

## S&P Reaffirms MLGW Credit Ratings Electric Division Financial Position is Stable

Standard & Poor's (S&P's) Rating Services recently reaffirmed its AA+ rating on all of MLGW's outstanding debt. S&P's AA+ rating, its second highest, is assigned to the standard long term and underlying ratings on MLGW's electric system revenue bond series from 2003, 2008 and 2010. According to S&P, the reaffirmation reflects several strong factors, including the continued benefits of the 2003 prepayment agreement with the Tennessee Valley Authority (TVA). "The S&P reaffirmation continues a strong track record of solid credit ratings for MLGW," said President and CEO Jerry R. Collins Jr.

# AA+

**En Español:** Encuentre este informativo, *Customer Connection*, traducido al español en nuestro sitio de red visitando [mlgw.com/customerconnection](http://mlgw.com/customerconnection).

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## Community Calendar

**June & July (Wednesdays):** Wacky Wednesdays, Memphis Brooks Museum of Art, 10 a.m. to 12 p.m., free admission, art-making activities and kid-friendly films. For info: 544-6243 or [www.BrooksMuseum.org](http://www.BrooksMuseum.org).

**June 3-25:** Tennis Memphis/Memphis Park Commission Summer Camps. For info: [tennismemphis.org](http://tennismemphis.org), Kent Smith, 901-237-5677 or [ksmith@tennismemphis.org](mailto:ksmith@tennismemphis.org).

**June 14 & 15:** 'Art on the Sidewalk' at The Shops of Saddle Creek to benefit Le Bonheur Children's Hospital, Fri., 1 p.m. to 8 p.m. and Sat., 10 a.m. to 4 p.m. For more info: [www.shopsofsaddlecreek.com](http://www.shopsofsaddlecreek.com).

**June 21-23:** 2nd Annual Plant-based Food Festival, in Overton Park, hosted by the Natural House of Wellness Outreach Center. Admission is \$5 in advance and \$7 at the gate. Children 12 and under free. For more info: [www.plantbasedfoodfest.org](http://www.plantbasedfoodfest.org).

**July 27:** 15th Annual Spirit of SRVS Auction, Food and Wine Tasting benefiting SRVS and people with disabilities, at the Hilton Memphis. For tickets and details: [www.srvs.org](http://www.srvs.org).

**July 28:** 4th Annual Senior Variety Show hosted by Kirby Pines Estates, 3535 Kirby Rd., 3-5 p.m., presented by Creative Aging Mid-South. For more info: 272-3434 or [www.creativeagingmidsouth.org](http://www.creativeagingmidsouth.org). All proceeds support Creative Aging Mid-South.



Customer Reference Number: 06/13



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## Customer CONNECTION



PRODUCED MONTHLY BY MEMPHIS LIGHT, GAS AND WATER DIVISION

## Share The Pennies



MLGW announces its newest customer assistance program, Share the Pennies, which is a voluntary program that encourages

MLGW customers to round their utility bill to the next highest dollar amount. For example, if your utility bill is \$117.50, it will be rounded up to \$118 and your \$0.50 donation will be added to MLGW's Project CARE program, a home weatherization account managed by MIFA.

Beginning in June 2013, MLGW will mail sign-up cards and information about Share the Pennies to customers. To sign up for Share the Pennies, go online to [www.mlgw.com/sharethepennies](http://www.mlgw.com/sharethepennies) or call MLGW's Customer Relations department at (901) 528-4887.

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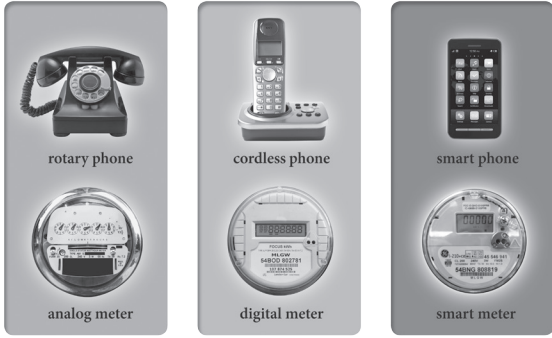
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# Technology Evolves...



Meter manufacturers no longer make analog meters. Let's keep pace with progress.

Smart meters are measurement devices – they measure your energy consumption. Because they have built-in communication, they can provide feedback on how your household uses energy, and that information can help YOU save money by reducing your bill.



Get the facts at [www.mlgw.com/smartgrid](http://www.mlgw.com/smartgrid).

## MLGW Energy Saving Tips

Here are some tips to save energy this summer:

- Set thermostat at 78 degrees.
- Use shades or drapes to block out the sun.
- Weatherstrip and caulk windows and doors.
- Replace incandescent light bulbs with fluorescent bulbs.
- Keep lamps away from your thermostat.
- Clean the area around the A/C unit.
- If possible, shade your A/C unit.
- Use fans to circulate the air in the home.

## MLGW Wins RP3® Award Again

For the fourth time in eight years, MLGW has earned the American Public Power Association's Reliable Public Power Provider (RP3®) recognition for providing consumers with the highest degree of reliable and safe electric service. A utility can qualify for the award once every two years.

The RP3® recognizes public power utilities that demonstrate proficiency in four key disciplines: reliability, safety, training and system improvement. Criteria within each category are based on sound business practices and represent a utility-wide commitment to safe and reliable delivery of electricity.

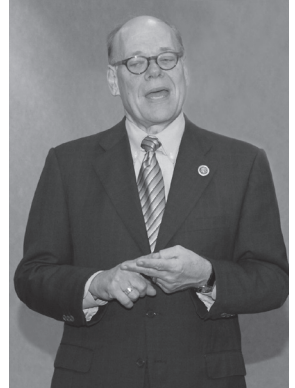
## Block Grant Success Celebration

The City of Memphis and MLGW recently celebrated the success of an energy-efficiency grant program that has helped weatherize nearly 900 homes and contributed to participants reducing electric bills by an average of 14 percent. An awards ceremony was recently held at the David F. Hansen Administration Building; Memphis Mayor A C Wharton Jr. and



U.S. Congressman Steve Cohen attended.

More than 6,700 applications were received for the weatherization program, and more than 1,500 homeowners received weatherization measures or had up to two programmable thermostats installed in their homes.



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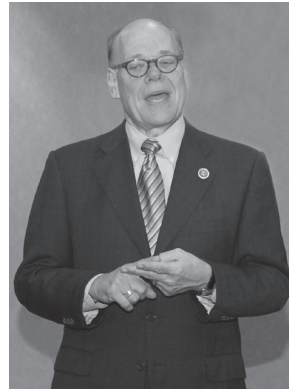
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