

Get Connected with MLGW

Receive an MLGW "Keeping YOU Connected" cell phone holder by going to www.mlgw.com/mobilealerts

and signing up for MLGW's Mobile Alerts program. You will receive text messages notifying you of billing due dates or impending cutoffs. All you will need is your 16-digit MLGW account number and access



code found on your MLGW bill in order to sign up. A valid mailing address is required to send the cell phone holder.

Also, don't forget MLGW has an iPhone app that allows MLGW customers to access a variety of utility-related information, including outage status and mobile-friendly outage map. The app is available for free download in the Apple iTunes app store at www.apple.com or through iPhone or iPad devices.

Visit MLGW's website: www.mlgw.com

Gift of Comfort

Show someone you care. You can help by applying money to someone's bill.

Complete the Gift of Comfort form at mlgw.com and follow the mailing instructions, or call 544-MLGW (6549) for more information. Your gift will show in the form of a credit on the recipient's MLGW bill.



Just a Reminder

Make your appointment now for MLGW's Pilot Safety Inspection program, which runs through February 28, 2013. Appointments scheduled between September 4 and October 1 are free. Appointments scheduled between October 2 and December 31 will incur a \$45 fee. The service is free to customers 60 years and older and the physically challenged. For the best selection of dates and times, call 820-7878 as soon as possible. MLGW Customer Care Center is open from 7 a.m. - 7 p.m., Monday - Friday.



Community Calendar

Sept. - Nov.: Baptist Memorial Hospital for Women, Health and Wellness Speaker Series at the Central Library, Tuesdays, 6 p.m., Sept. 11, Oct. 16 and Nov. 13.

Sept. 29: Greater Memphis Greenline Run, Overton Park, 9 a.m., www.racesonline.com.

Oct. 4: Feed the Soul, a MIFA event, will be at The Warehouse, 36 East G.E. Patterson, 6 - 10 p.m. www.mifa.org or 901-529-4525.

Oct. 13: Le Bonheur Children's Hospital's 8th Annual Pumpkin Run 5K and Family Walk, 1000 Ridgeway Loop, 9 a.m., www.pumpkinrun.org or 901-287-6308.

Oct. 20: The 4th annual Kyle W. Kihnl Foundation Eye Opener 5K Run/Walk and Fun Run, Shelby Farms Park. www.eyeopener5k.racesonline.com or 901-486-2984.

Oct. 25: BRIDGES 90th Anniversary Luncheon, The BRIDGES Center, 477 N. Fifth Street, 12-1:30 p.m., www.bridgesusa.org/leadershipinaction or 901-260-3752.



Customer Reference Number: 9/12



Customer CONNECTION



PRODUCED MONTHLY BY MEMPHIS LIGHT, GAS AND WATER DIVISION

Memphis Energized

Memphis Energized is a half-hour television program that features important news from Memphis Light, Gas and Water. Each edition of Memphis Energized features energy-saving information, vital safety tips, utility industry news and information on customer assistance programs.



Tune into Memphis Energized on these dates:

WYPL-TV18:

Sundays at 12:30 a.m.

Mondays at 2:30 a.m.

Tuesdays at 1:00 a.m.

Wednesdays at 8:00 a.m.

Thursdays at 12 p.m.

Fridays at 9:00 a.m.

Saturdays at 5:00 p.m.

Ion/My 50:

Fridays at 9:30 a.m.

WKNO-TV

Oct. 4 at 9 p.m.

Oct. 5 at 2 a.m.

Oct. 6 at 2:30 p.m.

Oct. 7 at noon

"It's Easy Being Green"

Memphis Light, Gas and Water presented the 2012 Neighborhood Leadership Conference "It's Easy Being Green" on Aug. 3. The one-day program addressed topics such as alternative vehicles, biking, small-space gardening, tree care, water conservation, organic gardening and how to save money on energy.

The conference is an annual event coordinated by MLGW. The event provided training and networking opportunities for grassroots community leaders.

In addition, the conference partnered with Soles4Souls, a Nashville-based charity that collects shoes and distributes them to people in need across the U.S. Attendees who donated a new or gently used pair of shoes were admitted free of charge. Soles4Souls has delivered more than 17 million pairs of new and gently worn shoes.



SHIP and MLGW Working Together to Help Consumers

The State Health Insurance Program (SHIP) and MLGW are partnering to help qualifying consumers prepare for Medicare D open enrollment season, beginning Oct. 15.

SHIP, a part of the Aging Commission of the Mid-South, helps eligible consumers who qualify for extra assistance by helping pay for their medications. SHIP can often make hundreds of dollars of difference in the cost of medications for Medicare consumers. This can lower the cost of brand name drugs to a maximum of \$6.60 per prescription, and \$3.30 for generics. In some cases, medications may be free. These savings can free up income for other bills such as utilities, groceries and other household necessities.

SHIP urges all consumers to contact the SHIP line at 866-801-0044 or 901-222-4111, if your income is below \$1,396 a month for a single individual or below \$1,891 a month for a married couple. Resource limits do apply. All applications will be completed online. All calls will be returned. No need to visit the office. Don't forget, all Medicare consumers need to have their Medicare Drug plan reviewed during open enrollment (Oct. 15 - Dec. 7).