Blankets/Heaters Donated
MLGW and the Neighborhood Christian Cen-
ter teamed up again this year to assist qualified
low-income seniors and physically challenged
residents of Shelby County through the “Power
of Warmth” Program. The program provides
space heaters and electric blankets to eligible
MLGW customers. MLGW was able to give
away 100 electric blankets and 100 space heaters
to senior and low-income customers. Eligible
customers received their choice of either a space
heater or an electric blanket, which were do-
ned by MLGW to the Neighborhood
Christian Center for
distribution. Custom-
ers receiving a space
heater also received
a space heater safety
brochure.

En Español: Encuentre este informativo, Customer Connection, traducido al español en nuestro sitio de red visitando
mlgw.com/customerconnection.

Y. Lynn Evans to Serve on TVA Board
The U.S. Senate has con-
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Commissioner V. Lynn
Evans as a member of the
Tennessee Valley Authority (TVA) Board of Directors.
Evans, a Memphis account-
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President Barack Obama
and was sworn in on Janu-
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John Fowlkes. During her eight years of service
at MLGW, Evans served in leadership roles as
both Chair and Vice Chair of the MLGW Board
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Evans is the owner of a certified public ac-
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Achievement of Memphis’ Mid-South Bowling
on the River Bowl-A-Thon takes place at bowling
centers all over the Shelby County area. Teams of five bowlers join together to have
competitive fun while raising funds for JA’s
In-School programs and JA Biz Town. For info:
Katie Ball at 366-7800 or kball@jamesph.com.

Mar. 9: Kite Flying contest at T. O. Fuller State
Park, 1500 W. Mitchell Rd. Prizes will be award-
ed. Age groups: 5-12 years of age and 13 years
and older. Registration starts at 1 p.m.; contest
begins at 2 p.m. in the Day-Use area. For info:
Park Office at 543-7581.

March: Literacy Mid-South’s Read Across Amer-
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of Choice for 2013, Wonder by R.J. Palacio, and participate in reading groups, special events,
book donations and more throughout the month
of March. For info: www.literacymidsouth.org
or contact Jeff Rhodin at 201-6036 or jrhodin@
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Natural Gas Pipeline Safety
MLGW maintains a very safe natural gas delivery system with more than 4,831 miles of gas distribution and 181 miles of gas transmission pipelines throughout Shelby County. But pipeline leaks can occur as a result of natural disasters like earthquakes or unsafe digging practices. Always remember to call 811 (Tennessee One Call) to get your underground utilities located and marked before any digging project. Gas pipeline markers are yellow.

How to recognize a pipeline leak
• Hissing or roaring sound caused by escaping gas
• Dead or discolored vegetation in an otherwise green area along a pipeline route
• Blowing dirt, grass or leaves near a pipeline
• Flames coming from the ground or valves along a pipeline
• Steady bubbling in a wet, flooded area; marshland or stream

How to report a pipeline leak
• From a safe location, report the leak to MLGW’s 24-hour emergency line at 528-4465.
• Call 911 or local public safety officials; describe the situation and location.
• Test your gas safety knowledge. Take our survey online at mlgw.com/gasquiz.

Winter Energy Tips
Follow these tips to keep your hard-earned energy dollars from escaping your home.
• Set your heating thermostat no higher than 68 degrees. Each degree above 68 adds as much as four percent to your bill.
• Dress in layers to retain body heat.
• Keep delivery and return vents open in rooms you use and closed in those you don’t.
• Keep central heating air filters clean.
• Close garage doors.
• Add weather stripping and insulation to your home to prevent air from escaping.

Don’t Let Your Pipes Freeze!
Protect your pipes in freezing weather. Open interior cabinet doors to expose pipes to warmer air, turn all inside faucets to a slow drip, and wrap or cover all exposed outside faucets. If you’re going out of town, don’t turn your heat off, just turn it down several degrees. It’s a good idea to insulate your above-ground water pipes, too. Pipes in the crawl space or basement under your house could be susceptible to a deep-freeze, so pipe insulation is always a good idea. If your attic insulation isn’t great, you should insulate water heater pipes in the attic, as well.

Mobile Alerts
Receive an MLGW “Keeping YOU Connected” cell phone holder by going to www.mlgw.com/mobilealerts and signing up for MLGW’s Mobile Alerts program. You will receive text messages notifying you of billing due dates or impending cutoffs. All you will need is your 16-digit MLGW account number and access code found on your MLGW bill in order to sign up. A valid mailing address is required to send the cell phone holder.

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