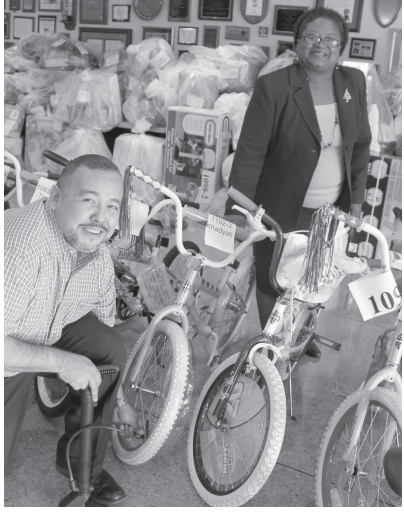


## MLGW Continues Tradition

MLGW employees adopted 90 Angels this year to help make their Christmas merrier through the Salvation Army Adopt-an-Angel program. A combination of 60 kids and 30 senior citizens were presented with items from their Christmas wish list. Bikes, toys, televisions, microwaves and clothes were just a few of the items that were collected for the Angels this year.



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## Community Calendar

**Jan. 9-31:** Incognito Art Exhibit during the month of January. Art Gala and Silent Auction on Jan. 31. Benefits Memphis Botanic Gardens. Gala tickets online at [memphisbotanicgarden.com/incognito](http://memphisbotanicgarden.com/incognito) or 636-4131.

**Jan. 18 and 25/Feb. 15 and 22:** First Command Educational Foundation Presents Financial Literacy Classes, Poplar White Station Branch Library, 1-2 p.m. Provides information on the purpose of a spending plan/budget and how to develop one. For info.: Michael Seebeck, 844-7140.

**Jan. 25:** Seed Swap at Lichterman Nature Center, 10 a.m.-1 p.m. For info: [memphismuseums.org](http://memphismuseums.org) or 767-7322.

**Jan. 25:** The 28th annual Chocolate Fantasy benefiting the National Kidney Foundation of West Tennessee. Oak Court Mall, 11 a.m. - 5 p.m. Tickets \$16 in advance; \$18 day of event. For info: 683-6185.

**Feb. 22-23 and Mar. 1-2:** 29th Annual "Bowlin' on the River" Bowl-A-Thon benefits Junior Achievement of Memphis and the Mid-South, Inc. For info.: 901-366-7800 or [Priscilla@jamemphis.org](mailto:Priscilla@jamemphis.org).



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## Customer CONNECTION



PRODUCED MONTHLY BY MEMPHIS LIGHT, GAS AND WATER DIVISION

### Memphis City Council Approves 2014 MLGW Budget

The Memphis City Council approved MLGW's 2014 budget of \$1.8 billion, which includes a modest water rate increase. The water rate increase of 2.13 percent will increase the average city residential water customer's bill by 31 cents per month (\$3.72 per year). There is no increase in MLGW's electric and gas rates which have remained the same since 2004 and 2008, respectively. The rate adjustment is effective January 1, 2014. Despite the water rate increase, MLGW President Jerry Collins Jr. said, "MLGW's outstanding quality water remains among the lowest cost in the nation."

The 2014 MLGW budget also includes:

- No layoffs.
- No wage increase as negotiated with the International Brotherhood of Electrical Workers (IBEW) Local 1288.

HAPPY NEW YEAR!

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## Street Light Fees

Memphis City Council recently approved a schedule of fees for street lighting service for MLGW customers within the Memphis City limits.

The fees become effective in the first billing cycle of January 2014.

The street light fees are a City Council initiative. MLGW has always operated, maintained and repaired more than 100,000 streetlights in Shelby County. A city ordinance passed in June 2013 changed the way streetlight billing will work in the City of Memphis. Currently, MLGW bills the City of Memphis directly for energy and other costs related to street lighting inside the City.

On January 1, per City ordinance, MLGW will begin billing streetlight fees to utility customers within the city limits. MLGW will collect the nearly 13 million it costs to operate Memphis' 83,000 streetlights on utility bills according to the fee schedule.

The fees are \$1.08 per month for apartment residents; \$4.32 per month for other residential customers; \$6.48 per month for small commercial customers; and \$19.07 per month for large commercial customers.



## MLGW Shares Free College Advising Program

Graduate Memphis can help you obtain the college degree you have always wanted.

The Graduate Memphis program is focused on getting people into school to obtain two / four-year degrees and technical certifications.

The staff at Graduate Memphis helps each person develop an individualized plan. Then, each prospective student receives help with all details required to enroll in the college of their choice.

Call 415-2774 for more information or visit [graduatememphis.org](http://graduatememphis.org). Be sure to mention you heard the news first from MLGW!



## MLGW Bill Provides Plus-1 Donation Tax Documentation

If you have donated to Plus-1 during the past year, your January or February MLGW bill lists the total of your 2013 contributions for tax purposes. MIFA, which administers Plus-1, is a non-profit corporation under §501(c)(3) of the Internal Revenue Code and contributions are tax deductible to the extent the law allows. For more information, visit [plus1memphis.org](http://plus1memphis.org) or call your tax advisor.

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The award goes to companies and company leaders who stress the importance of community service to employees. Volunteer Mid-South is at the heart of volunteering, building capacity for effective volunteering and connecting people with



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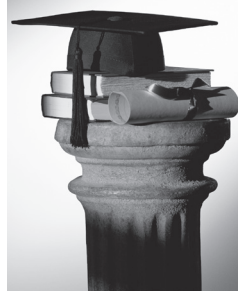
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