



# Board of Light, Gas and Water Commissioners

220 S. Main Street  
Memphis, TN 38103  
www.mlgw.com

## Board Meeting

~ Minutes ~

Wednesday, March 7, 2018

1:00 PM

Board Room

### CALL TO ORDER AND OPENING REMARKS:

Chairman Wishnia

The meeting was called to order at 1:01 p.m.

### PLEDGE OF ALLEGIANCE:

Chairman Wishnia

The Pledge of Allegiance was recited.

### ROLL CALL:

Roland McElrath

Attendee Name	Title	Status	Arrived
Steven Wishnia	Chairman	Present	
Carlee McCullough	Vice Chairman	Present	
Mitch Graves	Board Member	Present	
Leon Dickson	Board Member	Present	
Derwin Sisnett	Board Member	Present	

The following staff members were present: Dana Jeanes, Chief Utility Officer; Cheryl Patterson, Vice President and General Counsel; Christopher Bieber, Vice President, Customer Care; Alonzo Weaver, Vice President, Engineering and Operations; Von W. Goodloe, Vice President, Human Resources; Nick Newman, Vice President, Construction and Maintenance; and Lashell Vaughn, Vice President and Chief Technology Officer. Roland McElrath served as Acting Secretary-Treasurer.

Advisory Board Members:

Kevin Young – Present

Dwain Kicklighter – Present

### APPROVALS:

Motion To: Approve Minutes of the Meeting of February 21, 2018.

**RESULT:** ADOPTED [UNANIMOUS]  
**MOVER:** Derwin Sisnett, Board Member  
**SECONDER:** Carlee McCullough, Vice Chairman  
**AYES:** Wishnia, McCullough, Graves, Dickson, Sisnett

### CITY COUNCIL ACKNOWLEDGEMENTS & UPDATE:

Roland McElrath

Receipt of Certified Copies of City Council Resolutions dated February 20, 2018, Items 7 through 16. (See Minute File No. 1422.)

### PRESENTATIONS:

United Way Presentation - MLGW Representatives - Sharika Hollingsworth/ Jovan Harris/Bryan Hutton - United Way Representatives - Reginald Green/ Jennifer Besing. Ms. Besing stated she was "blown away" with the professionalism of the runway talent as well as the intermission

programs. Sharika thanked Jovan Harris, the Committees, Dr. Goodloe and everyone who contributed to the success of the First Annual Rip the Runway Event. A check for \$4,366.50 was presented to the United Way representatives. Ms. Besing expressed her thanks to Jerry Collins and Dana Jeanes. She noted that she looks forward to working with the in-coming President/CEO, Mr. J. T. Young.

### GENERAL STATEMENTS FROM THE PUBLIC:

1. Stella James, 367 Laclede, 38126 - Ms. James addressed the Board stating her utility bill has risen from \$100 to \$500. She stated she lives on a fixed income and cannot afford large utility bills. She believes something is wrong and has requested her meters be re-read. She stated no one came to re-read the meters as she had requested. Dana Jeanes asked Frank Fletcher to take Ms. James into a private area and review her account and research the matter. Chairman Wishnia asked for an update with the findings.

2. Alyciu Fugatt - 793 Martha Rd., Millington - Ms. Fugatt addressed the Board disputing a bill that she received after moving from 4165 Macon on August 1. She stated her father was stealing the utilities and has been prosecuted for doing so. She stated she has been without utilities after two weeks of being disconnected. She stated she has been staying with relatives. She was told by a MLGW employee to come to the Board Meeting to get the matter resolved. Commissioner Sisnett stated that a customer should not have to come to a Board Meeting to resolve a problem such as this. Mr. Jeanes agreed with him. Frank Fletcher will assist Ms. Fugatt today in getting this resolved.

3. Maxine Marsh, 1343 Ridgeway, 38106 - Ms. Marsh stated she is here due to a large jump in her utility bill. She stated her bill in January was for \$192.70, in February \$196 and in March \$381. She alleged discrimination and noted she is representing a coalition led by Dr. Isaac Richmond. Chairman Wishnia asked if she has discussed her issue with anyone in Customer Service regarding her complaint and she responded stating she does not have time to go back and forth all over the company with multiple people. Ms. Marsh's account and complaint will be reviewed today.

4. Nicholas D. Bowie, Sr., 4635 Windward Drive, 38109 - Mr. Bowie stated for the last two years of his eight years of employment at MLGW, he has experienced unethical treatment at the hands of his superiors in the Street Light and System Maintenance Department. He named Derrick Jones, Paul Ferguson and Greg Deaton. Mr. Bowie stated he has been to Labor Relations, MLGW management and Human Resources with no resolve. He noted that he hopes to bring a glimpse of awareness today. Commissioner McCullough asked Mr. Jeanes if anyone has looked into this. Mr. Jeanes responded stating this is the first he has heard of this complaint. Chairman Wishnia and Commissioner Graves stated they would like a report of the findings.

### PRESIDENT'S BRIEFING:

1. Review of Consent Agenda - Dana Jeanes – Chief Utility Officer

(President's Briefing Continued on Page 20)

**The original of the resolutions and documents relating to each item is filed in the vault on the fifth floor of the MLGW Administration Building, 220 South Main. The original documents shall control in the event of any conflict between the description and these minutes and the original documents.**

**CONSENT AGENDA**

(Items 1 through 10)

**RESULT:** APPROVED [UNANIMOUS]  
**MOVER:** Mitch Graves, Board Member  
**SECONDER:** Derwin Sisnett, Board Member  
**AYES:** Wishnia, McCullough, Graves, Dickson, Sisnett

**CONSTRUCTION & MAINTENANCE DIVISION**

1. Resolution approving payment of an invoice from Tennessee One Call System, Inc., in the amount of \$122,503.60 for annual membership dues for 2018 plus locate request tickets. (Nick Newman) (REQUIRES CITY COUNCIL APPROVAL)
2. Resolution approving Change No. 2 to Contract No. 11775, Roof Maintenance, with Dakota Corporation, d/b/a Jessie Bryant Roofing, in the funded amount of \$65,000.00. (This change is to renew the current contract for the second of four annual renewal terms for the period covering May 9, 2018 through May 8, 2019, with no increase in rates from the previous year.) (Clifton Davis) (REQUIRES CITY COUNCIL APPROVAL)

**CUSTOMER CARE DIVISION**

(None)

**ENGINEERING & OPERATIONS DIVISION**

3. Resolution approving the payment of an invoice from Tennessee Public Utility Commission, for the Tennessee Regulatory Authority Inspection Fee for year 2017, in the amount of \$78,000.00. (Alonzo Weaver)

**FINANCE DIVISION**

**RESULT:** APPROVED [UNANIMOUS] – SAME DAY MINUTES ITEM NO. 4  
**MOVER:** Mitch Graves, Board Member  
**SECONDER:** Derwin Sisnett, Board Member  
**AYES:** Wishnia, McCullough, Graves, Dickson, Sisnett

4. Resolution approving reimbursement to the City of Memphis for executive search expenses, for the position of the President/CEO of Memphis, Light Gas and Water, in the total amount of \$128,222.68. (Dana Jeanes) (SAME DAY MINUTES REQUESTED)
5. Resolution approving Change No. 10 to Contract No. 11292, Cashiering System Replacement, with System Innovators, in the funded amount of \$42,745.00. (This change is to renew annual hardware, software maintenance, and support services for iNovah, Credition and Opex software for the period covering May 1, 2018 through April 30, 2019, with no increase from the previous renewal. MLGW is requesting continuous maintenance of the acquired system, which can only be performed by System Innovators and the third party providers.) (Clifton Davis) (REQUIRES CITY COUNCIL APPROVAL)

**GENERAL COUNSEL DIVISION**

6. Resolution approving Change No. 2 to Contract No. 11777, Third Party Administrator for Workers' Compensation, with Brentwood Services Administrators, Incorporated, with no increase in contract value. (This change is to ratify and renew the current contract for the second of four annual renewal terms for the period covering January 1, 2018 through December 31, 2018. In addition, this change also includes an amendment to the pricing category to reflect a per line bill rate rather than a per bill rate, with no change in the price in this category.) (Clifton Davis)

**HUMAN RESOURCES DIVISION**

7. Resolution approving Position No. 00001 - Computer Software Specialist 3. (Dana Jeanes/Von Goodloe)
8. Resolution approving Change No. 4 to Contract No. 11735, Onsite Computer and Technical Classes, with Southwest Tennessee Community College, in the funded amount not-to-exceed \$50,000.00. (This change is to renew the current contract for the fourth and final annual renewal term for the period covering July 1, 2018 through June 30, 2019, with no increase in rates from the previous renewal. In addition, this change also includes 10 additional computer classes during the term in the funded amount of \$13,876.40 for a total funded amount of \$50,000.00.) (Clifton Davis) (REQUIRES CITY COUNCIL APPROVAL)

**INFORMATION SERVICES DIVISION**

9. Resolution approving Change No. 6 to Contract No. 11296, Enterprise GIS Software Selection and Installation, with Environmental System Research Institute (ESRI), with no increase in the contract value. (This change is to add 30 additional licenses for Insight ArcGIS Enterprise, an analytics tool which can be used for advanced analytics of data. The contract term will remain through December 30, 2019. MLGW is requesting approval of the acquired system, which can only be performed by ESRI.) (Clifton Davis)
10. Resolution approving Change No. 10 to Contract No. 10344, Computer Associates Combined Products, with Computer Associates International, Incorporated, in the funded amount of \$247,425.00. (This change is to renew the annual licenses, software maintenance, and support services for a one year term covering April 28, 2018 through April 27, 2019, which reflects a 5.0% increase from the previous renewal due to the costs of product enhancements, 24 X 7 support and software updates and upgrades. In addition, this renewal represents a 53.08% discount off CA's list price. MLGW is requesting approval of continuous maintenance of the acquired system, which can only be performed by Computer Associates International, Incorporated.) (Clifton Davis) (REQUIRES CITY COUNCIL APPROVAL)

**PRESIDENT'S DIVISION**

(None)

**PRESIDENT'S BRIEFING (Continued):**

2. Quarterly Healthcare Report, 4th Quarter, 2017 - Charles Perry thanked Henry Jackson for tracking figures and statistics for the report. Mr. Perry explained that page 3 of the packet is a standard paragraph used to explain shifting of enrollees to a specific program. He stated in the fall MLGW and IBEW agreed on a medical plan design that was estimated to yield cost containment of \$4.3 million annually, also impacting the Division's OPEB costs. These changes will be implemented as of May 1, 2018. Prescription medication PEPM utilization for the year was 2.17%. Mr. Perry reported on 2016 and 2017 comparisons of payments of medical and prescription claims, as well as

a breakdown of active employees and retirees. He noted changes made to the plan, such as increases in out of pocket costs. He noted that Segal's Health Plan Trending indicates 9.41%. MLGW OAP premium increases over a ten year average is 3.94%.

3. Other - Dana Jeanes stated the City Council Committee met and Chris Bieber gave a smart meter presentation. There will be another Committee meeting on March 20.

4. Special Presentation - Chairman Steve Wishnia presented Commissioner Derwin Sisnett with an engraved crystal vase and thanked him for his service as a member of the Board. He complimented him on his contribution and noted he had really enjoyed working with him. Commissioner Sisnett thanked him and the other Board members stating it had been a privilege and learning experience for him. He thanked Jerry Collins and the staff of MLGW for the opportunities he had been given while serving on the Board.

#### COMMITTEE REPORTS:

(None)

#### ADJOURNMENT:

Prior to adjournment, everyone was invited to attend a Farewell Reception for Commissioner Derwin Sisnett in the Garden.

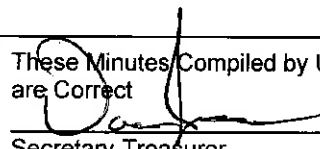
There being no further business, the meeting was adjourned at 1:48 p.m.

(See Minute File No. 1423.)

Approved Without Interlineation

  
Chairman

These Minutes Compiled by Undersigned and  
are Correct

  
Secretary-Treasurer