



# Board of Light, Gas and Water Commissioners

220 S. Main Street  
Memphis, TN 38103  
www.mlgw.com

## Board Meeting

~ Minutes ~

Thursday, December 6, 2012

1:30 PM

Board Room

### CALL TO ORDER AND OPENING REMARKS:

Chairman Wishnia

The meeting was called to order at 1:30 p.m.

### PLEDGE OF ALLEGIANCE:

Chairman Wishnia

The Pledge of Allegiance was recited.

### ROLL CALL:

Dana Jeanes

The Secretary-Treasurer called the roll:

Attendee Name	Title	Status	Arrived
Derwin Sisnett	Board Member	Present	
Rick Masson	Vice Chairman	Present	
V Lynn Evans	Board Member	Present	
Steven Wishnia	Chairman	Present	
Darrell Cobbins	Board Member	Late	1:50 PM

The following staff members were present: Jerry R. Collins, Jr., President and CEO; Dana Jeanes, Vice President, CFO and Secretary-Treasurer; Cheryl Patterson, Vice President and General Counsel; Nick Newman, Vice President, Construction and Maintenance; Alonzo Weaver, Vice President, Engineering and Operations; Von W. Goodloe, Vice President, Human Resources; and Lashell Vaughn, Vice President and Chief Technology Officer. Christopher Bieber, Vice President, Customer Care, was not present.

### APPROVALS:

**Motion To:** Approve the Minutes of Meeting of November 15, 2012.

<b>RESULT:</b>	<b>ADOPTED [UNANIMOUS]</b>
<b>MOVER:</b>	Derwin Sisnett, Board Member
<b>SECONDER:</b>	Rick Masson, Vice Chairman
<b>AYES:</b>	Derwin Sisnett, Rick Masson, V Lynn Evans, Steven Wishnia
<b>ABSENT:</b>	Darrell Cobbins

### CITY COUNCIL ACKNOWLEDGEMENTS & UPDATE:

Dana Jeanes

The Secretary-Treasurer acknowledged receipt of Certified Copies of City Council Resolutions dated November 20, 2012, Items 15 through 19, approved by the Board on November 1, 2012 (See Minute File No. 1359), and Items 25 through 27, approved by the Board on October 15, 2012 (See Minute File No. 1358).

**PRESENTATION:**

1. American Heart Association Fit Friendly Award - Lindsey Bailey Harmon, Senior Heart Walk Director-Memphis

**PRESIDENT'S BRIEFING:**

1. Review of Consent Agenda - Jerry R. Collins, Jr.  
(President's Briefing Continued on Page 113)

**AMENDMENT TO CONSENT AGENDA:**

Without objection, Item 13 was moved to the Regular Agenda at the request of Commissioner Evans.

**Motion To:** Add Items 21 and 22 to Consent Agenda.

<b>RESULT:</b>	<b>ADOPTED [UNANIMOUS]</b>
<b>MOVER:</b>	V Lynn Evans, Board Member
<b>SECONDER:</b>	Rick Masson, Vice Chairman
<b>AYES:</b>	Sisnett, Masson, Evans, Wishnia, Cobbins

The original of the resolutions and documents relating to each item is filed in the vault on the fifth floor of the MLGW Administration Building, 220 South Main. The original documents shall control in the event of any conflict between the description in these minutes and the original documents.

**CONSENT AGENDA**

(Items 1 through 12 and Items 14 through 22)

<b>RESULT:</b>	<b>APPROVED [UNANIMOUS]*</b>
<b>MOVER:</b>	Rick Masson, Vice Chairman
<b>SECONDER:</b>	Derwin Sisnett, Board Member
<b>AYES:</b>	Sisnett, Masson, Evans, Wishnia, Cobbins

**\*Commissioner Evans recused on Item 2.**

**CONSTRUCTION & MAINTENANCE DIVISION**

1. Resolution awarding three-month contract to Standard Construction Company for approximately 1,000 tons of winter asphalt mix, in an approximate amount of \$62,000.00. (Jozelle Booker) (REQUIRES CITY COUNCIL APPROVAL)
2. Resolution approving Change No. 6 to Contract No. 11229, Professional Engineering Services, with Allen and Hoshall Engineers, with no increase in contract value. (This change is to extend the current contract for an additional term to allow time to complete existing designs, and construction administration work for the following projects: MLGW Palmer Pumping Station Wash Water Basin; 25,000 Gallon Underground fuel tank; and Various Septic Tank Improvements. No new projects will be administered during this

extension. The extended contract term will be for the period covering January 1, 2013 to December 31, 2013.) (Jozelle Booker)

3. Resolution approving Change No. 6 to Contract No. 11148, Professional Engineering Services, with SSR Eilers, Inc., with no increase in contract value. (This change is to extend the current contract for an additional term to allow time to complete existing designs, and construction administration work for the following projects: ADA Upgrades for the MLGW Community Offices; Emergency Generator for three (3) MLGW Service Centers; Training Center roof replacement; and Building Upgrades to the MLGW Administration Building. No new projects will be administered during this extension. The extended contract term will be for the period covering January 1, 2013 to December 31, 2013.) (Jozelle Booker)

#### **CUSTOMER CARE DIVISION**

4. Resolution awarding 24-month blanket contracts for instrument transformers to HD Supply Utilities in the amount of \$3,333.30 and Utilicor in the amount of \$141,261.46, for a total amount of \$144,594.76 (Jozelle Booker) (REQUIRES CITY COUNCIL APPROVAL)
5. Resolution awarding 24-month blanket contracts for electric meters to WESCO Distribution in the amount of \$135,870.00, Landis & Gyr, Inc. in the amount of \$21,200.00 and Utilicor in the amount of \$733,200.00 for a total amount \$890,270.00. (Jozelle Booker) (REQUIRES CITY COUNCIL APPROVAL)
6. Resolution approving Change No. 7 to Contract No. 10863, Blue Pumpkin Software License Support Services, with Verint, Inc., in the amount of \$658,863.75. (This change is to upgrade existing workforce management (WFM)/customer feedback (CF) software applications; increase customer feedback (CF) licenses; install Workforce Management and Desktop and Process Analytics (discovery and adherence tools); data migration; to activate multi media forecasting and scheduling features; and training and support.) (Jozelle Booker) (REQUIRES CITY COUNCIL APPROVAL)
7. Resolution approving Change No. 11 to Contract No. 10562, PBX/ACD System, with Black Box Network Services, in the funded amount of \$48,429.10 for a new contract amount of \$2,151,123.96. (This change is to upgrade from the OpenScape Contact Center v7.0 application to the OpenScape Contact Center v8.0. In addition, this change is to modify the CTI applications on new MLGW provided servers which will migrate data from v7.0 database to v8.0 database. This upgrade will allow MLGW to develop and activate the Call Director application in an effort to speak to customers in the estimated wait time along with other pertinent information.) (Jozelle Booker) (REQUIRES CITY COUNCIL APPROVAL)

#### **ENGINEERING & OPERATIONS DIVISION**

8. Resolution approving Change No. 10 to Contract No. 10332, ABB Software Maintenance, with ABB Power Training & Development Company, Inc., in the funded amount of \$135,119.00. (This change is to renew software maintenance, licenses, and support renewal fees for the period covering January 1, 2013 to December 31, 2013. In addition, this change includes a 0.42% increase in price from the previous year. The increase is due to ABB's 2013 pricing model. MLGW is requesting continuous maintenance of the acquired system, which can only be performed by ABB Power

Training & Development Company, Inc.) (Jozelle Booker) (REQUIRES CITY COUNCIL APPROVAL)

9. Resolution awarding contract to Buckeye Mountain for global positioning system (GPS) handheld devices, in the amount of \$69,810.00. (Jozelle Booker) (REQUIRES CITY COUNCIL APPROVAL)
10. Resolution approving Change No. 1 to Contract No. 11492, 2012 External Corrosion Direct Assessment (ECDA) Inspection/Survey of Natural Gas Pipeline, with BGL Asset Services, LLC., with no increase in contract value. (This change is to extend the contract through December 31, 2013 due to project delays.) (Jozelle Booker)
11. Resolution approving Change No. 3 to Contract No. 11324, In-Service Wood Pole Inspection, with Osmose Utilities Services, Inc., in the funded amount not to exceed \$600,000.00. (This change is to renew the current contract for the third of four renewal terms covering the period January 1, 2012 to December 31, 2012. In addition, this renewal reflects a 0.75% price increase from the previous year.) (Jozelle Booker) (REQUIRES CITY COUNCIL APPROVAL)

#### **FINANCE DIVISION**

12. Resolution setting forth persons authorized to sign and/or countersign; transfer funds; and/or execute transactions on Division and Pension System bank accounts. (This supersedes the resolution approved by the Board on November 15, 2012.) (Dana Jeanes)
13. Without objection, Item 13 was moved to the Regular Agenda at the request of Commissioner Evans.

#### **GENERAL COUNSEL DIVISION**

(None)

#### **HUMAN RESOURCES DIVISION**

14. Resolution approving Position No. 00241, Communication Specialist and Position No. 06567, Assistant Manager Customer Meter & Billing. (Jerry R. Collins, Jr.)

#### **INFORMATION SERVICES DIVISION**

15. Resolution awarding Contract No. 11594, PowerPlan Maintenance Agreement to PowerPlan, Inc. in the funded amount of \$851,309.00. (Jozelle Booker) (REQUIRES CITY COUNCIL APPROVAL)
16. Resolution awarding a 12-month blanket contract to Thomas Consultants, Inc. for Novell Software maintenance, in the amount of \$315,916.43. (Jozelle Booker) (REQUIRES CITY COUNCIL APPROVAL)
17. Resolution awarding Contract No. 11595, Telvent Maintenance Agreement, to Telvent, in the funded amount of \$700,000.00. (Jozelle Booker) (REQUIRES CITY COUNCIL APPROVAL)
18. Resolution awarding Contract No. 11593, Oracle Maintenance Agreement, to Rolta International, in the funded amount of \$1,296,654.00. (Jozelle Booker) (REQUIRES CITY COUNCIL APPROVAL)

**PRESIDENT'S DIVISION**

19. Resolution awarding Contract No. 11551, Video Production for Memphis Energized, to Media Source in the funded amount of \$50,000.00. (Jozelle Booker) (REQUIRES CITY COUNCIL APPROVAL)
20. Resolution awarding a 60-month contract to Pitney Bowes for rental of a shipping and receiving solution, in the amount of \$98,940.00. (Jozelle Booker) (REQUIRES CITY COUNCIL APPROVAL)
21. Resolution approving final calculation and distribution of MLGW Gas system payments in lieu of taxes to the City of Memphis, Shelby County and other suburban municipalities. (Dana Jeanes)
22. Resolution approving final calculation and distribution of MLGW Electric system payments in lieu of taxes to the City of Memphis, Shelby County and other suburban municipalities. (Dana Jeanes)

**REGULAR AGENDA**

13. Resolution approving amendment initiated by Memphis City Council to adopt, ratify the 2013 budgets of the Electric, Gas and Water Divisions by requesting the Division install 60,000 smart meters. (Jerry R. Collins, Jr.)

**RESULT: APPROVED [4 TO 1]****MOVER:** Derwin Sisnett, Board Member**SECONDER:** Rick Masson, Vice Chairman**AYES:** Derwin Sisnett, Rick Masson, Steven Wishnia, Darrell Cobbins**NAYS:** V Lynn Evans

**Commissioner Evans voted no because this action would cause further deficit in the Gas Division.**

**APPROVAL OF SAME DAY MINUTES:**

**Motion To:** Approve Same-Day Minutes of Items 14, 21 and 22.

**RESULT: ADOPTED [UNANIMOUS]****MOVER:** Rick Masson, Vice Chairman**SECONDER:** Derwin Sisnett, Board Member**AYES:** Sisnett, Masson, Evans, Wishnia, Cobbins**GENERAL STATEMENTS FROM THE PUBLIC:**

1. Andrew Nordine, 1549 Whitewater Road, addressed the Board regarding a water leakage expressing his dissatisfaction due to the turnaround time in responding.

2. Minister Suhkara A. Yahweh, 115 Porter Street, addressed the Board regarding concern of lead in water and environmental impact.
3. Chet A Kibble, Sr., 3229 Lakeview Road, completed a card requesting to speak to the Board; however, when his name was called, he had exited the Board Room.

### PRESIDENT'S BRIEFING (Continued):

2. Corporate Scorecard - 3rd Quarter 2012 - Valerie McKinney
3. 2013 Customer Care Policies - Clint Richardson
4. Other - Jerry R. Collins, Jr.


### COMMITTEE REPORTS:

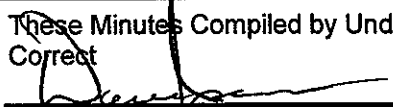
1. Human Resources Committee Update - Commissioner Cobbins reported the Committee met last month and was updated with the following reports: Demographics; Grievance; and Safety. The job fair for the women in non-traditional jobs went well.
2. Supplier Diversity Update - Renise Holliday gave the 3rd Quarter, 2012 report. She also informed everyone in the meeting that the Supplier Diversity Appreciation Reception was being held today from 4:00 to 6:00 p.m. in the Auditorium.

### ADJOURNMENT :

There being no further business, the meeting was adjourned at 3:02 p.m.

SEE MINUTE FILE NO. 1360.

Approved Without Interlineation  
  
Chairman

These Minutes Compiled by Undersigned and are  
Correct  
  
Secretary-Treasurer