$387.09                       | 3    | Springfield    | IL                              | \$738.04          | 3     | St. Louis                        | MO        | \$6,556.54         | 3  | St. Louis      | MO        | \$28,558.54        |
| 4                            | Lincoln        | NE        | \$401.62                       | 4    | Decatur        | IL                              | \$834.25          | 4     | Richmond                         | VA        | \$8,049.00         | 4  | Seattle        | WA        | \$30,698.00        |
| 5                            | Springfield    | IL        | \$403.09                       | 5    | St. Louis      | MO                              | \$849.34          | 5     | Jackson                          | MS        | \$8,081.36         | 5  | Springfield    | IL        | \$31,852.01        |
| 6                            | Omaha          | NE        | \$406.60                       | 6    | Richmond       | VA                              | \$1,052.00        | 6     | Omaha                            | NE        | \$8,282.05         | 6  | Peoria         | IL        | \$32,062.55        |
| 7                            | Decatur        | IL        | \$447.70                       | 7    | Omaha          | NE                              | \$1,085.95        | 7     | Springfield                      | IL        | \$8,506.91         | 7  | Omaha          | NE        | \$32,395.31        |
| 8                            | Louisville     | KY        | \$453.27                       | 8    | Little Rock    | AR                              | \$1,124.02        | 8     | Peoria                           | IL        | \$8,794.37         | 8  | Decatur        | IL        | \$33,542.66        |
| 9                            | Bellevue       | WA        | \$485.62                       | 9    | Jackson        | MS                              | \$1,150.78        | 9     | Little Rock                      | AR        | \$9,199.24         | 9  | Jackson        | MS        | \$33,712.16        |
| 10                           | Richmond       | VA        | \$498.00                       | 10   | Charleston     | SC                              | \$1,160.52        | 10    | Decatur                          | IL        | \$9,528.72         | 10 | Springfield    | MO        | \$36,620.00        |
| 11                           | <b>Memphis</b> | <b>TN</b> | <b>\$506.87</b>                | 11   | Evansville     | IN                              | \$1,286.82        | 11    | New Orleans                      | LA        | \$9,531.08         | 11 | Little Rock    | AR        | \$36,626.19        |
| 12                           | Knoxville      | TN        | \$508.40                       | 12   | New Orleans    | LA                              | \$1,305.73        | 12    | Springfield                      | MO        | \$9,575.00         | 12 | Salt Lake City | UT        | \$37,766.64        |
| 13                           | Lakeland       | FL        | \$509.08                       | 13   | Chicago        | IL                              | \$1,374.68        | 13    | Salt Lake City                   | UT        | \$10,172.58        | 13 | Lincoln        | NE        | \$38,666.67        |
| 14                           | Jackson        | TN        | \$515.45                       | 14   | Lakeland       | FL                              | \$1,399.86        | 14    | Indianapolis                     | IN        | \$10,333.47        | 14 | New Orleans    | LA        | \$38,858.58        |
| 15                           | Indianapolis   | IN        | \$515.78                       | 15   | Clewiston      | FL                              | \$1,406.60        | 15    | Lakeland                         | FL        | \$10,422.60        | 15 | Indianapolis   | IN        | \$39,144.67        |
| 16                           | Little Rock    | AR        | \$526.51                       | 16   | Bellevue       | WA                              | \$1,418.80        | 16    | Louisville                       | KY        | \$10,894.24        | 16 | Louisville     | KY        | \$39,735.42        |
| 17                           | Huntsville     | AL        | \$539.57                       | 17   | Jacksonville   | FL                              | \$1,455.52        | 17    | Bellevue                         | WA        | \$10,976.60        | 17 | Richmond       | VA        | \$41,070.00        |
| 18                           | Chattanooga    | TN        | \$539.95                       | 18   | Pensacola      | FL                              | \$1,458.81        | 18    | Charleston                       | SC        | \$11,207.22        | 18 | Myrtle Beach   | SC        | \$41,308.00        |
| 19                           | Nashville      | TN        | \$546.73                       | 19   | Springfield    | MO                              | \$1,529.00        | 19    | Huntsville                       | AL        | \$11,613.77        | 19 | Phoenix        | AZ        | \$41,848.73        |
| 20                           | Jackson        | MS        | \$567.11                       | 20   | Huntsville     | AL                              | \$1,536.77        | 20    | Orlando                          | FL        | \$11,615.00        | 20 | Lakeland       | FL        | \$43,543.00        |
| 21                           | Evansville     | IN        | \$569.48                       | 21   | Orlando        | FL                              | \$1,588.50        | 21    | Jackson                          | TN        | \$11,651.60        | 21 | Columbus       | OH        | \$44,121.00        |
| 22                           | Jacksonville   | FL        | \$588.00                       | 22   | Jackson        | TN                              | \$1,625.80        | 22    | <b>Memphis</b>                   | <b>TN</b> | <b>\$11,673.02</b> | 22 | Bellevue       | WA        | \$44,332.59        |
| 23                           | New Orleans    | LA        | \$590.88                       | 23   | Knoxville      | TN                              | \$1,644.70        | 23    | Myrtle Beach                     | SC        | \$11,770.00        | 23 | Huntsville     | AL        | \$45,928.92        |
| 24                           | Charleston     | SC        | \$602.37                       | 24   | Indianapolis   | IN                              | \$1,657.61        | 24    | Knoxville                        | TN        | \$11,789.85        | 24 | Charleston     | SC        | \$46,475.00        |
| 25                           | Chicago        | IL        | \$646.38                       | 25   | <b>Memphis</b> | <b>TN</b>                       | <b>\$1,674.02</b> | 25    | Lincoln                          | NE        | \$11,910.00        | 25 | Jackson        | TN        | \$46,580.00        |
| 26                           | Springfield    | MO        | \$675.70                       | 26   | Kissimmee      | FL                              | \$1,682.64        | 26    | Phoenix                          | AZ        | \$11,911.43        | 26 | Austin         | TX        | \$46,795.31        |
| 27                           | Clewiston      | FL        | \$684.80                       | 27   | Salt Lake City | UT                              | \$1,752.20        | 27    | Clewiston                        | FL        | \$11,951.00        | 27 | <b>Memphis</b> | <b>TN</b> | <b>\$46,821.84</b> |
| 28                           | Pensacola      | FL        | \$689.46                       | 28   | Nashville      | TN                              | \$1,757.17        | 28    | Columbus                         | OH        | \$11,951.00        | 28 | Knoxville      | TN        | \$48,330.00        |
| 29                           | Orlando        | FL        | \$729.25                       | 29   | Marietta       | GA                              | \$1,771.42        | 29    | Austin                           | TX        | \$11,988.44        | 29 | Rosemead       | CA        | \$48,395.65        |
| 30                           | Salt Lake City | UT        | \$769.18                       | 30   | Louisville     | KY                              | \$1,778.93        | 30    | Tallahassee                      | FL        | \$12,181.30        | 30 | Orlando        | FL        | \$49,955.00        |
| 31                           | Kissimmee      | FL        | \$780.19                       | 31   | Tallahassee    | FL                              | \$1,783.80        | 31    | Pensacola                        | FL        | \$12,292.77        | 31 | Nashville      | TN        | \$50,193.95        |
| 32                           | Austin         | TX        | \$796.63                       | 32   | Chattanooga    | TN                              | \$1,789.00        | 32    | Evansville                       | IN        | \$12,676.80        | 32 | Tallahassee    | FL        | \$50,455.30        |
| 33                           | Tallahassee    | FL        | \$817.25                       | 33   | Lincoln        | NE                              | \$1,818.67        | 33    | Kissimmee                        | FL        | \$12,682.12        | 33 | Kissimmee      | FL        | \$51,022.12        |
| 34                           | Myrtle Beach   | SC        | \$867.65                       | 34   | Austin         | TX                              | \$1,856.19        | 34    | Chattanooga                      | TN        | \$12,952.60        | 34 | Pensacola      | FL        | \$51,258.77        |
| 35                           | Marietta       | GA        | \$886.59                       | 35   | Rosemead       | CA                              | \$2,018.77        | 35    | Jacksonville                     | FL        | \$13,179.77        | 35 | Chattanooga    | TN        | \$51,275.63        |
| 36                           | Columbus       | OH        | \$890.80                       | 36   | Columbus       | OH                              | \$2,023.00        | 36    | Rosemead                         | CA        | \$13,340.68        | 36 | Marietta       | GA        | \$52,629.25        |
| 37                           | Los Angeles    | CA        | \$916.00                       | 37   | Los Angeles    | CA                              | \$2,036.00        | 37    | Marietta                         | GA        | \$14,402.45        | 37 | Clewiston      | FL        | \$56,015.00        |
| 38                           | Rosemead       | CA        | \$954.67                       | 38   | Myrtle Beach   | SC                              | \$2,066.70        | 38    | Los Angeles                      | CA        | \$14,420.00        | 38 | Jacksonville   | FL        | \$58,863.18        |
| 39                           | Phoenix        | AZ        | \$955.16                       | 39   | Phoenix        | AZ                              | \$2,098.89        | 39    | Manchester                       | NH        | \$15,479.37        | 39 | Los Angeles    | CA        | \$60,580.00        |
| 40                           | Boston         | MA        | \$1,016.19                     | 40   | Manchester     | NH                              | \$2,236.97        | 40    | Nashville                        | TN        | \$15,575.87        | 40 | Manchester     | NH        | \$64,661.12        |
| 41                           | Manchester     | NH        | \$1,017.62                     | 41   | Dover          | DE                              | \$2,414.30        | 41    | Dover                            | DE        | \$16,158.00        | 41 | Dover          | DE        | \$65,030.00        |
| 42                           | Dover          | DE        | \$1,057.65                     | 42   | Boston         | MA                              | \$2,422.29        | 42    | Boston                           | MA        | \$19,623.67        | 42 | Boston         | MA        | \$78,669.57        |

INDUSTRIAL ELECTRIC BILLS

Rates in effect January 1, 2012

| 5,000 kW<br>1,500,000 kWh Per Month |                |           | 20,000 kW<br>10,000,000 kWh Per Month |           |                | 70,000 kW<br>50,000,000 kWh Per Month |                     |           |                |           |                       |
|-------------------------------------|----------------|-----------|---------------------------------------|-----------|----------------|---------------------------------------|---------------------|-----------|----------------|-----------|-----------------------|
| Rank                                | City           | State     | Rank                                  | City      | State          | Rank                                  | City                | State     |                |           |                       |
| 1                                   | Chicago        | IL        | \$33,038.22                           | 1         | Chicago        | IL                                    | \$110,830.67        | 1         | Chicago        | IL        | \$413,551.59          |
| 2                                   | St. Louis      | MO        | \$83,457.73                           | 2         | St. Louis      | MO                                    | \$450,722.23        | 2         | St. Louis      | MO        | \$2,004,822.23        |
| 3                                   | Seattle        | WA        | \$92,385.00                           | 3         | Salt Lake City | UT                                    | \$478,824.59        | 3         | Salt Lake City | UT        | \$2,085,281.89        |
| 4                                   | Salt Lake City | UT        | \$92,574.10                           | 4         | Richmond       | VA                                    | \$521,420.00        | 4         | Richmond       | VA        | \$2,178,330.00        |
| 5                                   | Springfield    | IL        | \$93,250.64                           | 5         | Omaha          | NE                                    | \$546,922.00        | 5         | Lincoln        | NE        | \$2,328,566.67        |
| 6                                   | Peoria         | IL        | \$93,647.18                           | 6         | Jackson        | MS                                    | \$555,011.67        | 6         | Omaha          | NE        | \$2,372,022.00        |
| 7                                   | Jackson        | MS        | \$97,484.83                           | 7         | Louisville     | KY                                    | \$556,707.48        | 7         | Jackson        | MS        | \$2,522,615.14        |
| 8                                   | Decatur        | IL        | \$98,512.64                           | 8         | Seattle        | WA                                    | \$567,116.00        | 8         | Huntsville     | AL        | \$2,542,150.00        |
| 9                                   | Omaha          | NE        | \$102,100.31                          | 9         | Lincoln        | NE                                    | \$567,733.33        | 9         | Springfield    | MO        | \$2,675,330.00        |
| 10                                  | Bellevue       | WA        | \$106,401.48                          | 10        | Springfield    | IL                                    | \$568,201.84        | 10        | Knoxville      | TN        | \$2,691,200.00        |
| 11                                  | Louisville     | KY        | \$106,789.26                          | 11        | Peoria         | IL                                    | \$577,114.01        | 11        | Little Rock    | AR        | \$2,692,643.09        |
| 12                                  | Little Rock    | AR        | \$108,123.15                          | 12        | Little Rock    | AR                                    | \$594,578.55        | 12        | Myrtle Beach   | SC        | \$2,707,867.00        |
| 13                                  | Springfield    | MO        | \$114,530.00                          | 13        | Decatur        | IL                                    | \$598,213.83        | 13        | Springfield    | IL        | \$2,737,750.84        |
| 14                                  | Richmond       | VA        | \$119,270.00                          | 14        | Rosemead       | CA                                    | \$601,622.08        | 14        | Peoria         | IL        | \$2,796,415.94        |
| 15                                  | Lincoln        | NE        | \$119,400.00                          | 15        | Springfield    | MO                                    | \$608,980.00        | 15        | Seattle        | WA        | \$2,797,736.00        |
| 16                                  | New Orleans    | LA        | \$119,653.21                          | 16        | Knoxville      | TN                                    | \$627,800.00        | 16        | Rosemead       | CA        | \$2,843,455.08        |
| 17                                  | Indianapolis   | IN        | \$121,062.67                          | 17        | Myrtle Beach   | SC                                    | \$628,262.00        | 17        | Decatur        | IL        | \$2,876,407.79        |
| 18                                  | Myrtle Beach   | SC        | \$124,535.50                          | 18        | Huntsville     | AL                                    | \$640,750.00        | 18        | Indianapolis   | IN        | \$2,933,770.67        |
| 19                                  | Clewiston      | FL        | \$127,540.00                          | 19        | Indianapolis   | IN                                    | \$652,150.67        | 19        | Clewiston      | FL        | \$3,005,900.00        |
| 20                                  | Austin         | TX        | \$128,598.00                          | 20        | Bellevue       | WA                                    | \$656,294.76        | 20        | Austin         | TX        | \$3,139,592.00        |
| 21                                  | Huntsville     | AL        | \$142,298.92                          | 21        | Clewiston      | FL                                    | \$678,000.00        | 21        | New Orleans    | LA        | \$3,157,674.24        |
| 22                                  | Charleston     | SC        | \$142,765.00                          | 22        | New Orleans    | LA                                    | \$687,071.99        | 22        | Bellevue       | WA        | \$3,162,145.24        |
| 23                                  | Jackson        | TN        | \$143,770.00                          | 23        | Austin         | TX                                    | \$699,112.00        | 23        | Phoenix        | AZ        | \$3,162,841.66        |
| 24                                  | Lakeland       | FL        | \$144,474.00                          | 24        | Jackson        | TN                                    | \$742,050.00        | 24        | Jackson        | TN        | \$3,183,150.00        |
| <b>25</b>                           | <b>Memphis</b> | <b>TN</b> | <b>\$144,981.84</b>                   | 25        | Phoenix        | AZ                                    | \$746,736.66        | <b>25</b> | <b>Memphis</b> | <b>TN</b> | <b>\$3,220,450.00</b> |
| 26                                  | Chattanooga    | TN        | \$148,635.00                          | 26        | Charleston     | SC                                    | \$756,500.00        | 26        | Nashville      | TN        | \$3,237,900.00        |
| 27                                  | Orlando        | FL        | \$150,210.00                          | 27        | Nashville      | TN                                    | \$757,800.00        | 27        | Chattanooga    | TN        | \$3,283,710.00        |
| 28                                  | Phoenix        | AZ        | \$150,362.16                          | <b>28</b> | <b>Memphis</b> | <b>TN</b>                             | <b>\$765,250.00</b> | 28        | Charleston     | SC        | \$3,358,900.00        |
| 29                                  | Rosemead       | CA        | \$150,506.90                          | 29        | Chattanooga    | TN                                    | \$766,410.00        | 29        | Columbus       | OH        | \$3,413,315.00        |
| 30                                  | Knoxville      | TN        | \$154,960.00                          | 30        | Lakeland       | FL                                    | \$776,090.00        | 30        | Lakeland       | FL        | \$3,462,430.00        |
| 31                                  | Tallahassee    | FL        | \$156,370.30                          | 31        | Columbus       | OH                                    | \$795,315.00        | 31        | Jacksonville   | FL        | \$3,501,199.91        |
| 32                                  | Columbus       | OH        | \$156,915.00                          | 32        | Kissimmee      | FL                                    | \$897,757.12        | 32        | Evansville     | IN        | \$3,919,305.88        |
| 33                                  | Pensacola      | FL        | \$158,203.77                          | 33        | Orlando        | FL                                    | \$900,975.00        | 33        | Tallahassee    | FL        | \$4,003,255.30        |
| 34                                  | Kissimmee      | FL        | \$159,032.12                          | 34        | Tallahassee    | FL                                    | \$905,755.30        | 34        | Kissimmee      | FL        | \$4,123,757.12        |
| 35                                  | Nashville      | TN        | \$159,643.95                          | 35        | Pensacola      | FL                                    | \$926,668.77        | 35        | Orlando        | FL        | \$4,279,575.00        |
| 36                                  | Los Angeles    | CA        | \$169,682.00                          | 36        | Evansville     | IN                                    | \$931,658.83        | 36        | Pensacola      | FL        | \$4,326,716.69        |
| 37                                  | Jacksonville   | FL        | \$176,917.02                          | 37        | Jacksonville   | FL                                    | \$1,015,035.92      | 37        | Los Angeles    | CA        | \$4,936,175.00        |
| 38                                  | Evansville     | IN        | \$189,014.71                          | 38        | Los Angeles    | CA                                    | \$1,043,815.00      | 38        | Dover          | DE        | \$5,245,515.00        |
| 39                                  | Manchester     | NH        | \$197,561.00                          | 39        | Dover          | DE                                    | \$1,143,315.00      | 39        | Manchester     | NH        | \$5,662,751.00        |
| 40                                  | Dover          | DE        | \$202,910.00                          | 40        | Manchester     | NH                                    | \$1,189,151.00      | 40        | Boston         | MA        | \$6,310,674.57        |
| 41                                  | Boston         | MA        | \$244,754.57                          | 41        | Boston         | MA                                    | \$1,376,374.57      |           |                |           |                       |

## RESIDENTIAL GAS BILLS

Rates in effect January 1, 2012

| Rank     | City             | State     | Company                                 | 10 CCF         | 50 CCF         | 100 CCF        | 150 CCF         | 200 CCF         | 250 CCF         |
|----------|------------------|-----------|---|----------------|----------------|----------------|-----------------|-----------------|-----------------|
| 1        | El Paso          | TX        | Texas Gas Service Company               | \$15.57        | \$33.43        | \$55.75        | \$78.07         | \$100.39        | \$141.76        |
| 2        | Omaha            | NE        | Metropolitan Utilities District         | \$22.08        | \$42.42        | \$67.83        | \$93.25         | \$118.66        | \$144.08        |
| 3        | Columbus         | OH        | Columbia Gas of Ohio                    | \$26.42        | \$46.28        | \$71.10        | \$95.92         | \$120.74        | \$145.56        |
| 4        | Springfield      | MO        | City Utilities of Springfield, MO       | \$18.95        | \$42.71        | \$72.40        | \$102.11        | \$131.80        | \$161.51        |
| 5        | Reno             | NV        | Sierra Pacific Power Company            | \$14.84        | \$40.23        | \$71.95        | \$103.68        | \$135.39        | \$167.12        |
| 6        | Austin           | TX        | Texas Gas Service Company               | \$16.58        | \$42.04        | \$73.87        | \$105.71        | \$137.54        | \$169.37        |
| 7        | Chicago          | IL        | The Peoples Gas Light and Coke Company  | \$26.04        | \$56.84        | \$84.82        | \$112.81        | \$140.79        | \$168.78        |
| 8        | Olive Branch     | MS        | City of Olive Branch - Utility Services | \$12.65        | \$42.01        | \$75.63        | \$109.25        | \$142.87        | \$176.49        |
| <b>9</b> | <b>Memphis</b>   | <b>TN</b> | <b>Memphis Light, Gas and Water</b>     | <b>\$17.36</b> | <b>\$46.80</b> | <b>\$83.60</b> | <b>\$115.90</b> | <b>\$148.20</b> | <b>\$180.50</b> |
| 10       | Evansville       | IN        | Vectren Corporation                     | \$18.23        | \$47.12        | \$81.48        | \$115.84        | \$150.19        | \$184.55        |
| 11       | Peoria           | IL        | Ameren Illinois                         | \$24.86        | \$52.24        | \$86.47        | \$120.70        | \$154.93        | \$189.16        |
| 12       | Decatur          | IL        | Ameren Illinois                         | \$28.41        | \$55.35        | \$89.04        | \$122.72        | \$156.41        | \$190.09        |
| 13       | Salt Lake City   | UT        | Questar Gas Company                     | \$12.58        | \$42.91        | \$80.82        | \$118.73        | \$156.64        | \$194.55        |
| 14       | San Antonio      | TX        | CPS Energy                              | \$16.53        | \$46.86        | \$84.77        | \$122.67        | \$160.58        | \$198.49        |
| 15       | Chattanooga      | TN        | Chattanooga Gas Company                 | \$23.24        | \$52.18        | \$88.37        | \$124.55        | \$160.74        | \$196.92        |
| 16       | Louisville       | KY        | Louisville Gas and Electric Company     | \$20.32        | \$50.94        | \$89.23        | \$127.50        | \$165.78        | \$204.08        |
| 17       | Detroit          | MI        | Michigan Consolidated Gas Company       | \$18.40        | \$49.99        | \$89.48        | \$128.96        | \$168.45        | \$207.94        |
| 18       | Indianapolis     | IN        | Citizens Gas & Coke Utility             | \$20.85        | \$55.84        | \$95.18        | \$134.52        | \$173.86        | \$213.20        |
| 19       | Nashville        | TN        | Piedmont Natural Gas - Tennessee        | \$21.12        | \$53.60        | \$94.21        | \$134.81        | \$175.41        | \$216.02        |
| 20       | St. Louis        | MO        | Laclede Gas Company                     | \$34.32        | \$74.24        | \$108.44       | \$142.64        | \$176.84        | \$211.04        |
| 21       | Springfield      | IL        | Ameren Illinois                         | \$29.80        | \$61.05        | \$100.11       | \$139.17        | \$178.23        | \$217.29        |
| 22       | Milwaukee        | WI        | We Energies (Wisconsin Gas)             | \$17.94        | \$51.96        | \$94.49        | \$137.02        | \$179.55        | \$222.08        |
| 23       | New Orleans      | LA        | Entergy                                 | \$21.94        | \$55.64        | \$97.77        | \$139.91        | \$182.02        | \$224.15        |
| 24       | Jackson          | TN        | Jackson Energy Authority                | \$21.32        | \$42.48        | \$101.27       | \$144.42        | \$187.71        | \$230.94        |
| 25       | Huntsville       | AL        | Huntsville Utilities                    | \$14.20        | \$53.00        | \$101.50       | \$150.00        | \$198.50        | \$247.00        |
| 26       | Greenville       | SC        | Piedmont Natural Gas - South Carolina   | \$19.50        | \$57.51        | \$105.01       | \$152.52        | \$200.03        | \$247.54        |
| 27       | Charlotte        | NC        | Piedmont Natural Gas - North Carolina   | \$19.52        | \$57.60        | \$105.21       | \$152.81        | \$200.42        | \$248.02        |
| 28       | Los Angeles      | CA        | Southern California Gas Company         | \$12.82        | \$44.12        | \$96.23        | \$148.35        | \$200.46        | \$252.58        |
| 29       | Charleston       | SC        | South Carolina Electric and Gas         | \$20.83        | \$60.57        | \$110.23       | \$159.90        | \$209.56        | \$259.23        |
| 30       | Springfield      | VA        | Washington Gas Virginia                 | \$22.98        | \$65.41        | \$115.08       | \$163.46        | \$210.56        | \$257.65        |
| 31       | Knoxville        | TN        | Knoxville Utilities Board               | \$17.68        | \$62.69        | \$113.72       | \$164.74        | \$215.76        | \$266.79        |
| 32       | Baltimore        | MD        | Washington Gas Maryland                 | \$21.46        | \$65.98        | \$116.95       | \$167.91        | \$217.47        | \$264.91        |
| 33       | Bellevue         | WA        | Pudget Sound Energy                     | \$20.53        | \$62.64        | \$115.28       | \$167.92        | \$220.56        | \$273.21        |
| 34       | Boston           | MA        | NSTAR Electric and Gas                  | \$20.52        | \$74.39        | \$127.01       | \$179.63        | \$232.25        | \$284.87        |
| 35       | Jacksonville     | FL        | TECO - People's Gas                     | \$26.04        | \$75.20        | \$130.40       | \$185.62        | \$240.82        | \$296.03        |
| 36       | Lakeland         | FL        | TECO - People's Gas                     | \$26.04        | \$75.20        | \$130.40       | \$185.62        | \$240.82        | \$296.03        |
| 37       | Washington, D.C. |           | Washington Gas District of Columbia     | \$19.81        | \$67.18        | \$126.40       | \$185.63        | \$244.85        | \$304.08        |
| 38       | Dover            | DE        | Chesapeake Utilities                    | \$29.00        | \$85.21        | \$142.90       | \$200.58        | \$258.27        | \$315.95        |
| 39       | Tallahassee      | FL        | City of Tallahassee                     | \$23.04        | \$75.36        | \$140.74       | \$206.14        | \$271.54        | \$336.93        |

# COMMERCIAL GAS BILLS

Rates in effect January 1, 2012

| 200 CCF Per Month |                  |           |                 | 500 CCF Per Month |                  |           |                 | 1000 CCF Per Month |                  |           |                 |
|-------------------|------------------|-----------|-----------------|-------------------|------------------|-----------|-----------------|--------------------|------------------|-----------|-----------------|
| Rank              | City             | State     |                 | Rank              | City             | State     |                 | Rank               | City             | State     |                 |
| 1                 | El Paso          | TX        | \$119.48        | 1                 | El Paso          | TX        | \$286.09        | 1                  | El Paso          | TX        | \$553.79        |
| 2                 | Evansville       | IN        | \$147.45        | 2                 | Omaha            | NE        | \$306.65        | 2                  | Omaha            | NE        | \$571.30        |
| 3                 | Omaha            | NE        | \$147.86        | 3                 | Chicago          | IL        | \$325.19        | 3                  | Chicago          | IL        | \$609.86        |
| 4                 | Springfield      | MO        | \$150.30        | 4                 | Springfield      | MO        | \$328.50        | 4                  | Springfield      | MO        | \$625.50        |
| 5                 | Austin           | TX        | \$152.28        | 5                 | Evansville       | IN        | \$335.62        | 5                  | Evansville       | IN        | \$633.77        |
| 6                 | Chicago          | IL        | \$154.38        | 6                 | Austin           | TX        | \$359.16        | 6                  | Decatur          | IL        | \$685.49        |
| <b>7</b>          | <b>Memphis</b>   | <b>TN</b> | <b>\$159.00</b> | <b>7</b>          | <b>Memphis</b>   | <b>TN</b> | <b>\$360.00</b> | 7                  | Austin           | TX        | \$703.96        |
| 8                 | San Antonio      | TX        | \$160.58        | 8                 | Decatur          | IL        | \$370.73        | <b>8</b>           | <b>Memphis</b>   | <b>TN</b> | <b>\$720.00</b> |
| 9                 | Olive Branch     | MS        | \$170.59        | 9                 | Peoria           | IL        | \$371.59        | 9                  | Olive Branch     | MS        | \$724.34        |
| 10                | Louisville       | KY        | \$170.87        | 10                | Olive Branch     | MS        | \$378.25        | 10                 | Louisville       | KY        | \$734.40        |
| 11                | Indianapolis     | IN        | \$171.22        | 11                | Louisville       | KY        | \$382.20        | 11                 | Los Angeles      | CA        | \$755.23        |
| 12                | Peoria           | IL        | \$172.65        | 12                | San Antonio      | TX        | \$388.03        | 12                 | Indianapolis     | IN        | \$760.30        |
| 13                | Milwaukee        | WI        | \$179.55        | 13                | Indianapolis     | IN        | \$395.05        | 13                 | San Antonio      | TX        | \$767.11        |
| 14                | Decatur          | IL        | \$181.87        | 14                | Springfield      | IL        | \$413.21        | 14                 | Detroit          | MI        | \$811.70        |
| 15                | Detroit          | MI        | \$182.34        | 15                | Los Angeles      | CA        | \$415.74        | 15                 | Springfield      | IL        | \$813.96        |
| 16                | Springfield      | IL        | \$189.84        | 16                | Detroit          | MI        | \$418.35        | 16                 | Peoria           | IL        | \$840.74        |
| 17                | Los Angeles      | CA        | \$199.78        | 17                | Milwaukee        | WI        | \$434.73        | 17                 | Milwaukee        | WI        | \$860.03        |
| 18                | St. Louis        | MO        | \$205.80        | 18                | Jackson          | TN        | \$462.92        | 18                 | Jackson          | TN        | \$890.32        |
| 19                | Jackson          | TN        | \$206.48        | 19                | Springfield      | VA        | \$482.89        | 19                 | Greenville       | SC        | \$908.03        |
| 20                | Huntsville       | AL        | \$208.00        | 20                | Greenville       | SC        | \$491.52        | 20                 | Charlotte        | NC        | \$933.18        |
| 21                | Springfield      | VA        | \$209.92        | 21                | Charlotte        | NC        | \$504.09        | 21                 | Springfield      | VA        | \$937.84        |
| 22                | New Orleans      | LA        | \$216.21        | 22                | Charleston       | SC        | \$505.03        | 22                 | New Orleans      | LA        | \$943.44        |
| 23                | Charleston       | SC        | \$216.34        | 23                | New Orleans      | LA        | \$507.35        | 23                 | Charleston       | SC        | \$986.18        |
| 24                | Boston           | MA        | \$220.75        | 24                | Huntsville       | AL        | \$509.50        | 24                 | Huntsville       | AL        | \$1,012.00      |
| 25                | Knoxville        | TN        | \$227.21        | 25                | Bellevue         | WA        | \$526.30        | 25                 | Baltimore        | MD        | \$1,012.13      |
| 26                | Bellevue         | WA        | \$229.91        | 26                | Boston           | MA        | \$528.55        | 26                 | Bellevue         | WA        | \$1,020.28      |
| 27                | Greenville       | SC        | \$241.61        | 27                | Knoxville        | TN        | \$531.55        | 27                 | Knoxville        | TN        | \$1,030.62      |
| 28                | Charlotte        | NC        | \$246.64        | 28                | Baltimore        | MD        | \$543.33        | 28                 | St. Louis        | MO        | \$1,035.37      |
| 29                | Tallahassee      | FL        | \$248.00        | 29                | Tallahassee      | FL        | \$593.24        | 29                 | Boston           | MA        | \$1,041.55      |
| 30                | Baltimore        | MD        | \$249.29        | 30                | Washington, D.C. |           | \$608.14        | 30                 | Tallahassee      | FL        | \$1,168.64      |
| 31                | Washington, D.C. |           | \$259.09        | 31                | St. Louis        | MO        | \$659.46        | 31                 | Washington, D.C. |           | \$1,189.87      |
| 32                | Nashville        | TN        | \$411.50        | 32                | Nashville        | TN        | \$916.24        | 32                 | Nashville        | TN        | \$1,757.48      |

# INDUSTRIAL GAS BILLS

Rates in effect January 1, 2012

| 5,000 CCF Per Month |                  |           | 10,000 CCF Per Month |                  |           | 50,000 CCF Per Month |                  |           | 75,000 CCF Per Month |                  |           |                    |
|---------------------|------------------|-----------|----------------------|------------------|-----------|----------------------|------------------|-----------|----------------------|------------------|-----------|--------------------|
| Rank                | City             | State     | Rank                 | City             | State     | Rank                 | City             | State     | Rank                 | City             | State     | Dollars            |
| 1                   | El Paso          | TX        | 1                    | El Paso          | TX        | 1                    | Springfield      | MO        | 1                    | Springfield      | MO        | \$34,452.50        |
| 2                   | Omaha            | NE        | 2                    | Omaha            | NE        | 2                    | El Paso          | TX        | 2                    | El Paso          | TX        | \$38,670.82        |
| 3                   | Chicago          | IL        | 3                    | Chicago          | IL        | 3                    | Omaha            | NE        | 3                    | Omaha            | NE        | \$39,139.25        |
| 4                   | Springfield      | MO        | 4                    | Los Angeles      | CA        | 4                    | Chicago          | IL        | 4                    | Chicago          | IL        | \$39,344.77        |
| 5                   | <b>Memphis</b>   | <b>TN</b> | 5                    | Springfield      | MO        | 5                    | Los Angeles      | CA        | 5                    | Los Angeles      | CA        | \$39,369.04        |
| 6                   | Evansville       | IN        | 6                    | Evansville       | IN        | 6                    | Nashville        | TN        | 6                    | Decatur          | IL        | \$40,829.16        |
| 7                   | Nashville        | TN        | 7                    | Nashville        | TN        | 7                    | <b>Memphis</b>   | <b>TN</b> | 7                    | Nashville        | TN        | \$40,832.15        |
| 8                   | Olive Branch     | MS        | 8                    | <b>Memphis</b>   | <b>TN</b> | 8                    | Decatur          | IL        | 8                    | <b>Memphis</b>   | <b>TN</b> | <b>\$42,116.25</b> |
| 9                   | Austin           | TX        | 9                    | Olive Branch     | MS        | 9                    | Peoria           | IL        | 9                    | Peoria           | IL        | \$43,104.44        |
| 10                  | Los Angeles      | CA        | 10                   | Austin           | TX        | 10                   | Indianapolis     | IN        | 10                   | Greenville       | SC        | \$43,657.15        |
| 11                  | Louisville       | KY        | 11                   | Louisville       | KY        | 11                   | Greenville       | SC        | 11                   | Indianapolis     | IN        | \$44,440.50        |
| 12                  | Charlotte        | NC        | 12                   | Peoria           | IL        | 12                   | Charlotte        | NC        | 12                   | Charlotte        | NC        | \$45,248.75        |
| 13                  | Greenville       | SC        | 13                   | Charlotte        | NC        | 13                   | Austin           | TX        | 13                   | Austin           | TX        | \$47,326.60        |
| 14                  | Charleston       | SC        | 14                   | San Antonio      | TX        | 14                   | Olive Branch     | MS        | 14                   | San Antonio      | TX        | \$47,512.00        |
| 15                  | Decatur          | IL        | 15                   | Greenville       | SC        | 15                   | San Antonio      | TX        | 15                   | Olive Branch     | MS        | \$47,557.75        |
| 16                  | Peoria           | IL        | 16                   | Charleston       | SC        | 16                   | Louisville       | KY        | 16                   | Louisville       | KY        | \$49,298.00        |
| 17                  | Detroit          | MI        | 17                   | Indianapolis     | IN        | 17                   | Charleston       | SC        | 17                   | Charleston       | SC        | \$50,284.95        |
| 18                  | San Antonio      | TX        | 18                   | Decatur          | IL        | 18                   | Milwaukee        | WI        | 18                   | Milwaukee        | WI        | \$52,916.25        |
| 19                  | Milwaukee        | WI        | 19                   | Milwaukee        | WI        | 19                   | Detroit          | MI        | 19                   | Springfield      | IL        | \$55,324.19        |
| 20                  | Knoxville        | TN        | 20                   | Detroit          | MI        | 20                   | Springfield      | IL        | 20                   | Knoxville        | TN        | \$55,528.38        |
| 21                  | Bellevue         | WA        | 21                   | Bellevue         | WA        | 21                   | Knoxville        | TN        | 21                   | Detroit          | MI        | \$55,574.00        |
| 22                  | Indianapolis     | IN        | 22                   | Knoxville        | TN        | 22                   | Bellevue         | WA        | 22                   | St. Louis        | MO        | \$57,334.22        |
| 23                  | New Orleans      | LA        | 23                   | Springfield      | IL        | 23                   | St. Louis        | MO        | 23                   | Bellevue         | WA        | \$57,808.67        |
| 24                  | Jackson          | TN        | 24                   | New Orleans      | LA        | 24                   | New Orleans      | LA        | 24                   | New Orleans      | LA        | \$62,902.23        |
| 25                  | Springfield      | VA        | 25                   | St. Louis        | MO        | 25                   | Huntsville       | AL        | 25                   | Huntsville       | AL        | \$63,100.00        |
| 26                  | Springfield      | IL        | 26                   | Jackson          | TN        | 26                   | Springfield      | VA        | 26                   | Springfield      | VA        | \$63,837.84        |
| 27                  | St. Louis        | MO        | 27                   | Springfield      | VA        | 27                   | Jackson          | TN        | 27                   | Jackson          | TN        | \$64,145.53        |
| 28                  | Baltimore        | MD        | 28                   | Baltimore        | MD        | 28                   | Baltimore        | MD        | 28                   | Baltimore        | MD        | \$66,566.13        |
| 29                  | Huntsville       | AL        | 29                   | Huntsville       | AL        | 29                   | Boston           | MA        | 29                   | Boston           | MA        | \$75,195.55        |
| 30                  | Boston           | MA        | 30                   | Boston           | MA        | 30                   | Tallahassee      | FL        | 30                   | Tallahassee      | FL        | \$86,327.84        |
| 31                  | Tallahassee      | FL        | 31                   | Tallahassee      | FL        | 31                   | Washington, D.C. |           | 31                   | Washington, D.C. |           | \$87,286.65        |
| 32                  | Washington, D.C. |           | 32                   | Washington, D.C. |           |                      |                  |           |                      |                  |           |                    |

## RESIDENTIAL WATER BILLS

Rates in effect January 1, 2012

| Rank | City           | State | Company                                       | 5 CCF   | 10 CCF  | 15 CCF  | Meter Size |
|------|----------------|-------|---|---------|---------|---------|------------|
| 1    | Memphis        | TN    | Memphis Light, Gas and Water                  | \$6.88  | \$13.76 | \$20.64 | 5/8"       |
| 2    | Orlando        | FL    | Orlando Utilities Commission                  | \$10.20 | \$14.47 | \$20.42 | 5/8"       |
| 3    | Huntsville     | AL    | Huntsville Utilities                          | \$8.71  | \$14.70 | \$20.98 | 5/8"       |
| 4    | Phoenix        | AZ    | City of Phoenix Water Department              | \$6.46  | \$15.75 | \$33.11 | 5/8"       |
| 5    | Tallahassee    | FL    | City of Tallahassee                           | \$11.31 | \$16.74 | \$22.03 | 5/8"       |
| 6    | Little Rock    | AR    | Central Arkansas Water                        | \$9.88  | \$17.43 | \$24.98 | 5/8"       |
| 7    | Salt Lake City | UT    | Salt Lake City Department of Public Utilities | \$12.94 | \$17.59 | \$22.24 | 5/8"       |
| 8    | Lakeland       | FL    | Lakeland Electric Utility                     | \$14.07 | \$20.84 | \$28.93 | 5/8"       |
| 9    | Nashville      | TN    | Metro Water Services                          | \$10.12 | \$21.77 | \$33.42 | 5/8"       |
| 10   | Olive Branch   | MS    | City of Olive Branch - Utility Services       | \$11.60 | \$22.25 | \$33.83 | 5/8"       |
| 11   | Detroit        | MI    | Detroit Water and Sewerage Department         | \$13.86 | \$22.90 | \$31.95 | 5/8"       |
| 12   | Jacksonville   | FL    | Jacksonville Electric Authority               | \$17.99 | \$25.05 | \$35.26 | 5/8"       |
| 13   | San Antonio    | TX    | San Antonio Water System                      | \$15.44 | \$25.16 | \$36.64 | 5/8"       |
| 14   | Omaha          | NE    | Metropolitan Utilities District               | \$19.87 | \$25.37 | \$32.50 | 5/8"       |
| 15   | St. Louis      | MO    | City of St. Louis Water Division              | \$16.80 | \$25.65 | \$34.50 | 5/8"       |
| 16   | Oklahoma City  | OK    | City of Oklahoma City - Utilities Department  | \$17.49 | \$27.29 | \$37.09 | 5/8"       |
| 17   | Louisville     | KY    | Louisville Water Company                      | \$17.06 | \$27.65 | \$38.99 | 5/8"       |
| 18   | Reno           | NV    | Truckee Meadows Water Authority               | \$20.86 | \$28.80 | \$39.92 | 5/8"       |
| 19   | Springfield    | MO    | City Utilities of Springfield, MO             | \$18.50 | \$29.60 | \$40.70 | 5/8"       |
| 20   | Knoxville      | TN    | Knoxville Utilities Board                     | \$17.45 | \$30.70 | \$43.95 | 5/8"       |
| 21   | Austin         | TX    | Austin Water Utility                          | \$19.20 | \$30.72 | \$52.98 | 5/8"       |
| 22   | Jackson        | TN    | Jackson Energy Authority                      | \$17.07 | \$30.93 | \$42.73 | 5/8"       |
| 23   | Los Angeles    | CA    | Los Angeles Department of Water and Power     | \$15.55 | \$31.10 | \$46.65 | 5/8"       |
| 24   | Dover          | DE    | City of Dover - Utilities                     | \$16.25 | \$31.25 | \$46.25 | 5/8"       |
| 25   | New York       | NY    | New York City Water Board                     | \$15.85 | \$31.70 | \$47.55 | 5/8"       |
| 26   | Columbus       | OH    | City of Columbus                              | \$19.44 | \$33.32 | \$41.54 | 5/8"       |
| 27   | Clewiston      | FL    | City of Clewiston                             | \$20.62 | \$35.24 | \$50.35 | 5/8"       |
| 28   | Chattanooga    | TN    | Tennessee - American Water Company            | \$17.17 | \$35.65 | \$54.13 | 5/8"       |
| 29   | Philadelphia   | PA    | Philadelphia Water Department                 | \$22.80 | \$39.22 | \$55.65 | 5/8"       |
| 30   | Marietta       | GA    | Marietta Power and Water                      | \$22.70 | \$40.30 | \$62.30 | 5/8"       |
| 31   | San Jose       | CA    | San Jose Water Company                        | \$31.02 | \$44.19 | \$57.88 | 5/8"       |
| 32   | San Francisco  | CA    | San Francisco Public Utilities Commission     | \$26.70 | \$49.70 | \$72.70 | 5/8"       |
| 33   | Bellevue       | WA    | City of Bellevue Utilities                    | \$33.24 | \$49.85 | \$72.76 | 5/8"       |

## RESIDENTIAL WASTEWATER BILLS

Rates in effect January 1, 2012

| Rank | City           | State     | Company   | 5 CCF         | 10 CCF         | 15 CCF         |
|------|----------------|-----------|---|---------------|----------------|----------------|
| 1    | Salt Lake City | UT        | Salt Lake City Department of Public Utilities     | \$5.44        | \$13.80        | \$20.70        |
| 2    | <b>Memphis</b> | <b>TN</b> | <b>City of Memphis - Public Works Department</b>  | <b>\$8.48</b> | <b>\$16.96</b> | <b>\$25.44</b> |
| 3    | Denver         | CO        | Denver Wastewater Management Division             | \$11.32       | \$19.81        | \$31.13        |
| 4    | Springfield    | MO        | City Utilities of Springfield, MO                 | \$18.53       | \$24.63        | \$30.73        |
| 5    | San Antonio    | TX        | San Antonio Water System                          | \$15.79       | \$25.57        | \$35.35        |
| 6    | Phoenix        | AZ        | City of Phoenix Water Department                  | \$13.43       | \$25.86        | \$38.28        |
| 7    | Oklahoma City  | OK        | City of Oklahoma City - Utilities Department      | \$13.39       | \$27.39        | \$41.39        |
| 8    | Dover          | DE        | City of Dover - Utilities                         | \$14.50       | \$27.75        | \$41.00        |
| 9    | Omaha          | NE        | City of Omaha - Public Works Department           | \$21.76       | \$28.26        | \$34.77        |
| 10   | Los Angeles    | CA        | City of Los Angeles Bureau of Sanitation          | \$16.35       | \$32.70        | \$45.78        |
| 11   | Clewiston      | FL        | City of Clewiston                                 | \$18.88       | \$32.76        | \$46.46        |
| 12   | St. Louis      | MO        | Metropolitan St. Louis Sewer District             | \$22.40       | \$32.95        | \$43.50        |
| 13   | Huntsville     | AL        | City of Huntsville - WPC                          | \$17.24       | \$34.48        | \$51.72        |
| 14   | Chattanooga    | TN        | City of Chattanooga - Public Works                | \$19.25       | \$38.51        | \$57.76        |
| 15   | Jackson        | TN        | Jackson Energy Authority                          | \$21.38       | \$38.99        | \$56.59        |
| 16   | Lakeland       | FL        | Lakeland Electric Utility                         | \$26.99       | \$39.14        | \$51.30        |
| 17   | Little Rock    | AR        | Little Rock Wastewater                            | \$24.64       | \$40.09        | \$55.54        |
| 18   | Philadelphia   | PA        | Philadelphia Water Department                     | \$29.14       | \$40.21        | \$51.28        |
| 19   | Columbus       | OH        | City of Columbus                                  | \$21.98       | \$40.38        | \$58.78        |
| 20   | Olive Branch   | MS        | City of Olive Branch - Utility Services           | \$35.66       | \$41.78        | \$53.68        |
| 21   | Louisville     | KY        | Metropolitan Sewer District                       | \$33.13       | \$42.10        | \$51.06        |
| 22   | Nashville      | TN        | Metro Water Services                              | \$21.84       | \$45.54        | \$69.24        |
| 23   | New York       | NY        | New York City Water Board                         | \$25.20       | \$50.40        | \$75.60        |
| 24   | Marietta       | GA        | Marietta Power and Water                          | \$22.65       | \$52.85        | \$83.05        |
| 25   | Tallahassee    | FL        | City of Tallahassee                               | \$35.39       | \$55.07        | \$74.24        |
| 26   | Detroit        | MI        | Detroit Water and Sewerage Department             | \$38.16       | \$56.63        | \$75.11        |
| 27   | Jacksonville   | FL        | Jacksonville Electric Authority                   | \$34.98       | \$56.64        | \$80.14        |
| 28   | Austin         | TX        | Austin Water Utility                              | \$31.41       | \$62.75        | \$94.09        |
| 29   | Cincinnati     | OH        | Metropolitan Sewer District of Greater Cincinnati | \$39.93       | \$63.00        | \$86.07        |
| 30   | Bellevue       | WA        | City of Bellevue Utilities                        | \$52.95       | \$67.83        | \$82.70        |
| 31   | San Francisco  | CA        | San Francisco Public Utilities Commission         | \$35.81       | \$78.78        | \$121.76       |
| 32   | Knoxville      | TN        | Knoxville Utilities Board                         | \$42.30       | \$82.80        | \$123.30       |

COMMERCIAL WATER BILLS

Rates in effect January 1, 2012

| 100 CCF Per Month |                |           |                 | 250 CCF Per Month |                |           |                 | 500 CCF Per Month |                |           |                 | Meter Size |    |
|-------------------|----------------|-----------|-----------------|-------------------|----------------|-----------|-----------------|-------------------|----------------|-----------|-----------------|------------|----|
| Rank              | City           | State     |                 | Rank              | City           | State     |                 | Rank              | City           | State     |                 |            |    |
| 1                 | Salt Lake City | UT        | \$101.29        | 1                 | Salt Lake City | UT        | \$240.79        | 1                 | Salt Lake City | UT        | \$473.29        |            | 1" |
| 2                 | Huntsville     | AL        | \$107.81        | 2                 | Huntsville     | AL        | \$263.77        | 2                 | Omaha          | NE        | \$497.12        |            | 1" |
| 3                 | Orlando        | FL        | \$125.77        | 3                 | Omaha          | NE        | \$273.02        | 3                 | Huntsville     | AL        | \$523.70        |            | 1" |
| 4                 | Tallahassee    | FL        | \$128.57        | 4                 | Orlando        | FL        | \$298.67        | 4                 | <b>Memphis</b> | <b>TN</b> | <b>\$553.89</b> |            | 1" |
| 5                 | Omaha          | NE        | \$138.56        | 5                 | Tallahassee    | FL        | \$317.07        | 5                 | Orlando        | FL        | \$586.83        |            | 1" |
| 6                 | Little Rock    | AR        | \$147.99        | 6                 | <b>Memphis</b> | <b>TN</b> | <b>\$317.64</b> | 6                 | Tallahassee    | FL        | \$631.23        |            | 1" |
| 7                 | <b>Memphis</b> | <b>TN</b> | <b>\$156.99</b> | 7                 | Little Rock    | AR        | \$359.49        | 7                 | Little Rock    | AR        | \$711.99        |            | 1" |
| 8                 | Lakeland       | FL        | \$165.31        | 8                 | Lakeland       | FL        | \$382.98        | 8                 | St. Louis      | MO        | \$734.24        |            | 1" |
| 9                 | Jacksonville   | FL        | \$174.98        | 9                 | Jacksonville   | FL        | \$388.77        | 9                 | Jacksonville   | FL        | \$745.10        |            | 1" |
| 10                | Detroit        | MI        | \$181.80        | 10                | St. Louis      | MO        | \$389.24        | 10                | Lakeland       | FL        | \$745.76        |            | 1" |
| 11                | St. Louis      | MO        | \$182.24        | 11                | Detroit        | MI        | \$429.30        | 11                | Detroit        | MI        | \$813.75        |            | 1" |
| 12                | Oklahoma City  | OK        | \$192.86        | 12                | Oklahoma City  | OK        | \$469.71        | 12                | Columbus       | OH        | \$882.28        |            | 1" |
| 13                | Olive Branch   | MS        | \$198.75        | 13                | Olive Branch   | MS        | \$479.36        | 13                | Oklahoma City  | OK        | \$927.86        |            | 1" |
| 14                | Reno           | NV        | \$212.41        | 14                | Nashville      | TN        | \$552.23        | 14                | Olive Branch   | MS        | \$947.05        |            | 1" |
| 15                | Nashville      | TN        | \$231.23        | 15                | Louisville     | KY        | \$552.30        | 15                | Jackson        | TN        | \$1,001.65      |            | 1" |
| 16                | Louisville     | KY        | \$232.53        | 16                | San Antonio    | TX        | \$572.62        | 16                | Springfield    | MO        | \$1,010.00      |            | 1" |
| 17                | San Antonio    | TX        | \$242.76        | 17                | Springfield    | MO        | \$579.00        | 17                | Louisville     | KY        | \$1,085.25      |            | 1" |
| 18                | Springfield    | MO        | \$246.00        | 18                | Reno           | NV        | \$579.66        | 18                | Nashville      | TN        | \$1,087.23      |            | 1" |
| 19                | Jackson        | TN        | \$255.51        | 19                | Jackson        | TN        | \$609.50        | 19                | San Antonio    | TX        | \$1,122.37      |            | 1" |
| 20                | Philadelphia   | PA        | \$288.31        | 20                | Knoxville      | TN        | \$661.40        | 20                | Knoxville      | TN        | \$1,158.90      |            | 1" |
| 21                | Columbus       | OH        | \$295.63        | 21                | Columbus       | OH        | \$682.48        | 21                | Reno           | NV        | \$1,187.41      |            | 1" |
| 22                | Dover          | DE        | \$301.25        | 22                | Philadelphia   | PA        | \$687.61        | 22                | Philadelphia   | PA        | \$1,353.11      |            | 1" |
| 23                | San Jose       | CA        | \$301.96        | 23                | San Jose       | CA        | \$710.28        | 23                | San Jose       | CA        | \$1,390.80      |            | 1" |
| 24                | New York       | NY        | \$317.00        | 24                | Dover          | DE        | \$751.25        | 24                | Dover          | DE        | \$1,501.25      |            | 1" |
| 25                | Los Angeles    | CA        | \$321.00        | 25                | New York       | NY        | \$792.50        | 25                | New York       | NY        | \$1,585.00      |            | 1" |
| 26                | Knoxville      | TN        | \$323.90        | 26                | Los Angeles    | CA        | \$802.50        | 26                | Los Angeles    | CA        | \$1,605.00      |            | 1" |
| 27                | Marietta       | GA        | \$327.63        | 27                | Marietta       | GA        | \$813.53        | 27                | Marietta       | GA        | \$1,617.63      |            | 1" |
| 28                | Phoenix        | AZ        | \$328.48        | 28                | Phoenix        | AZ        | \$849.48        | 28                | Phoenix        | AZ        | \$1,717.81      |            | 1" |
| 29                | Clewiston      | FL        | \$347.30        | 29                | Clewiston      | FL        | \$878.01        | 29                | Clewiston      | FL        | \$1,762.52      |            | 1" |
| 30                | Austin         | TX        | \$383.78        | 30                | Austin         | TX        | \$927.20        | 30                | Austin         | TX        | \$1,832.91      |            | 1" |
| 31                | San Francisco  | CA        | \$463.30        | 31                | San Francisco  | CA        | \$1,141.30      | 31                | San Francisco  | CA        | \$2,271.30      |            | 1" |
| 32                | Bellevue       | WA        | \$503.19        | 32                | Bellevue       | WA        | \$1,213.87      | 32                | Bellevue       | WA        | \$2,398.32      |            | 1" |

# COMMERCIAL WASTEWATER BILLS

Rates in effect January 1, 2012

| 100 CCF Per Month |                |                 | 250 CCF Per Month |                |                 | 500 CCF Per Month |                |                 |
|-------------------|----------------|-----------------|-------------------|----------------|-----------------|-------------------|----------------|-----------------|
| Rank              | City           | State           | Rank              | City           | State           | Rank              | City           | State           |
| 1                 | Springfield    | MO              | 1                 | Springfield    | MO              | 1                 | Springfield    | MO              |
|                   |                | \$134.43        |                   |                | \$317.43        |                   |                | \$622.43        |
| 2                 | Salt Lake City | UT              | 2                 | Omaha          | NE              | 2                 | Omaha          | NE              |
|                   |                | \$138.00        |                   |                | \$341.48        |                   |                | \$666.73        |
| 3                 | Omaha          | NE              | 3                 | Salt Lake City | UT              | 3                 | Salt Lake City | UT              |
|                   |                | \$146.33        |                   |                | \$345.00        |                   |                | \$690.00        |
| <b>4</b>          | <b>Memphis</b> | <b>TN</b>       | <b>4</b>          | <b>Memphis</b> | <b>TN</b>       | <b>4</b>          | <b>Memphis</b> | <b>TN</b>       |
|                   |                | <b>\$169.57</b> |                   |                | <b>\$423.93</b> |                   |                | <b>\$847.85</b> |
| 5                 | San Antonio    | TX              | 5                 | San Antonio    | TX              | 5                 | San Antonio    | TX              |
|                   |                | \$201.61        |                   |                | \$450.01        |                   |                | \$984.02        |
| 6                 | Denver         | CO              | 6                 | Denver         | CO              | 6                 | Denver         | CO              |
|                   |                | \$212.25        |                   |                | \$529.21        |                   |                | \$1,058.42      |
| 7                 | Phoenix        | AZ              | 7                 | St. Louis      | MO              | 7                 | St. Louis      | MO              |
|                   |                | \$238.69        |                   |                | \$571.30        |                   |                | \$1,098.80      |
| 8                 | St. Louis      | MO              | 8                 | Phoenix        | AZ              | 8                 | Phoenix        | AZ              |
|                   |                | \$254.80        |                   |                | \$595.23        |                   |                | \$1,189.46      |
| 9                 | Olive Branch   | MS              | 9                 | Olive Branch   | MS              | 9                 | Olive Branch   | MS              |
|                   |                | \$255.86        |                   |                | \$612.66        |                   |                | \$1,207.40      |
| 10                | Oklahoma City  | OK              | 10                | Lakeland       | FL              | 10                | Philadelphia   | PA              |
|                   |                | \$262.29        |                   |                | \$647.79        |                   |                | \$1,233.82      |
| 11                | Clewiston      | FL              | 11                | Clewiston      | FL              | 11                | Lakeland       | FL              |
|                   |                | \$265.76        |                   |                | \$650.61        |                   |                | \$1,255.54      |
| 12                | Dover          | DE              | 12                | Oklahoma City  | OK              | 12                | Clewiston      | FL              |
|                   |                | \$266.25        |                   |                | \$657.79        |                   |                | \$1,292.02      |
| 13                | Lakeland       | FL              | 13                | Dover          | DE              | 13                | Oklahoma City  | OK              |
|                   |                | \$283.14        |                   |                | \$663.75        |                   |                | \$1,312.29      |
| 14                | Los Angeles    | CA              | 14                | Philadelphia   | PA              | 14                | Dover          | DE              |
|                   |                | \$294.30        |                   |                | \$680.32        |                   |                | \$1,326.25      |
| 15                | Louisville     | KY              | 15                | Los Angeles    | CA              | 15                | Louisville     | KY              |
|                   |                | \$313.62        |                   |                | \$735.75        |                   |                | \$1,458.06      |
| 16                | Little Rock    | AR              | 16                | Louisville     | KY              | 16                | Los Angeles    | CA              |
|                   |                | \$326.92        |                   |                | \$742.79        |                   |                | \$1,471.50      |
| 17                | Philadelphia   | PA              | 17                | Little Rock    | AR              | 17                | Little Rock    | AR              |
|                   |                | \$348.22        |                   |                | \$790.42        |                   |                | \$1,562.92      |
| 18                | Columbus       | OH              | 18                | Columbus       | OH              | 18                | Chattanooga    | TN              |
|                   |                | \$378.75        |                   |                | \$930.75        |                   |                | \$1,733.76      |
| 19                | Jackson        | TN              | 19                | Chattanooga    | TN              | 19                | Columbus       | OH              |
|                   |                | \$398.21        |                   |                | \$940.88        |                   |                | \$1,850.75      |
| 20                | Huntsville     | AL              | 20                | Detroit        | MI              | 20                | Detroit        | MI              |
|                   |                | \$405.42        |                   |                | \$963.06        |                   |                | \$1,886.81      |
| 21                | Detroit        | MI              | 21                | Jackson        | TN              | 21                | Jackson        | TN              |
|                   |                | \$408.81        |                   |                | \$970.09        |                   |                | \$1,923.23      |
| 22                | Chattanooga    | TN              | 22                | Tallahassee    | FL              | 22                | Cincinnati     | OH              |
|                   |                | \$427.86        |                   |                | \$1,009.20      |                   |                | \$1,937.30      |
| 23                | Tallahassee    | FL              | 23                | Huntsville     | AL              | 23                | Tallahassee    | FL              |
|                   |                | \$428.00        |                   |                | \$1,013.54      |                   |                | \$1,977.86      |
| 24                | Cincinnati     | OH              | 24                | Cincinnati     | OH              | 24                | Huntsville     | AL              |
|                   |                | \$461.30        |                   |                | \$1,014.80      |                   |                | \$2,027.08      |
| 25                | Nashville      | TN              | 25                | Nashville      | TN              | 26                | Nashville      | TN              |
|                   |                | \$466.69        |                   |                | \$1,114.69      |                   |                | \$2,194.69      |
| 26                | New York       | NY              | 26                | Jacksonville   | FL              | 25                | Jacksonville   | FL              |
|                   |                | \$504.00        |                   |                | \$1,229.39      |                   |                | \$2,404.31      |
| 27                | Jacksonville   | FL              | 27                | New York       | NY              | 27                | New York       | NY              |
|                   |                | \$524.43        |                   |                | \$1,260.00      |                   |                | \$2,520.00      |
| 28                | Marietta       | GA              | 28                | Marietta       | GA              | 28                | Marietta       | GA              |
|                   |                | \$558.70        |                   |                | \$1,411.85      |                   |                | \$2,823.70      |
| 29                | Austin         | TX              | 29                | Austin         | TX              | 29                | Austin         | TX              |
|                   |                | \$593.44        |                   |                | \$1,469.72      |                   |                | \$2,930.19      |
| 30                | San Francisco  | CA              | 30                | San Francisco  | CA              | 30                | Knoxville      | TN              |
|                   |                | \$655.48        |                   |                | \$1,638.70      |                   |                | \$3,174.40      |
| 31                | Knoxville      | TN              | 31                | Knoxville      | TN              | 31                | San Francisco  | CA              |
|                   |                | \$764.40        |                   |                | \$1,709.40      |                   |                | \$3,277.40      |
| 32                | Bellevue       | WA              | 32                | Bellevue       | WA              | 32                | Bellevue       | WA              |
|                   |                | \$778.50        |                   |                | \$1,943.06      |                   |                | \$3,883.99      |

# INDUSTRIAL WATER AND WASTEWATER BILLS

Rates in effect January 1, 2012

| Water<br>7,500 CCF Per Month   |                |       |             |            | WasteWater<br>7,500 CCF Per Month |                |       |             |
|--------------------------------|----------------|-------|-------------|------------|-----------------------------------|----------------|-------|-------------|
| Rank                           | City           | State |             | Meter Size | Rank                              | City           | State |             |
| 1                              | Memphis        | TN    | \$5,719.89  | 10"        | 1                                 | Springfield    | MO    | \$9,162.43  |
| 2                              | Salt Lake City | UT    | \$7,066.94  | 10"        | 2                                 | Salt Lake City | UT    | \$10,350.00 |
| 3                              | Hunstville     | AL    | \$7,835.56  | 10"        | 3                                 | Omaha          | NE    | \$10,428.11 |
| 4                              | Jackson        | TN    | \$7,973.79  | 10"        | 4                                 | Memphis        | TN    | \$12,717.75 |
| 5                              | Springfield    | MO    | \$8,356.00  | 10"        | 5                                 | San Antonio    | TX    | \$14,676.16 |
| 6                              | Omaha          | NE    | \$8,550.27  | 10"        | 6                                 | St. Louis      | MO    | \$15,868.80 |
| 7                              | Little Rock    | AR    | \$9,012.45  | 10"        | 7                                 | Denver         | CO    | \$15,876.30 |
| 8                              | Orlando        | FL    | \$9,025.51  | 10"        | 8                                 | Phoenix        | AZ    | \$17,827.84 |
| 9                              | Tallahassee*   | FL    | \$9,299.26  | 10"        | 9                                 | Chattanooga    | TN    | \$18,097.00 |
| 10                             | St. Louis      | MO    | \$11,117.42 | 10"        | 10                                | Jackson        | TN    | \$19,524.53 |
| 11                             | Jacksonville   | FL    | \$11,279.07 | 10"        | 11                                | Oklahoma City  | OK    | \$19,850.02 |
| 12                             | Detroit        | MI    | \$11,749.87 | 10"        | 12                                | Dover          | DE    | \$19,876.25 |
| 13                             | Knoxville      | TN    | \$11,802.80 | 10"        | 13                                | Lakeland       | FL    | \$20,109.24 |
| 14                             | Lakeland       | FL    | \$11,831.25 | 10"        | 14                                | Los Angeles    | CA    | \$22,072.50 |
| 15                             | Nashville      | TN    | \$14,326.79 | 10"        | 15                                | Huntsville     | AL    | \$22,581.60 |
| 16                             | Oklahoma City  | OK    | \$14,498.92 | 10"        | 16                                | Little Rock    | AR    | \$23,483.69 |
| 17                             | Columbus       | OH    | \$14,856.00 | 10"        | 17                                | Louisville     | KY    | \$25,239.04 |
| 18                             | Louisville     | KY    | \$16,321.20 | 10"        | 18                                | Nashville      | TN    | \$25,804.91 |
| 19                             | San Antonio    | TX    | \$17,472.94 | 10"        | 19                                | Detroit        | MI    | \$28,409.51 |
| 20                             | Philadelphia   | PA    | \$18,838.19 | 10"        | 20                                | Columbus       | OH    | \$29,710.75 |
| 21                             | Reno           | NV    | \$18,967.10 | 10"        | 21                                | Cincinnati     | OH    | \$30,029.47 |
| 22                             | San Jose       | CA    | \$21,784.83 | 10"        | 22                                | Tallahassee*   | FL    | \$30,356.60 |
| 23                             | Dover          | DE    | \$22,501.25 | 10"        | 23                                | Philadelphia   | PA    | \$32,129.32 |
| 24                             | New York       | NY    | \$23,775.00 | 10"        | 24                                | Jacksonville   | FL    | \$37,752.85 |
| 25                             | Los Angeles    | CA    | \$24,075.00 | 10"        | 25                                | New York       | NY    | \$37,800.00 |
| 26                             | Phoenix        | AZ    | \$26,051.25 | 10"        | 26                                | Knoxville      | TN    | \$38,240.40 |
| 27                             | Austin         | TX    | \$28,501.10 | 10"        | 27                                | Austin         | TX    | \$43,823.35 |
| 28                             | San Francisco  | CA    | \$34,228.60 | 10"        | 28                                | San Francisco  | CA    | \$49,161.00 |
| 29                             | Bellevue       | WA    | \$36,573.83 | 10"        | 29                                | Bellevue       | WA    | \$58,230.17 |
| *Tallahassee based on 8" meter |                |       |             |            |                                   |                |       |             |

## TYPICAL (WINTER) MONTHLY RESIDENTIAL UTILITY BILLS

Rates in effect January 1, 2012

| Rank     | City           | State     | 1000 kWh<br>Electricity | 200 CCF<br>Natural Gas | 10 CCF<br>Water | 10 CCF<br>Wastewater | Total           |
|----------|----------------|-----------|-------------------------|------------------------|-----------------|----------------------|-----------------|
| 1        | Omaha          | NE        | \$96.24                 | \$118.66               | \$25.37         | \$28.26              | \$268.53        |
| 2        | Springfield    | MO        | \$84.07                 | \$131.80               | \$29.60         | \$24.63              | \$270.10        |
| <b>3</b> | <b>Memphis</b> | <b>TN</b> | <b>\$95.76</b>          | <b>\$148.20</b>        | <b>\$13.76</b>  | <b>\$16.96</b>       | <b>\$274.68</b> |
| 4        | Salt Lake City | UT        | \$92.31                 | \$156.64               | \$17.59         | \$13.80              | \$280.34        |
| 5        | Columbus       | OH        | \$98.00                 | \$120.74               | \$33.32         | \$40.38              | \$292.44        |
| 6        | San Antonio    | TX        | \$90.07                 | \$160.58               | \$25.16         | \$25.57              | \$301.38        |
| 7        | St. Louis      | MO        | \$79.04                 | \$176.84               | \$25.65         | \$32.95              | \$314.48        |
| 8        | Olive Branch   | MS        | \$113.74                | \$142.87               | \$22.25         | \$41.78              | \$320.64        |
| 9        | Louisville     | KY        | \$86.27                 | \$165.78               | \$27.65         | \$42.10              | \$321.80        |
| 10       | Austin         | TX        | \$91.44                 | \$137.54               | \$30.72         | \$62.75              | \$322.45        |
| 11       | Chattanooga    | TN        | \$101.98                | \$160.74               | \$35.65         | \$38.51              | \$336.88        |
| 12       | Huntsville     | AL        | \$94.43                 | \$198.50               | \$14.70         | \$34.48              | \$342.11        |
| 13       | Nashville      | TN        | \$104.30                | \$175.41               | \$21.77         | \$45.54              | \$347.02        |
| 14       | Jackson        | TN        | \$102.69                | \$187.71               | \$30.93         | \$38.99              | \$360.32        |
| 15       | Los Angeles    | CA        | \$131.57                | \$200.46               | \$31.10         | \$32.70              | \$395.83        |
| 16       | Lakeland       | FL        | \$103.62                | \$240.82               | \$20.84         | \$39.14              | \$404.42        |
| 17       | Knoxville      | TN        | \$96.84                 | \$215.76               | \$30.70         | \$82.80              | \$426.10        |
| 18       | Bellevue       | WA        | \$97.00                 | \$220.56               | \$49.85         | \$67.83              | \$435.24        |
| 19       | Jacksonville   | FL        | \$126.87                | \$240.82               | \$25.05         | \$56.64              | \$449.38        |
| 20       | Dover          | DE        | \$141.43                | \$258.27               | \$31.25         | \$27.75              | \$458.70        |
| 21       | Tallahassee    | FL        | \$121.10                | \$271.54               | \$16.74         | \$55.07              | \$464.45        |

**MEMPHIS LIGHT, GAS AND WATER DIVISION**  
**Rates and Regulatory Affairs**  
**P.O. Box 430**  
**Memphis, TN 38101-0430**  
**(901) 528-4607**



**[www.mlgw.com](http://www.mlgw.com)**

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