Community Calendar

April 22: V&L Artwalk with crafts, music, food and drinks; from 11 a.m. – 6 p.m. at 1625 Tutwiler on the V&L Greenline. Info: VEGreenline@gmail.com.

May 3: Creative Aging’s Senior Arts Series with Ron Jewell as Mark Twain and Joyce Cobb singing songs from Twain’s era. 1 – 3 p.m.; Theatre Memphis.

Cost: $5. Info: 272-3434.

May 6-5: Collierville Fair on the Square with unique handcrafts, garden items, petting zoo, mechanical bull, games, food and music at 125 N. Rowlett St. Info: colliervillefaironthesesquare1950.org

May 6: “Get Down and Derby” from 4 – 9 p.m. at Woodland Hills, 1000 Woodland Hills Dr., Cordova. Tickets: $75. Food, drinks and fun watching the Ken- tucky Derby. Proceeds benefit the Down Syndrome Association. Info: 547-5858.

May 13: Latino Memphis Festival celebrates Colom- bia in Overton Park; 9 a.m. – 4 p.m.

Do you have a community event in the next three months? Send an email to corpcomm@mlgw.org. Make sure to include Community Calendar in the subject heading. 

Customer Reference Number: 4/17

Lawn irrigation systems require yearly testing

In the next few months, 48,000 customers will receive notification about testing their backflow prevention devices for their lawn irrigation systems. The state mandated test protects the public’s water system. Failing to do so can result in your water being cut off. Questions? Call MLGW’s Cross Connection Section at 528-7757.

2016 Water Quality Report available online in May

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MLGW CEO outlines highs/lows in smart meter video

In a powerful, no-holds-barred YouTube video, MLGW Presi- dent and CEO Jerry R. Collins Jr. wasted few words in giving an update on smart meters. He pointed out the good. “Thou- sands of dog-loving customers won’t have to leave their gates unlocked anymore and worry about their pets escaping,” he said, along with never having estimated bills, faster utility reconnects and utility theft being averted.

He touched on the bad. In a project this size, he noted, mistakes will be made. A water leak might develop a few days after a meter is installed, but workers will rectify the problem quickly.

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700,000 more to go,” he reported. “We have
meters have been installed daily for
2,500 electric, gas and water smart
Since May 2016, Collins said about
gets back to union dues.”
He talked about a recent call he received from an
insurance agent who told him that a meter reader
had advised a homeowner “to opt out of having a
smart meter because…smart meters cause fires and
homeowners insurance won’t pay for the damage.”
Collins asked, “Why would an MLGW employee
tell a customer something that is so untrue? It all
gets back to union dues.”
Since May 2016, Collins said about
2,500 electric, gas and water smart
meters have been installed daily for
a total of about 300,000. “We have
700,000 more to go,” he reported.

MLGW offers excess flow valves for your gas service
An excess flow valve – or EFV – is a shut-off device that stops the
flow of gas automatically if a ser-
vice line is broken, for example, by
an excavation or digging accident. Stopping the flow significantly
reduces the risk of a natural gas fire, explosion, personal injury and/or property damage. Custom-
iers may request installation of an EFV on the service line on their property. For more details and installa-
tion costs, go to mlgw.com/efv.

Don’t forget. April is National Safe Digging Month,
a reminder to always call 811 before any digging project. It’s free, and it’s the law.

There is no logical reason to opt out of having a smart meter,” Collins said. “The fear is being cre-
ated by those that do not have your best interest at
heart,” he concluded.
To see the full video, go to YouTube and search for
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MLGW wins top ranking for cybersecurity
Keeping our customers electronic data secure is vital to us. Once again, Security Magazine has recognized MLGW for its industry practices in data leadership and management. MLGW was named among the
top 30 within the utility industry when the publica-
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distinction for the past four years.

L. to R. John Daho, Data Security Officer; Albert Brooks, Manager Information Technology; Lashell Vaughn, VP/CTO; and Jerry R. Collins Jr., President and CEO.

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