Community Calendar

April 4 & 5: ArtsFest 2014, Shelby County Schools Board of Education, 160 S. Hollywood Memphis 38112. Friday, April 4, 10 a.m. – 2 p.m. Saturday, April 5, 10 a.m. – 4 p.m. Exemplary student works of visual art and live performance in theatre, dance, band, choir, and orchestra. Free. Info: www.scsk12.org/ artsfest or 416-3432.

April 7: The Wesberry Golf Classic to benefit SRVS and people with disabilities, Spring Creek Ranch, 149 Chinquapin Drive in Collierville, TN. Registration at 11 a.m., lunch at 12 p.m., shotgun at 1 p.m., awards reception at 4 p.m. Info: www.srvs.org.

April 12: Annual Wharton Charitable Golf Classic to benefit the Wharton Charitable Fund's educational scholarships for students in need., Galloway Golf Course, 3815 Walnut Grove Rd, 8:00 a.m. Info: 726-6884.

May 1: Ninth Annual Alliance for Nonprofit Excellence Conference. Theme: "The Dynamic Power of Networks." Temple Israel, 1375 E. Massey Rd., 8 a.m. – 4 p.m. Info: 684-6605 or info@npexcellence.org.

En Español: Encuentre este informativo, Customer Connection, traducido al español en nuestro sitio de red visitando mlgw.com/customerconnection.

Intereact with MLGW via: Pinterest, Twitter, Facebook, Blogspot and YouTube











Just visit mlgw.com and click on the logos. May 9: The UCAN Job Readiness Seminar, Benjamin L. Hooks Central Library, 3030 Poplar, 3 to 5 p.m. Open to the public. Topics will include resume-building, dress for success, proper speech and interview preparation. Info: 262-8642 or Ucanofmemphis.org.

May 9-10: 56th Annual Memphis Greek Food Festival. Annunciation Greek Orthodox Church, 573 N. Highland, daily from 11 a.m. – 8 p.m. Bring this issue of MLGW's Customer Connection for one free adult admission. Info: 327-8177 or memphisgreekfestival.com.

May 16: Memphis Symphony Orchestra's "Rebirth of the Dream" concert. Inspired by the legacy of Dr. Martin Luther King Jr. Composed by Paul Brantley, featuring full gospel chorus. Cannon Center for the Performing Arts, 255 N. Main St., 7:30 p.m. Purchase tickets at www.rebirthofthedream.com. Info: 517-2870.

May Weekends: 3rd Annual MLGW Plus-1 Jam, Memphis music fundraiser for MIFA's Plus-1 program, various times, stage tent next to Elvis statue on north side of MLGW's Administration building on Beale Street. See schedule at mlgw. blogspot.com.

June 9-13: Plant Camp for boys and girls, ages 8–12. Enrollment limited to 30 campers. This year's theme is "Dirt Made my Lunch". Activities will include educational discussions, harvesting, planting, recycling, theme-related snacks. Agricenter, 7777 Walnut Grove Road, 9 a.m. – noon. Info: 757-7777 ext.7109 or tim.roberts@utk.edu.







Celebrating Brilliant Service for 75 Years

MLGW Celebrates Diamond Anniversary

This year, Memphis Light, Gas and Water is proud to celebrate a significant milestone – 75 years as a leading utility provider to the residents of Memphis and Shelby County.

MLGW began operating as the city's first utility company in 1939. Seventy-five years later, MLGW is the nation's largest three-service municipal utility with some of the lowest combined bills of any utility in the country.

MLGW began as a dream of prominent Memphians, such as the legendary Shelby County political leader and former Memphis Mayor E.H. Crump, to have all the utilities in the city owned and operated by the city government and free of interference from far-off companies and non-local interests.

When the Tennessee Valley Authority was formed in 1933, many felt the opportunity had arrived for Memphis to obtain cheap electric power. The unified Memphis Light and Water Division was formed in 1935 to oversee power and water systems, and a contract with TVA was also signed that year.

After three years of litigations and negotiations, a sale agreement for purchase of Memphis Power and Light was reached. On March 9, 1939, the governor of Tennessee signed an amendment to the Memphis charter creating Memphis Light, Gas and Water Division. Prior to the signing, organized utility service was available for 87 years before MLGW was formed. MLGW's parent companies provided services not long after the Civil War.

Since 1939, the Division has strived to meet its mission to improve the quality of life of Memphis and Shelby County customers through efficient and safe delivery of electricity, natural gas and water.

The slogan found on the first MLGW logo still resonates with the Division today: "Public Service – Publicly Owned." "I attribute this achievement of reaching our 75th anniversary to the tremendous wealth of talent and knowledge our 2,700 employees bring to work with them every day," said Jerry Collins Jr., President and CEO of MLGW.

"The employees of MLGW are dedicated—to their jobs, to their co-workers and to their customers. This dedication brought us through many milestones. Not only will we celebrate the achievements of our 75-year history this year, we will keep this as a

reminder of how much we can accomplish and allow it to motivate us to do even more in the future."



Saving Water: Check, Twist, Replace

As springtime begins, MLGW urges you to check your plumbing and irrigation systems through three simple steps: check, twist, replace.

In other words, check your home for leaks, twist and tighten fixture connections, and replace the fixture if needed. By finding and fixing leaks over the course of a week, you could save more than 11,000 gallons of water per year – enough to fill a backyard swimming pool – and up to 10 percent on your utility bills. Water is one of our most precious natural resources.

Please do your part in protecting it for future generations.

Water Quality Report Coming Soon

Memphis Light, Gas and Water Division's Annual Water Quality Report containing important information about the source and quality of your drinking water is available online beginning May 2014

at: www.mlgw.com/waterquality. Call 901-320-3950 or e-mail corpcomm@mlgw.org if you would like a paper copy of the report.

Remember to Have your RP Tested

If you have an irrigation system, this is a reminder to have your reduced pressure backflow preventer (RP) tested to make sure that it is



protecting against the backflow of contaminants. This measure is required by the state of Tennessee, and failure to comply could result in your water service being disconnected.

MLGW has a new process for notifying residential customers that it is time to have their backflow devices tested.

Notifications are now in the form of postcards rather than a letter mailed in an envelope. The postcards are also color-coded to denote how much time the customer has before the backflow test is due. The first notification is a white card, the second notification is blue, and the third and final notification is a pink card.

For more information, contact MLGW's Cross Connection area at 901-528-7757.