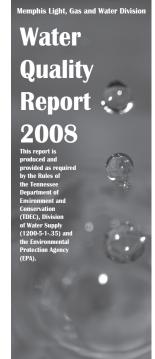
2008 Water Quality Report Available

More than 225,000 water customers have received Memphis Light, Gas and Water Division's

2008 Water Quality Report. This report presents the latest data confirming the superior quality of Memphis' drinking water and that the utility continues to meet and/or exceed all federal and state safety standards. The Water Quality Report is published annually by MLGW in response to an Environmental Protection Agency (EPA) mandate requiring all community water systems to communicate water quality information to its customers, and adheres to the format that is outlined by EPA standards. MLGW's Water Quality



Reports are available online at www.mlgw.com.



June 13, 20 and 27: Memphis Farmers Market. Fun activities for all ages, entertainment and fresh produce, 7 a.m. to 1 p.m. at the Central Station Pavilion, G.E. Patterson and Front Street. Visit: www.memphisfarmersmarket.com.

June 19-21: Juneteenth Freedom and Heritage Festival, Douglass Park. Live music, food, vendors, job and health fairs. Contact Patricia Rogers, Public Relations, 355-9009 or www.juneteenthmemphis.org

June 13 and 20, July 11-12: Shelby County Citizens Corps Disaster Preparedness Training. Community Emergency Response Team (CERT) training is a 16-hour seminar that is appropriate for any age group and free to the public. The classes are from 8 a.m. to 4:30 p.m. To register, please visit www.mscema.org or call the Shelby County Office of Preparedness HLS/Emergency Management Agency Education / Training Officer, Cheryl Ballard at 515-2605.



Customer CONNECTIO



MLGW Updated On Kingston Ash Spill

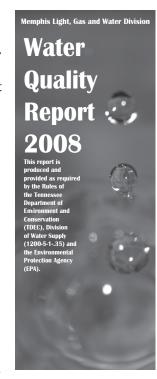
The Tennessee Valley Authority anticipates that the cleanup costs for the Dec. 22, 2008 coal ash spill at its Kingston Fossil Plant could range from \$675 million to \$975 million—not including the costs of litigation—but a representative could not allay the MLGW Board of Commissioners' concerns that cleanup costs might force TVA to

At the May 21 MLGW board meeting, Commissioners Steve Wishnia and Dedrick Brittenum voiced concern that a rate increase would have a negative impact on MLGW customers. TVA passes costs onto distributors; MLGW is TVA's largest distributor. However, Gary Harris, TVA's Western region general manager of customer service, said it's unclear what the impact of the cleanup—which is expected to last two years could have on rates. A rate increase is an option but Harris said no decision has been made.

2008 Water Quality Report Available

More than 225,000 water customers have received Memphis Light, Gas and Water Division's

2008 Water Quality Report. This report presents the latest data confirming the superior quality of Memphis' drinking water and that the utility continues to meet and/or exceed all federal and state safety standards. The Water Quality Report is published annually by MLGW in response to an Environmental Protection Agency (EPA) mandate requiring all community water systems to communicate water quality information to its customers, and adheres to the format that is outlined by EPA standards. MLGW's Water Quality



Reports are available online at www.mlgw.com.



June 13, 20 and 27: Memphis Farmers Market. Fun activities for all ages, entertainment and fresh produce, 7 a.m. to 1 p.m. at the Central Station Pavilion, G.E. Patterson and Front Street. Visit: www.memphisfarmersmarket.com.

June 19-21: Juneteenth Freedom and Heritage Festival, Douglass Park. Live music, food, vendors, job and health fairs. Contact Patricia Rogers, Public Relations, 355-9009 or www.juneteenthmemphis.org

June 13 and 20, July 11-12: Shelby County Citizens Corps Disaster Preparedness Training. Community Emergency Response Team (CERT) training is a 16-hour seminar that is appropriate for any age group and free to the public. The classes are from 8 a.m. to 4:30 p.m. To register, please visit www.mscema.org or call the Shelby County Office of Preparedness HLS/Emergency Management Agency Education / Training Officer, Cheryl Ballard at 515-2605.



Customer Reference Number: 6/09



Customer CONNECT



PRODUCED MONTHLY BY MEMPHIS LIGHT, GAS AND WATER DIVISION

MLGW Updated On Kingston Ash Spill

The Tennessee Valley Authority anticipates that the cleanup costs for the Dec. 22, 2008 coal ash spill at its Kingston Fossil Plant could range from \$675 million to \$975 million—not including the costs of litigation—but a representative could not allay the MLGW Board of Commissioners' concerns that cleanup costs might force TVA to

At the May 21 MLGW board meeting, Commissioners Steve Wishnia and Dedrick Brittenum voiced concern that a rate increase would have a negative impact on MLGW customers. TVA passes costs onto distributors; MLGW is TVA's largest distributor. However, Gary Harris, TVA's Western region general manager of customer service, said it's unclear what the impact of the cleanup—which is expected to last two years could have on rates. A rate increase is an option but Harris said no decision has been made.

(continued inside)

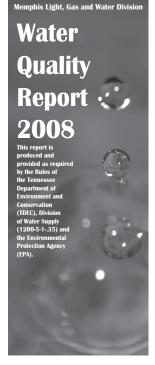
2008 Water Quality Report Available

More than 225,000 water customers have received Memphis Light, Gas and Water Division's

2008 Water Quality Report. This report presents the latest data confirming the superior quality of Memphis' drinking water and that the utility continues to meet and/or exceed all federal and state safety standards. The Water Quality Report is published annually by MLGW in response to an Environmental Protection Agency (EPA) mandate requiring all community water systems to communicate water quality information to its customers, and adheres to the format that is outlined by EPA standards.

MLGW's Water Quality

Reports are available online at www.mlgw.com.





June 13, 20 and 27: Memphis Farmers Market. Fun activities for all ages, entertainment and fresh produce, 7 a.m. to 1 p.m. at the Central Station Pavilion, G.E. Patterson and Front Street. Visit: www.memphisfarmersmarket.com.

June 19-21: Juneteenth Freedom and Heritage Festival, Douglass Park. Live music, food, vendors, job and health fairs. Contact Patricia Rogers, Public Relations, 355-9009 or www.juneteenthmemphis.org

June 13 and 20, July 11-12: Shelby County Citizens Corps Disaster Preparedness Training. Community Emergency Response Team (CERT) training is a 16-hour seminar that is appropriate for any age group and free to the public. The classes are from 8 a.m. to 4:30 p.m. To register, please visit www.mscema.org or call the Shelby County Office of Preparedness HLS/Emergency Management Agency Education / Training Officer, Cheryl Ballard at 515-2605.



0



PRODUCED MONTHLY BY MEMPHIS LIGHT, GAS AND WATER DIVISION

MLGW Updated On Kingston Ash Spill

The Tennessee Valley Authority anticipates that the cleanup costs for the Dec. 22, 2008 coal ash spill at its Kingston Fossil Plant could range from \$675 million to \$975 million—not including the costs of litigation—but a representative could not allay the MLGW Board of Commissioners' concerns that cleanup costs might force TVA to raise rates.

At the May 21 MLGW board meeting, Commissioners Steve Wishnia and Dedrick Brittenum voiced concern that a rate increase would have a negative impact on MLGW customers. TVA passes costs onto distributors; MLGW is TVA's largest distributor. However, Gary Harris, TVA's Western region general manager of customer service, said it's unclear what the impact of the cleanup—which is expected to last two yearscould have on rates. A rate increase is an option but Harris said no decision has been made.

Ash Spill Update, cont. from cover

To date, Harris said TVA has spent about \$77 million, including \$20 million to purchase 70 homes and tracts of land that were damaged when the Kingston ash pond failed, releasing 5.4 million cubic yards of coal ash over about 300 acres. Harris said no one was injured or killed and fortunately 200 of the 300 affected acres are owned by TVA.

Harris said TVA could use its operating cash reserves or borrow money to pay for the cleanup—though Commissioner Wishnia noted that those options could also have an impact on MLGW customers. Harris said TVA, for now, will not seek federal funds—a course of action that Commissioner Brittenum hopes that TVA will reconsider.

MLGW Community Conservation Days

Mark your calendars: the next Community Conservation Days will be June 3, July 6 and August 3 at MLGW's community offices in Memphis.

The offices are located at 245 South Main; 2424 Summer Avenue; 2935 Lamar Avenue and 1111 East Shelby Drive. Hours of operation are from 8:30 a.m. to 5 p.m. Mondays through Thursdays and close at 6 p.m. on Fridays.

MLGW Employees Honored

The Ronald McDonald House Charities® of Memphis recently honored the service and support of its individual, group and corporate volunteers. The charity paid tribute to more than 1,000 volunteers, whose dedication makes the Ronald McDonald House a "homeaway-from-home" for the children and



families of St. Jude. Bob and Trish O'Connor, both longtime MLGW employees, were honored as Special Event Volunteers of the Year.

The O'Connors started volunteering at Ronald McDonald House in 2000. The husband and wife team can usually be found volunteering their time at many of the House's special events and are also active house volunteers and hosts of Bingo nights for the children. Bob O'Connor is a drafter in MLGW's Substation/Transmission Engineering Department and Trish O'Connor works in the facilities and mapping area in MLGW's Reliability/Power Quality Department.

TVA Lowers Fuel Cost Adjustment

The Tennessee Valley Authority will lower the fuel-cost adjustment added to the price of its

electricity, lowering utility bills for Memphis-area residents by an average of \$3 a month. TVA said it will reduce its quarterly fuel cost adjustment by 4.1 percent effective July 1.

The quarterly reduction, which takes effect July 1, is the third straight for TVA, which supplies power to MLGW and 157 other distributors across a seven-state region. It will mean a savings of \$2 to \$5 a month for residential customers, who are now paying around \$93 a month for 1,000 kilowatt hours of electric-

TVA uses the fuel cost adjustment to recover the cost of fuels used to generate power and the cost of electricity it buys from other suppliers. Rate adjustments are typically passed through to consumers by local power distributors who buy power from TVA.

Visit MLGW's Web site: www.mlgw.com

Ash Spill Update, cont. from cover

To date, Harris said TVA has spent about \$77 million, including \$20 million to purchase 70 homes and tracts of land that were damaged when the Kingston ash pond failed, releasing 5.4 million cubic yards of coal ash over about 300 acres. Harris said no one was injured or killed and fortunately 200 of the 300 affected acres are owned by TVA.

Harris said TVA could use its operating cash reserves or borrow money to pay for the cleanup—though Commissioner Wishnia noted that those options could also have an impact on MLGW customers. Harris said TVA, for now, will not seek federal funds—a course of action that Commissioner Brittenum hopes that TVA will reconsider.

MLGW Community Conservation Days

Mark your calendars: the next Community Conservation Days will be June 3, July 6 and August 3 at MLGW's community offices in Memphis.

The offices are located at 245 South Main; 2424 Summer Avenue; 2935 Lamar Avenue and 1111 East Shelby Drive. Hours of operation are from 8:30 a.m. to 5 p.m. Mondays through Thursdays and close at 6 p.m. on Fridays.

MLGW Employees Honored

The Ronald McDonald House Charities® of Memphis recently honored the service and support of its individual, group and corporate volunteers. The charity paid tribute to more than 1,000 volunteers, whose dedication makes the Ronald McDonald House a "homeaway-from-home" for the children and



families of St. Jude. Bob and Trish O'Connor, both longtime MLGW employees, were honored as Special Event Volunteers of the Year.

The O'Connors started volunteering at Ronald McDonald House in 2000. The husband and wife team can usually be found volunteering their time at many of the House's special events and are also active house volunteers and hosts of Bingo nights for the children. Bob O'Connor is a drafter in MLGW's Substation/Transmission Engineering Department and Trish O'Connor works in the facilities and mapping area in MLGW's Reliability/Power Quality Department.

TVA Lowers Fuel Cost Adjustment

The Tennessee Valley Authority will lower the fuel-cost adjustment added to the price of its

electricity, lowering utility bills for Memphis-area residents by an average of \$3 a month. TVA said it will reduce its quarterly fuel cost adjustment by 4.1 percent effective July 1.



The quarterly reduction, which takes effect July 1, is the third straight for TVA, which supplies power to MLGW and 157 other distributors across a seven-state region. It will mean a savings of \$2 to \$5 a month for residential customers, who are now paying around \$93 a month for 1,000 kilowatt hours of electric-

TVA uses the fuel cost adjustment to recover the cost of fuels used to generate power and the cost of electricity it buys from other suppliers. Rate adjustments are typically passed through to consumers by local power distributors who buy power from TVA.

Visit MLGW's Web site: www.mlgw.com

Ash Spill Update, cont. from cover

To date, Harris said TVA has spent about \$77 million, including \$20 million to purchase 70 homes and tracts of land that were damaged when the Kingston ash pond failed, releasing 5.4 million cubic yards of coal ash over about 300 acres. Harris said no one was injured or killed and fortunately 200 of the 300 affected acres are owned by TVA.

Harris said TVA could use its operating cash reserves or borrow money to pay for the cleanup—though Commissioner Wishnia noted that those options could also have an impact on MLGW customers. Harris said TVA, for now, will not seek federal funds—a course of action that Commissioner Brittenum hopes that TVA will reconsider.

MLGW Community Conservation Days
Mark your calendars: the next Community

Conservation Days will be June 3, July 6 and Au-

The offices are located at 245 South Main; 2424

gust 3 at MLGW's community offices in Mem-

Summer Avenue; 2935 Lamar Avenue and 1111

East Shelby Drive. Hours of operation are from

and close at 6 p.m. on Fridays.

8:30 a.m. to 5 p.m. Mondays through Thursdays

phis.

MLGW Employees Honored

The Ronald McDonald House Charities® individual, group and ute to more than 1,000 Ronald McDonald House a "homeaway-from-home" for the children and



both longtime MLGW employees, were honored as Special Event Volunteers of the Year.

The O'Connors started volunteering at Ronald McDonald House in 2000. The husband and wife team can usually be found volunteering their time at many of the House's special events and are also active house volunteers and hosts of Bingo nights for the children. Bob O'Connor is a drafter in MLGW's Substation/Transmission Engineering Department and Trish O'Connor works in the facilities and mapping area in MLGW's Reliability/Power Quality Department.

of Memphis recently honored the service and support of its corporate volunteers. The charity paid tribvolunteers, whose dedication makes the

families of St. Jude. Bob and Trish O'Connor,

TVA Lowers Fuel Cost Adjustment

The Tennessee Valley Authority will lower the fuel-cost adjustment added to the price of its

electricity, lowering utility bills for Memphis-area residents by an average of \$3 a month. TVA said it will reduce its quarterly fuel cost adjustment by 4.1 percent effective July 1.



The quarterly reduction, which takes effect July 1, is the third straight for TVA, which supplies power to MLGW and 157 other distributors across a seven-state region. It will mean a savings of \$2 to \$5 a month for residential customers, who are now paying around \$93 a month for 1,000 kilowatt hours of electric-

TVA uses the fuel cost adjustment to recover the cost of fuels used to generate power and the cost of electricity it buys from other suppliers. Rate adjustments are typically passed through to consumers by local power distributors who buy power from TVA.

Visit MLGW's Web site: www.mlgw.com