

MLGW & Local Lowe's Stores Team Up for Gas Awareness Campaign

MLGW Gas Engineering employees manned display tables at several Lowe's locations recently providing information on natural gas safety and to call 811 before you dig. This is especially relevant in the springtime, when many homeowners and contractors engage in digging, excavating, landscaping and gardening, as well as home and business construction projects.



For more information about Tennessee One Call, visit www.tennessee811.com.

En Español: Encuentre este informativo, *Customer Connection*, traducido al español en nuestro sitio de red visitando mlgw.com/customerconnection.

Interact with MLGW via: Twitter, Facebook, Blogspot and YouTube



Just visit mlgw.com and click on the logos.

Community Calendar

June 1: 11th Annual Kidney Walk, Rhodes College. Benefits National Kidney Foundation of W. TN. Register online at www.kidneywalk.org.

June 3-25: Tennis Memphis/Memphis Park Commission Summer Camps. For info: tennismemphis.org, or Kent Smith at 901-237-5677.

June 8: Memphis Area Master Gardener's 4th Annual Through Our Garden Gates public garden tour. 9 a.m. - 4 p.m. For info: memphisareamastergardeners.org or 752-1207.

June 9: 6th Annual Israel Festival, Audubon Park. 5K walk/run, 9 a.m., register online. For info: www.memphisfoi.org.

June 10-14: Memphis Area Master Gardeners 8th Annual Plant Camp for youth ages 8-12. App. deadline: May 31. To enroll: utextension.tennessee.edu/Shelby/Pages/default.aspx.

June 23: St. Jude Dream Home Drawing. Visit the Dream Home, Sat. and Sun., 10 a.m. - 5 p.m. at 45 Dalton Cove in Aston Park, Eads, TN. For info: www.dreamhome.org.

June 23: Playhouse on the Square benefit performance of The Color Purple for SRVS and people with disabilities. For info: www.srvs.org.



Customer Reference Number: 05/13



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Customer CONNECTION



PRODUCED MONTHLY BY MEMPHIS LIGHT, GAS AND WATER DIVISION

MLGW's Plus-1 Push a Success!

MLGW's Plus-1 Push raised \$47,596.50 from monthly enrollments, one-time donations, TVA's matching donation of \$7,500, MLGW Board Commissioner Steven Wishnia's donation of \$5,000, an MLGW employee campaign leading up to the telethon, enrollments via MLGW's online forms, and one-time online donations to MIFA. This effort added 449 new regular monthly donors to Plus-1. The Plus-1 program will be able to assist an additional 238 families! Thank you!



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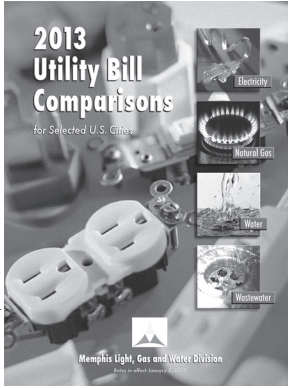
MLGW Average Residential Bills are Nation's Lowest

Did you know that, as an MLGW customer, you pay the lowest combined bill for electricity, natural gas, water and wastewater in the nation? According to a 2013 survey of about 50 utilities in cities across the nation, MLGW has the lowest combined bill. Full results can be found at mlgw.com/ratesurvey.

The average residential bill of \$234.40 represents a \$40.28 decrease compared to \$274.68 last year.

The annual survey is conducted by MLGW and is based on 1000 kilowatt-hours of electricity, 200 hundred cubic feet (CCF) of natural gas, 10 CCF of water and 10 CCF of wastewater, which is the usage of a typical MLGW customer.

The survey numbers reflect a 14.6 percent decrease in your average bill, the lowest amount since 2004. The decrease is attributable to a warmer winter as well as lower natural gas prices.



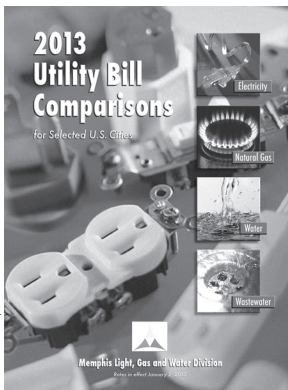
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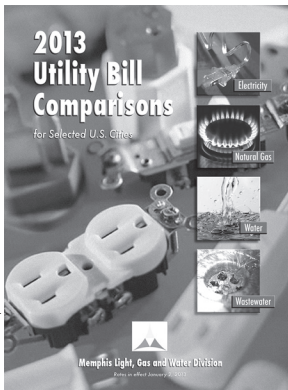
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MLGW's 2012 Water Quality Report Gets an A+

MLGW works hard to provide excellent water for our customers, and that hard work has paid off. Memphis water once again received an excellent report card for its outstanding quality. MLGW is mailing a Water Quality Report to residential water customers in conjunction with the American Water Works Association's National Water Week, May 5-11.

All community water systems are required to prepare and distribute an annual water quality report.

Specialists in MLGW's Water Laboratory perform numerous tests throughout the year to monitor components of Memphis' water. The 2012 test results reveal our water to be well within the designated limits, and meeting or exceeding all water-quality standards set by the EPA. In addition to the mailed copy, the report is also available for viewing and downloading at www.mlgw.com.



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MLGW's Plus-1 Jam Celebrates Memphis Music

Join us on Beale as MLGW celebrates Memphis Music during the month of May. MLGW is sponsoring our second annual Plus-1 Jam to raise funds for MIFA's Plus-1 utility assistance program. A diverse lineup of local bands will perform on MLGW's stage most Thursdays through Sundays this month. Visitors to Beale Street and Memphis in May will get a taste of Memphis talent at our tent next to the Elvis statue on the north side of MLGW's Administration building at Main and Beale.

Some bands performing for Plus-1 Jam include Muddy River Blues Band, Diamond Dave & the Rockpile, Memphis Power, Tropix, Black Rock Revival, Mullins Methodist Church Brass Band, and David Hudson & Brad Webb. Several of the scheduled bands feature MLGW employees or family members.

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