



# Board of Light, Gas and Water Commissioners

220 S. Main Street  
Memphis, TN 38103  
www.mlgw.com

## Board Meeting

~ Minutes ~

Wednesday, November 2, 2016

1:00 PM

Board Room

### CALL TO ORDER AND OPENING REMARKS:

Vice-Chairman Cobbins

The meeting was called to order at 1:00 p.m.

### PLEDGE OF ALLEGIANCE:

Vice-Chairman Cobbins

The Pledge of Allegiance was recited.

### ROLL CALL:

Dana Jeanes

Attendee Name	Title	Status	Arrived
Mitch Graves	Board Member	Present	
Derwin Sisnett	Chairman	Absent	
Darrell T. Cobbins	Vice Chairman	Present	
Steven Wishnia	Board Member	Present	
Carlee McCullough	Board Member	Present	

The following staff members were present: Jerry R. Collins, Jr., President and CEO; Dana Jeanes, Vice President, CFO and Secretary-Treasurer; Cheryl Patterson, Vice President and General Counsel; Nick Newman, Vice President, Construction and Maintenance; Christopher Bieber, Vice President, Customer Care; Alonzo Weaver, Vice President, Engineering and Operations; Von W. Goodloe, Vice President, Human Resources; and Lashell Vaughn, Vice President and Chief Technology Officer.

### APPROVALS:

**Motion To:** Approve Minutes of the Meeting of October 19, 2016.

**RESULT:** ADOPTED [UNANIMOUS]  
**MOVER:** Steven Wishnia, Board Member  
**SECONDER:** Mitch Graves, Board Member  
**AYES:** Mitch Graves, Darrell T. Cobbins, Steven Wishnia, Carlee McCullough  
**ABSENT:** Derwin Sisnett

### CITY COUNCIL ACKNOWLEDGEMENTS & UPDATE: Dana Jeanes

Receipt of Certified Copies of City Council Resolutions dated October 18, 2016, Items 11 through 15. (See Minute File No. 1406.)

**PRESENTATIONS:**

(None)

**GENERAL STATEMENTS FROM THE PUBLIC:**

- 1) Ms. Tonya Walker, 21 Neely St., Apt. #1010, stated she was previously homeless and has since gotten a job. She is trying to get utilities turned on at 2875 Coach Dr. #3, 38128. She went to the main office to get utilities turned on and was told that she is responsible for her husband's past due bill. President Collins asked Clint Richardson with Customer Care, who was present at the meeting, to assist Ms. Walker. They exited the meeting to meet privately to see how he could help her. Commissioner Wishnia asked about the policy for this specific situation. President Collins asked Cheryl Patterson to give a legal perspective of this circumstance. Ms. Patterson stated it can be somewhat complex, depending on whether the couple was married and/or both living at the residence at the time the services were rendered. Commissioner McCullough requested a copy of the state law.

**PRESIDENT'S BRIEFING:**

1. Review of Consent Agenda - Jerry R. Collins, Jr.

(President's Briefing Continued on Page 4)

The original of the resolutions and documents relating to each item is filed in the vault on the fifth floor of the MLGW Administration Building, 220 South Main. The original documents shall control in the event of any conflict between the description and these minutes and the original documents.

**CONSENT AGENDA**

(Items 1 through 21)

<b>RESULT:</b>	<b>APPROVED [UNANIMOUS]</b>
<b>MOVER:</b>	Mitch Graves, Board Member
<b>SECONDER:</b>	Carlee McCullough, Board Member
<b>AYES:</b>	Mitch Graves, Darrell T. Cobbins, Steven Wishnia, Carlee McCullough
<b>ABSENT:</b>	Derwin Sisnett

**CONSTRUCTION & MAINTENANCE DIVISION**

1. Resolution approving Change No. 2 to Contract No. 11700, Electric Construction and Maintenance, with Davis H. Elliot Construction Company, Incorporated, with no increase in the contract value. (This change is to request approval of additional equipment with agreed upon rates to perform tower extensions, on an as needed basis. The contract term will remain through December 31, 2017.) (Jozelle Booker)

2. Resolution approving Change No. 3 to Contract No. 11601, Automated Call-Out System, with Arcos, Incorporated, in the funded amount of \$87,500.00. (This change is to renew the current contract for the second of four annual renewal terms for the period covering December 12, 2016 through December 11, 2017. (Jozelle Booker) (REQUIRES CITY COUNCIL APPROVAL)

**CUSTOMER CARE DIVISION**

(None)

**ENGINEERING & OPERATIONS DIVISION**

3. Resolution approving a rejection of a single source bid for Contract No. 11833, Voice and Data. (Jozelle Booker)
4. Resolution awarding a contract to Furlong Enterprises LLC, for repair of boil off pumps/compressors, in the amount of \$75,485.00. (Jozelle Booker) (REQUIRES CITY COUNCIL APPROVAL)

**FINANCE DIVISION**

5. Resolution awarding a contract to Universal Scaffold and Equipment, LLC, for #7 composite meter box lids, in the amount of \$966,000.00. (Jozelle Booker) (REQUIRES CITY COUNCIL APPROVAL)
6. Resolution approving Change No. 4 to Contract No. 11293, Procurement Card Provider, with First Tennessee Bank, with no annual fee. (MLGW is in the process of implementing a new Enterprise Resource Management solution for its financial and work management applications. This extension is needed until Project Inspire is complete and operational. The initial term of this contract was from the date of the Notice to Proceed until the completion of the work not to exceed a period of five years. MLGW would like to extend the current contract for an additional one year term covering the period January 1, 2017 through December 31, 2017. The procurement functionality has not yet been tested and MLGW would like to extend the current contract until that functionality has been implemented and tested.) (Jozelle Booker)
7. Resolution awarding Contract No. 11880, 457 Deferred Compensation Consultant, to The Bogdahn Group, in the funded amount of \$200,000.00. (Jozelle Booker) (REQUIRES CITY COUNCIL APPROVAL)

**GENERAL COUNSEL DIVISION**

8. Resolution approving and upholding the decisions reflected in the September 30, 2016 Quarterly Report of the Customer Appeal Committee. (Cheryl Patterson)

**HUMAN RESOURCES DIVISION**

(None)

**INFORMATION SERVICES DIVISION**

9. Resolution approving Change No. 7 to Contract No. 10908, Mobile Data, with ABB Enterprise Software, Incorporated (formerly Ventyx, Incorporated), in the funded amount of \$161,020.63. (This change is to renew annual software maintenance, license, and support services for the Mobile Dispatching System, Mobile Mapping, and Street Level Routing through the Customer Information System (CIS), covering the period January 1,

- 2017 through December 31, 2017. MLGW is requesting continuous maintenance of the acquired system, which can only be performed by ABB Enterprise Software, Incorporated.) (Jozelle Booker) (REQUIRES CITY COUNCIL APPROVAL)
10. Resolution approving Change No. 2 to Contract No. 11752, Software License and Services Agreement, with Hansen Technologies, in the funded amount of \$46,356.97. (This change is to renew the current contract for the period covering January 1, 2017 through December 31, 2017. MLGW is requesting continuous maintenance of this software, which can only be provided by Hansen Technologies.) (Jozelle Booker) (REQUIRES CITY COUNCIL APPROVAL)
  11. Resolution approving Change No. 2 to Contract No. 11680, Satori Software Agreement, with Satori Software Company, in the funded amount of \$22,269.00. (This change is to renew the current contract for annual software licensing, main frame, and support services for the Customer Information System (CIS) Billing and Mailing Environment covering the period October 31, 2016 through October 31, 2017. MLGW is requesting approval of the acquired system, which can only be provided by Satori Software.) (Jozelle Booker) (REQUIRES CITY COUNCIL APPROVAL)
  12. Resolution awarding a sixty month contract to Thomas Consultants, Inc., for the purchase of Dell server equipment, in the amount of \$2,150,067.76. (Jozelle Booker) (REQUIRES CITY COUNCIL APPROVAL)
  13. Resolution awarding Change No. 4 to Contract No. 11296, Enterprise GIS Software Selection and Installation, with Environmental System Research Institute (ESRI), in the funded amount of \$936,000.00. (This change is to renew the current contract for software licenses, maintenance and support services for the period covering December 31, 2016 through December 30, 2019. The new negotiated cost of the expanded ELA for this renewal term is in the funded amount of \$936,000.00 (\$312,000.00 annually). This renewal reflects a 2% increase due to the cost of providing enhancements to the overall ArcGIS platform. MLGW is requesting approval of continuous maintenance of the acquired system, which can only be performed by ESRI. (Jozelle Booker) (REQUIRES CITY COUNCIL APPROVAL)
  14. Resolution awarding a contract to PowerWorld Corporation, for PowerWorld software maintenance renewal, in the amount of \$21,000.00. (Jozelle Booker) (REQUIRES CITY COUNCIL APPROVAL)
  15. Resolution approving Change No. 4 to Contract No. 11590, Professional Services Support with Conch Technologies, Incorporated, in the funded amount of \$1,484,896.00. (This change is to renew the current contract for the fourth and final annual renewal term covering the period January 1, 2017 through December 31, 2017, with no increase in rates from the previous year.) (Jozelle Booker) (REQUIRES CITY COUNCIL APPROVAL)
  16. Resolution approving Change No. 4 to Contract No. 11588, Professional Services Support, with Cook Systems, International, in the funded amount of \$939,771.20. (This change is to renew the current contract for the fourth and final annual renewal term covering the period January 1, 2017 through December 31, 2017, with no increase in

rates from the previous year.) (Jozelle Booker) (REQUIRES CITY COUNCIL APPROVAL)

17. Resolution approving Change No. 5 to Contract No. 11537, Professional Services Support, with NexTech Solutions, in the funded amount of \$1,184,382.67. (This change is to renew the current contract for the fourth and final annual renewal term covering the period January 1, 2017 through December 31, 2017 with no increase in rates from the previous year. However, this renewal reflects an increase in services to: fill positions, provide backup for critical areas, handle workload fluctuations, and provide temporary expertise for projects, training and knowledge transfer.) (Jozelle Booker) (REQUIRES CITY COUNCIL APPROVAL)
18. Resolution approving Change No. 4 to Contract No. 11591, Professional Services Support, with Stragistics Technology, Incorporated, in the funded amount of \$2,025,913.80. (This change is to renew the current contract for the fourth and final annual renewal term covering the period January 1, 2017 through December 31, 2017, with no increase in rates from the previous year. However, this renewal reflects an increase in services to: fill positions, provide backup for critical areas, handle workload fluctuations, and provide temporary expertise for projects, training and knowledge transfer.) (Jozelle Booker) (REQUIRES CITY COUNCIL APPROVAL)
19. Resolution approving Change No. 4 to Contract No. 11589, Professional Services Support, with TEKsystems, Incorporated, in the funded amount of \$1,315,620.00. (This change is to renew the current contract for the fourth and final annual renewal term covering the period January 1, 2017 through December 31, 2017, with no increase in rates from the previous year. However, this renewal reflects an increase in services to: fill positions, provide backup for critical areas, handle workload fluctuations, and provide temporary expertise for projects, training and knowledge transfer.) (Jozelle Booker) (REQUIRES CITY COUNCIL APPROVAL)
20. Resolution approving Change No. 4 to Contract No. 11586, Professional Services Support, with VACO Midsouth, LLC, in the funded amount of \$1,434,581.80. (This change is to renew the current contract for the fourth and final annual renewal term for the period covering January 1, 2017 through December 31, 2017, with no increase in rates from the previous year. However, this renewal reflects an increase in services to: fill positions, provide backup for critical areas, handle workload fluctuations, and provide temporary expertise for projects, training, and knowledge transfer.) (Jozelle Booker) (REQUIRES CITY COUNCIL APPROVAL)
21. Resolution approving Change No. 4 to Contract No. 11587, Professional Services Support, with Zycron, Incorporated, in the funded amount of \$1,739,400.00. (This change is to renew the current contract for the fourth and final annual renewal term covering the period January 1, 2017 through December 31, 2017, with no increase in rates from the previous year. However, this renewal reflects an increase in services to: fill positions, provide backup for critical areas, handle workload fluctuations, and provide temporary expertise for projects, training, and knowledge transfer.) (Jozelle Booker) (REQUIRES CITY COUNCIL APPROVAL)

**PRESIDENT'S DIVISION**

(None)

**PRESIDENT'S BRIEFING (Continued):**2. Other - Jerry R. Collins, Jr.

President Collins wished Vice-Chairman Cobbins a "happy birthday". Everyone sang and was invited for cake after the meeting.

**COMMITTEE REPORTS:**

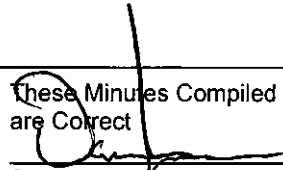
(None)

**ADJOURNMENT:**

There being no further business, the meeting was adjourned at 1:24 p.m.

(See Minute File No. 1407.)

Approved Without Interlineation

  
ChairmanThese Minutes Compiled by Undersigned and  
are Correct  
Secretary-Treasurer