

## Time to Inspect Your Appliances

Your furnace is usually dormant during the spring and summer months, so now is a good time to examine your gas oven and gas water heater for safety and efficiency. It is also crucial to have your air conditioning units or central system professionally serviced and cleaned before the cooling season begins. Spring is the best time, rather than summer, when scorching temperatures keep contractors very busy.

For more tips about preparing your home for summer, visit [www.mlgw.com](http://www.mlgw.com).

## 2007 Water Quality Report ensures purity of Memphis water

Watch for MLGW's annual Water Quality Report to be mailed to all water customers in early June. The report shows that MLGW customers enjoy some of the purest drinking water in the nation. This federally mandated publication provides a comprehensive look at the content, origin and treatment, and production process of our drinking water.

## Here are a few conservation tips from the AWWA:

1. Don't leave the sink running while you brush your teeth.
2. Fully load the dishwasher and clothes washer before running them.
3. When washing dishes by hand, don't let the water run.
4. Repair dripping faucets and leaky toilets. Dripping faucets can waste up to 2,000 gallons of water each year in the average home. Leaky toilets can waste as much as 200 gallons per day.
5. Don't over-water your lawn, and water early in the morning or at night to avoid excess evaporation.
6. Help preserve the quality of the available water supply by not overusing pesticides and fertilizers, avoiding flushing medications down the toilet or sink, and disposing of hazardous materials properly.



## Community Calendar

**May 15-17:** Memphis in May's World Championship Barbecue Cooking Contest in Tom Lee Park. For more information, visit: [memphisinmay.org/wbcc.htm](http://memphisinmay.org/wbcc.htm).

**May 24:** Memphis In May Sunset Symphony in Tom Lee Park from 2 pm - 9 pm. For more information, visit: [memphisinmay.org/sss.htm](http://memphisinmay.org/sss.htm).

**June 1 - July 31:** Summer Reading at the Library. Start your summer adventure at the Memphis Public Library & Information Center. Sign-up at your nearest location or go to [www.memphislibrary.org](http://www.memphislibrary.org) to learn more.

**June 7-8:** The 13th Annual Sisterhood Outreach Summit & Showcase. Memphis Cook Convention Center, Downtown Memphis. For more information, visit: [sisterhoodshowcase.com](http://sisterhoodshowcase.com).

**June 13-15:** The 15th Annual Juneteenth Freedom and Heritage Festival, Douglas Park, 1616 Ash Street. For more information visit: [www.juneteenthmemphis.org](http://www.juneteenthmemphis.org).



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## Pay Your Bill, Receive A Free Drink

In May, when customers pay their bills or visit MLGW community offices, MLGW cashiers will give them a free soft drink coupon that can be redeemed after paying their next bill using an MLGW payment kiosk at one of the Exxon On the Run convenience stores. After paying at the kiosk, customers can present the receipt and coupon to the On the Run store clerk to receive their free drink. The payment kiosks at On the Run stores are cash-only; a \$2 transaction fee is charged by TIO Networks, which operates the kiosks. MLGW does not receive any revenue from this fee. For more information, call (901) 528-4557.



Visit MLGW's Web site: [www.mlgw.com](http://www.mlgw.com)

## Customer CONNECTION



PRODUCED MONTHLY BY MEMPHIS LIGHT, GAS AND WATER DIVISION

## Only Tap Water Delivers

National Drinking Water Week is May 5-9. For more than 30 years, the American Water Works Association (AWWA) has celebrated the week to recognize the role that water plays in our daily lives. Indeed, Memphis has magnificent drinking water that comes from the Memphis Sands aquifer, which holds trillions of gallons of naturally filtered rainwater. MLGW is a strong steward of that pristine natural resource and thoroughly tests to ensure the quality and safety of the water delivered to our customers. Though the aquifer is abundant, MLGW advocates water conservation in order to preserve this key resource for the future. For more information on National Drinking Water Week, visit [www.awwa.org](http://www.awwa.org).

**WATCH YOUR MAIL FOR UPCOMING WATER QUALITY REPORT.**

## Be Energy Smart, Memphis

In conjunction with TVA, MLGW launched a community-based, pilot program called EnergySmart Memphis in 2007. MLGW offers workshops throughout Shelby County that focus on teaching energy basics. TVA funds these hands-on demonstrations and provides tool kits that include weatherization materials, energy-efficient light bulbs and other items. In addition, MLGW has set aside \$1 million to weatherize up to 300 homes of customers identified by MIFA and CSA who meet federal poverty guidelines. Pending Memphis City Council approval, up to \$3,000 per home will be available for a number of improvements that include fixing pipes, heating and ventilation systems, water heating repairs, weatherstripping doors and installing programmable thermostats. Making these kinds of improvements can result in a significant decrease in electric, gas and water usage, which means lower utility bills. For more information on EnergySmart Memphis or to schedule a workshop, call (901) 528-4444 or visit [www.mlgw.com](http://www.mlgw.com).

**EnergySmart Memphis**