

MLGW & Local Lowe's Stores Team Up for Gas Awareness Campaign



MLGW Gas Engineering employees manned display tables at several Lowe's locations recently providing information on natural gas safety and encouraging customers to call 811 before you dig. This is especially

relevant in the springtime, when many homeowners and contractors engage in digging, excavating, landscaping and gardening, as well as home and business construction projects. For more information about Tennessee One Call, visit tennessee811.com.

En Español: Encuentre este informativo, *Customer Connection*, traducido al español en nuestro sitio de red visitando mlgw.com/customerconnection.

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Just visit mlgw.com and click on the logos.



May-July: Operation Feed Food and Funds Drive: The community-wide effort to fight hunger. Info: David Stephens, 497-1153 or dstephens@midsouthfoodbank.org.

May 21: Annual Zoom through the Zoo 4-mile race and 1-mile fun run, 6:30-8:30 p.m. Pre-registration, \$25/4-mile, \$20/1-mile. Info: 333-6500.

May 29-31: The Memphis Potters' Guild - Annual Spring Show & Sale features the work of the best ceramic artists in the Mid-South: locally made tableware, hand-thrown pottery, hand-modeled sculpture; plus, jewelry, and more. Memphis Botanic Garden's Goldsmith Civic Center, 750 Cherry Road, in Audubon Park. Admission is free. Info: 636-4100, or thememphis-potters-guild.com.

May 30: The ADA Tour de Cure Bike Ride Benefitting The American Diabetes Association at the Mud Island River Park leads from Downtown Memphis to Shelby Forest. Riders of all levels join forces in the fight to stop diabetes and raise critical funds for diabetes research. This ride will include a 12, 35, 60, and 75-mile route. Registration fee, \$20; Fundraising minimum, \$200. Info: 682-8232, ext. 3122 or mbeasy@diabetes.org.

June 6: National Kidney Foundation's West Tennessee Kidney Walk, Rhodes College. Check-in at 8 a.m.; Walk at 9 a.m. Info: 683-6185.

June 15-19: Plant Camp for children ages 8-12 at the Agricenter from 9 a.m. to noon. This year's theme is "Green Adventures" and each day students will discover that plants perform significant roles in our lives and learn ways we can be more environmentally friendly. Info: 757-7777 ext. 7109.



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Customer CONNECTION



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Plus-1 Telethon Raises Funds for Families in Need

On April 7, MLGW hosted its third consecutive Plus-1 telethon with MIFA and WREG and raised about \$62,000; enough to help more than 300



families. The Plus-1 program was created in 1982 and is a partnership between MIFA and MLGW to provide utility assistance for individuals and families in financial crisis.

During the day-long telethon, viewers were urged to call and sign-up for Plus-1. By adding \$1 or more to their monthly bill or making a one-time gift, callers helped families in crisis. The Plus-1 program offers one-time assistance and serves as a "stop gap" measure to those in need, not an on-going source of assistance.

In 2014, Plus-1 kept the lights on for more than 2,400 families. To receive assistance, families must document a crisis such as debilitating illness or recent unemployment occurring within the last 90 days. Top reasons for assistance include medical crisis, employment related loss of income, disaster (fire, theft) disabled and over 60.

“Besides more funds to help the program, I hope awareness and understanding that all of us might just be one crisis away from not being able to pay our own bills,” said MIFA Executive Director, Sally Heinz. “So, Plus-1 is an easy way to make a difference. It’s just a dollar a month, but that adds up so that we are able to help a lot of individuals. People might not know that loss of utilities is sometimes the first step toward homelessness. Keeping your utilities on is all about keeping families at home.”

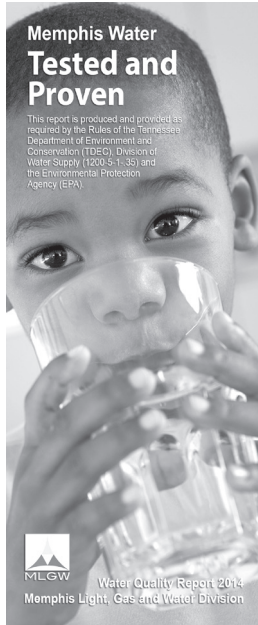
Special thanks to the Plus-1 sponsors; TVA, the Colored Girls, Fred’s Dollar Stores and Service Master. Visit mlgw.com/Plus1 or call 544-6549 and enter 1261 at the prompts to make a monthly contribution or a one-time donation.



Did You Know?

MLGW owns and operates one of the largest artesian water systems in the world. With 100 trillion gallons of water, there is an abundant supply of naturally pure, high-quality water that fell to the earth as long as 2,000 years ago. On a peak day, MLGW can supply approximately 250 million gallons of water to more than 257,000 customers. Download the QR Scanner on your smartphone to view a video about our water on the Greater Memphis Chamber of Commerce website.

2014 Water Quality Report Reveals Excellent Water Sources in Memphis



Memphis has some of the best drinking water in the country. Most cities are not as lucky as Memphis and Shelby County.

Our specialists in MLGW’s Water Laboratory perform numerous tests throughout the year to monitor components of Memphis’ water. Test results for 2014 prove that our water is well within the required limits, meeting or exceeding all water-quality standards set by the EPA.

All community water systems are required to prepare and distribute an annual water quality report. MLGW is proud to provide excellent drinking water for the citizens of Memphis and Shelby County.

Customers can easily view MLGW’s 2014 Water Quality Report and Water Table online in English or Spanish at www.mlgw.com/waterquality, as well as request a paper copy of the report by calling 320-3950 or e-mailing corpcomm@mlgw.org.

MLGW Partners with the City of Memphis Invest in Youth Program



Want to make a difference in the lives of Memphis youth? You have the power right at your fingertips. Help the City of Memphis and MLGW provide local teens and young adults with safe and engaging activities

through the Office of Youth Services by participating in Invest in Memphis Youth. By adding a small contribution to your monthly MLGW bill, you can make a direct impact on youth who participate in programs, such as the Memphis Ambassadors Program or MPLOY Youth Summer Experience.

“As a community, we can help our young people grow to their full potential,” said James Nelson, Office of Youth Services director. “What we’re doing is empowering and preparing them to excel in life beyond high school through programs that teach them valuable skills and competencies.” Every MLGW account holder can join this partnership including area organizations and businesses to make an even larger impact.

“We are so happy to partner with the City of Memphis for this initiative,” said MLGW President Jerry Collins Jr. “It’s important that we invest in our children now to build an even greater city for tomorrow.”

Look inside your May 2015 bill for an Invest in Memphis Youth registration card to begin your ongoing contributions or visit www.cityofmemphisyouth.org for more information.
