



Board of Light, Gas and Water Commissioners

220 S. Main Street
Memphis, TN 38103
www.mlgw.com

Board Meeting

~ Minutes ~

Wednesday, April 12, 2017

1:00 PM

Board Room

CALL TO ORDER AND OPENING REMARKS:

Chairman Wishnia

The meeting was called to order at 1:00 p.m.

PLEDGE OF ALLEGIANCE:

Chairman Wishnia

The Pledge of Allegiance was recited.

ROLL CALL:

Dana Jeanes

Attendee Name	Title	Status	Arrived
Steven Wishnia	Chairman	Present	
Carlee McCullough	Vice Chairman	Present	
Mitch Graves	Board Member	Present	
Leon Dickson	Board Member	Absent	
Derwin Sisnett	Board Member	Present	

The following staff members were present: Jerry R. Collins, Jr., President and CEO; Dana Jeanes, Vice President, CFO and Secretary-Treasurer; Cheryl Patterson, Vice President and General Counsel; Nick Newman, Vice President, Construction and Maintenance; Christopher Bieber, Vice President, Customer Care; Alonzo Weaver, Vice President, Engineering and Operations; Von W. Goodloe, Vice President, Human Resources; and Lashell Vaughn, Vice President and Chief Technology Officer.

APPROVALS:

Motion To: Approve Minutes of the Meeting of March 22, 2017.

RESULT:	ADOPTED [UNANIMOUS]
MOVER:	Derwin Sisnett, Board Member
SECONDER:	Carlee McCullough, Vice Chairman
AYES:	Steven Wishnia, Carlee McCullough, Mitch Graves, Derwin Sisnett
ABSENT:	Leon Dickson

CITY COUNCIL ACKNOWLEDGEMENTS & UPDATE:

Dana Jeanes

Receipt of Certified Copies of City Council Resolutions dated March 21, 2017, Items 5 through 9. (See Minute File No. 1411)

PRESENTATIONS:

TVA EnergyRight Solutions/2016 Top Performer Award - Lynn Dabney thanked MLGW for its efforts in making 2016 a great energy efficiency year. She stated TVA's partnership with MLGW allowed TVA to exceed its load management goals for the ninth year in a row. She noted that 381 GWH were saved through energy efficiency efforts. She provided the details of how MLGW ranked in the different categories. An award was presented to President Collins and Chairman Wishnia as a token of appreciation and congratulations.

GENERAL STATEMENTS FROM THE PUBLIC:

1) John Burwell, 2763 Windsor Parkway, stated he opted out of the smart meter program, yet a smart meter was installed. He stated he wants it removed. He voiced his opinions of smart meters and quoted statements he had researched from the CIA regarding smart meters. He stated MLGW Representatives claim they are not used as surveillance devices, but he believes otherwise. Chairman Wishnia asked President Collins to check into Mr. Burwell's statements and report back to the Board.

2) Donna Bohannon, 5343 Sea Isle, stated she had received information that MLGW employees from the Gas Operations Department have been instructed by management to lie to customers telling them that smart meters are not being installed at their homes when they are. She asked the Board to investigate this and find out if this is true. When asked to provide a name or names of her sources, she refused to divulge that information. After exchange of questions and information, President Collins responded by informing the Board that Apex (a contractor) is installing the gas meters and not MLGW employees. He stated no one has tried to hide anything or be deceitful. Commissioner Sisnett asked President Collins to speak to Apex and provide the details back to the Board on this issue.

3) Chet Kibble, 3229 Lakeview Rd, stated he sent a letter about three or four weeks ago to MLGW asking for details on the type of fluoride MLGW uses. He stated that MLGW can control the type of fluoride they use in the water. He discussed information from a handout that was given to the Board. Chairman Wishnia informed Mr. Kibble that he will receive a response to the letter within seven to ten days.

4) Bill Hawkins, 4000 Clearpool Circle, discussed a meeting held at the Union Hall where employees in the gas fitters area stated they were instructed to only install smart meters; not to work on p1 or p2 leaks. They also claimed that Management told them to tell the customers that these smart meters are not smart meters. President Collins informed the Board that MLGW is not ignoring p1 and p2 leaks. Commissioner McCullough asked for a name instead of just the term "management". Mr. Hawkins gave the following names: 1) Scooter (Aubrey King), 2) Maria Brown and 3) Eliza King. This information will be researched.

PRESIDENT'S BRIEFING:

1. Review of Consent Agenda - Jerry R. Collins, Jr.

(President's Briefing Continued on Page 36)

The original of the resolutions and documents relating to each item is filed in the vault on the fifth floor of the MLGW Administration Building, 220 South Main. The original documents shall control in the event of any conflict between the description and these minutes and the original documents.

CONSENT AGENDA

(Items 1 through 11)

RESULT:	APPROVED [UNANIMOUS]
MOVER:	Carlee McCullough, Vice Chairman
SECONDER:	Derwin Sisnett, Board Member
AYES:	Steven Wishnia, Carlee McCullough, Mitch Graves, Derwin Sisnett
ABSENT:	Leon Dickson

CONSTRUCTION & MAINTENANCE DIVISION

1. Resolution awarding a purchase order to Kraftsman, Inc., for the purchase of four platform trailers, in the amount of \$67,920.00. (Dana Jeanes) (REQUIRES CITY COUNCIL APPROVAL)
2. Resolution awarding a purchase order to H & E Equipment Services, for an excavator, in the amount of \$86,109.00. (Dana Jeanes) (REQUIRES CITY COUNCIL APPROVAL)
3. Resolution approving Change No. 1 to Contract No. 11562, Professional Engineering Services for Central Support Services, with Smith Seckman Reid, Incorporated (SSR), in the funded amount not-to-exceed \$100,000.00. (This change is to renew the current contract for the first of four annual renewal terms for the period covering July 1, 2017 through June 30, 2018, based on approved rates. This renewal reflects an overall 3% rate increase from the previous year.) (Dana Jeanes) (REQUIRES CITY COUNCIL APPROVAL)
4. Resolution approving Change No. 13 to Contract No. 9955, Partial Funding of Pollution Control, Ground Water Quality Control Program, with Memphis & Shelby County Health Department to authorize the annual fee payment in the funded amount of \$139, 632.90. (This change is to authorize the annual payment, based on Fiscal Year 2016 data, covering January 1, 2016 through December 31, 2016. This change also reflects an increase in meters from the previous year.) (Dana Jeanes) (REQUIRES CITY COUNCIL APPROVAL)

CUSTOMER CARE DIVISION

5. Resolution approving Change No. 18 to Contract No. 10569, Interactive Voice Response System, with Avaya, Incorporated, (formerly Nortel Networks, Incorporated), with no increase in the contract value. (This change is to expand the scope of work to include Share the Pennies prompts to the system. This change is also to record and replace up to 530 audio prompts in both English and Spanish, which will be completed in two phases: 1) recording and replacement of 13 audio prompts in both English and Spanish as well as Share the Pennies prompts; and 2) recording and replacement of the balance of the audio prompts for a total funded amount of \$29,556.38, which will be absorbed in the current contract value. This change is necessary to provide consistency throughout the self-service application. The contract term will remain through July 16, 2017. MLGW is requesting continuous maintenance of the acquired system, which can only be performed by Avaya, Incorporated.) (Dana Jeanes)

ENGINEERING & OPERATIONS DIVISION

6. Resolution awarding a thirty-six month purchase order to Doble Engineering Company, for software agreement and test equipment rental, in the amount of \$355,890.00. (Dana Jeanes) (REQUIRES CITY COUNCIL APPROVAL)

FINANCE DIVISION

7. Resolution requesting approval of TerraCap Partners IV, LP, a value-add real estate fund, to manage \$25,000,000 for the benefit of the MLGW Retirement and Pension Fund, as part of a reallocation. (Dana Jeanes) (REQUIRES CITY COUNCIL APPROVAL)

GENERAL COUNSEL DIVISION

(None)

HUMAN RESOURCES DIVISION

(None)

INFORMATION SERVICES DIVISION

8. Resolution awarding a purchase order to Ventureforth, Inc., for vMobile Applications Suite software maintenance and support renewal, in the amount of \$89,100.00. (Dana Jeanes) (REQUIRES CITY COUNCIL APPROVAL)
9. Resolution approving Change No. 9 to Contract No. 11179, Business Objects Software License and Related Service Agreement, with SAP Public Services, Incorporated, in the funded amount of \$491,661.82. (This change is to upgrade the current version of Business Objects (Data Warehouse), Web Intelligence, Data Services and Xcelsius products to SAP Business Objects Enterprise Professional Version. This change also includes conversion of software licenses, maintenance, and support services for the period covering January 1, 2017 through December 31, 2021 for a total funded amount of \$491,661.82. This upgrade is necessary as the current version of this product has reached its end of life cycle. MLGW is requesting continuous maintenance of the acquired system, which can only be performed by SAP Public Services, Incorporated.) (Dana Jeanes) (REQUIRES CITY COUNCIL APPROVAL)
10. Resolution approving Change No. 5 to Contract No. 10140, PDSFAST Software License, with Software Engineering of America, with no increase in the contract value. (This change is to renew annual software maintenance, license, and support services for the period covering October 1, 2017 to September 30, 2018 in the funded amount of \$11,884.00, which will be absorbed in the contract value. MLGW is requesting approval of continuous maintenance of the acquired system, which can only be performed by Software Engineering of America.) (Dana Jeanes)
11. Resolution approving Change No. 4 to Contract No. 9716, Sysout Manager Software, with Software Engineering of America, with no increase in the contract value. (This change is to renew the current contract for annual software maintenance, license, and support services for one year for the period covering October 1, 2017 to September 30, 2018 in the funded amount of \$8,062.87, which will be absorbed in the current contract value. MLGW is requesting approval of continuous maintenance of the acquired system, which can only be performed by Software Engineering of America.) (Dana Jeanes)

PRESIDENT'S DIVISION

(None)

PRESIDENT'S BRIEFING (Continued):

2. Other - Jerry R. Collins, Jr.

Prior to adjournment, President Collins informed everyone that Commissioner McCullough's birthday was yesterday. Everyone sang "Happy Birthday" and was invited for cake after the meeting.

COMMITTEE REPORTS:

(None)

ADJOURNMENT

The meeting was adjourned at 1:28 p.m.

(See Minute File No. 1412.)

Approved Without Interlineation



Chairman

These Minutes Compiled by Undersigned and
are Correct



Secretary-Treasurer