


Community Calendar

Oct. 22: The 4th Annual Goodwill Homes Barbara J. Motley Memorial Walkathon, inside the Southland Mall, 9 a.m. Free health screenings, silent auction, face painting, moonwalk and live entertainment. Registration fee: \$25. More info: 785-6790, ext. 18 or www.goodwillhomesinc.org.

Oct. 21, 22, 28, 29 & 30: Le Bonheur Zoo Boo, First Weekend: 6:30 p.m. - 9:30 p.m., Second Weekend: 5:30 p.m. - 9:30 p.m. Advance Tickets: \$10/members; \$13/non-members. Day of the Event: \$12/members; \$15/non-members. Info: 333-6572.

Nov. 5: 15th annual Race for Grace 5K and 1 mile Run/Walk benefits the Church Health Center. Chip timed. Shady Grove Presbyterian Church, 9 a.m. For more info, call 272-0010, Ex. 1407. Register at: RaceForGrace.RacesOnline.com.

Nov. 29 - Dec. 2: Porter Leath's Annual Toy Truck. The giant decorated Toy Truck will be at Bud Davis Cadillac on Poplar Ave. WRVR's DJs are present daily from 4 a.m. - 7 p.m. Donors may drive through to donate new toys/gifts and cash and see live reindeer.

Nov. 30: Job Fair for teens at the Benjamin L. Hooks Central Library, 10 a.m. - 3 p.m. Job and career opportunities.

TVA/MLGW In-Home Energy Evaluation Program

MLGW and TVA are making it easier than ever to improve your home's energy efficiency while also saving money on your utility bill. With the In-Home Energy Evaluation Program, you can reduce your energy usage and receive a cash incentive for installing certain home energy improvements.

To start, log in to My Account at www.mlgw.com and click the Home Energy Center tab. Answer the Home Profile and My Appliances questions, then click My Report to view the initial results. (At this point, you will have qualified for the free energy-efficiency kit from TVA. MLGW will identify qualified users at the end of each month, then forward names and addresses to TVA, which will mail the kits directly to customers.) If you want to explore more energy-saving opportunities for your home, click on the Find Ways to Save link to answer detailed questions on weatherization, heating, cooling, hot water, water use, kitchen, lighting, pool/spa and other categories.



Customer Reference Number: 10/2011



Customer CONNECTION



PRODUCED MONTHLY BY MEMPHIS LIGHT, GAS AND WATER DIVISION

MLGW Crews Commended for Restoration Work in New Jersey



MLGW recently provided mutual aid assistance to Public Service Electric and Gas (PSE&G) customers after the massive storms from Hurricane Irene. There were four crews (24 employees) sent to Secaucus, NJ to assist with the power restoration. Here are some highlights of a letter received by MLGW President Jerry Collins Jr. from a PSE&G customer:

Mr. Collins,
"I want to personally thank YOU, and the crews, who were here to relieve our concerns and fears of many more long days without power. They were OUTSTANDING!!! I cannot say enough about how professional, expedient and accommodating they were to

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our whole neighborhood, in restoring power, checking all lines...before they left our neighborhood. All the men on the crews were very motivated, they were unloading equipment and working almost the instant their trucks stopped, and did not pause or hesitate, until the job was completed to everyone's satisfaction.

"I'd like to thank you for allowing these men to make that long journey to come assist us. The men that came here were a fine representation of America's greatest asset – the spirit of giving back. Your team lived up to your state's motto, VOLUNTEERS...."



Your Child Just Might Be the Next Picasso

MLGW will celebrate Energy Awareness Month by hosting a poster contest. The "Saving Energy" poster contest is

designed to give all students residing within Memphis and Shelby County the opportunity to learn about saving energy during the month of October while expressing their artistic side. The students' artwork will help to increase awareness about the need to save energy. **Entry deadline is Friday, Nov. 11.**

The contest is open to all children in grades K-12, attending ANY school within Shelby County.

Entries must be the original work of the student submitting the artwork. Use of copyrighted material without permission automatically disqualifies the entry. Photographs and computer-generated artwork will not be accepted. The poster contest will be judged in three categories – elementary school (grade K-5), middle school (grades 6-8) and high school (grades 9-12). The entrants will be judged on their ability to clearly and creatively communicate the theme "Saving Energy."

Each winner in each category (K-5, 6-8 and 9-12) will receive a \$125 award. Each winner's teacher will receive a \$125 gift certificate to the Art Center. Official rules, guidelines and entry forms are available at www.mlgw.com/artcontest or call 901-528-4820 for more information.

Buried Gas Pipelines

As a natural gas customer, you may have a natural gas line leaving the meter and running underground to either a separate building or an outdoor gas-burning appliance such as a gas grill, gas light, pool heater, etc. MLGW is required by federal regulation to make you aware that you are responsible for maintaining any underground gas piping on your property that extends beyond the meter.

If buried gas pipelines are not properly maintained, they may be subject to corrosion (if piping is metallic) and (or) leakage. To ensure the continued safe and reliable operation of these lines, buried piping should be checked for leaks or damage.

You (or the building's owner) are advised to contact a natural gas contractor such as a private utility service, meter specialist or gas-certified plumber to locate, inspect and make any necessary repairs to your buried gas piping. MLGW can not perform inspections or make repairs on customer-owned buried piping. If you are not the property owner, please notify the owner about this requirement.

Also, don't forget to call 811 before you dig.

