

Storm Shelter Registry Will Aid Disaster Responders

People who have installed storm shelters or safe rooms at their homes or businesses need to register them with the Shelby County Office of Preparedness. Emergency dispatchers will use the registry to notify firefighters, paramedics and other responders during a crisis. This will help rescuers find you should you become trapped in your shelter or safe room. Shelter owners can register their addresses with the Shelby County Office of Preparedness by going to www.staysafeshelby.us/protect.html to complete and return the form. The registry will not be shared with the public. For more information, contact the Shelby County Office of Preparedness Emergency Operations Center at 901-222-6715.

En Español: Encuentre este informativo, *Customer Connection*, traducido al español en nuestro sitio de red visitando mlgw.com/customerconnection.

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Community Calendar

July 27: 15th Annual Spirit of SRVS Auction, Food and Wine Tasting benefiting SRVS and people with disabilities, at the Hilton Memphis. For tickets and details: www.srvs.org.

July 28: 4th Annual Senior Variety Show hosted by Kirby Pines Estates, 3535 Kirby Rd., 3 - 5 p.m., presented by Creative Aging Mid-South. All proceeds support Creative Aging Mid-South. For more info: 272-3434 or www.creativeagingmidsouth.org.

Aug. 27-29: 2013 Economic Development Forum, Accelerating the Continuum, Memphis Cook Convention Center. For info: 525-6512 or www.mmbc-memphis.org.

Aug. 31: WLOK Radio 39th Annual Stone Soul Picnic, Tom Lee Park, 1 - 10 p.m. Free admission, food and merchandise vendors, gospel recording artists, local choirs, kiddie rides, health screenings, giveaways and more. For info: 355-9009.



Customer Reference Number: 07/13



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Customer CONNECTION



PRODUCED MONTHLY BY MEMPHIS LIGHT, GAS AND WATER DIVISION



Weather-Related Moratorium Policy

MLGW will not disconnect any residential accounts for non-payment whenever the forecast heat index will be 100 degrees Fahrenheit* or 95 degrees for seniors and disabled customers at any time during a 24-hour period.

* *The National Weather Service is the official source of forecasted conditions.*

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MLGW Presents A-Blazing Race

MLGW is partnering with the Chickasaw Council of Boys Scouts of America and Girls Scout Heart of the South to present the MLGW A-Blazing Race, a model solar car race for scouts. The race will be held Saturday, August 17, from 8 a.m. - 2 p.m., at MLGW's Beale Street Landing Parking Garage at 220 South Main Street.

The MLGW A-Blazing Race

A Model Solar Car Race for Scouts 

The goal of the race is to challenge scouts to use scientific know-how, creative thinking, experimentation and teamwork to design and build high-performance model solar vehicles.

MLGW will provide kits containing a solar panel and motor. Each race participant will receive a special A-Blazing Race scout patch.

Boy and Girl Scouts in grades sixth through eighth can register online at: <http://www.chickasawbsa.org> (click on calendar and select A-Blazing Race on August 17). For more information regarding the A-Blazing Race, contact Beverly Perkins at 528-4820 or commrelations@mlgw.org.

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Natural Gas Safety

Natural Gas Safety is important, no matter what time of year. Public awareness of gas safety is something MLGW strives to improve, and you may be surveyed in the near future to gauge your awareness. MLGW maintains a safe and reliable gas pipeline infrastructure, including 182 miles of transmission and 4,386 miles of distribution pipelines in Shelby County.

Some additional points to remember about natural gas safety include:

- Yellow markers are used to show the general location of transmission and main gas pipelines.
- Natural gas is odorized when it enters MLGW's system. It smells like sulfur or rotten eggs. Other companies' large transmission pipelines may not be odorized.
- Signs of a pipeline leak: rotten egg smell, hissing or roaring sound, blowing dirt or dead vegetation near pipelines, or steady bubbling in a wet area.

If you suspect a gas leak, leave the area immediately, don't use electronic devices or switches, and call MLGW at 528-4465 or 911.

More on natural gas safety can be found at mlgw.com/residential/safety.



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Summer Heat

To help prevent heat-related illnesses, here are some useful tips suggested by the Memphis and Shelby County Health Department for dealing with the summer heat:

- Drink plenty of cool fluids, especially water; avoid alcohol, caffeine.
- Wear light-weight cotton or natural, loose-fitting fabrics in light colors.
- Limit outdoor activities when temperatures are high.
- Pace yourself; don't overdo it in the heat.
- Exercise in early morning or evening to avoid overheating.
- Stay cool indoors using air conditioning or fans.
- Never leave anyone in a car, especially children or seniors.
- Be aware of heat stroke and heat exhaustion symptoms.

Don't forget to check on elderly relatives and neighbors in times of high heat, as they are more susceptible to high temperatures.



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