

## Low gas rates, warm temps lower MLGW winter bills

With abundant gas supplies and low gas prices, MLGW customers can expect low average winter heating bills this year.

For the next few months, weather forecasters are predicting above normal winter temperatures. With a mild winter, based on current gas prices and consumption, residents can expect an average monthly gas bill of about \$65. A colder winter could mean bills that are 30 percent higher.

Through risk management strategies, MLGW has capped purchase costs to protect customers from unexpected high gas spikes. "If prices were to go out the roof, we basically have a ceiling on gas prices," said MLGW's Energy Resources Supervisor Jeff Sissom.

The abundance of shale gas supplies in the market is causing prices to remain low.

**En Español:** Encuentre este informativo, *Customer Connection*, traducido al español en nuestro sitio de red visitando [mlgw.com/customerconnection](http://mlgw.com/customerconnection).

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## Community Calendar

**Jan. 21- May 7:** "Extreme Deep: Mission to the Abyss" interactive exhibit on life at the bottom of the sea at Pink Palace Museum, 3050 Central. Info: [memphismuseums.org](http://memphismuseums.org). or 636-2362.

**Jan. 28:** Seed Swap at Lichterman Nature Center, 10 a.m. – 2 p.m.; Info: [memphismuseums.org](http://memphismuseums.org) or 636-2221.

**Feb. 3:** The Juneteenth Story, 7 p.m., Cannon Center; Tickets: \$15-20. Call 301-2415.

**Feb. 18-19 & Feb. 25-26:** "Bowlin' on the River" benefits Junior Achievement of Memphis and the Mid-South, Inc. Info: 366-7800 or sign up at [bowlathon.com](http://bowlathon.com).

**Feb. 19:** Memphis Pink Bridal Show, 11 a.m. – 4 p.m.; Cook Convention Center; Tickets: \$12-15. Info: [thepinkbride.com](http://thepinkbride.com).

Do you have a community event in the next eight weeks? Send an email to [lgarlington@mlgw.org](mailto:lgarlington@mlgw.org). Make sure to include Community Calendar in the subject heading.



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## Customer CONNECTION



PRODUCED MONTHLY BY MEMPHIS LIGHT, GAS AND WATER DIVISION

### New I-55 Welcome Center catching sun's rays with solar panels

Once the I-55 Welcome Center reopens, it will serve as a model of energy efficiency as well as becoming the newest local Green Power Provider.

Located in Memphis just off Interstate 55, the state-run center is installing rooftop solar panels capable of generating almost 24,000 kilowatts-hours of renewable energy annually or enough to power 1.6 homes. Local interest in green power continues to grow as almost 90 homes and businesses in Shelby County have invested in systems to generate and sell solar



*Welcome Center solar panels*

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power to TVA under the program. In exchange, they receive credits on their MLGW bills.

Green power is electricity created from sustainable resources like the sun or the wind. It produces little or no emissions and improves air quality.

Customers interested in purchasing and installing systems in 2017 should apply to be a Green Power Provider once the program reopens on Jan. 11. To learn more about this program and others, go to [mlgw.com/greenpower](http://mlgw.com/greenpower).

## Save your MLGW bill for tax purposes: Plus-1 donations listed

If you donated to Plus-1 during the past year, either the January or February MLGW bill will show your total 2016 contributions for tax purposes.



MIFA, which administers the program, is a 501 (c) (3) non-profit organization. Contributions are tax deductible to the extent the law allows. Go to [plus1memphis.org](http://plus1memphis.org) for more information. Plus-1 helps families in crisis pay their utility bills.

## MLGW continues tradition as 100 “angels” adopted



MLGW employees adopted 100 “angels” to help make their Christmas merrier through the Salvation Army’s 2016 Adopt-an-Angel program. In all, 65 children and 35 senior citizens were given gifts from their wish list. Bikes, toys, televisions, microwaves and clothes were among the items that were collected. L-R: Von Goodloe, Edward Castro and Mary White with HR and President and CEO Jerry Collins Jr.

## Voters give nod to tweak MLGW charter provision



Memphis voters agreed to change the city charter during the November election. The change won’t affect MLGW’s utility rates.

The new provision means MLGW will pay a slightly higher portion of its payment in lieu of property taxes to the City of Memphis. Previously, about \$5 million of those payments were sent to Shelby County.

With the additional funds, Mayor Jim Strickland has indicated three priorities: hiring more police officers; funding the city’s annual pension contribution and replacing what the city will lose as the Hall Tax on investment income is phased out.

In all, MLGW pays more than \$78 million for payments in lieu of property taxes to Memphis, Shelby County and the suburban cities.

## Cold weather-related moratorium

Br-r-r-r-r. It’s cold outside. Remember that MLGW will not cut off any residential accounts for nonpayment whenever the wind chill is predicted to be at or below 32 degrees Fahrenheit during a 24-hour period.