

Faith in Action Clean Up

The Faith in Action Clean Up, sponsored by Memphis City Beautiful will be held Oct. 25-27. The goal is to have 100 congregations or organizations recruit 2,000 volunteers to tackle blight. SHOW YOUR FAITH in Memphis by joining Mayor A C Wharton Jr. in the first citywide faith-based clean-up event!

To be a part of this effort we ask that you:

- Pick a site or address to conduct a clean-up or improvement project.
- Recruit your members or supporters.
- Ask participants to bring their own gloves, water, trash bags and other needed tools.

Your project may last a couple of hours or a full day. For info: Memphis City Beautiful, 522-1135.



En Español: Encuentre este informativo, *Customer Connection*, traducido al español en nuestro sitio de red visitando mlgw.com/customerconnection.

Interact with MLGW via: Pinterest, Twitter, Facebook, Blogspot and YouTube



Community Calendar

Oct. 18: 2nd Annual Wolf Mash Dash 5K Run/Walk, benefits National Kidney Foundation, 6:30 p.m. For info: e-mail info@nkfwtn.org or racesonline.com.

Oct. 26: The Dream Team presents Winter Gardening on a Shoestring, Memphis Botanic Garden, 9 a.m.-noon. For info: 752-1207.

Oct. 26: Oktoberfest/Trunk or Treat at Lord of Life Lutheran Church, 6865 Poplar Pike, Noon-8 p.m. For info: 754-0669 or www.lordoflifememphis.com.

Oct. 28: 21st Annual Whitehaven EDC Golf Classic, The Club at North Creek, 11:30 a.m. Lunch/12:30 p.m. Shotgun Start. For info: 634-5854 or e-mail wedcorp@bellsouth.net.

Nov. 2: Healthy Memphis Common Table Million Calorie Burn 5K Walk/Run, reg.: 7:30 a.m./walk: 9 a.m. For info: www.healthymemphis.org or 684-6011.

Nov. 2: Creative Aging's 6th Annual Artists' Showcase & Silent Auction, 6-10 p.m., \$40 in advance/\$50 at the door. For info: 272-3434 or CreativeAgingMid-south.org.

Nov. 8 - 9: Junior League of Memphis Gift Showcase, Memphis Botanic Gardens. For info: jlmemphis.org. Bring this copy of Customer Connection for \$1 off admission.



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Customer CONNECTION



PRODUCED MONTHLY BY MEMPHIS LIGHT, GAS AND WATER DIVISION

2nd Annual Race to CARE to benefit MLGW customers

Join MLGW and MIFA for the 2nd Annual Race to CARE 5K Run/Walk on Sat., Nov. 16 at Shelby Farms Park Chickasaw Trail at 9 a.m. The Race to CARE is a customer



assistance and resource event benefiting Project CARE which raises funds to assist elderly or physically challenged residential customers with energy efficiency and conservation repairs to their homes. In addition to home repairs, customers will attend workshops that will educate them on how to modify their behavior to use less energy.

All race participants will receive a T-shirt and a complimentary energy conservation kit from Tennessee Valley Authority valued at \$50. In 2012, the inaugural Race to CARE raised \$72,000, with more than 200 people participating. For more information or to register, visit www.mlgw.org/racetocare or call 528-4887.

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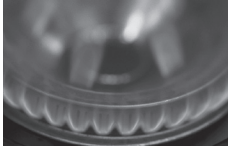
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Got Gas? Be Safe!

When cold weather arrives, home heating and natural gas safety become very important. Natural gas is safe and efficient when used correctly. Natural gas flames should burn steady and blue.

- Yellow-orange tipped, dancing, "hissing" or shapeless flames are signs of incomplete combustion on your gas stove, furnace or water heater. Call a qualified appliance repairman.
- Never heat your home with a gas stove; that's a fire and carbon monoxide hazard.
- If you smell a gas leak:
 - Evacuate the area immediately.
 - Do not smoke, or use anything that produces an open flame or spark.
 - Do not operate electrical or battery-powered equipment, light switches, flashlights or any phones. A spark could cause an explosion.
 - Call MLGW's emergency-only line, 528-4465, from a phone away from the building or leak area. Don't return until MLGW says it's okay.
 - If you smell gas outdoors or suspect a pipeline leak, call 528-4465.



Carbon monoxide (CO), caused by incomplete combustion, is odorless and causes nausea, headaches, dizziness and fatigue. If you suspect exposure, seek medical help immediately. Have natural gas appliances inspected and serviced annually, and make sure they are properly vented.

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MLGW Partnership Benefits Customers

MLGW and the State Health Insurance Program (SHIP) are working together to help qualifying Medicare consumers get the assistance they need to make their prescription medications more affordable. If you are on Medicare Part D, have an income below \$1,436 (single)/\$1,938 (couple) – resource limits do apply, and you feel that your medication costs are too high, contact SHIP (State Health Insurance Program). Qualifying individuals need to contact SHIP by phone at 222-4111. Applications will be completed at that time — no need to come into the office. Receiving extra help can lower the cost of prescription medication to a maximum of \$6.50 for brand name medication, and generic medications will be even lower.

Open enrollment for Medicare Part D is Oct. 15 – Dec. 7. Call 222-4111 for dates/locations for enrollment events. SHIP provides free, unbiased counseling for the Medicare consumer.



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Get Rewarded for Making Your Home More Energy Efficient!

eScore, a new residential energy-efficiency program developed through a partnership between MLGW and TVA, gives you a customized path for making your home a 10 – the highest score possible. By participating in eScore, you will receive an eScorecard that ranks the efficiency of your home from 1-10, an eScore report with photos of the areas evaluated, a list of instant rebate options for qualified energy-efficiency improvements*, direct-install items (for example, CFLs, low-flow showerheads and aerators), and expert recommendations from a TVA-certified Energy Advisor.

Save on energy cost and usage by improving your eScore and making your home as energy efficient as possible over time, at a pace you can afford!

To register and find out more information about the eScore program, visit www.2escore.com or call 1-855-237-2673 Monday through Friday, 7 a.m. to 5 p.m.

** Instant rebates are not available on improvements for which you already received an IHEE program rebate. Cost depends on eScore program chosen. Please refer to 2eScore.com for additional information and restrictions.*



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